



CAMBRIDGE
CITY COUNCIL

Environmental Report

Cambridge West / Central Area
[Covering the wards of Castle, Market and Newnham]

Period of February to July 2022

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1. Introduction

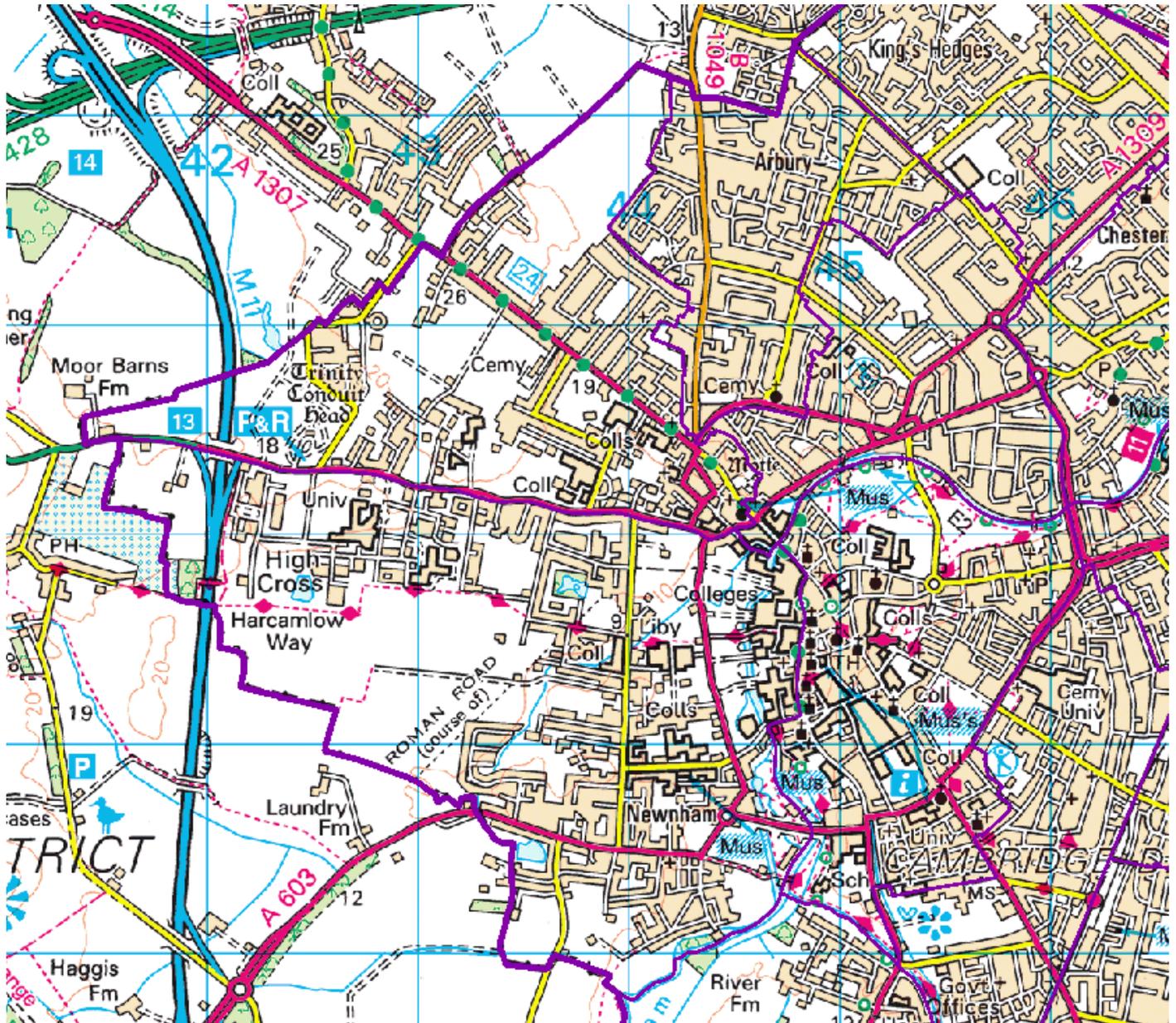
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and can engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs, and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – daytime and night-time noise complaints ,

