

Environmental Report



Cambridge South Area

[Covering the wards of Cherry Hinton, Queen Edith's and Trumpington]

Period of June 2021 to November 2021

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1. Introduction

This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

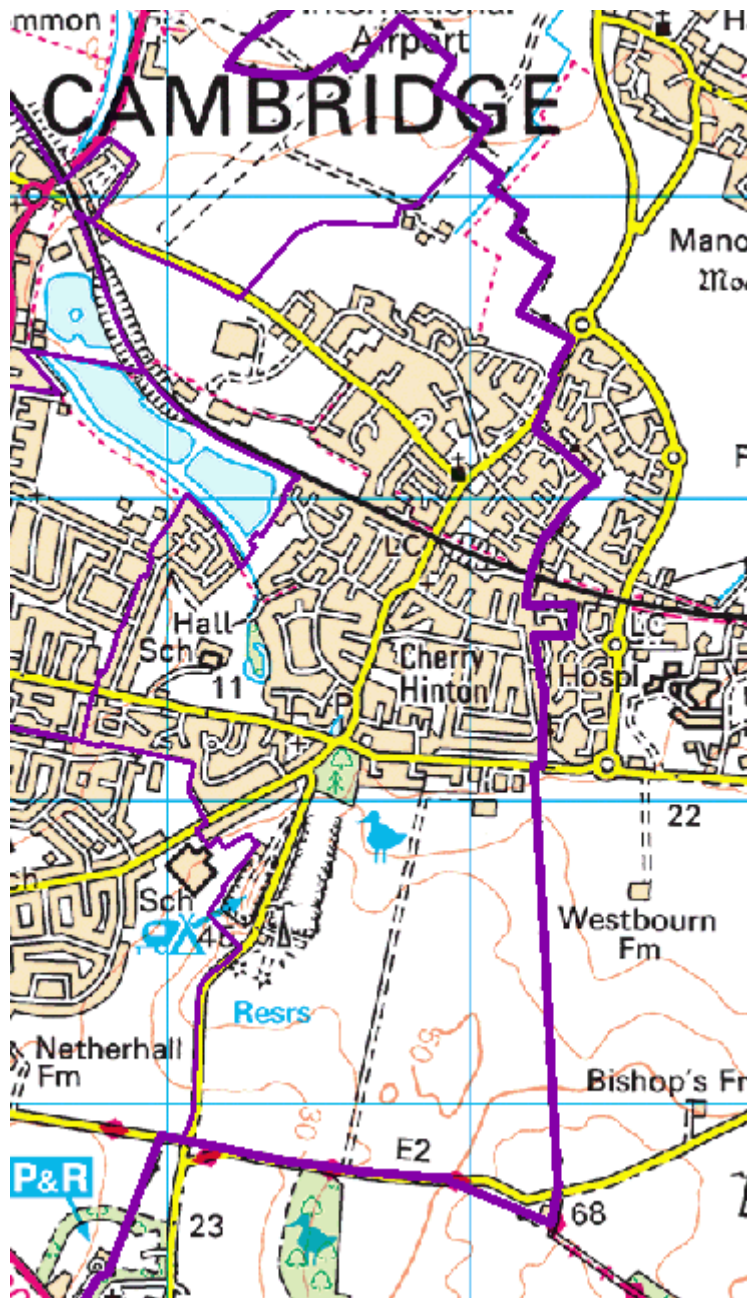
1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs, and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – daytime and night-time noise complaints,

2. South Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.

Ward Profile: Cherry Hinton

Map



Community Engagement team

The Community Engagement Team held two successful community clean-up days in the South of the city where the service provided skips for local residents to recycle and dispose of their waste and bulky items as well as the take it or leave it stall for residents to recycle unwanted items in good condition. The clean-up days were held at Tenby Close and Teversham Drift.

The Community Engagement team facilitated corporate events with RAF Molesworth and Amazon in July, Aveva in September, and Illumia in October 2021. The team completed various projects at Cherry Hinton Hall including bench renovation, cutting back brambles, removing old fencing drilling holes for nesting bees and laying woodchip around recently planted trees. These events proved to be very successful and have made a positive impact on this well used area by providing new habitats for insects



A green team session was run at Cherry Hinton Hall where volunteers completed a litter pick, various tree works including removing saplings from base of trees and weeded in September 2021. A green team was also run at Colville Road in August.



