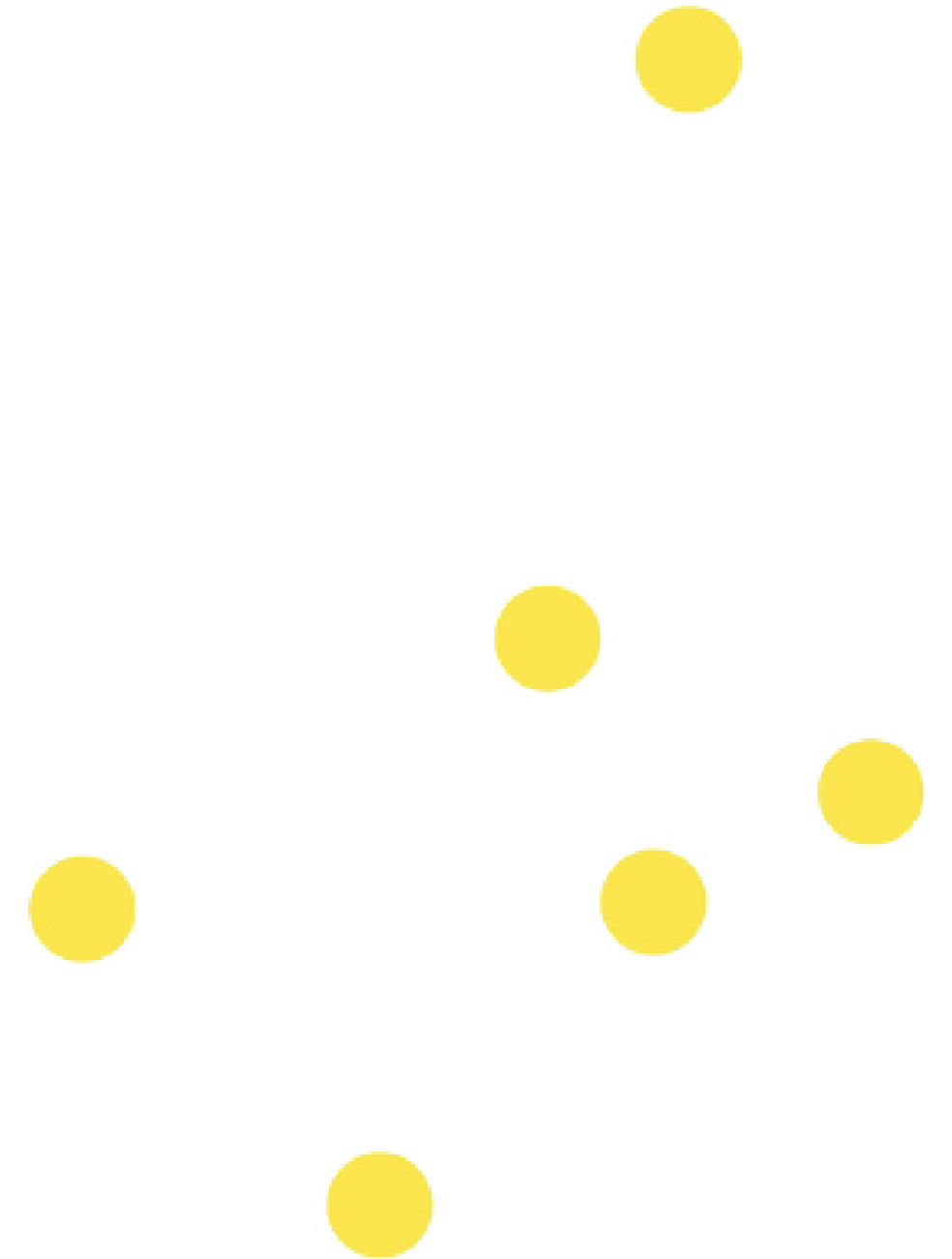




EAST ROAD AND NORFOLK STREET CONSULTATION

Final feedback Report - 28th November



The consultation:

63

Total in-person event attendees

64

Questionnaire responses received

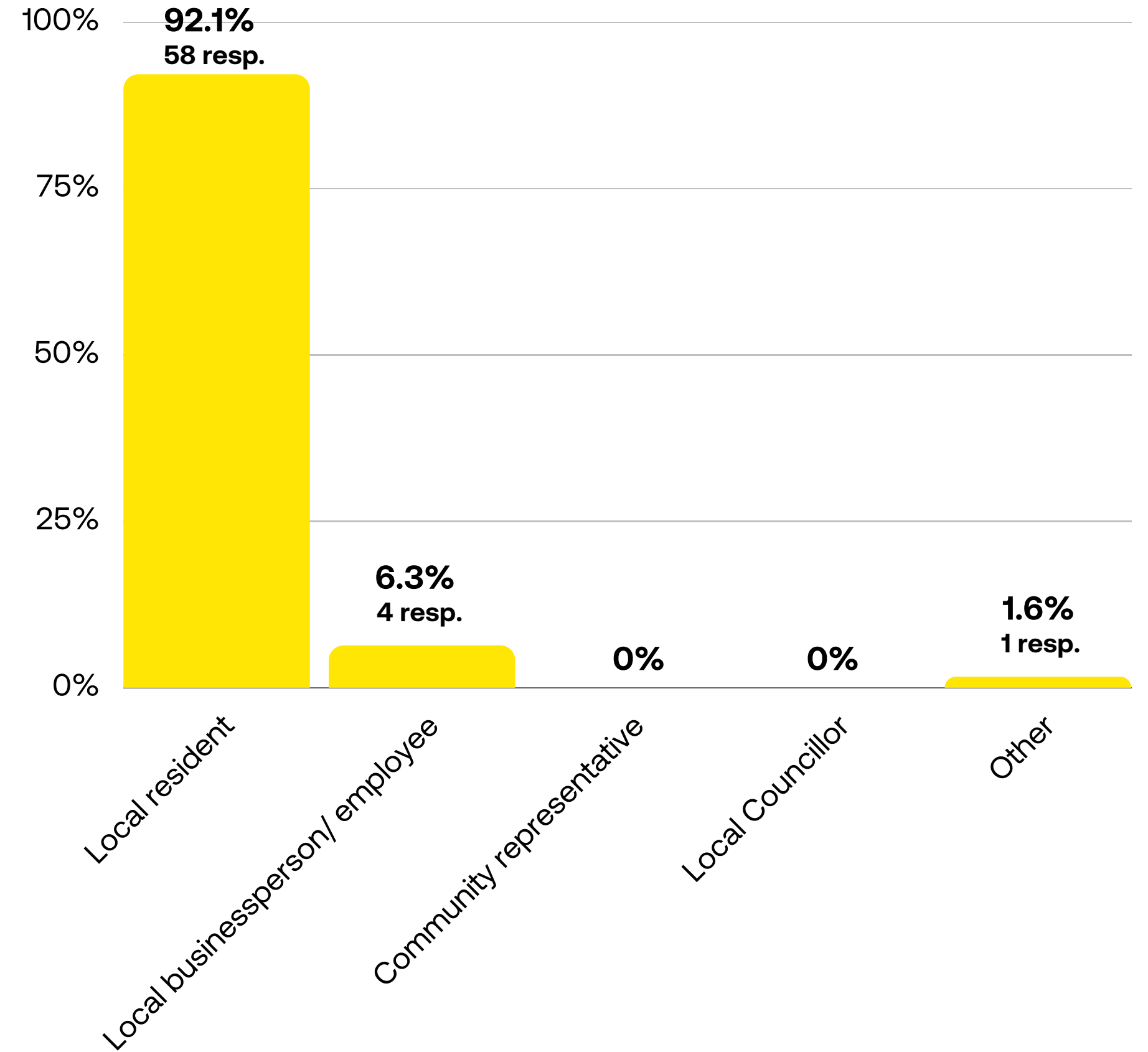
1,121

Website visits

QUESTION 1:

WHAT IS YOUR RELATIONSHIP TO THE LOCAL AREA?

