



# **Environmental Report**

## **Cambridge East Area**

**[Covering the wards of Abbey, Coleridge, Petersfield and Romsey]**

**Period of: March to August 2021**

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# 1. Introduction

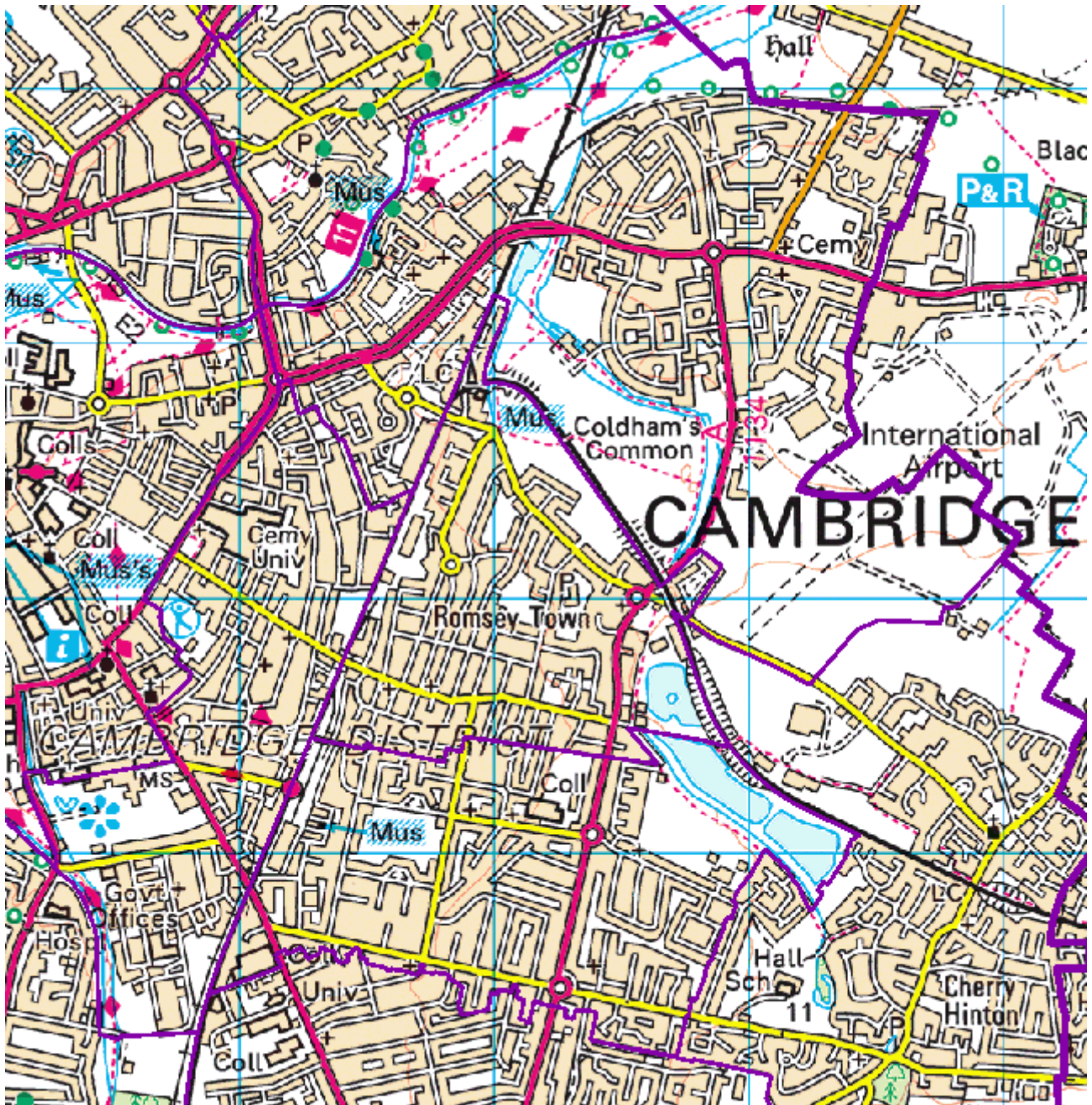
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
  - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
  - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
  - c. Enforcement Team - investigate and take action against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
  - a. Projects
  - b. Parks
  - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
  - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
  - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
  - c. Other public health interventions – refuse, hoarding, bonfires
  - d. Noise complaints – day time and night time noise complaints ,