With the collaboration of the Rivers Trust ran two litter picks with ARM on the green area at Fulbourn Road. The Rivers Trust recorded types of litter found and how much was collected. At the end of each session, they weighed the waste to compare to other parts of the county. This took place in September.

In October a green team was held at Cherry Hinton Hall to put out and rake bark around the oak tree.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

- Tweeddale – (June) Vehicle left SORN on council property. Investigated and contact made with the registered keeper who subsequently removed the vehicle.
- Cherry Hinton Hall Grounds – (June) – Report received of a dog running loose and not under control. Patrols increased but unable to identify dog owner. (October) Dog on dog attack, resulting in a human also being injured. Owner of dog identified, and a Community Protection Notice Warning (CPW) served stipulating actions to be taken to ensure no further incidents.



- Cherry Hinton Road – (June) Litter thrown from a motor vehicle witnessed and investigated. (July) Furniture dumped next to litter bins, inspected but no suspect identified, the waste was removed. (August) Junction of Queen Ediths Way/Cherry Hinton Road Litter thrown from a motor vehicle witnessed, resulting in a fixed penalty issued for littering. (November) Stray dog contained, collected by enforcement, and reunited with owner. Follow up microchipping letter sent to the dog owner, requiring their up-to-date details be registered on an approved database.
- Cherry Hinton High Street – (June) Domestic waste found dumped. A suspect was identified and investigated, resulting in a fixed penalty notice issued for littering domestic waste. (July) Business waste flytip was investigated. Notice served on the business, documentation requested, and the notice was fully complied with. (September) Littering whilst on foot witnessed and a fixed penalty issued for littering.
- Church End – (July) Vehicles associated with businesses causing obstruction to residents. Contact made with the businesses and monitoring on-going. Parking Control contacted and patrols conducted. All vehicles parked have tax status regularly checked and individual violations dealt with as required.
- Mill End Road – (July) Suspected abandoned vehicle investigated. Vehicle claimed by registered keeper following a 7-day notice issued.
- Rectory Terrace – (July) Suspected abandoned vehicle investigated, 7-day notice issued. Site re-inspected and the vehicle was no longer in situ.
- Teversham Drift – (July) Suspected abandoned vehicle investigated, 7-day notice issued. At time of re-inspection the vehicle had been removed from the site. (September) Increased incidents of fly-tipping in this area, dumped black bags containing general household waste and items of furniture found. Contact made with residents and education provided.

(October) Four suspected abandoned vehicles reported investigated. Three vehicles moved after the 7-day notices issued. One vehicle declared abandoned and removed from the highway and taken to storage. (November) nuisance vehicles parked on residential areas and grass areas, suspect identified and provided educational information. Nuisance vehicles subsequently removed and ongoing monitoring to ensure compliance.

- Colville Road – (July) Garden waste deposited in the passageway at the rear of properties. Contact made with residents and education provided. Green waste removed and disposed of correctly.
- Glenmere Close – (August) Household waste dumped at the garage area. Suspects identified and investigated, resulting in a fixed penalty notice issued for fly-tipping.
- Kathleen Elliott Way – (August) Suspected abandoned vehicle investigated, 7-day notice issued, and the registered keeper contacted. At time of re-inspection the vehicle was no longer at the site.



- Langdale Close – (September) Domestic waste dumped. Suspect identified and investigation conducted.
- Ventress Farm Court – (September) Suspected abandoned vehicle investigated, 7-day notice issued, and the vehicle was subsequently moved from the site. (October) Suspected abandoned vehicle reported. Investigation on-going.
- Railway Street – (September) Incidents of fouling/dog control reported by residents. A person jogging with a dog running off lead and not clearing up fouling was reported, and the investigation is on-going.
- St Bedes Crescent – (September) - Suspected abandoned motorbike reported. Investigation conducted and the vehicle declared abandoned and removed from the site.
- Rosemary Lane – (October) Domestic waste dumped on grass verge. Suspects identified and currently being investigated.
- Reilly Way – (November) Dog fouling problem reported. Suspect dog walker identified and sent letter. New fouling signage installed at the site.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Bree Donovan.

Operations Team

Between these months we have been carrying out various tasks around the ward areas. These tasks include grass cutting, shrub and hedge pruning, sport pitch marking, litter picking, litter bin

emptying, sweeping, removal of fly-tip, graffiti removal, and helping empty and clean void properties for our Housing Department.

