

# Housing Board Work Plan

## Potential Future Topics

- a. Educate Engage Enforcement Officer
  - i. Extra service charge
  - ii. Scope of their work
- b. CIP New Build Homes
  - i. Concerns at handover process by Hill and snagging
  - ii. Specific concern over lifts
- c. Learned experience on new estates with mixed tenures
  - i. Services split between managing agent and Council
  - ii. Involvement of tenants in Management Companies
  - iii. When do agents' contracts expire?
- d. Housing Risks
  - i. High-level, increasing or emerging risks only?
  - ii. Frequency of reports