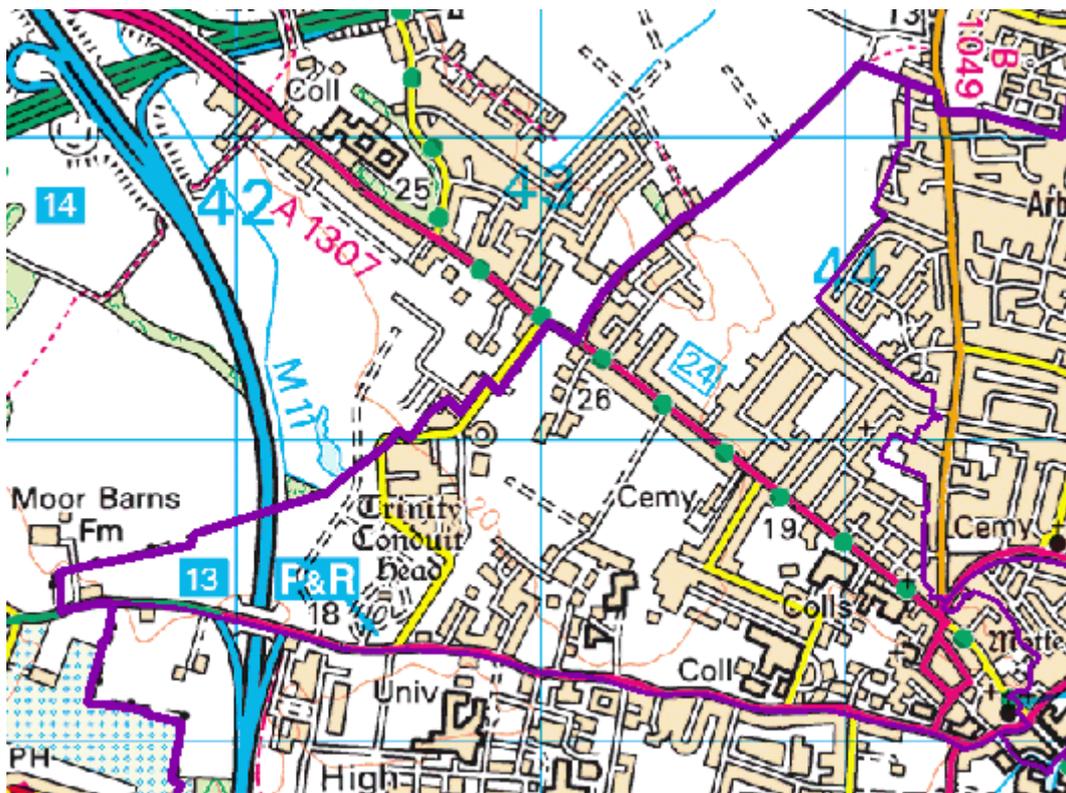
2. West / Central Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



Ward Profile: Castle

Map



Community Engagement team

The Community Engagement team held a Green Team at Ascension Burial Ground and undertook works to complete maintenance of the historical and biodiverse grounds to support the churches conservation award.

A 'Green Team' also helped with cutting back wildflowers at St Peter's Church.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

During the period between February and July 2021 officers continued to undertake proactive and reactive patrols on the open spaces' patrols. This includes illegal campers, and littering patrols.

There was one case of littering from a motor vehicle on Castle Street where the driver was issued and paid a fixed penalty notice.



There were two cases of abandoned vehicles, one was claimed that was reported on Beagle Road and one was removed from Oxford Road and is currently in storage.

There were six cases of domestic waste offences investigated in the period one resulted in a fixed penalty notice issued for dumping cardboard at Castle Park, four cases had no suspect or officers were unable to trace and one case is ongoing.