The grass cutting and shrub/hedge pruning were both put on hold around the middle of October to concentrate on leaf fall over the coming months, but all the other activities happen every working day.



In the coming months Operations will finish leaf clearing and start winter Grounds Maintenance work, of cutting back and reducing any shrubs/hedges that have grown substantially over the past year.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Local Nature Reserves and Biodiversity

At Wenvoe Meadow volunteers helped with the Botanical survey, grasses, and wildflower workshop. (Sunday survey session) Staggered cutting and raking of grassland for invertebrates in

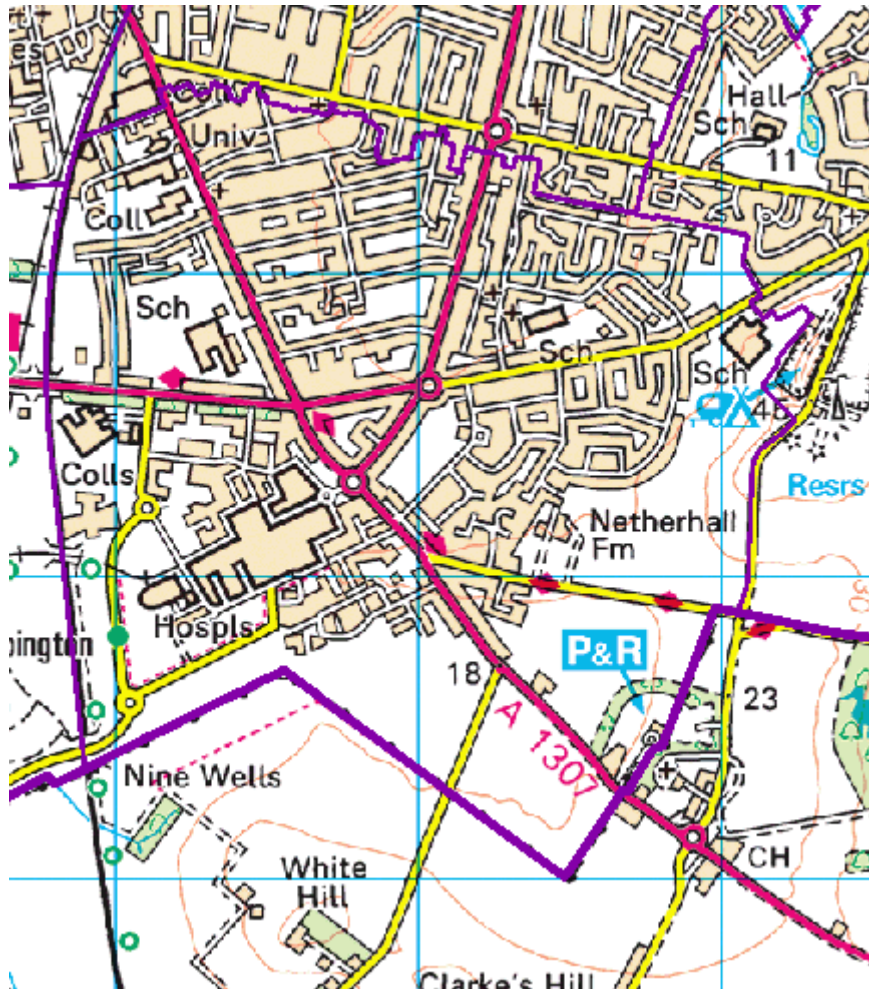
June. Between August to October the meadow was cut with scythes and two different types of hibernation sites created.



If you would like to get involved with volunteering on the Local Nature Reserves, please get in contact with Vic Smith.

Ward Profile: Queen Edith's

Map



Community Engagement team

The Community Engagement Team held a successful community clean-up day in the South of the city where the service provided skips for local residents to recycle and dispose of their waste and bulky items as well as the take it or leave it stall for residents to recycle unwanted items in good condition. The clean-up day was held at Red Cross Lane. The team also supported the clean up day that was run at Wulfstan Way. Both events were run in September 2021.

The community engagement team ran an event at Joys Garden in October to remove some of the old hoardings. And in June the team ran a litter pick at Nightingale Recreation Ground and found several bags of litter and two abandoned bicycles.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

Regular patrols have been carried out in the area spending approximately 20 hours per week, during this time 17 vehicles were found to have breached the verge parking restrictions in Mowbray Road and Fendon Road, warning letters were sent to the registered keepers of each vehicle.