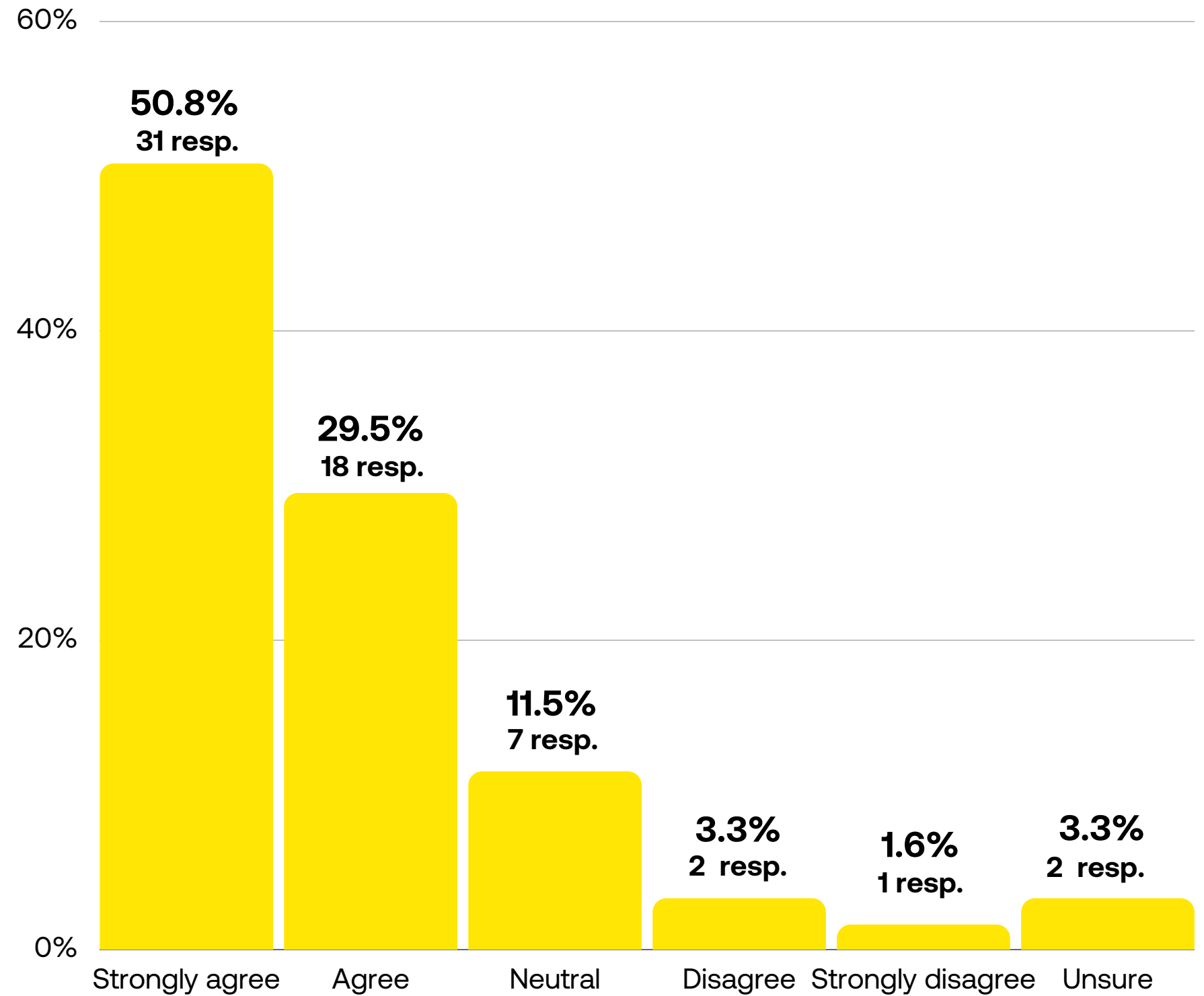
63/64 Answered



QUESTION 2:

THE PROPOSALS FOR BOTH SITES WILL SEE ALL OF THE NEW HOMES DESIGNED TO HIGH SUSTAINABILITY STANDARDS, WITH A FOCUS ON ENERGY EFFICIENCY. DO YOU AGREE WITH THE FOCUS ON SUSTAINABILITY IN THE DESIGN?

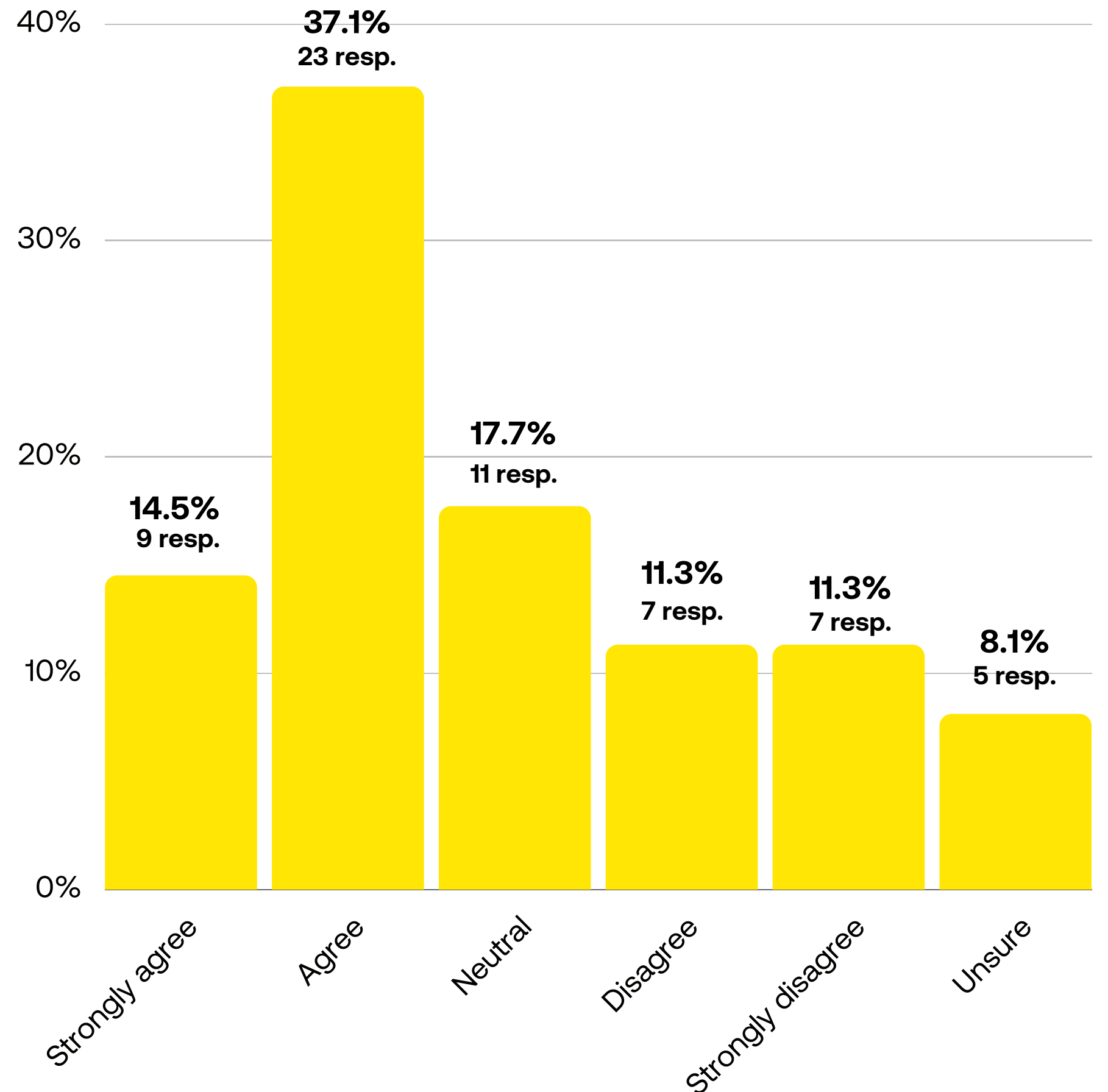
61/64 Answered



QUESTION 3:

THE PROPOSALS FOR THE FORMER GARAGES ON EAST ROAD WILL DELIVER UP TO 40 NEW HOMES, INCLUDING AFFORDABLE COUNCIL RENTED HOMES. DO YOU AGREE WITH OUR PROPOSALS TO PROVIDE MUCH NEEDED HOMES AT THIS LOCATION?