## 2. East Area Profiles

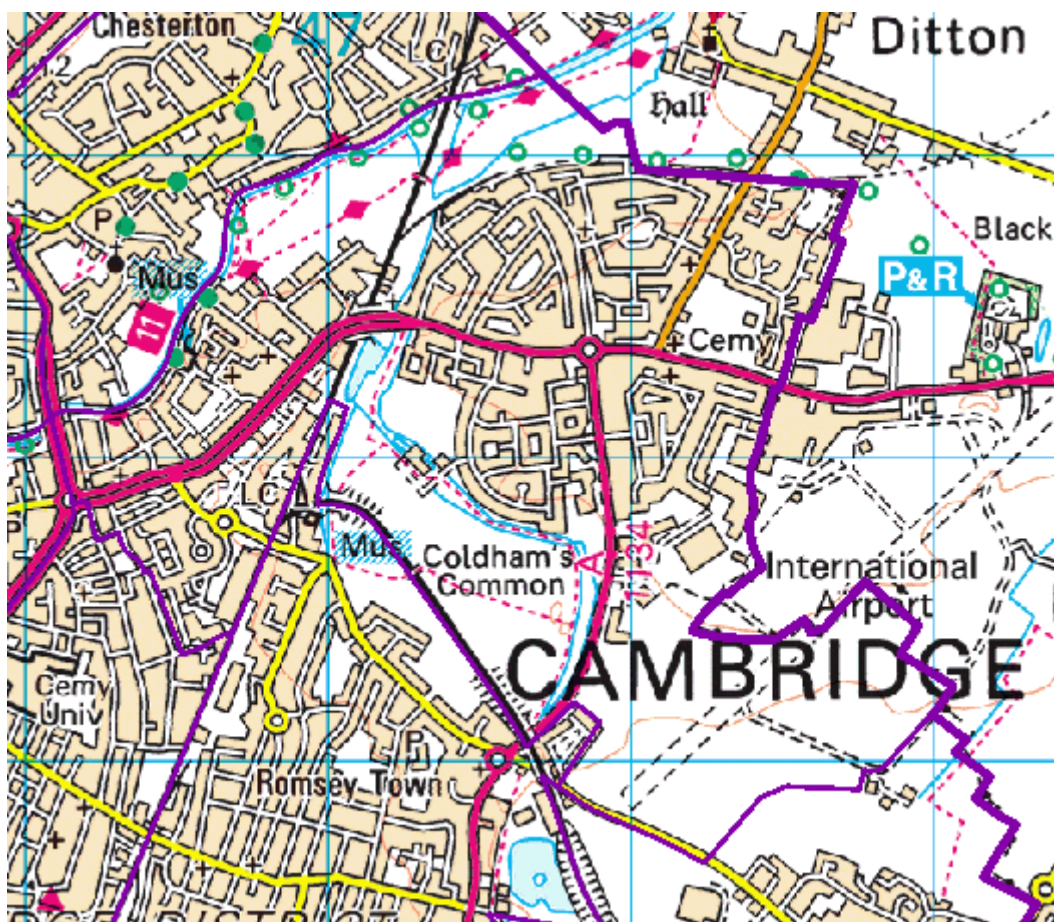
In this section an update of what teams have been doing in the previous six months is detailed.





## Ward Profile: Abbey

### Map



### Community Engagement team

In May, officers from the Community Engagement Team attended the Abbey People Family Day and held a stall with the 'design a reusable bag' activity. Discussions were held with local volunteer group leaders such as Skills Exchange and Abbey People. Officers also exchanged information and leaflets to promote one another's work areas, and there was a discussion of possible future projects on the nearby brook.

In June volunteers helped to cutback the overgrowth and trim the hedges to allow better access at East Barnwell Community Centre.

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Enforcement team

The area officer over the past six months has conducted regular patrols in this area, spending approximately 10 to 15 hours per week there. Over the past 6 months attention has been paid to Dennis Road, Ann's Road, Rachel Close and Helen Close as these areas are particularly bad for fly tipping.

- Dennis Road – This area seems to be a hot spot for fly tipping over the past 6 months. There have been twenty incidents of fly tipping being investigated. One of them led to a fixed penalty notice being issued. Due to the nature of the waste being dumped and the lack of evidence no further action has been able to take place in the other investigations. Particular attention will continue to be made in this area, to try and tackle the fly tipping.
- Ann's Road – This is another area that seems to attract a lot of fly tipping. Over the past 6 months the area officer has investigated eleven separate incidences of fly tipping. Two cases resulted in a fixed penalty notices being issued. Regular patrols will continue to take place in this area again.
- Rachel Close – This street is always targeted for fly tipping. There have been fourteen incidents of fly tipping investigated here of the past 6 months. Two fixed penalty notices were issued. The other cases resulted in no further action due to lack of evidence. This area will continue to be patrolled regularly.
- Helen Close – This road is another hot spot for fly tipping within Abbey ward. Nine incidents of fly tipping have been investigated here over the past of the 6 months. Four of these cases resulted in fixed penalty notices being issued and the others resulted in no further action being taken. This area will continue to be monitored with regular patrols to help reduce the fly tipping.



Further investigations into fly tipping within Abbey have been dealt with over the past 6 months in other areas including; Newmarket Road, Galfrid Road, Fison Road, and Ekin Road. In these other cases, several fixed penalty notices have been issued.





Abandoned vehicles – twenty-six suspected abandoned vehicles have been investigated over the past 6 months. Twenty-two of these vehicles were claimed, three were removed for being abandoned and subsequently destroyed, and one case is still ongoing. Untaxed vehicles – One untaxed vehicle was removed for having no tax on the public highway.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Mark Mehaffey.