Four investigations were conducted into domestic waste incidents were carried out which resulted in one fixed penalty being issued for littering domestic waste, two cases had no evidence, and one case is still ongoing. During the same period four littering from a motor vehicle investigation were carried out resulted in four fixed penalty notices issued for littering at Queen Edith's Way, Kinnaird Way and Hills Road.



Four abandoned vehicle report were received at Godwin Way, Cavendish Avenue, Wulfstan Way and Hills Road. Two vehicles were claimed by the owner, one was not on site and one case is still ongoing.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.

Operations Team

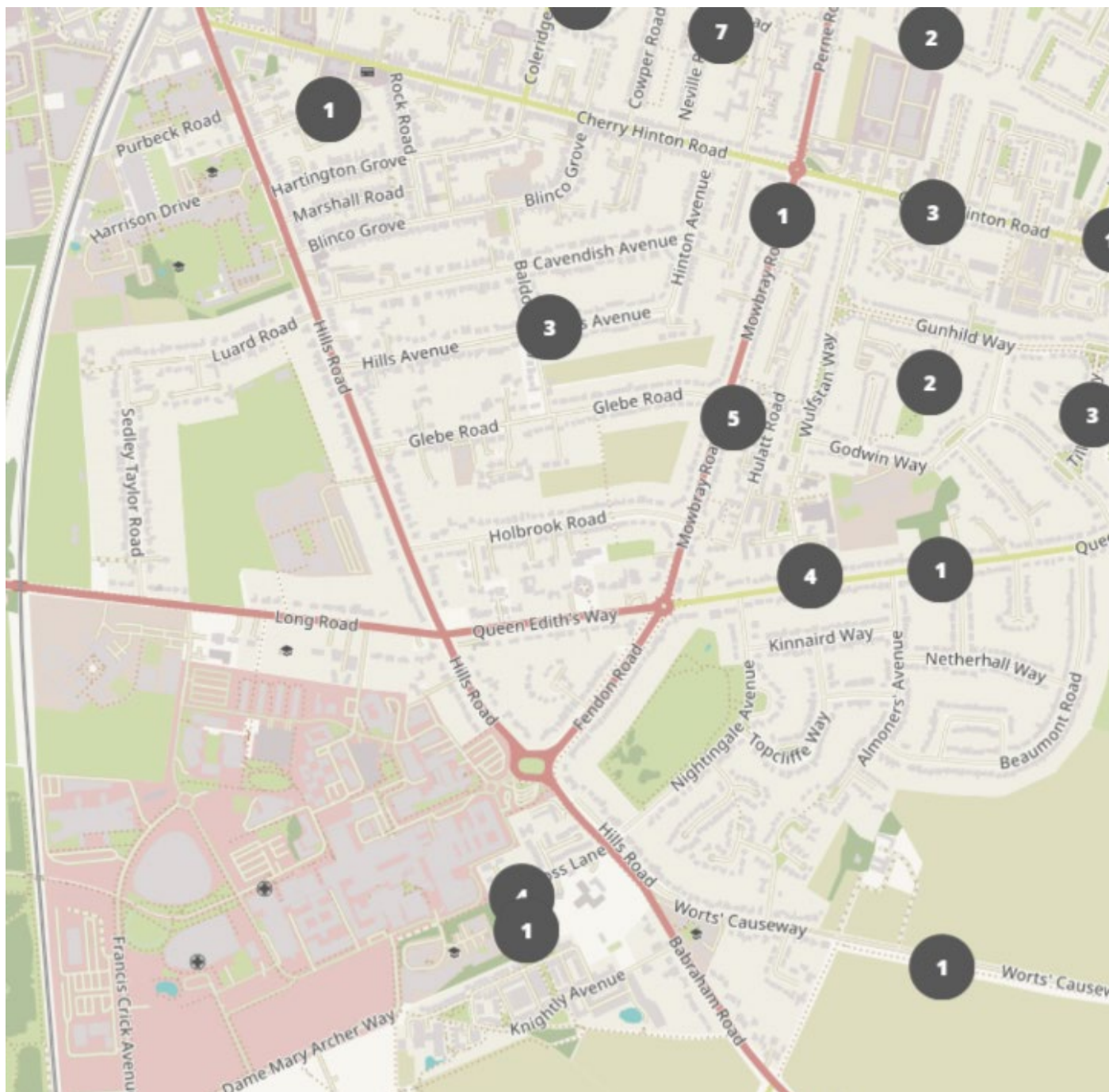
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The grass cutting and shrub/hedge pruning were both put on hold around the middle of October to concentrate on leaf fall over the coming months, but all the other activities happen every working day.