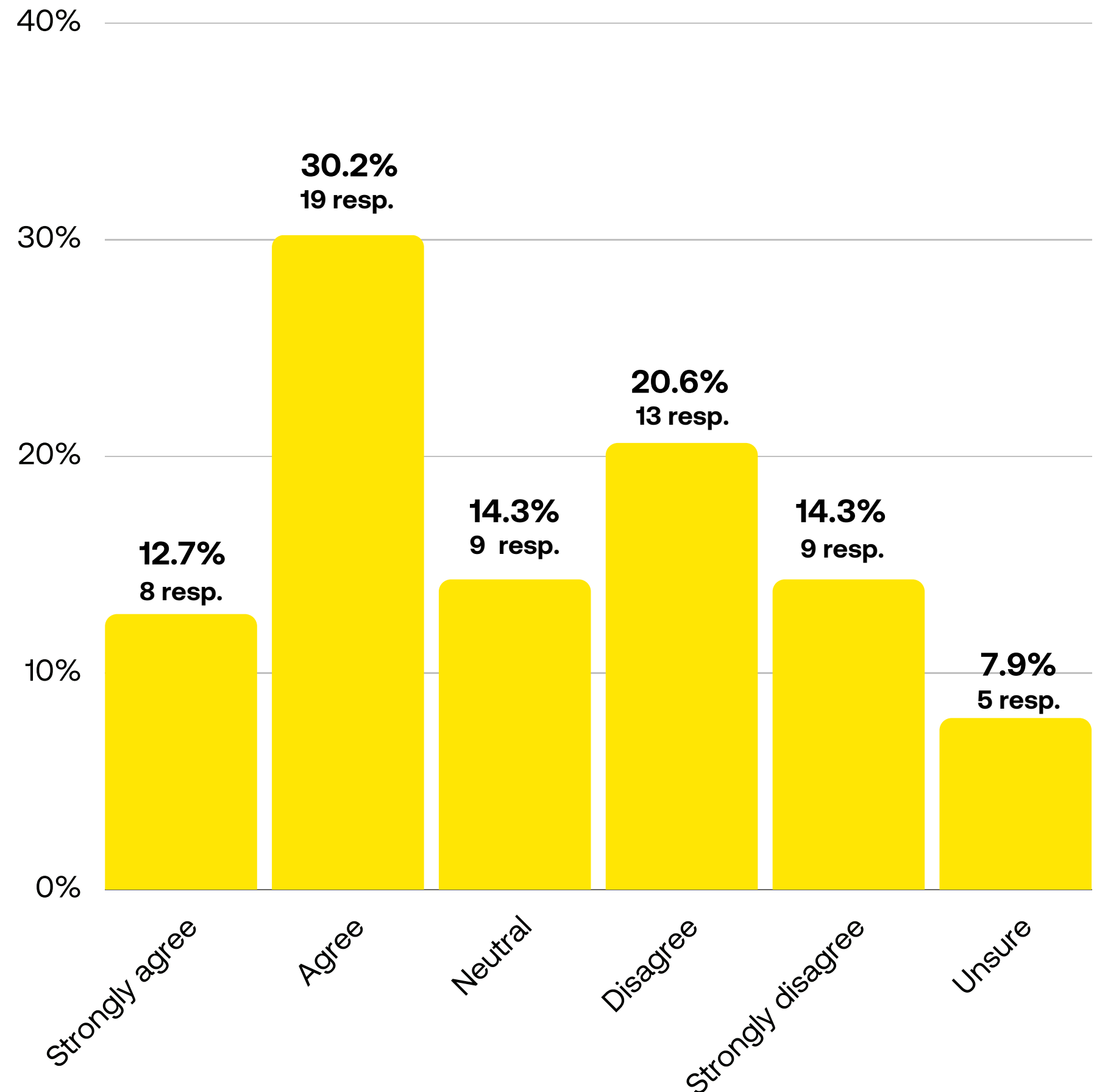
62/64 Answered



QUESTION 4:

THE PROPOSALS FOR THE FORMER GARAGES ON EAST ROAD, WILL PROVIDE THE OPPORTUNITY FOR NEW HIGH-QUALITY BUILDINGS TO IMPROVE A KEY ENTRANCE INTO THE CITY CENTRE AND INCREASE CONNECTIVITY TO EAST ROAD TO THE NORTH. DO YOU THINK THIS IS A POSITIVE ASPECT OF THESE PROPOSALS?

63/64 Answered

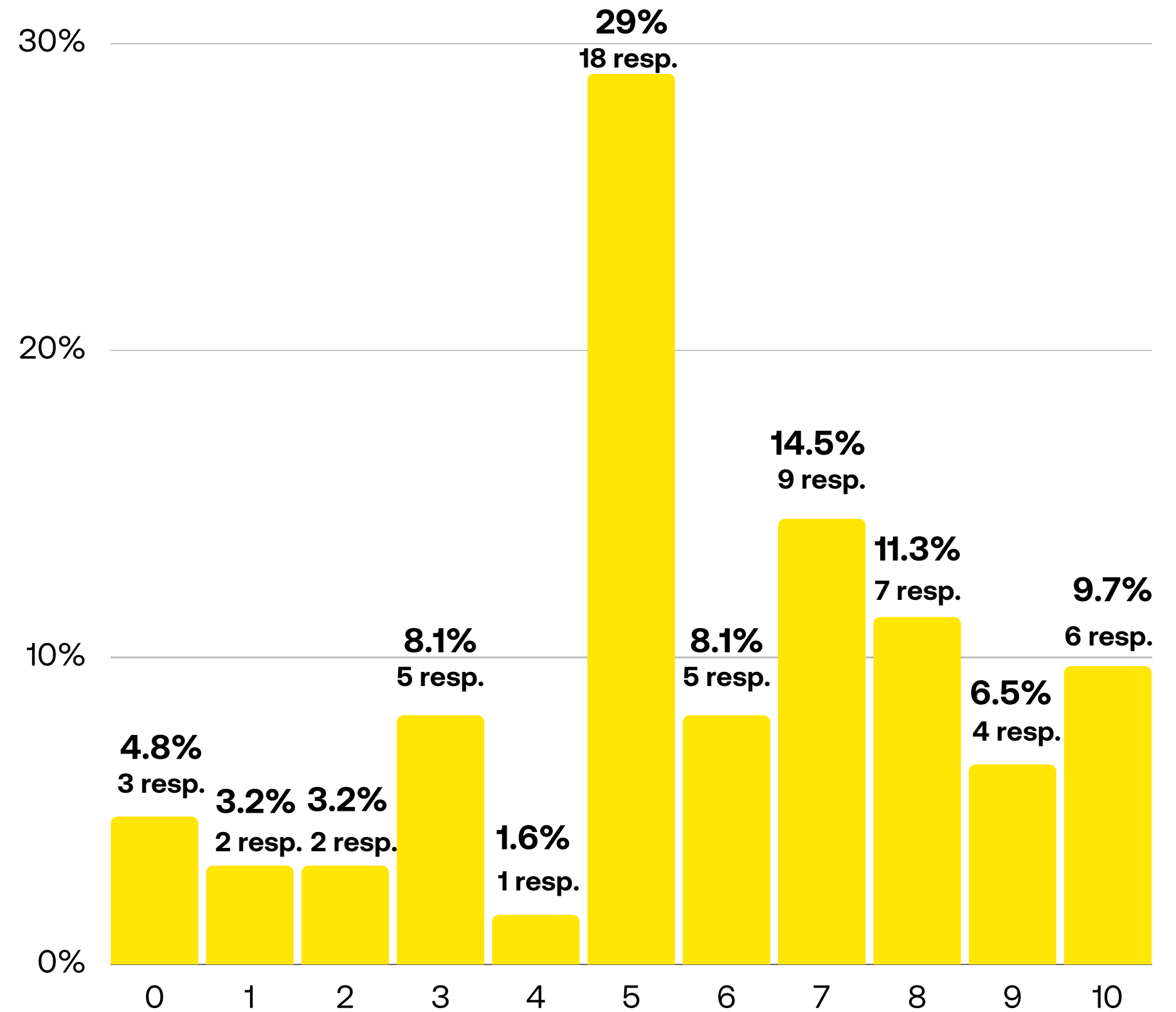


QUESTION 5:

THE LANDSCAPE PROPOSALS FOR THE FORMER GARAGES ON EAST ROAD, INCLUDE THE AIMS TO ENHANCE THE QUALITY OF THE EXISTING LANDSCAPE AND CREATE A SENSE OF PLACE THAT REDUCES NOISE AND POLLUTION FROM THE MAIN ROAD. ON A SCALE OF 1 (STRONGLY DISAGREE) TO 10 (STRONGLY AGREE), WHAT DO YOU THINK OF THE LANDSCAPE PROPOSALS?

62/64 Answered

**Average rating:
6.5/10**



QUESTION 6:

THE NEW BUILDINGS PROPOSED FOR EAST ROAD WILL INCLUDE SPACE FOR COMMERCIAL USES, WHAT WOULD YOU LIKE TO SEE IN THIS SPACE?