### **Operations service**

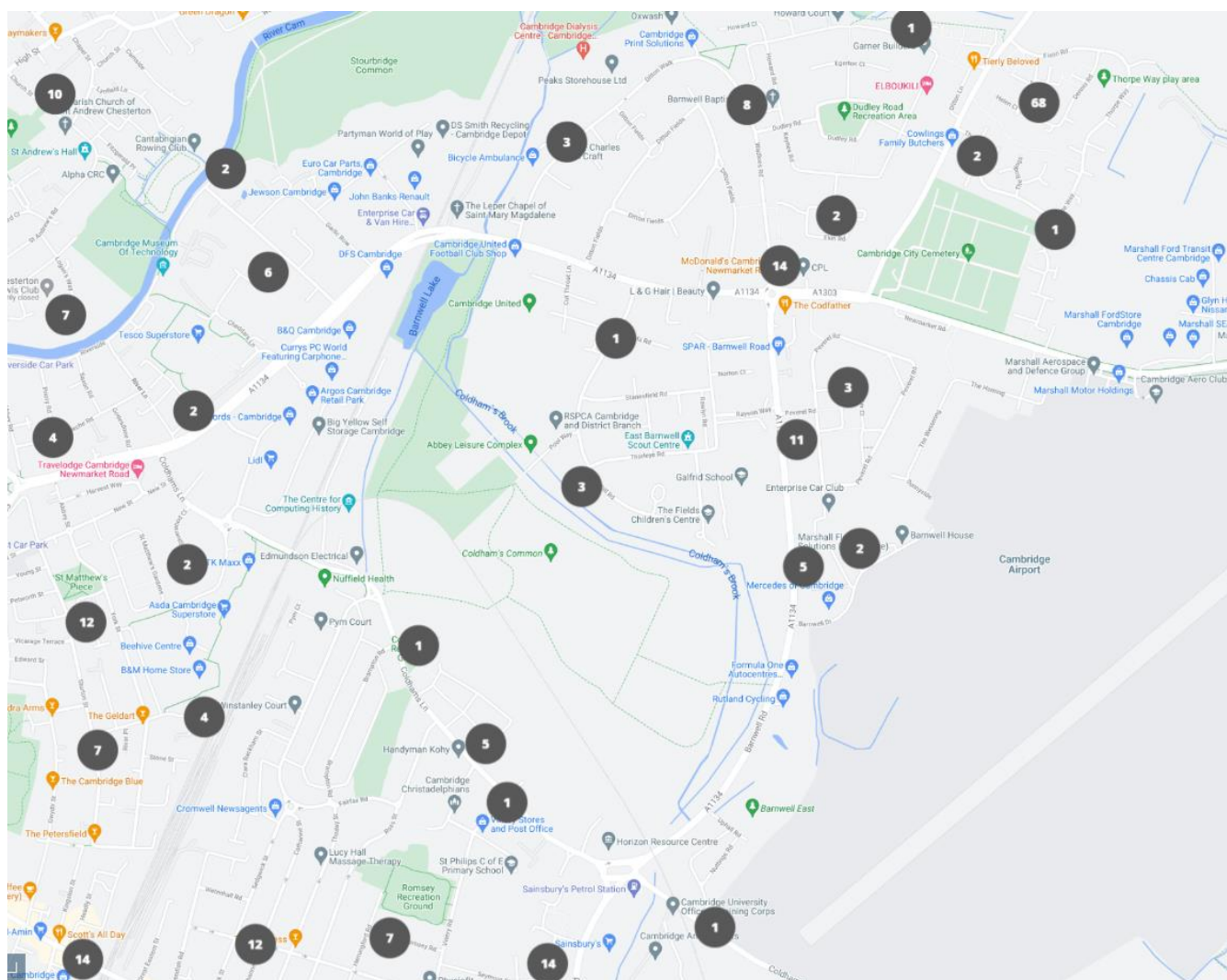
Operations teams have continued with the high level of focus to remove litter from the fast food and retail outlet hot spots across this area. The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. And the teams have been targeting areas that require deep cleaning and in need of attention by exception.

The whole team have been working with the City Council Enforcement Officers to reduce the amount of fly-tipping across the ward with Riverside being identified as particular hot spot from magnet fishing.

Operatives have been busy cutting and maintaining grass verges and parklands with the ground's maintenance team. The team have completed the pruning and maintenance of shrub beds across the highways and parks. Over the course of August, the ground's maintenance team will start preparing for and commencing hedge cutting season.