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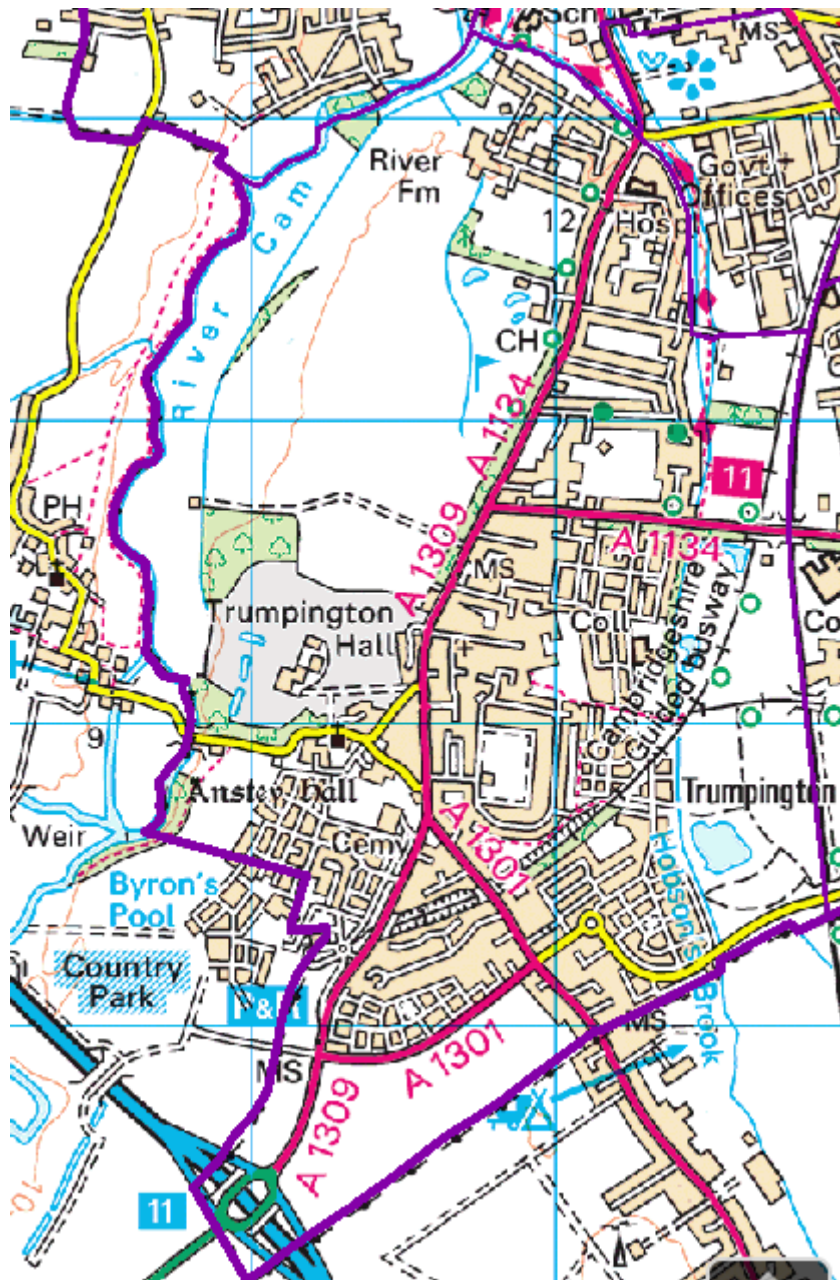
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website, and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

Ward Profile: Trumpington

Map



Community Engagement team

In August the Community Engagement team ran two group litter pick and tree watering sessions, the first was at Anstey Way and the second was at Byron Square.