47/64 Answered

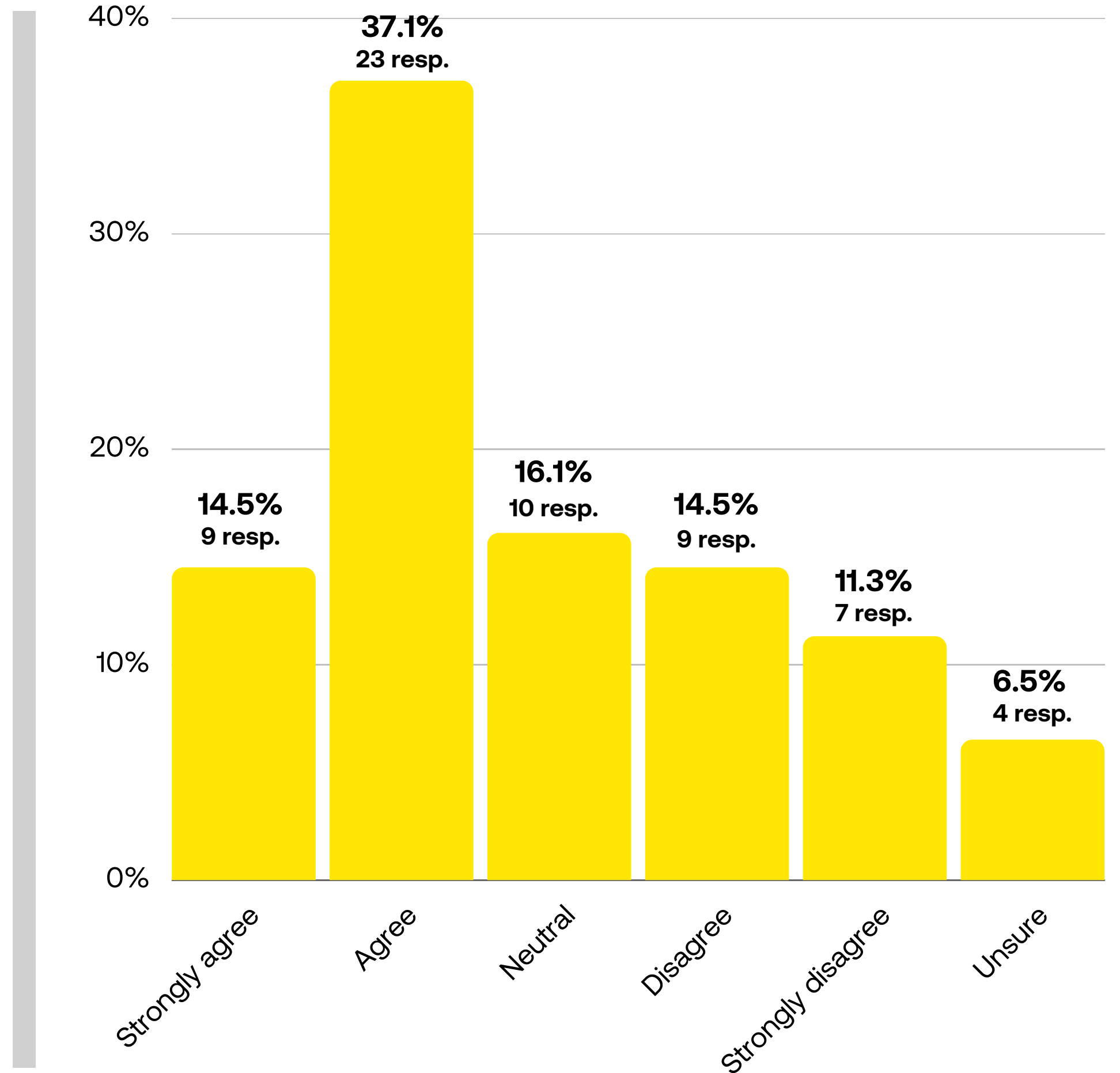
The following responses are a sample of answers. For a full list of answers, please see Appendix A at the end of this report.

- Don't need to attract more people to a resident area, so plenty of green space.
- Affordable office and shop spaces for small businesses and charities.
- Need to ensure that this works well alongside residential space, to the primary benefit of residents
- A temporary home for [REDACTED] Box Cafe. Commercial units are not needed as evidenced by the concurrent failure of both the Beehive Site + Grafton Centre. Provide homes for what people already need and love that you are dislodging by your plans.
- I would prefer to see space used to help local families
- The commercial space could be a cafe or a small start-up hi-tech based company. Should it be a premises which will attract lots of groups in an already fairly stressed area - lots of traffic at the moment.
- More Cafes! Can never have enough cafes! I'm concerned about the lack of car parking in the East Road proposal - this seems likely to lead to more pressure on the limited spaces in the Staffordshire Street estate...
- Shops that will be of benefit to local residents or small business start-ups
- Communal area/space, rather than commercial!
- Youth centre of some sort - a space for young people to gather safely + have fun. Fruit + veg shop

QUESTION 7:

DO YOU SUPPORT OUR PLANS TO REDEVELOP THE FORMER EAST ROAD GARAGE SITE?

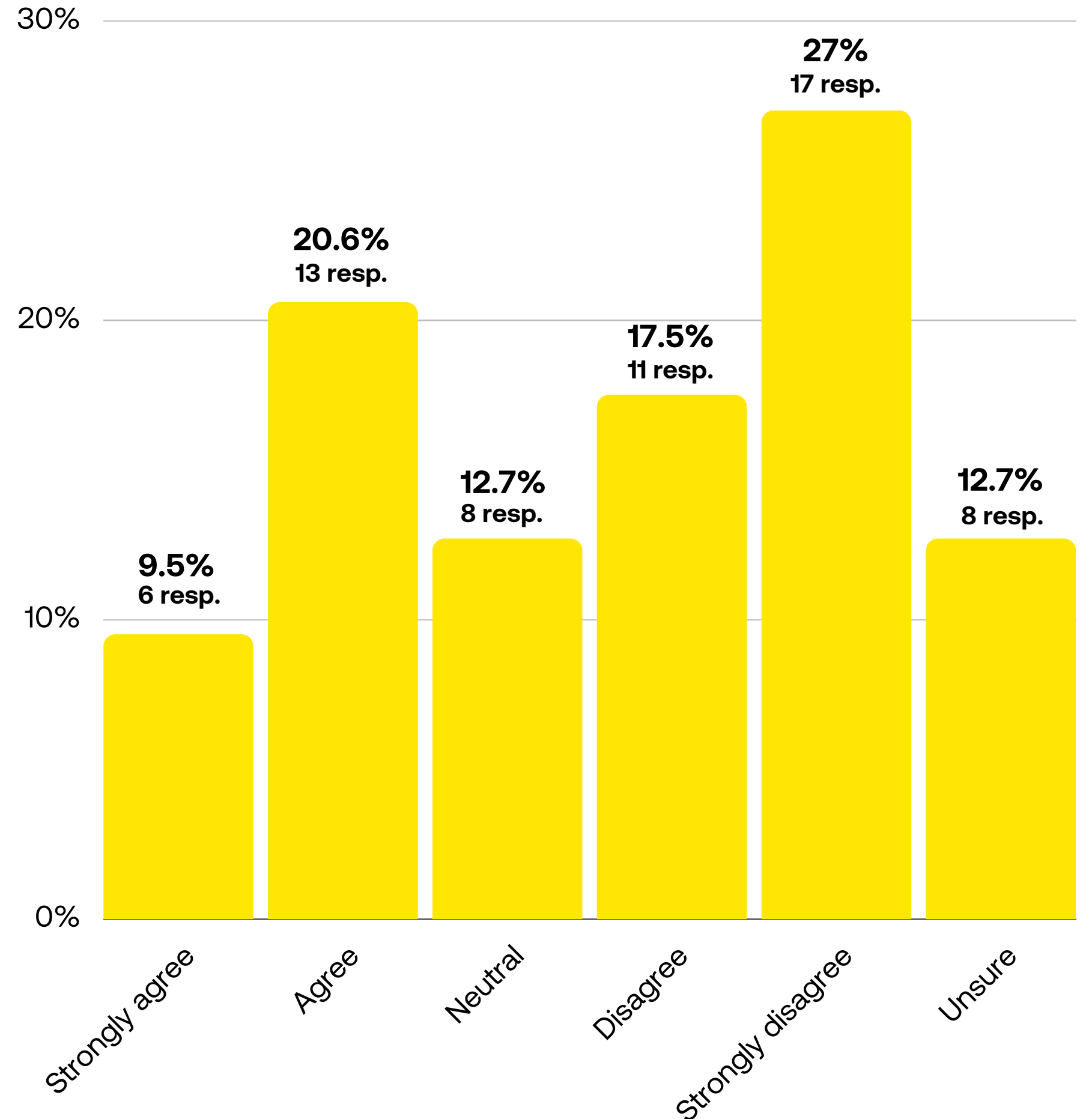
62/64 Answered



QUESTION 8:

WE ARE PROPOSING TO PROVIDE C. 4 NEW COMMERCIAL UNITS ALONGSIDE C. 7 HIGH-QUALITY HOMES AT 47-51 NORFOLK STREET, DO YOU THINK THIS IS A GOOD USE OF THE SITE?