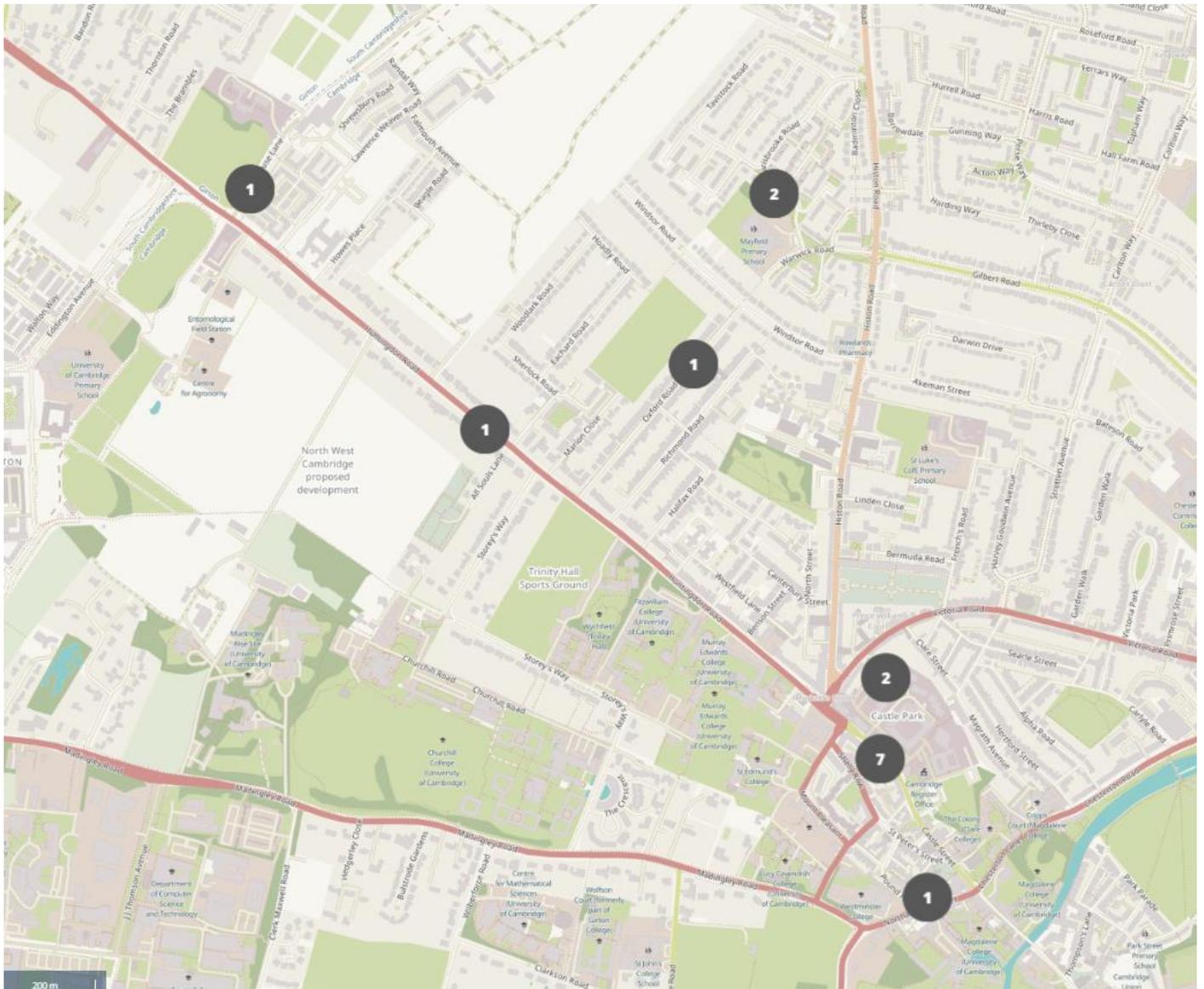


If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Andy Hine, or Jess Toombs.