A community clean up day for Byron Square area is planned for early 2022 in February / March and details of the event will be circulated to residents once the date and location have been confirmed.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Enforcement team

- Grantchester Road – (June) Untaxed vehicle parked on the highway for over two months. Vehicle was immediately removed from the highway using devolved DVLA powers.
- Byron Square Recycling Centre – (June) Large fly-tip at the site, three suspects identified and investigated, resulting in a fixed penalty notice issued for littering. (October) Bagged recyclable and non-recyclable waste dumped outside the receptacles. Suspect identified and investigated, resulting in a fixed penalty notice issued for fly-tipping.
- Fawcett Road – (June) Vehicle parked for over two months, suspected abandoned. On inspection vehicle found to be mouldy, 7-day notice issued. Vehicle claimed by registered keeper, removed from the site, and scrapped.
- Harradine Street – (June) Suspected abandoned vehicle investigation, 7-day notice issued. Vehicle claimed by the registered keeper.



- Glebe Farm Drive – (June) Waste dumped next to the underground recycling bins. Suspect identified and investigated, resulting in a fixed penalty notice issued for littering.
- Windmill Drive – (June) Suspected abandoned vehicle reported. Inspected and 7-day notice issued. Vehicle claimed by registered keeper and moved off road.
- Charger Road – (June) Two suspected abandoned vehicles reported to have not moved in over two months. The vehicles were investigated, 7-day notices issued and at time of re-inspection both vehicles had been removed.
- Paget Road – (June) Dog repeated straying from garden. Dog owner identified and in (July) a Community Protection Notice Warning (CPW) issued to the dog owner, providing steps to be taken to prevent dog straying outside the boundary of the property. (August) Further reports of the dog straying received, therefore a Community Protection Notice (CPN) served, stipulating actions to be taken by the dog owner to prevent the dog straying from the property. To date the notice has been complied with. (August) Suspected abandoned vehicle reported. Vehicle investigated and subsequently claimed by registered keeper.
- Whittle Avenue – (July) Vehicle parked for several weeks without moving, suspected abandoned. On inspection found the vehicle in a poor condition, with flat tyres. 7-day notice issued, and the vehicle was later claimed by the registered keeper.
- Harvest Road – (July) Suspected abandoned vehicle reported, investigation conducted and subsequently the vehicle was declared abandoned, and the vehicle was removed from the site to storage.
- St Michael Street – (July) Suspected abandoned vehicle reported and inspected. On inspection parking issues apparent at the site. Vehicle deemed not abandoned.
- Forbes Close – (July) Suspected abandoned vehicle investigated. 7-day notice issued, and the vehicle was subsequently claimed by the registered keeper.
- Hobson Avenue/Park – (July) Dog fouling problem at the Community Garden reported. New fouling signage installed. Suspected abandoned motorhome reported and investigated.

Vehicle declared abandoned, but the vehicle was removed by keeper prior to removal to storage. (August) Hobson Park - Fouling problem area highlighted again, increased patrols of the area and fouling signage installed.



- Royal Way – (August) Suspected abandoned vehicle inspection. 7-day notice issued, and the vehicle was subsequently claimed by the registered keeper.
- King George V Memorial Playing Field - (September) Dog being exercised inside the Tennis Courts, an area designated Dog Exclusion under the Public Spaces Protection Order (PSPO). Dog walker identified and a fixed penalty notice issued for failure to comply with the PSPO.
- Consort Avenue – (August) Untaxed vehicle parked on the highway for over two months. Vehicle immediately removed from the highway using devolved DVLA powers.
- Anstey Way – (September) Large amount of cardboard dumped on the pavement at the rear of the flats. Suspect identified and investigated, and a fixed penalty notice issued for fly-tipping. (October) Cardboard found dumped at the rear of the flats. Two suspects currently under investigation. The area at the rear of the shop/flats has become a hotspot for fly-tipping several investigations and clearances required. Issues at the site highlighted and raised with partners in Housing and Property Services.
- Spring Drive – (September) Suspected abandoned vehicle investigated. 7-day notice issued, and contact made with the vehicle registered keeper.
- Newton Road – (September) Suspected abandoned vehicle investigation, on-going.
- Alpha Terrace – (October) Suspected abandoned vehicle investigated, 7-day notice issued, and subsequently the vehicle was claimed by the registered keeper.
- Rutherford Road – (November) Suspected abandoned vehicle currently being investigated.
- Windmill Drive – (November) Suspected abandoned vehicle currently being investigated.