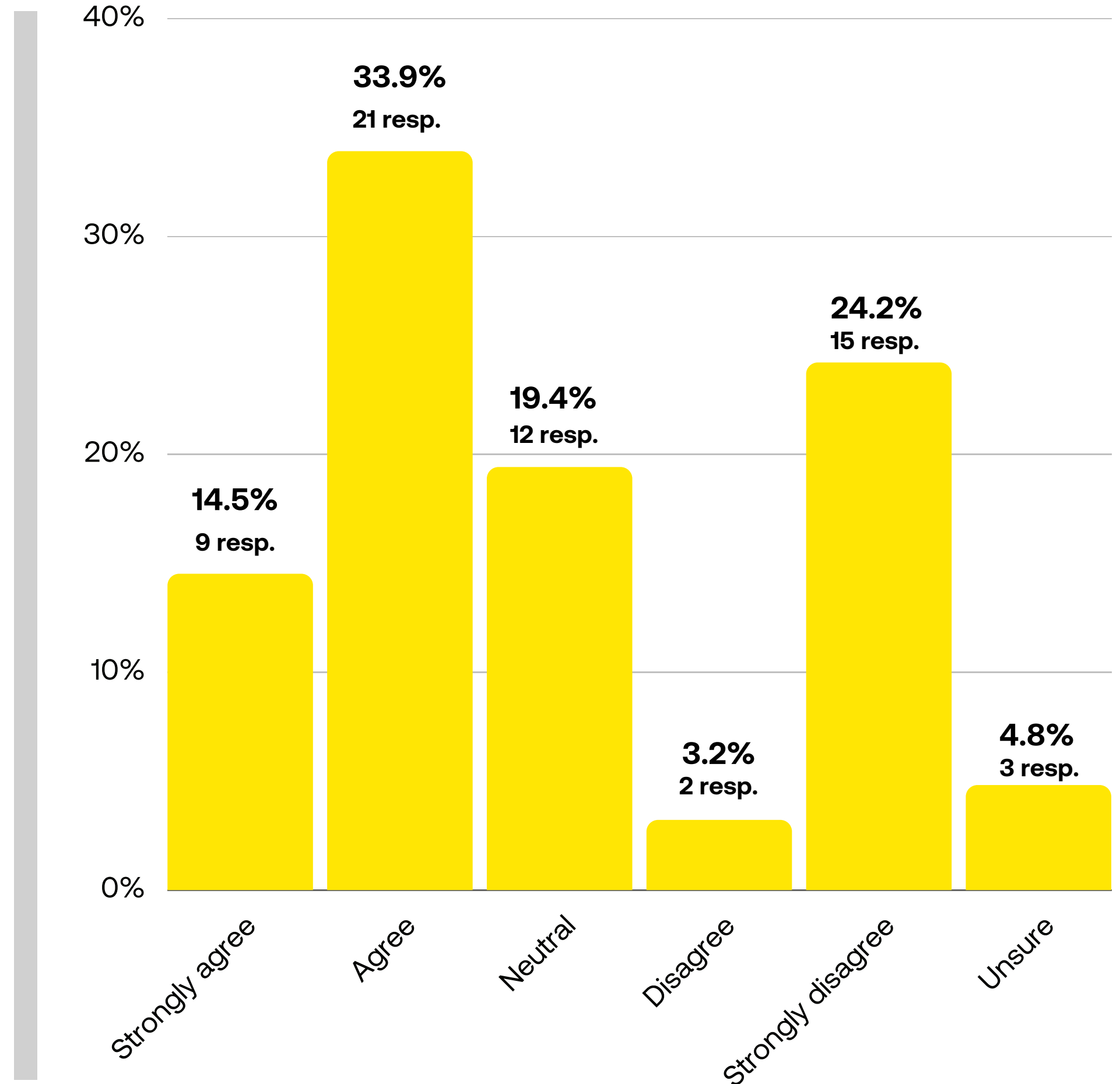
63/64 Answered



QUESTION 9:

DO YOU LIKE THE IDEA THAT THERE COULD BE AN OUTLOOK AND POTENTIAL LINK FROM THE PROPOSED CAFE ONTO FLOWER STREET PARK?

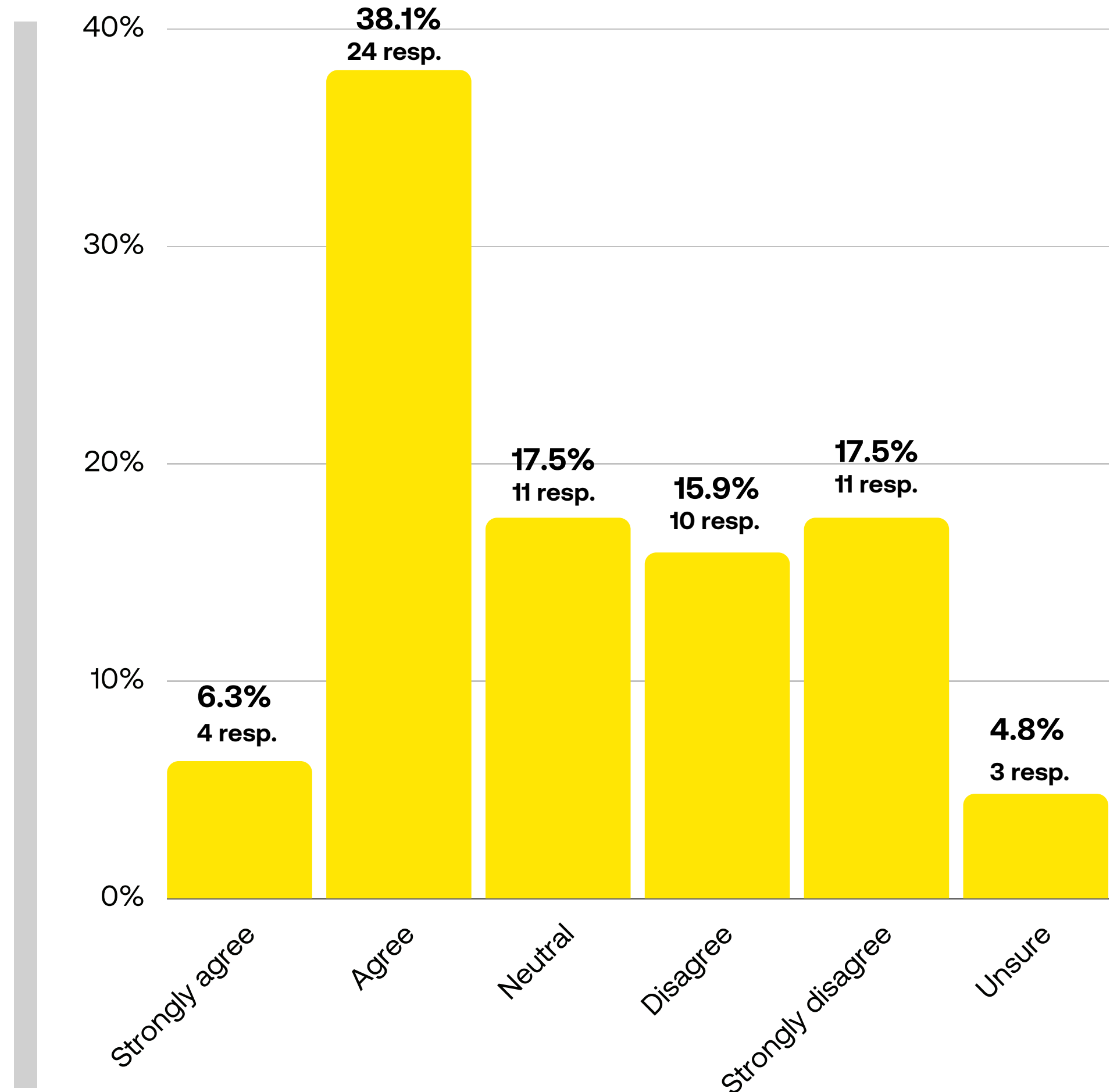
62/64 Answered



QUESTION 10:

THE PROPOSALS FOR 47-51 NORFOLK STREET WILL SEE A NEW FAÇADE FACING NORFOLK STREET THAT WILL RELATE TO THE AREA AND FEATURE IMPROVED SHOP FRONTAGES. DO YOU THINK THESE ARE POSITIVE ASPECTS OF THE PROPOSALS?