Operations service

The Operations teams have been busy during the last few months continuing to carry out scheduled mechanical sweeping all bus routes, main roads and housing footways and carriageways. Outside of the bird nesting season, the Ground Maintenance operatives have been continuing with pruning cutting back.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Ward Profile: Market

Map

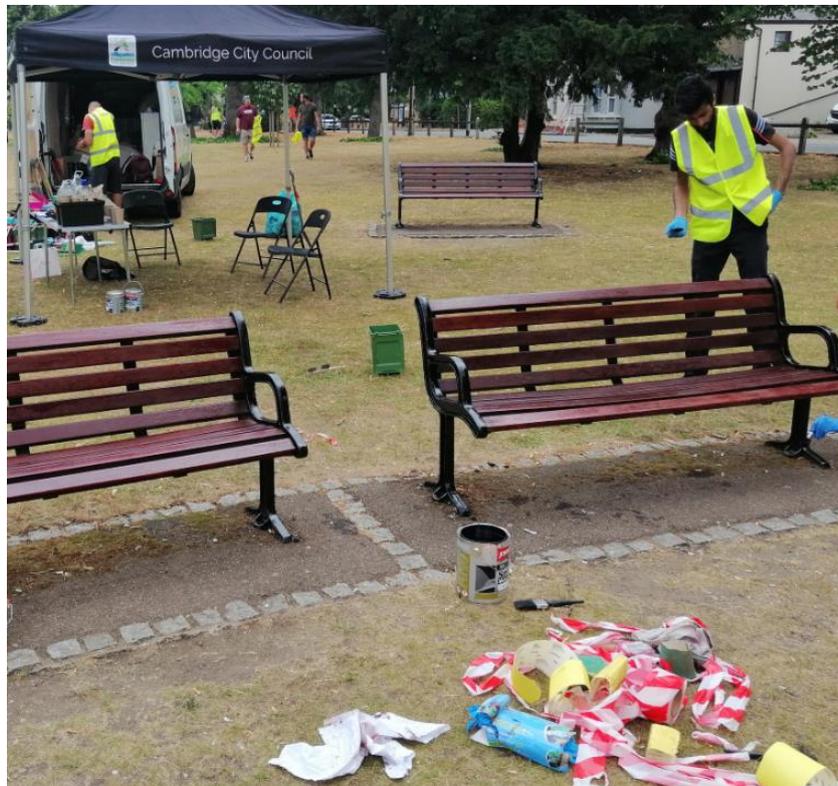


Community Engagement team

The Community Engagement Team worked with volunteers across many works over the last months including a tree session at Parker's Piece where volunteers helped to maintain the new planted trees and added additional woodchip to the bases of the trees and placing tree gators around the trees to aid watering, a similar session was also run on Christ's Pieces. The team also ran a session at Jesus Green Lido, attended by volunteers and staff from the lido, and undertook work to maintain the newly planted hedge that replaced the felled trees. Throughout the summer months our volunteers have renovated all the benches of Jesus Green.

The team have undertaken several group litter picks on Midsummer Common and support a group of volunteers from Cambridge University to litter pick Jesus Green.

On Christ's Pieces a corporate group from AECOM completed a day of mixed activities including bench renovation, removing low level graffiti, litter picking and creating an insect habitat.



Community Payback are currently tasked to undertake works at St Clements's Church and have started work to sand and paint the railings of the church following works completed in the gardens during 2019.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

During the period between February to July 2022 officers continued to undertake proactive litter patrols within the city, whereby fixed penalty notices were issued for littering.

Officers have dealt with some fly tipping issues within the ward from householders and businesses, whereby fixed penalty notices have been issued and all paid. Most cases were found to be at Adam and Eve Street recycling centre, other hot spot locations included Regent Street, Peas Hill, and Rose Crescent areas.

Fixed penalty notices were issued to companies for breaching section 47 notices regarding their business waste. There have also been companies issued Section 47 notices for the continually mismanaging their duty of care in relation to their trade waste. Hot spot areas for these issues included Milton's Walk and Burleigh Street area.

During the summer months, late shift patrols are being carried out on the green spaces and information regarding litter and barbecues are delivered to park users. Regular patrols were conducted throughout the area and to try and minimise litter, and rubbish bags were handed out to the general public to encourage responsible dispose of litter for picnickers. During the early mornings of the summer working pattern officers conducted dog fouling patrols across the green spaces and spoke with many dog walkers regarding the issues surrounding this



If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Offices, Andy Hine, Jess Toombs or Tony Durman.