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Operations Team

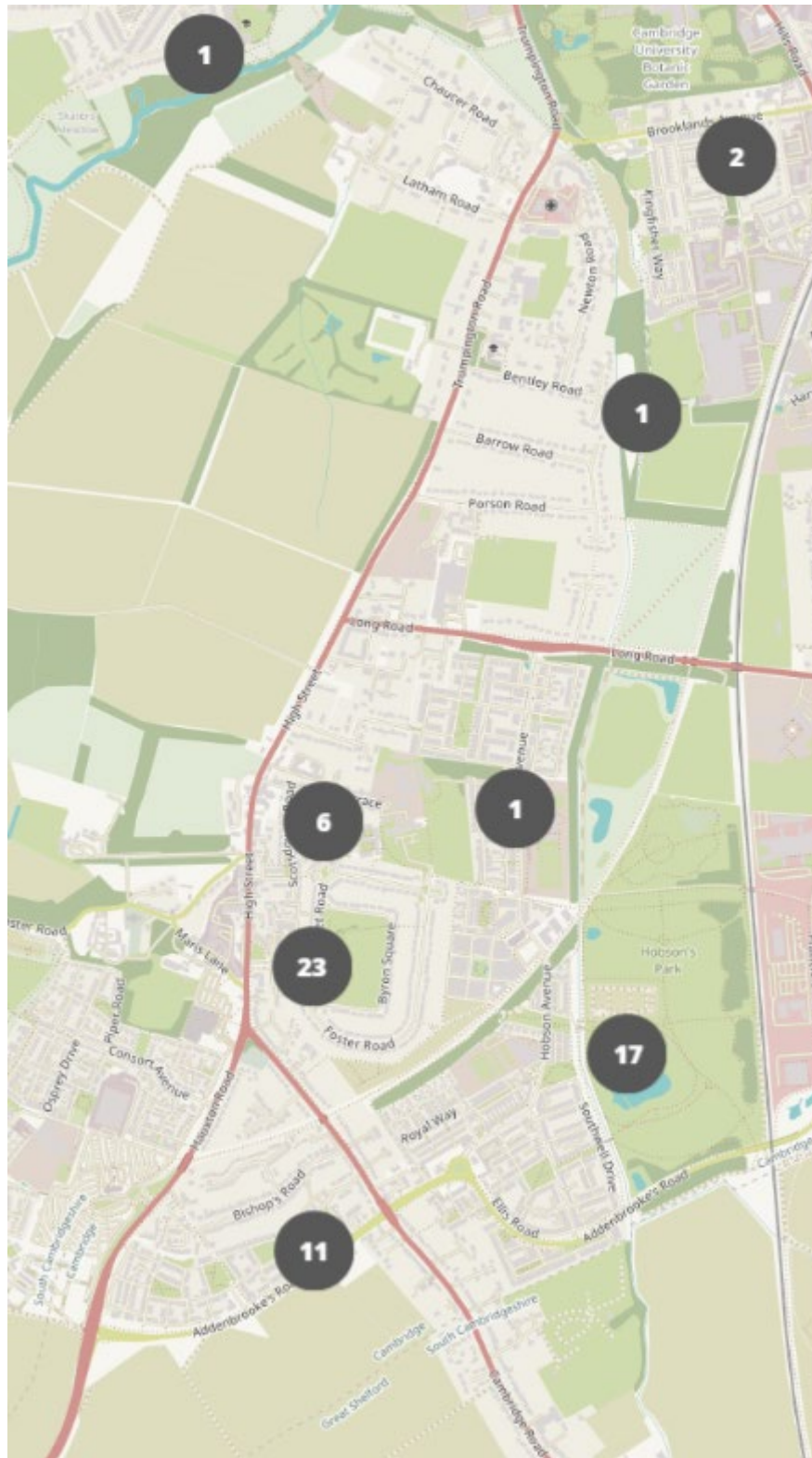
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Community Engagement Team Updates

Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at sosvolunteers@cambridge.gov.uk who will make suitable arrangements.