The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Local Nature Reserves

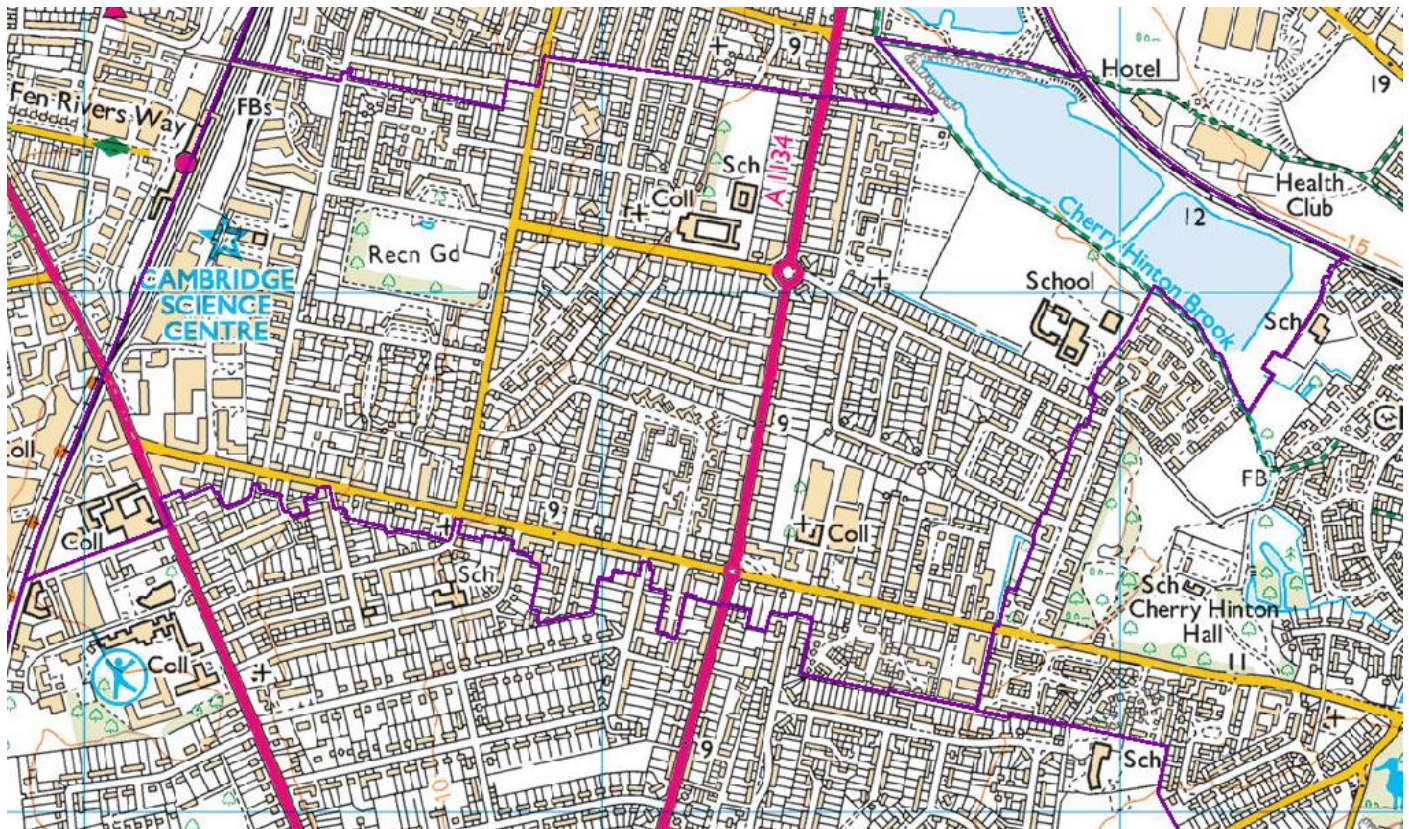
In May, at East Barnwell Nature Reserve volunteers met up on Sunday and made habitat piles for newts and toads near the pond, by digging a hole then protecting it from the elements with fallen wood and leaves with easy access for toads and newts. And in June, volunteers helped to cut back overgrown nettles from the pathways.





## Ward Profile: Coleridge

### Map



### Community Engagement team

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Enforcement team

Officers conduct regular patrols in the area spending approximately 5 to 7 hours per week.

#### Fly tipping:

- In Coleridge during this reporting period, officers have had sixteen (16) cases of fly tipping in total. One of which was in Neville Road where a sofa was left under the stairwell. The informant on this occasion was a resident. Enquiries were made at the time with other residents but to no avail. Close by to where the sofa was a dumped wardrobe.
- Davy Road garages seems to be the most prolific area for fly tipping during this reporting period. Items left have ranged from a kitchen sink, chest of drawers, building materials, etc. Local enquiries were made at the time. However, this proved negative. Due to the type of waste left at these locations it has proven difficult to identify the culprits responsible. To date, no fines have been issued in relation to these offences. However, officers have recently had a successful clear up day at Davy Road flats which proved very positive. With the help of the residents the area was cleared of excess waste, and officers are in the process of removing 7 to 10 abandoned bikes which have not been claimed or wanted from the bike stands on Davy Road flats.





Littering is spasmodic, in total officers have had only four cases during this period. There was no pattern to the littering. All cases have culminated with littering fixed penalty notices all of which were paid.

Abandoned vehicles: This is mainly as a result of a call to the Customer Service Centre or an email from a resident/member of the public, however, general patrols are undertaken regarding the issues of abandoned and untaxed vehicles. Officers work closely with estate managers and residents who are very vigilante. Officers have had a total of eight (8) abandoned vehicles in this area. The majority have been claimed by the owners. However, two untaxed vehicles from Rustat Road and Davy Road were lifted for being untaxed by contractors. Most of the other vehicles were claimed.



Only one report in this area regarding dogs being allowed off the lead in the communal garden area at Davy Road. Regular patrols have proved negative. And to date, no further reports have been received.

Going forward officers will continue to liaise with residents and working partners, proactively and reactively dealing with any issues that arise. Also, to undertake certain projects that hopefully will support the residents with certain environmental issues that occur daily.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.

### **Operations Service**

During this exceptionally challenging period, Operations have continued cutting and maintaining grass verges and recreation areas with the ground's maintenance team. The team have completed the pruning and maintenance of shrub beds across the highways and parks.