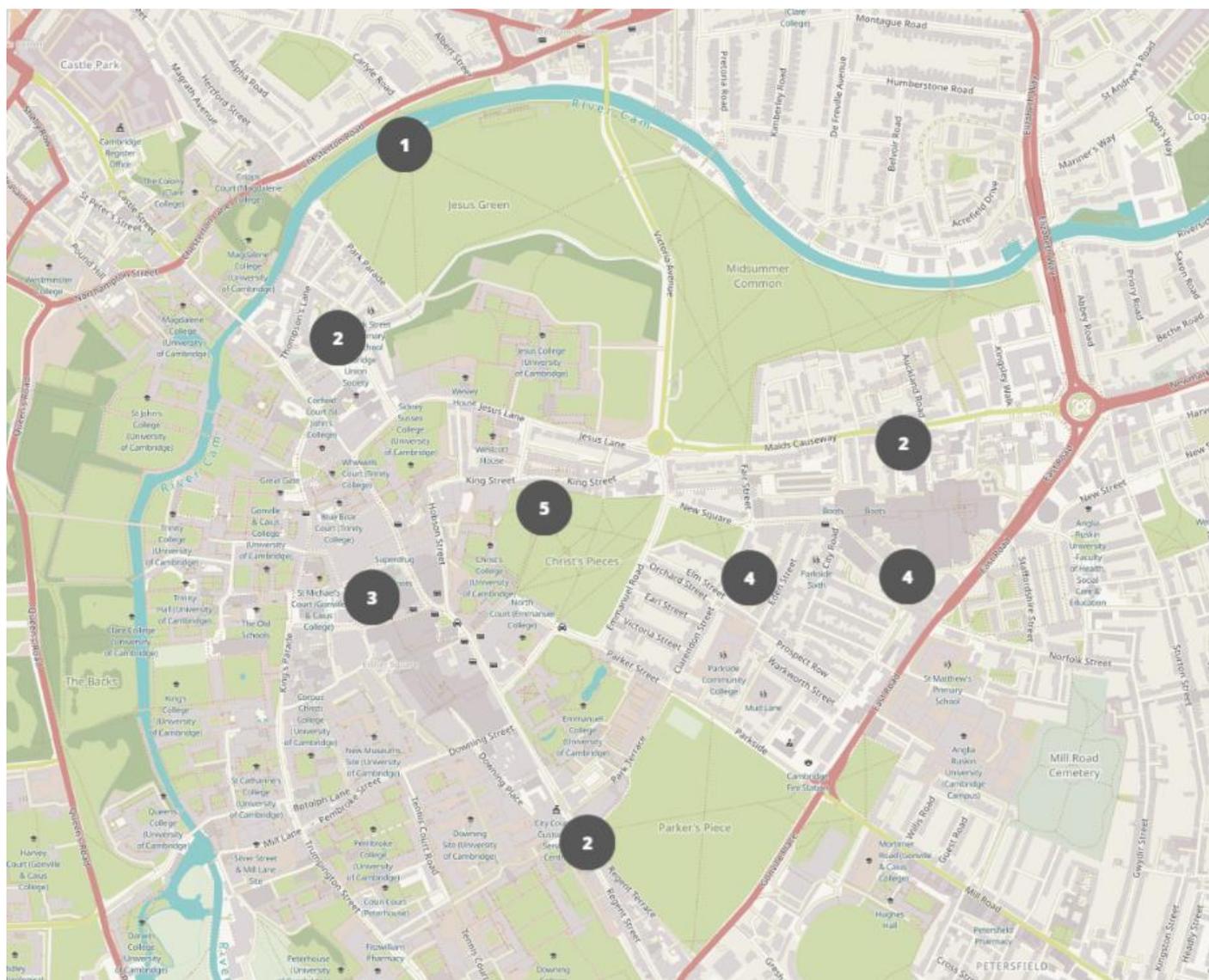
Operations service

The Operations teams have been busy during the last few months continuing to carry out scheduled mechanical sweeping all bus routes, main roads and housing footways and carriageways. The market square is washed down on a Wednesday and Sunday mornings.