Greater Cambridge Shared Waste Service Update

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of July to November 2021):

Event	Date	Area
CCF Info session about how to calculate your carbon footprint and waste minimisation	03. 07. 2021	Market Square
CAD	20.07 2021	Ekin Road
CAD	24.07 2021	Hanover and Princess Court and Russell Court
50th Anniversary of the CMT	25.07. 2021	Cambridge Museum of Technology
COPE AGM	16.08 2021	St Luke's Church Victoria Road
Community Action Day	11.09 2021	Wulfstan Way
CAD	18.09 2021	Bracklyn Close
Assembly recycling talk	20.09 2021	Queen Edith Primary School
CAD	25.09 2021	Red Cross Lane
CAD	02.10 2021	Ditton Fields
CAD	15.10 2021	Tenby Close
CAD	23.10 2021	Teversham Drift
CAD	30.10 201	East Chesterton Ashfield Close
CAD	13.11 2021	Birdwood Road
Online Recycling talk to Arthur Rank Hospice	16.11 2021	Teams talk with Arthur Rank Hospice
CAD	20.11 2021	Rawlyn Close
CAD	27.11 2021	Ditton Fields

Environmental and Waste Data

Public Realm [South Area]

Period	Activity	Total number of incidents	Cherry Hinton	Queen Edith's	Trumpington
June 2020 to November 2020	Fly tipping	1	1	1	1
June 2021 to November 2021	Fly tipping	136 ²	54	15	67
June 2020 to November 2020	Needles	3 needles (3 instances)	2 needles (2 instances)	1 needle (1 instance)	0 needles
June 2021 to November 2021	Needles	4 needles (2 instance) ²	3 needles (1 instance)	1 needle (1 instance)	0 needles
June 2020 to November 2020	Fixed penalty notices	1	1	1	1
June 2021 to November 2021	Fixed penalty notices	14	3	6	5

Summary of public realm data:

Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

Needles:

- Cherry Hinton: In October three needles were found by a bin store at Walpole Road.
- Queen Edith's: In June one needle was found in Mowbray Road.

Fixed penalty notices:

Fixed penalty notices issued across the period includes two for small scale fly tipping, five for littering, five for littering domestic waste, one for a dog being in a dog exclusion area and one for abandoning a vehicle.

¹ Data not available at a ward level

² Data is from 1st June to 31st October 2021

Private Realm [South Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
June 2020 to November 2020	Pest Control	NA	80	NA	NA	NA
June 2021 to November 2021	Pest Control	NA	154 ⁷	NA	NA	NA
June 2020 to November 2020	Refuse and waste complaints	0	NA	3	0	0
June 2021 to November 2021	Refuse and waste complaints	3 ⁷	NA	3	0	0
June 2020 to November 2020	Other public health interventions ⁴	24	NA	3	0	0
June 2021 to November 2021	Other public health interventions ⁴	9 ⁷	NA	3	0	0
June 2020 to November 2020	Noise complaints	157 ⁵	NA	3	3	0
June 2021 to November 2021	Noise complaints	57 ⁵⁷	NA	3	0	0
June 2020 to November 2020	Private Sector Housing interventions	13 ⁶	NA	3	3	0
June 2021 to November 2021	Private Sector Housing interventions	33 ⁶⁷	NA	3	2	0

³ All complaints will generally have at least one such action.

⁴ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

⁵ Where multiple complaints have been received from one person these have only be counted as one complaint

⁶ Please note this figure relates to investigation of reactive service request and does not include proactive inspections.

⁷ Data is from 1st June 2021 to 8th November 2021

Waste and Recycling Data [Greater Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 20/21	Q2 Jul-Sep 20/21	Q3 Oct-Dec 20/21	Q4 Jan-Mar 20/21	Total for 2020/21
Recycling rate – dry recycling	20.83%	21.22%			
Recycling rate – composting	32.47%	32.87%			
Amount collected for disposal	46.70%	45.91%			

3. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Local Nature Reserves Ranger	Vic Smith	01223 458282	Victoria.Smith@cambridge.gov.uk
Enforcement (Cherry Hinton and Trumpington)	Bree Donovan	01223 457122	bree.donovan@cambridge.gov.uk
Enforcement (Queen Edith's)	Tony Durman	01223 458581	Tony.durman@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
South Area Operations Team Leader	Grant Bishop	01223 458282	Grant.bishop@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525 213774	recycling.champions@scambs.gov.uk

If you have a question about one of the council's services, you will be able to find several answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

4. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier, and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So, whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy, and looking their best.

With the support of a dedicated Area Ranger, you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city-wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scamsb.gov.uk or telephone 07525 213774.