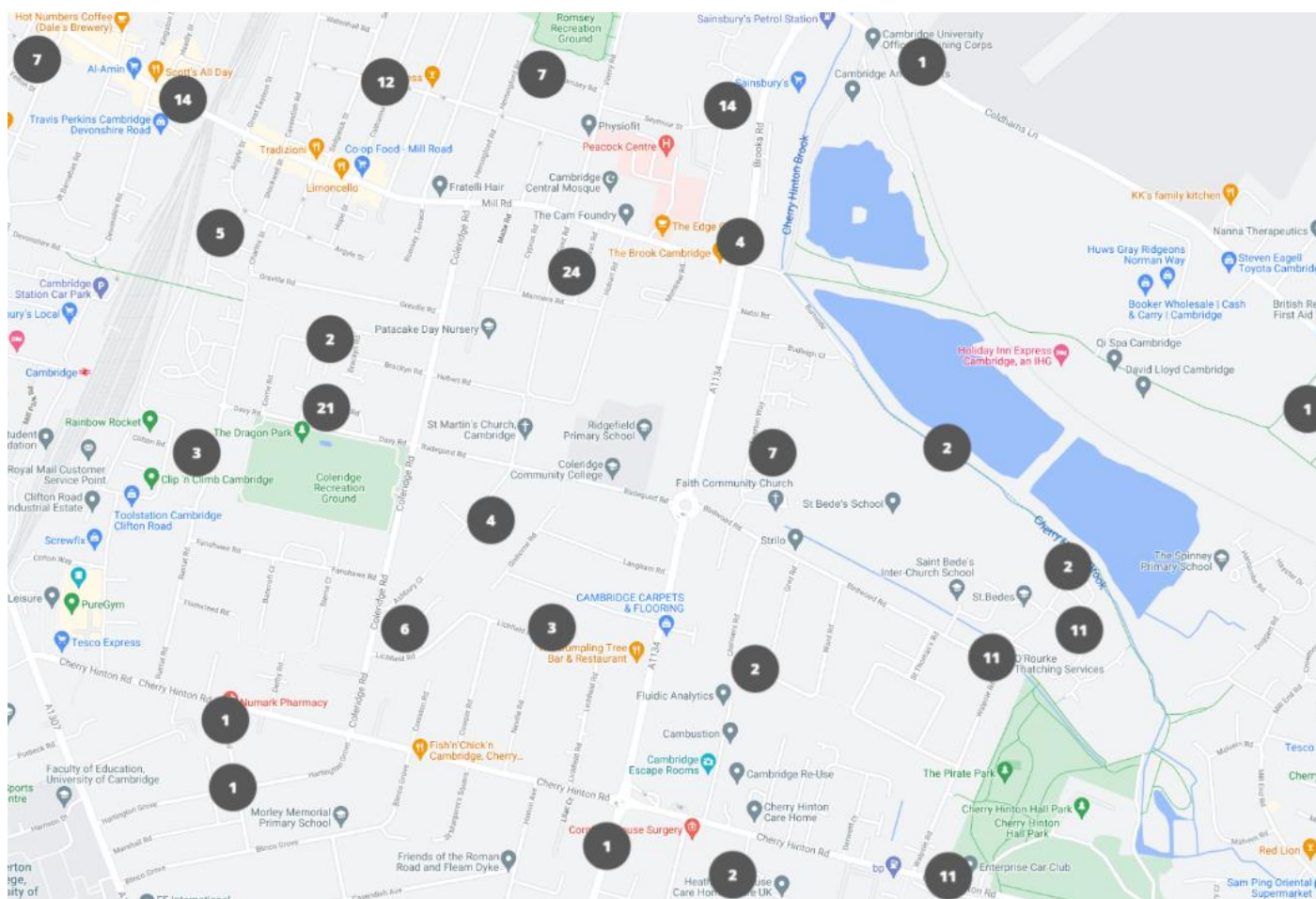
The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. The team have been targeting areas that require deep cleaning and in need of attention by exception. A high level of focus has been given to litter picking and cleanliness of Coleridge Recreation Ground and surrounding areas during this warm weather period.

The graffiti team have been tasked with the continual removal of affected street furniture, with Coleridge Road being identified as a specific hot spot. Over the course of August, the ground's maintenance team will start preparing for and commencing hedge cutting season.





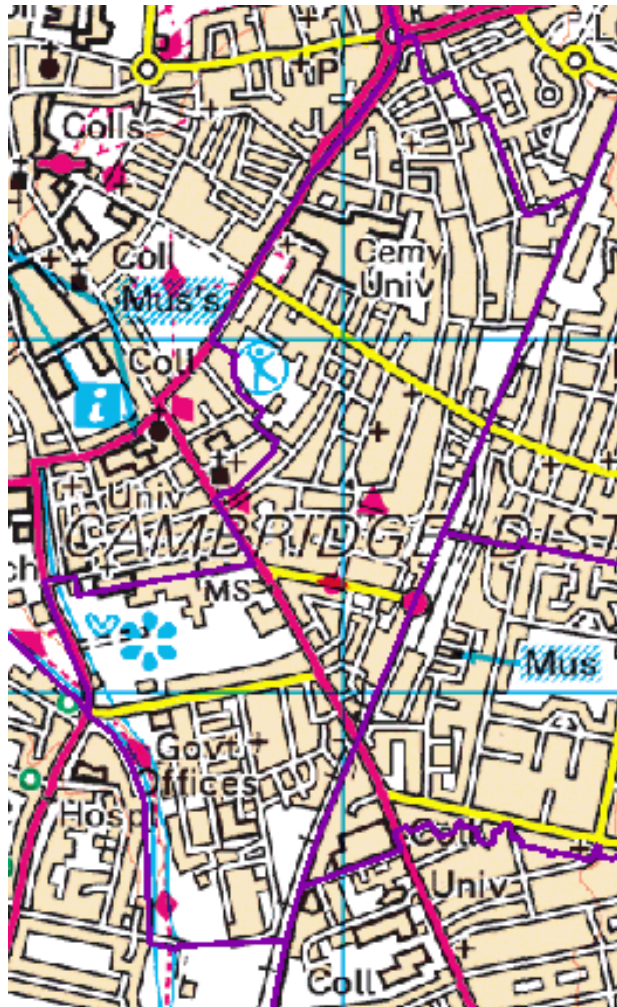
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre