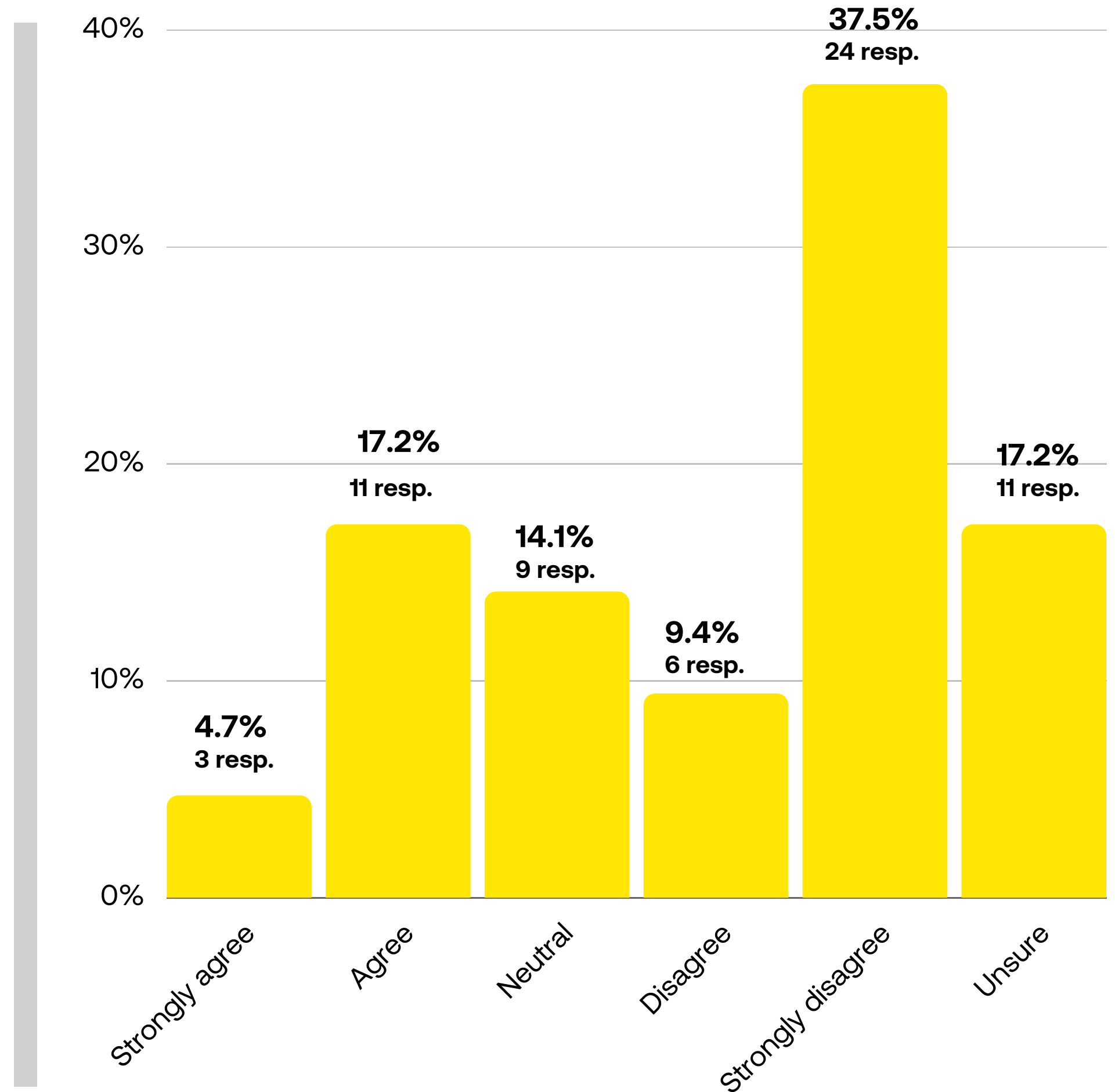
63/64 Answered



QUESTION 11:

DO YOU SUPPORT OUR PLANS TO REDEVELOP 47-51 NORFOLK STREET?

64/64 Answered



QUESTION 12 (GENERAL):

DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

22/27 Answered

The following responses are a sample of answers. For a full list of answers, please see Appendix B at the end of this report.

- All development needs to be car free as the roads are at capacity in the area. I am also very worried about construction. St Matthews Street and Norfolk Street are key roads in the neighbourhood and should not be blocked during construction.
- This will cause a lot of issues with school pick up and drop offs and safety for children is a concern here. The road is already blocked off to parents cars and having lived on a CIP estate i know that there will be numerous cars from the construction workers as well as construction vehicles parked in the surrounding area meaning nowhere to park and therefore people taking risks
- These projects are a disgrace. Organising this event with Carter Jonas is a travesty. YOU WILL FACE OPPOSITION!! They are not sustainable as large amounts of energy will be used to build the new development. NOT GREEN!!
- - Opportunity to increase scale/massing of development to maximise value for tax payer. Conservation area does not preclude innovative design. Petersfield already has variety of houses and density. - What is market advice re site of commercial units? Are small-scale units viable? Room for flexible space?
- Development will create more parking problems and destroy the community + destroy the local businesses.
- Please can you hold another drop in event, as we live on Norfolk Terrace and we're not made aware of this event happening by any leafleting or posters and feel we have not had a chance to ask questions or feed into the consultation in a meaningful way. It feels very unfair to hold a drop in event that is poorly advertised. I found out about it in the news after the fact, and I walk past this location twice a day!!

QUESTION 12: (EAST ROAD)

DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

22/27 Answered

The following responses are a sample of answers. For a full list of answers, please see Appendix C at the end of this report.

- The east street site is more permissible but the blocks are too tall. 5 to 3 storeys at absolute maximum but I am not opposed to new residential development in that location. I do not think a commercial unit is needed at this location. I won't draw in people to the area and will be underused.
- Worried that no small business parking. Some businesses have shared use let out in time slots. Now there are no longer buses along E. Rd to park & ride, how do owners get there? More housing on E. Rd = more need for buses. Currently none along E. Rd - need to look at development holistically.
- - Proposed 6 storey block A is much too high. 2 x 4 storey blocks would be better. - Have been told 40/60% split of council/private rentals. There needs to be >50% council rentals
- The height of both new proposed blocks must reference the Staffordshire Street estate. The 6 storey block will dominate the 'Irish' named blocks such as Hollymount & Glenmore. The highest block must be lower. - Rate landscape proposals for East Road 9/10, but bearing in mind only indicative. - Water conservation is important.
- East Road: - I think the concept of higher-story buildings (more than 3 or 4) should be revised strongly. No need at all. - I think that there should be a continuous connection to the local community in terms of permanently freshening the site - I propose a shared initiative platform in this regard

QUESTION 12: (NORFOLK STREET)

DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

22/27 Answered

The following responses are a sample of answers. For a full list of answers, please see Appendix D at the end of this report.

- Careful consideration of commercial use alongside the residential space. As a car free space, there needs to be increased (secure) bike storage. Access to site outside of trading hours to be considered so residents not inconvenienced. Impact of commercial use on Norfolk Street itself (eg deliveries)
- The Norfolk Street site is next to a busy school. Any construction works would need a very carefully considered Construction Management Plan before progressing.
- The current cafe on this site is popular with the local community, and just what we need. I would want to ensure that the new cafe would be affordable for the people who run it. I do not like the current building plan (47-51 Norfolk Street) it is too big, dwarfing the houses + looks brash + too modern. I would like to see more than 50% council homes.
- The Norfolk site is worrying. The units will likely be expensive for already operational businesses beloved by the community. How is it sustainable to relocate business, knock down functional buildings to build new ones in this location. The Box Cafe is an asset to the community and should be retained as a community enterprise. The buildings are outdated but they are in keeping with the quirky nature of Norfolk street. The new development is too modern. It would be more sustainable to retrofit the old buildings to a higher spec.
- Think the connection between residential units and the park can be improved. Issues of overlooking and security
- We would support a redevelopment if done sensitively and with efforts made to support businesses and organisations in the current premises to stay, as well as altering the shop fronts to fit more naturally into the local area.

QUESTION 13:

DO YOU HAVE ANY IDEAS FOR WIDER ESTATE IMPROVEMENT?

22/27 Answered

The following responses are a sample of answers. For a full list of answers, please see Appendix E at the end of this report.

- Improved stairwell and security so access only to those living there
- Solar PVA panels throughout the estate
- Upgrade existing pedestrian routes through the estate. Repair of pavements damaged by tree roots. More sympathetic and prettier/bee friendly planting
- Play equipment for younger children required (0-5 years). Current playground v. limited. A 6-storey block is much too high
- I think the council should continue with and complete their programme of replacing flat roofs on the estate. Important to improve insulation in the roof of old housing stock.
- Ground source heating to be installed as part of development. Underneath blocks air - now is the time to dig that in!!!
- Please let [REDACTED] and their team stay in the cafe
- Improve environmental rating of the flats and houses etc all through the estate (ABCDE Ratings)
- Need for refreshing the public use of the area, based on continuous data-driven feedbacks from the local community
- I propose a shared platform based on collaborative and initiative, permanently to make a bridge between the community around and the changing character of the area

Appendices

APPENDIX A: (QUESTION 6 CONTINUED) - THE NEW BUILDINGS PROPOSED FOR EAST ROAD WILL INCLUDE SPACE FOR COMMERCIAL USES, WHAT WOULD YOU LIKE TO SEE IN THIS SPACE?

- Car parking and electric chargers with capacity greater than for those living in the new housing, for use with a Petersfield permit or Council contract, as the garages previously provided
- E class use is fine at this location although it is not necessary. It is easy enough to go to the shops located at the Beehive center or Grafton from this location. I doubt many residents from the area would use it. I see that it would mainly be used by the university students. I would rather the blocks were smaller than introducing unneeded commercial use.
- - Greengrocer --> old-fashioned, reasonably priced. (Not artisan/high end!) - Youth centre/youth facilities - Warm hub/local library
- Local food shops e.g. fish + chips, local supermarket, cycle repair shops
- No to: Any night club, bar, or such. Yes to: Office space, retail, community activity (maker-space?)
- Unhappy about commercial use - would prefer housing at ground level + make building 4 storeys high. If commercial activity needed to support building finances/upkeep - NO SUPERMARKET - small workshop type units preferred. Maybe crossing could be moved to nearer junction in St. Matthews Street where many children and parents with pushchairs etc. cross to reach St. Matthews Primary School + parkside via safe route.
- - Reinforce council ambitions for East Rd. as urban boulevard with variety of uses and services, creating busy, attractive and people-friendly space. - Corner plot needs strong & muscular building to harmonise with East Rd civic and commercial spaces. - Current linear open space in estate is problematic, don't replicate/exacerbate in landscape design.
- No seats on East Road aspect due to road pollution. Please include renewable energy and insulation

APPENDIX A: (QUESTION 6 CONTINUED) - THE NEW BUILDINGS PROPOSED FOR EAST ROAD WILL INCLUDE SPACE FOR COMMERCIAL USES, WHAT WOULD YOU LIKE TO SEE IN THIS SPACE?