Our Grounds Maintenance operatives have been pruning, hoeing, leafing, and undertaking general preparation works to keep our city centre parks maintained.

The Rapid Response and graffiti teams are very busy dealing with graffiti tags, stickers and fly posters. The teams also wash down the pavements as part of Cambridge BID work.

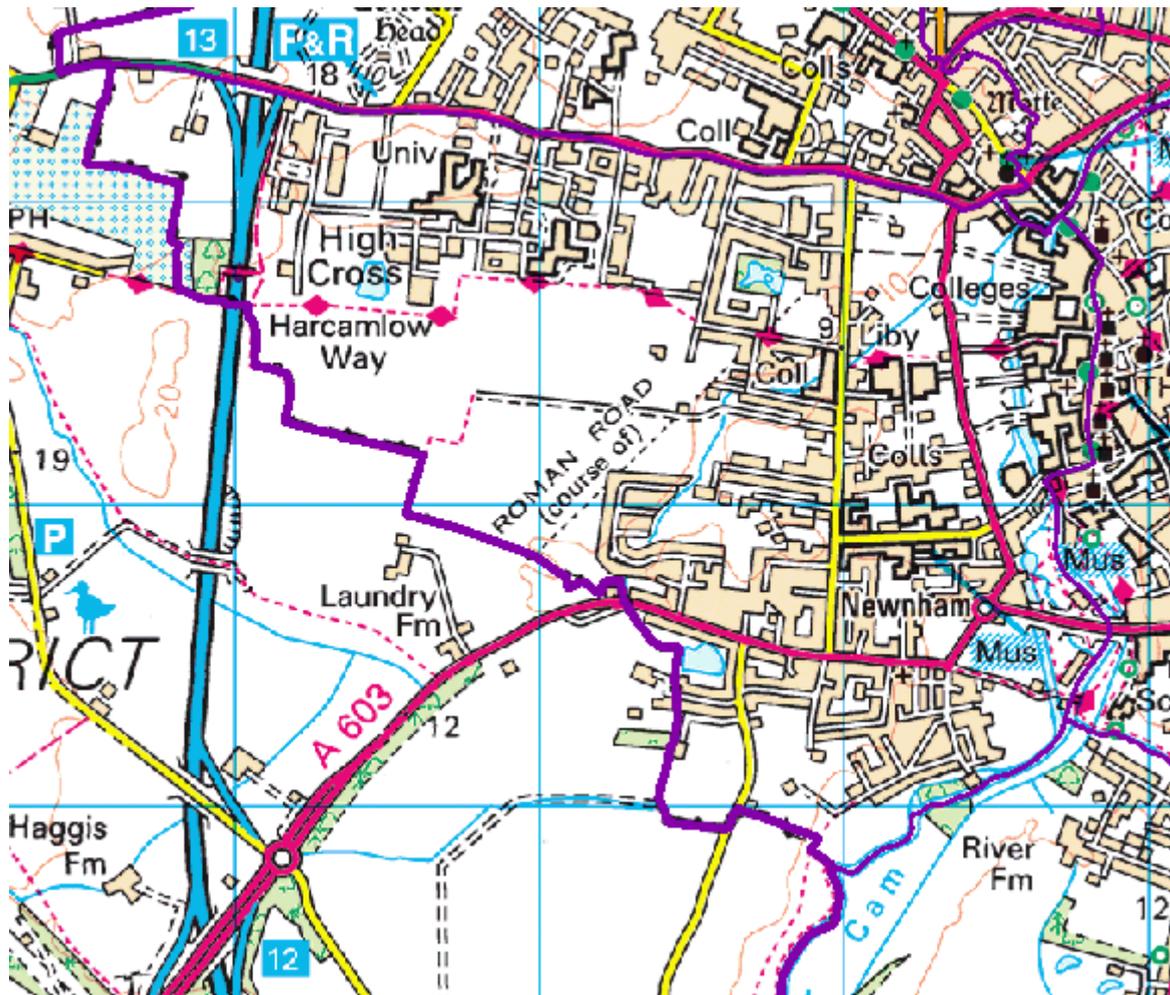
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



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Ward Profile: Newnham

Map



Community Engagement team

The team have had two corporate volunteer events run in the ward over recent months, including a group on Queen's Green from Securitas who spent a day renovating some of the benches, painting railings, tree works and building an insect hotel.