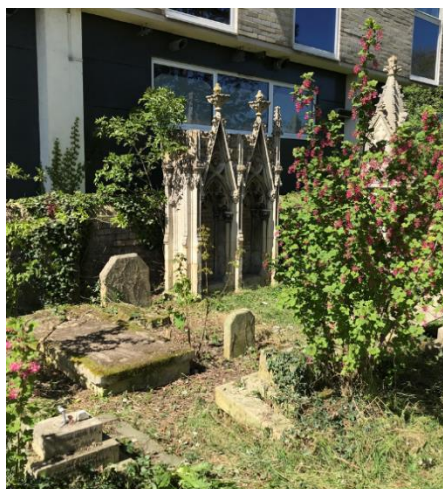
## Ward Profile: Petersfield

### Map



### Community Engagement team

In April, three volunteer sessions of cutting back overgrown vegetation and tidying the area took place at Mill Road Cemetery.



In May volunteers undertook further cutback/clearance in the cemetery, clearing brambles obstructing paths and growing on gravestones, removing ivy from historic graves and creating habitat piles.



In July, volunteers helped rack up the grass following a mow and made compost heaps to improve and encourage better grass growth in Mill Road Cemetery. Raking and removing the grass also helps to encourage a more diverse mix of wildflowers.



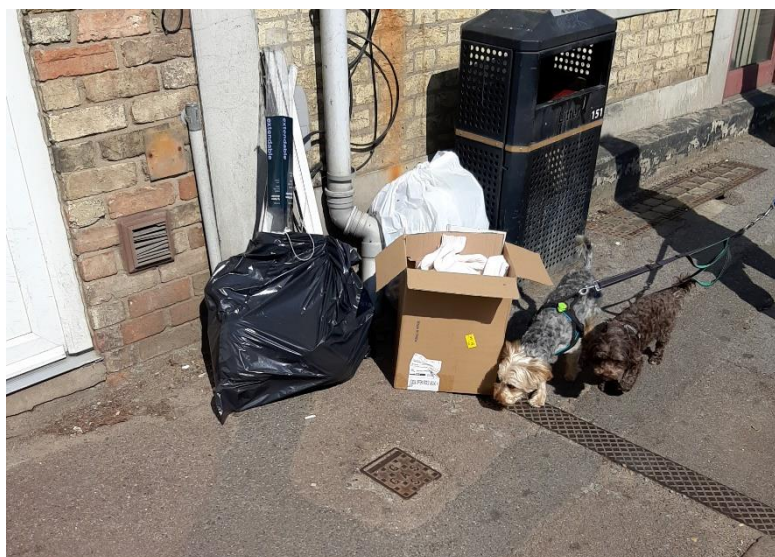
Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### **Enforcement team**

There are ongoing patrols within the ward relating to litter offences; during the period of March to August there were two incidents of littering from a motor vehicle, one of which resulted in a fixed penalty notice.

Four abandoned vehicles were investigated within Petersfield; three were subsequently claimed by the owners and one vehicle was destroyed after it was not claimed. The vehicles reported were at St Matthews Street, Ashley Court, Mackenzie Road and Glenalmond Avenue.



There were three reports of issues with dogs, one resulted in a warning letter being sent to the owner and there were two cases where there was insufficient evidence to take any formal action. There



was one case of illegal advertising (flyposting) in the Mill Road area and the suspect was given a verbal warning and several posters removed.

Six investigations into commercial waste were undertaken in the period, which resulted in several different actions. The investigations were undertaken for either fly tipping or mis-managed commercial waste. Four businesses were placed onto statutory Section 47 notices, setting out how the businesses must manage their waste. One business was given a verbal warning and a further business was given a fixed penalty notice for breaching a section 47 notice.

There were over thirty investigations into domestic waste issues in the ward between March and August. Of these five resulted in fixed penalty notices being issued for littering domestic waste and several cases are ongoing. Hot spots that the enforcement team investigated included Devonshire Road, Mill Road and Tenison Road.



If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Mark Mehaffey.