- Independent shops
- Children related activities / club / gym / workshop
- A community centre space including a café and meeting/halls for hire, a small courtyard/garden
- Family run business in contrast with big chains
- Local shops and rentable business spaces
- The current business that have been open for years such as The Box cafe, and what was the Cogwheel trust (which is now, I believe, supporting bereaved children).
- Continuation of Box Cafe and the positive impact it has had on its local community
- Nothing. That space does not need commercial units.
- Child friendly cafe;
- No shops as there's no parking
- better childrens play area
- Supermarkets
- Don't mind
- Local and independent community focused use
- Community areas, community use.
- Small shops and businesses
- Large shops
- Local business

APPENDIX A: (QUESTION 6 CONTINUED) - THE NEW BUILDINGS PROPOSED FOR EAST ROAD WILL INCLUDE SPACE FOR COMMERCIAL USES, WHAT WOULD YOU LIKE TO SEE IN THIS SPACE?

- Restaurants/cafes
- There were just houses there before. Let's keep it at that, especially as we need more housing.
- Continuation of the box cafe and other community use spaces
- Independent shops
- Children's nursery. Not profit business
- Cafe, arts spaces
- Community facilities
- No firm views, but should take account of other proposed changes e.g. around the Grafton Centre and Fitzroy Street.
- A community room facility. I don't see the necessity for additional retail space given proximity of Grafton Centre other than possibly a small convenience store. Housing should be a priority. secure parking for cycles. This is a key site and should be prioritised for housing only to serve local population not investors
- Less height on buildings and ground floor housing. No commercial space needed.
- Newsagent. Delicatessen. Dentist. Dr's Surgery.

APPENDIX B: (QUESTION 12 - GENERAL - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- The proposals are not both sustainable - it is not green to demolish a building + rebuild. How much land space goes to the council housing?
- As with East Road, I'd like to see independent local businesses prioritised for the commercial units.
- Also I found this questionnaire very hard to fill out because you just state (obviously) positive things and then ask if we agree. Yes obviously we agree with the positives, but what are the tradeoffs? You would get a more balanced view if you said "we propose doing ...[positive thing]... but this will be at the expense of ...[a downside]...do you agree with this tradeoff?"
- There are a lot of leading questions in this survey. I really feel "got at".
- This survey is poorly designed, leading and not really very consultative. It feels like tokenism. This development although good is being done to the local community and the City Council are not interested in what people think
- The questionnaire is worded in a strange way and difficult to accommodate my views. The excessive building works happening all over the city is not supported by the necessary water supply. This needs to be seriously considered.
- From the information you've provided it's very unclear what you are proposing where and what we are losing. For example what would happen to the Allia site?

APPENDIX C: (QUESTION 12 - EAST ROAD - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- - What about grey water/recycling/reuse? Water is a critical issue - Need ground source heat pumps (esp on East Road proposals and PV solar panels to be maximally designed in on south-facing roofs. Also - where are the proposals for water/rain collection for watering all those lovely raised beds in the hot/dry summers?? Design them in!! The city does not need a key entrance at that location (East Road)!! The grotty entrance along Newmarket Rd and at the Eliz. Way roundabout needs landmark building - not this place! - 6 Storeys for building A is too tall from the point of view of the residents on the East Rd estate. You need to focus on them and their needs - not look outward at East Rd. -
- What is the % of affordable housing in the proposal? It has to be meaningful Nd not symbolic like in many developments. A space that could serve as community centre would be very much appreciated by the community and neighborhood
- The east road garages block appears too tall.
- I also question the term "affordable". How much will these units sell for? All my friends who were born here are unable to live in the city because they can't afford either rent or to buy in their own hometown. How many council houses would be part of the scheme?
- I feel all homes should be council managed and secure tenancy homes for local residents. I oppose the concept of providing privately owned homes with prices beyond the reach of any key workers and lower income residents. There is no provision for parking for residents or retail units and concerned about impact on nursery, school and medical services in this area.
- This questionnaire really only geared to what you want to hear and people will tend to agree with. Disingenuous just like the drawings that showed the 6 storey building the same height as the maisonettes.

APPENDIX D: (QUESTION 12 - NORFOLK STREET - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- I have concerns about the homes and the café that face flower street park. Kids play in Flower Street park every day and evening. Will the sand pit be removed? The children in the neighbourhood still get to run and play football/cricket in the park every day. Or will home owners and business managers ask them to stop because they are too loud or accidentally kick their balls into their area? Removing the wall that is currently there and having homes/cafe directly on to Flower Street park looks nice, but will take away from the community and public aspect of the park. This is a PUBLIC park and not meant to be an extension of someone's home or business. Will kids and parents now have to be mindful that their kids are not kicking balls into someone's windows or business? I see the potential of broken items. On the flipside, the future residents may be quite upset that there are kids being loud and running and playing right outside their homes and place of business. I see that this may cause arguments amongst upset current and future home owners.
- Cafe would be good to stay
- While I do agree with re-developing the Norfolk Street site the only issues I have are about the Flower Street Park, just because it's there and behind the development site it doesn't mean that it's there and free to use within your plans. Currently there are no windows looking over Flower Street Park and no public access to Flower Street Park via the development site - this should stay like this! NO to a cafe using a children's park as business area - meaning keep all business and residential links away from Flower Street Park and use Norfolk Street as main access. NO to all the residential windows and balconies overlooking all of which currently is a very private/quiet Flower Street residential area, absolute invasion of our privacy. Privacy is why many home owners of Flower Street bought their houses. Again NO to all the residential/business windows and balconies overlooking Flower Street Park! There are lots of young children living on Flower Street and the potential of paedophiles having a 'ring side seat' is disturbing! I live on Flower Street and have young children and there are lots of very strange, alcoholic and drug abusers who would take great advantage of using Flower Street Park if it ever became more accessible and usable by a cafe and residential access. Do not spoil what is currently a great child friendly area.

APPENDIX D: (QUESTION 12 - NORFOLK STREET - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- I'm concerned about the disruption to (or loss of) the Box Cafe. It is a much-loved family cafe, and a real asset to the area. It is a really supportive environment for young families, elderly, and people with disabilities. The other businesses in the site are all valuable charitable enterprises and it would be a shame for them to be disrupted too. Can the Box Cafe be temporarily relocated to a portakabin on Flower Street Park??
- There is already a shortage of affordable office space for social enterprises in the community, including individual entrepreneurs and the self-employed. The redevelopment proposals will cause further strain.
- 47-51 Norfolk Street: - more collaborative events based on community initiatives - permanent accessibility to the park, even when the cafe is closed - a continuous chance of proposing from the neighbourhood to make the whole area as adaptable to upcoming wishes
- Save Box Cafe!
- I disagree with the plan. The Box Cafe provides a place for the local community to meet beyond being a food business. They have been here for 13 years - The new plans should guarantee minimum disturbance to the business and ensure they will be able to remain on-site post-redevelopment.
- - 47-51 Norfolk St looks too big compared to Victorian Terrace to the right. Does that site even need to be redeveloped? - What considerations have been made for tenants of the Box Cafe, Uppercuts, Cogwheel Trust, etc. Will they be able to take over new commercial and cafe units at an equivalent rental/T+Cs??
- This is a dreadful proposal - the current buildings are home to a community hub (Box Cafe) + provide affordable space for small businesses + charities + potential for community activities such as yoga. There's already a nice family run cafe.
- The place is an oasis. Box Cafe and the related charities should be kept whatever developments take place they should not be moved out of the way to give more residential homes.

APPENDIX D: (QUESTION 12 - NORFOLK STREET - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- I strongly urge: a) taking excellent care of the existing subtenants (as All hasn't done), especially [REDACTED] and the vulnerable clients at Cogwheel Trust and the Red Balloon school. b) redesign the hideous industrial Norfolk Street frontage which is horrible and clashes with Victorian housing. c) improve the environmental credentials with ground source heat pumps, PV solar panels + water management + recycling. d) look after the people in the adjacent Victorian property!!! - I understand why you have to redevelop the site but oppose (strongly) how you propose to do so. You are NOT yet even close to an acceptable proposal - needs a great deal more work. And you MUST keep the small businesses/educational + therapeutic concerns in the immediate local area. I suggested to the Council rep that the Council look at the land in the car parking area of the 'Old Pye Site', opposite the Alex on Gwydir St - there are spaces for temp units to keep local services/businesses going while 47-51 is redeveloped. - Finally, you have my contact details - keep me posted of changes/developments
- I think there are serious flaws with the design as it relates to the way in which the commercial and residential properties are laid out, specifically in how they interact with the Flower Street park. I am shocked that there is not a plan for standing (6-8ft) solid wall between any open or accessible area of a residence or a commercial property and the park. Starting with the immense risk to children. That area of the park is primarily used by children ages <1 to 5 and the park as a whole is primarily used by children aged <1 - 11. Anything less than a tall and solid wall would easily allow children to access these properties accidentally (think of the toddler who wanders—crawls--off into a house with a door left open, or the baby/toddler who picks up a beverage or food that is sitting out, both highly likely scenarios under the current layout) or the 10 yr old who plays hide and seek behind patio furniture or sitting in the café or at someone's property. Then there is the highly likely—guaranteed—scenario that takes place all the time where a kid tosses sand or balls or sticks or a Tonka toy dump truck, and this would enter the property....