At Lammas Land, the team worked with volunteers from Horizon Discovery who spent the day renovating benches, painting the toilet block, and undertaking a litter pick.





If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

During the period between February and July 2022 officers continued to undertake proactive and reactive patrols on the open spaces' patrols. This includes illegal campers, and littering patrols.

There were two incidences of littering from a motor vehicle on Champneys Walk and Queens Road, both of which resulted in fixed penalty notices being issued. There was one breach of the Public Space Protection Order regarding touting on Kings Parade that resulted in a fixed penalty notice.



Two abandoned vehicles were investigated, neither of them was found to be abandoned and were claimed by the owners.

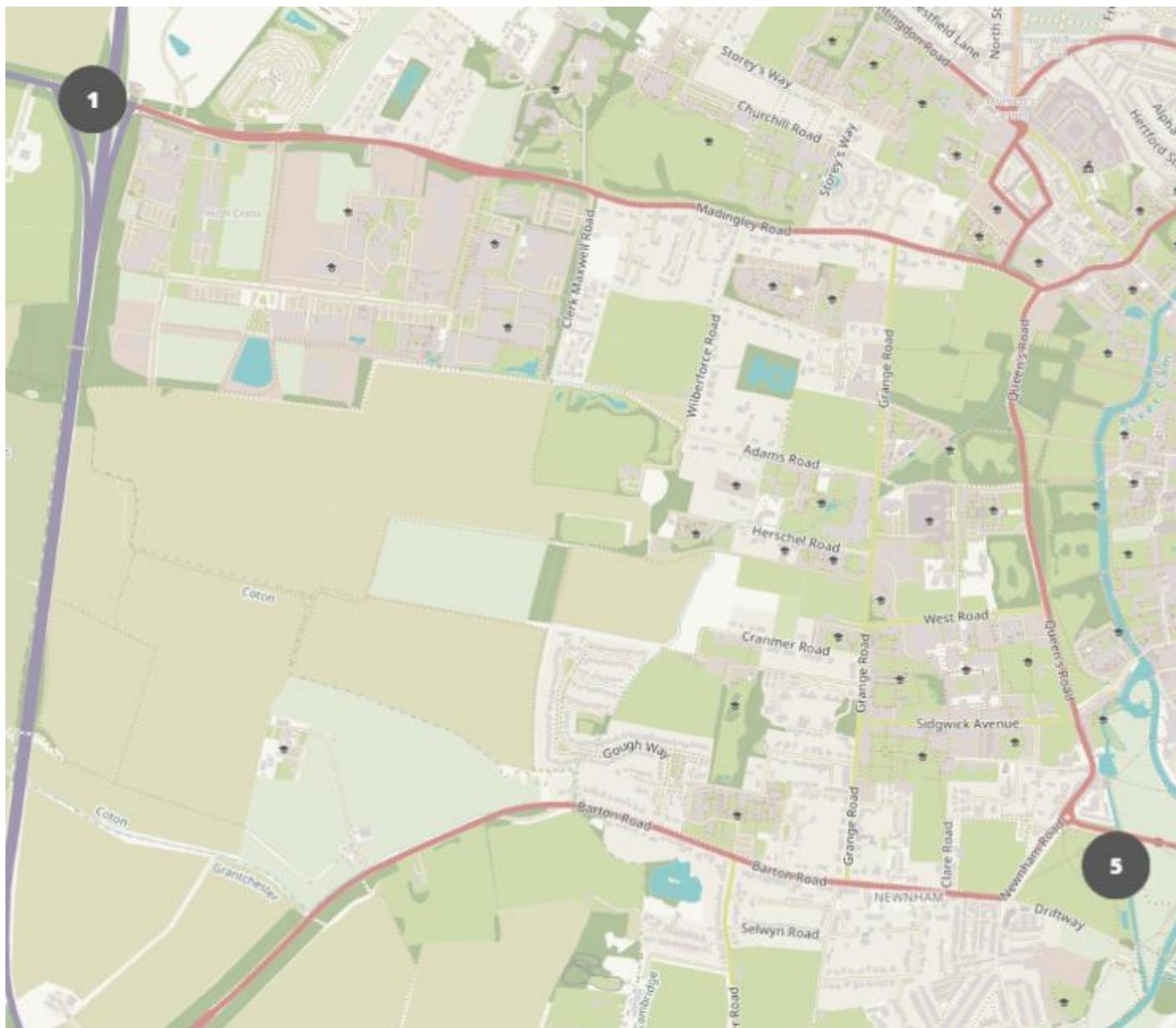
One case of domestic waste was investigated, but officers were unable to locate the offender. Three cases of commercial waste were investigated, and in two cases businesses were fined for small scale fly tipping.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Andy Hine, or Jess Toombs.