### **Operations service**

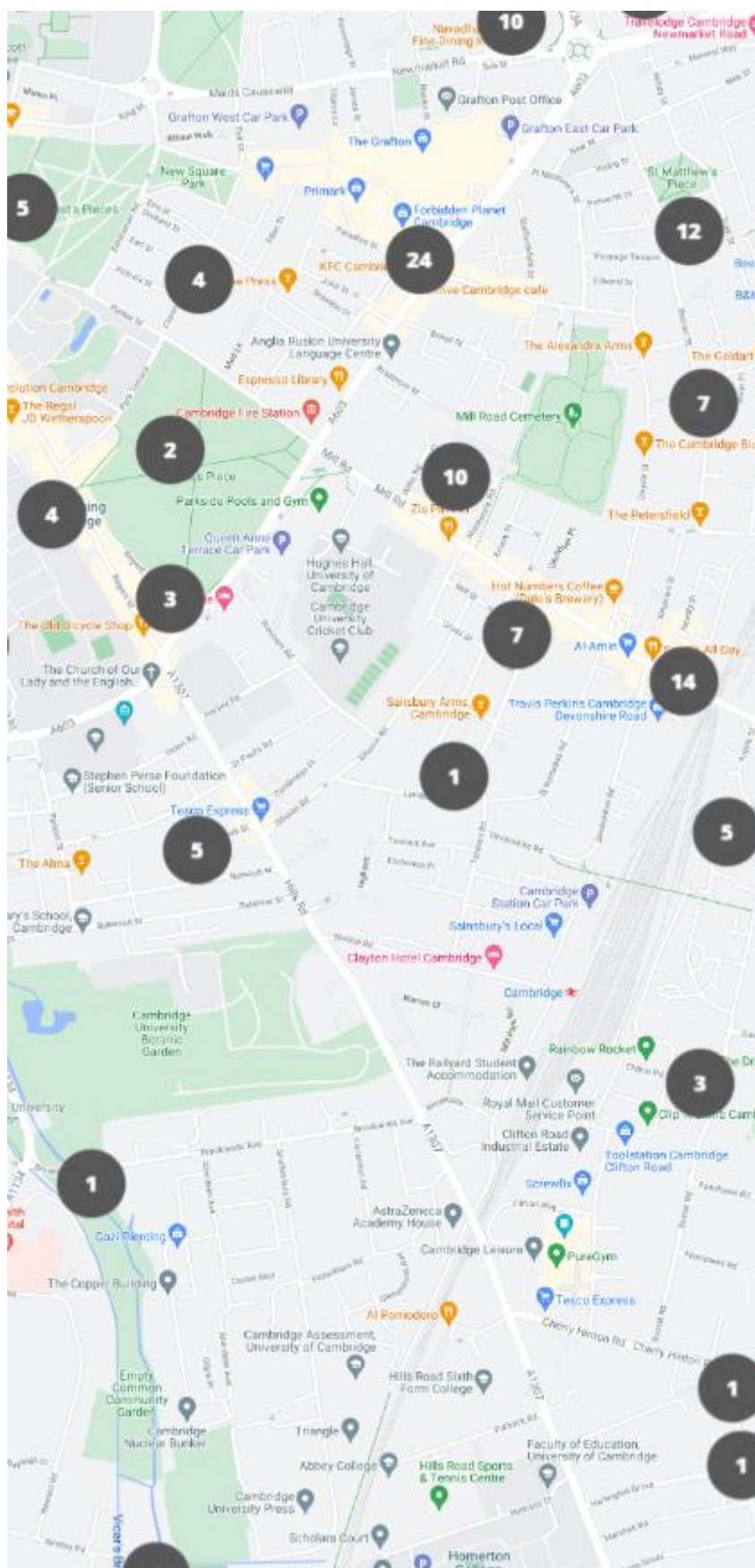
During this exceptionally challenging period, Operations have continued cutting and maintaining grass verges and park areas with the ground's maintenance team. The team have completed the pruning and maintenance of shrub beds across the highways and parks.

The graffiti team have been tasked with the continual removal of affected street furniture of graffiti and fly-posters. Mill Road Cemetery has been identified as a specific hot spot for drug related paraphernalia and needles with the Rapid Response team making regular removals weekly.

The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. The team have been targeting areas that require deep cleaning and in need of attention after the major road works and closures.

Operatives have continued with the high level of focus to remove litter from the retail hotspots across this ward. The area has seen a significant increase of needles and drug related paraphernalia with Mill Road Cemetery becoming a really concern. Over the course of August, the ground's maintenance team will start preparing for and commencing the hedge cutting season of Petersfield.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.