(Continued next page)

APPENDIX D: (QUESTION 12 - NORFOLK STREET - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

(Continued from previous page)

- ...Further, this layout provides, or even enables, predators or potentially harmful individuals the opportunity to sit at the back of a cafe and stalk or watch children. There is simply a complete lack of an explicit and necessary boundary. The current layout invites residents and users of the property to naturally (intended or not) spill-over into the park and disrupt the intended and current use of the park. The park is an active and necessary part of the community that would be substantially affected by ANYTHING short of a solid barrier separating the park from any entrance to either a commercial or residential space.
- I am broadly supportive of the proposals, but as a very local resident (Norfolk St), I have concerns about noise, both during the building phase and afterwards when this becomes a more densely used area. What will you do to minimise this impact? How long do you expect construction to take? I didn't see a timeline.
- The proposed development of 47-51 Norfolk Street threatens local businesses, in particular the Box Cafe, that have been at the heart of our community for many years. Over the 20 or so years that I have lived on Norfolk Street, I have seen a number of cafe/deli businesses come and go; the Box Cafe has succeeded largely due to its strong community links and has become a much-valued hub for residents. Loss of the Box Cafe would be a serious blow to residents; this likely outcome of the proposed development appears to be at odds with CIP's stated aim of benefitting the local community. I strongly oppose any development that would rob us of this amenity.
- Can you have a temporary space for the current businesses like Box café and businesses during the works period?
- We really value Box Cafe. It would be reassuring to know that they will have a place in the new development and temporary accommodation in the interim period.

APPENDIX D: (QUESTION 12 - NORFOLK STREET - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- The Box Cafe has been a wonderful asset to the local community. I would be very disappointed if there is no plans for re-housing the Box Cafe and the charities and social enterprises somewhere nearby during the development works, which will likely last between 12 and 18 months. (When similar works were done recently in Cherry Hinton, I believe that the council was able to provide Portakabins for the tenants until they were able to move back in.) I would equally expect some sort of commitment to keep their rent in the redeveloped building affordable for a small, authentic, family-run establishment like the Box Cafe. Otherwise the community will have to settle for a big chain like Starbucks or Costa instead. And that would be a real shame. Personally, I think the Box Cafe is a really special place and a true community asset. It would be a great shame for us to lose the Box Cafe.
- I worry abt the disruption for parents and child in st Matthews during the demolition and construction phase. I also think it is a shame to remove the Box cafe, which has become a key place to socialize for parents of the school near by.
- We live at [REDACTED] Norfolk Street and currently have an issue with water from the existing roof structure flooding our property - we would like this issue addressed in any plans put forward. We would also be keen to see plans that show what will happen to the wall at the existing boundary and the placement of windows potentially overlooking our property
- This survey keeps mentioning redeveloping garages. There are also existing buildings being torn down in the plans. Long standing businesses like The Box will be closed. The Box is one of the places that makes Cambridge Cambridge.
- The potential demise of Box Cafe and the positive impact it has had on the local community it should be weighed very heavily against the proposed redevelopment of the site. In recent years Cambridge has seen the destruction of sites that were crucial to the health of local communities in favour of residential or office building development. This erosion of the very soul that makes this town unique should be prevented at all cost.

APPENDIX D: (QUESTION 12 - NORFOLK STREET - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- I want to see the box cafe remain. It is an important community focus and quirky space which give the area character.
- We are very concerned about the number of homes being squeezed into the Norfolk street site. No parking provisions will put extra pressure on residents bays. The current users are not being considered or provided for especially the long standing community cafe with an established local clientelle. A link to the park is very concerning, with little thought given to safety and security. The current buildings also have nesting boxes which have been used annually by the local bird population. Please don't get rid of that provision. The current buildings aren't pretty but the solution isn't to over stretch the site, damage local businesses and spoil a lovely secluded quiet park area. Flower Street residential homes are currently not overlooked and that would change dramatically with these proposals.
- The Norfolk Street site is home to the Box Cafe, which is a big part of the community. I'd like to see them consulted as it would be a real shame to lose this cafe as part of any redevelopment.
- The proposals show the frontage of 47-51 Norfolk street to not be in keeping with the other Victorian homes of the area. There are huge safeguarding issues resulting from a cafe that will open onto Flower street park. You're providing another route for children to be able to exit the area. It's a hugely popular park for babies, pre-schoolers and primary school aged children from St. Matthew's school nearby, and you'd be providing a prime opportunity for people to be able to sit and view small children. I think you'll need to get the Cambridgeshire and Peterborough safeguarding partnership board involved as I'm sure they'd have a lot to say. The cafe is just too close and gives too many opportunities for dubious activity involving children and the safety of children. You will also be providing flats that will overlook the properties on flower street, a somewhat large invasion of privacy.
- Flower Street play park is a very special place, please keep it as it is and not allow any overlooking residential windows and definitely not cafe opening out on to the park! This space is for young children not the general public sipping coffee. Think of safe guarding children please!

APPENDIX D: (QUESTION 12 - NORFOLK STREET - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- Do you have plans to relocate business and charities already making good use of this space whilst works take place? Will they get first refusal for commercial space at rates that reflect the rents they are currently paying to ensure sustainability of these existing businesses which currently serve our local community. How do you plan to support these social enterprises? Local residents value small independents over large commercial offerings.
- The current use of space, particularly the Box Cafe is a highly valued local amenity, enormously loved by so many residents. To deprive locals of yet more such places is sadly typical of planning in Cambridge at this current time. As a born and bred Cambridge resident, I am deeply saddened that the opinions of the people who actually live in this City are so regularly overlooked simply for financial gain.
- I'm a regular customer at the Box Cafe, just beautiful people also i rent a chair in the Uppercuts 47 Norfolk street Salon which has been in business for 30 years, we all need support
- Not sure about the proposed frontage - would take some getting used to, as the existing building forms an unbroken line of similar ones on that side of the street. [I especially like the part of the present building where the front (red) door is!] In the drawings, my first thought was that the new frontage resembled garages. However, I guess that is because they are shuttered (and a break from tradition - although the roof line does seem to fit in?). The courtyard (with exit to Flower Street etc) seems as if it could be very pleasant. I would hope that the present Box Cafe would be able to remain in situ as the cafe and the family who run it have been an important asset to the local community for many years (and they have excellent food!). I can't at present envisage housing in or next to what has been a very quiet courtyard area - I haven't studied that part of the plans - and if I do so now I fear I will lose everything from my screen! Of course housing is much needed and it would be only a small development so hopefully not change too much the thus far fairly peaceful nature of the site. Hopefully the mixed use might work well....
- Too much in filling and the Box Cafe is an important community hub as are the current local businesses

APPENDIX D: (QUESTION 12 - NORFOLK STREET - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- What will happen to the current well-loved tenants at Norfolk St, will you provide space for them?
- The box cafe and other community spaces are unique. They provide services for local families. it would be a shame to lose these amenities.
- Total rebuilding of the Norfolk street buildings seems unnecessary.
- How are local businesses going to be effected by this is a concern. Such as the Box Cafe? Will they be re-housed as part of the plan?
- The current use of the buildings provides important local amenities - a well-loved cafe, community and art space and educational facilities. These are more important in this local context than housing. The number of new homes is also adding unacceptable density to an already overcrowded area.
- The outline proposals do not adequately address the impact on existing businesses that will be disrupted or dislocated altogether by the proposed development. Given the very challenging current environment for independent local businesses it is perverse that the local authority is promoting a scheme which threatens the viability of existing commercial uses, most notably the Box Cafe which is a vital community asset and an increasingly rare (arguably unique) example of a thriving independent cafe in this part of Cambridge.
- Would agree strongly with above proposals if guarantee given that present cafe owners/tenants will come back as the new tenants running the proposed cafe. Also the other present occupants to return. But they also need to survive while site redeveloped. How can you make that possible?

APPENDIX D: (QUESTION 12 - NORFOLK STREET - CONTINUED) - DO YOU HAVE ANY FURTHER COMMENTS FOR THE PROJECT TEAM?

- Regarding the Box Cafe development, I was shocked at the way the current leaseholders have been treated. They found out about the plans when one of their neighbours brought a leaflet round. In addition as of when I last spoke to them, they still have not been properly consulted. They stand to completely lose a business, trade and body of customers that have been built up over several years and yet they weren't even notified of the proposals before it went public. Are they going to be offered the new space referred to in the proposal as the cafe? If so, how long will they be suspending their business? All in all there are a number of valuable community enhancing activities going on in that enclave which I and many of me fellow residents cherish. I am not in favour of destroying them for the sake of a few new houses.

APPENDIX E: (QUESTION 13 CONTINUED) - DO YOU HAVE ANY IDEAS FOR WIDER ESTATE IMPROVEMENTS

- 4 STOREYS MAXIMUM OR PRECEDENT WILL BE SET
- Issues with ASB on open spaces/ play areas in evenings
- Less is more! Lower storey buildings match the most to the identity of the city and this area
- Will involve:
 1. More children at existing primary school which is already 3 storeys with not enough playground space
 2. More cars parked on already well used carparking spaces (for existing residents)