Operations service

The Operations teams have been busy during the last few months continuing to carry out scheduled mechanical sweeping all bus routes, main roads and housing footways and carriageways.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



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Community Engagement Team Updates

Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at sosvolunteers@cambridge.gov.uk who will make suitable arrangements.

Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of April to May 2022):

Event	Date
Hobart Suez CAD	23. 4 2022
Newnham Residents association recycling talk	28.04 2022
Cambourne CAD	14.05 2022
Haslingsfield Eco Fest	05.06 2022
Arbury Carnival	11.06 2022
Hobart Suez CAD	23. 4 2022

3. Environmental and Waste Data

Public Realm [West / Central Area]

Period	Activity	Total number of incidents	Castle	Market	Newnham
Feb 2021 to Jul 2021	Fly tipping	78	13	52	13
Feb 2022 to Jul 2022	Fly tipping	37	13	18	6
Feb 2021 to Jul 2021	Needles	25 needles	10 needles (5 instances)	14 needles (8 instances)	1 needle (1 instance)
Feb 2022 to Jul 2022	Needles	26 needles	1 needle (1 instance)	5 needles (4 instances)	20 needles (1 instance)
Feb 2021 to Jul 2021	Fixed penalty notices	45	2	37	6
Feb 2022 to Jul 2022	Fixed penalty notices	61	1	51	9

Summary of public realm data:

Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

Needles:

- Castle: In June one needle was removed from Richmond Road.
- Market: In March one needle was removed from Sidney Street and two needles from James Street. In June one needle was removed from Sidney Street and one needle from St Edward's Passage.
- Newnham: Twenty needles were removed from Lammas Land.

Fixed penalty notices:

Fixed penalty notices issued across the period includes 20 for littering, 15 for trade related waste (including littering, fly tipping and breaching of a statutory notice), 15 for domestic related waste (including littering, breach of domestic duty of care and fly tipping), 9 for littering from a motor vehicle, one for failing to clear up dog fouling and one for breach of touting public space protection order.

Private Realm [West / Central Area]

Data not available.

Waste and Recycling Data [Great Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 22/23
Total recycling rate	51.71%
Recycling rate – dry recycling	20.44%
Recycling rate – composting	31.56%
Amount collected for disposal	48.00%

Number of collections completed as scheduled:

This shows the number of bins that were collected as scheduled (in number and a % and therefore the amount also missed).

Month	Missed	% Missed	% Collected
Apr-22	1553	0.21%	99.79%
May-22	1939	0.26%	99.74%
Jun-22	2745	0.36%	99.64%
Jul-22	1244	0.17%	99.83%

4. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Enforcement	Andy Hine Jess Toombs Tony Durman	01223 458282	enviocrime@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
West Area Operations Team Leader	Mark Yeardsley	01223 458282	mark.yeardsley@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525 213774	recycling.champions@scams.gov.uk

If you have a question about one of the council's services, you will be able to find several answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

5. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier, and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So, whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by acting to keep them clean, tidy, and looking their best.

With the support of a dedicated Area Ranger, you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city-wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scams.gov.uk or telephone 07525 213774.