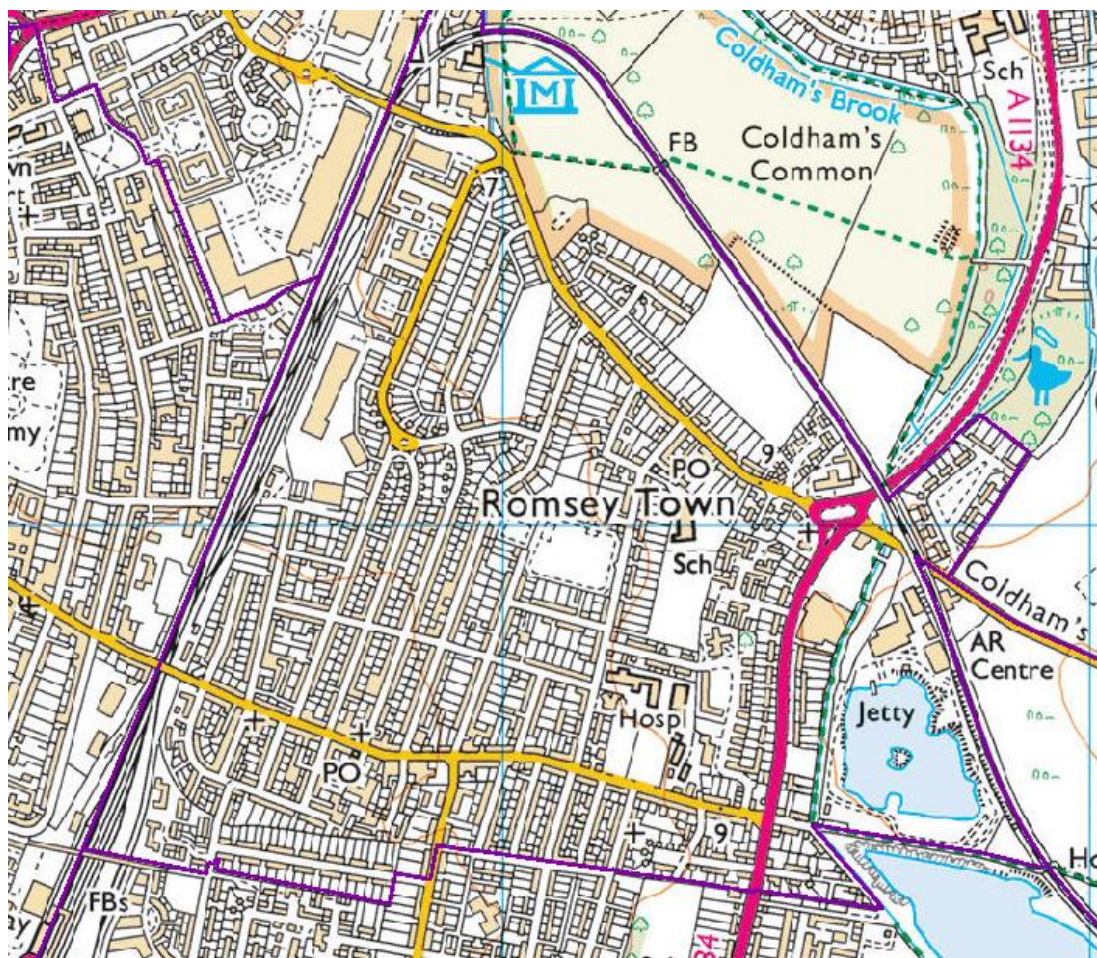


If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.



## Ward Profile: Romsey

### Map



### Community Engagement team

Following suspension of the Community Payback service due to Covid-19, the team will be recommencing work parties with Payback at the end of August 2021.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Enforcement team

Officers conduct regular patrols in the area spending approximately 8 to 10 hours per week.

Fly tipping: In all there have been many flytips across the ward including Wycliffe Road and Hobart Road. By far the busiest are Marmora Road and Seymour Road which appear to be the most targeted hot spots. In total just for those areas, Marmora has had twelve fly tips which are mainly all left by the litter bins at the location and five fly tips at Seymour Street by the commercial bins. The waste ranging from, black bags with domestic waste to fridges, tables, sofas, bikes, trolleys etc. Due to the lack of evidence, officers have not been able to undertake any enforcement action for offences in this area. Local enquiries have also proved negative.





Commercial waste: Only two commercial premises have been placed on a statutory notice relating to commercial waste (Section 47) in this area since the last reporting period. Officers are pleased to say that they are managing their commercial waste correctly so far. However, officers are also in the process of placing another two shops in Mill Road on a Section 47 in respect of their commercial waste and bins which are currently not being managed correctly.

Officers are also monitoring the charity shops in Mill Road regarding leaving their commercial bins unlocked and as a result individual have been bin surfing. This has caused issues with the litter pickers who cover the area first thing in the morning as the waste is left on the pavement area and blocks access for pedestrians and cyclists. In the past this issue was raised, however, there had been a considerable drop in reported incidents before lockdown occurred. This was mainly to the credit of the managers within the shops who were taking time to make sure that staff were locking their bins every day after using them. Officers will continuously try and work with the managers closely to eradicate these issues around their waste control.

Littering: Littering is spasmodic, in several fixed penalty notices were issued during this period. Of which evidence was gathered and fines issued. These were found to be in the main along Mill Road, Coldham's Lane and Barnwell Road. Also, educational advice was also given, and pocket cigarette ashtrays issued.

Abandoned vehicles: This is mainly as a result of a call to the Customer Service Centre or an email from a resident or a member of the public. However general patrols are undertaken regarding the issues of abandoned and untaxed vehicles. During this reported period there are two hotspots which are Cavendish Road (4) and Wycliffe Road (3). In total officers have had twenty-five reports of abandoned vehicles in this ward. Of which three have been lifted for being untaxed. One registered keeper was issued with a fixed penalty notice for abandoning their vehicle. Officers constantly work closely with estate managers and residents who are very vigilant. Most of the vehicles have been claimed by the owners or on revisiting the location were no longer at the location on the follow up visits.



**Hotspots:** Currently officers are experiencing a lot of fly tips and littering in Marmora Road and Seymour Street. Marmora Road especially waste always seems to be left by the litter bins at this location. In Seymour Street fly tips have been left by the commercial bins on the area at the back of Antwerp Dental Group. The problem is due to the nature of the waste being fly tipped officers have no evidence at this stage to determine who the culprits are.

**Dogs:** During this reporting period officers have dealt with a stray dog in Marmora Road whilst on patrol. The dog was returned to its rightful owner that day. The owner was given a verbal warning and explained that she needed to secure her fencing area to prevent the dog from straying. This has now been rectified on subsequent visits. Also issues with dog fouling at Hampden Gardens were reported in the play area. Regular patrols were conducted, and larger dog notices fixed to structures at the location. To date the culprit has not been identified and no further incidents reported.

Going forward officers continue to liaise with residents and working partners, proactively and reactively dealing with any issues that arise. Officers plan to work on domestic bins on streets, as there are a lot of residents complaining about bins left on streets in Marmora Road, Madras Road and Hobart Road. Officers are also aware that there is a quantity of possible orphan bins that need to be removed or identified by the owners.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.

### **Operations service**

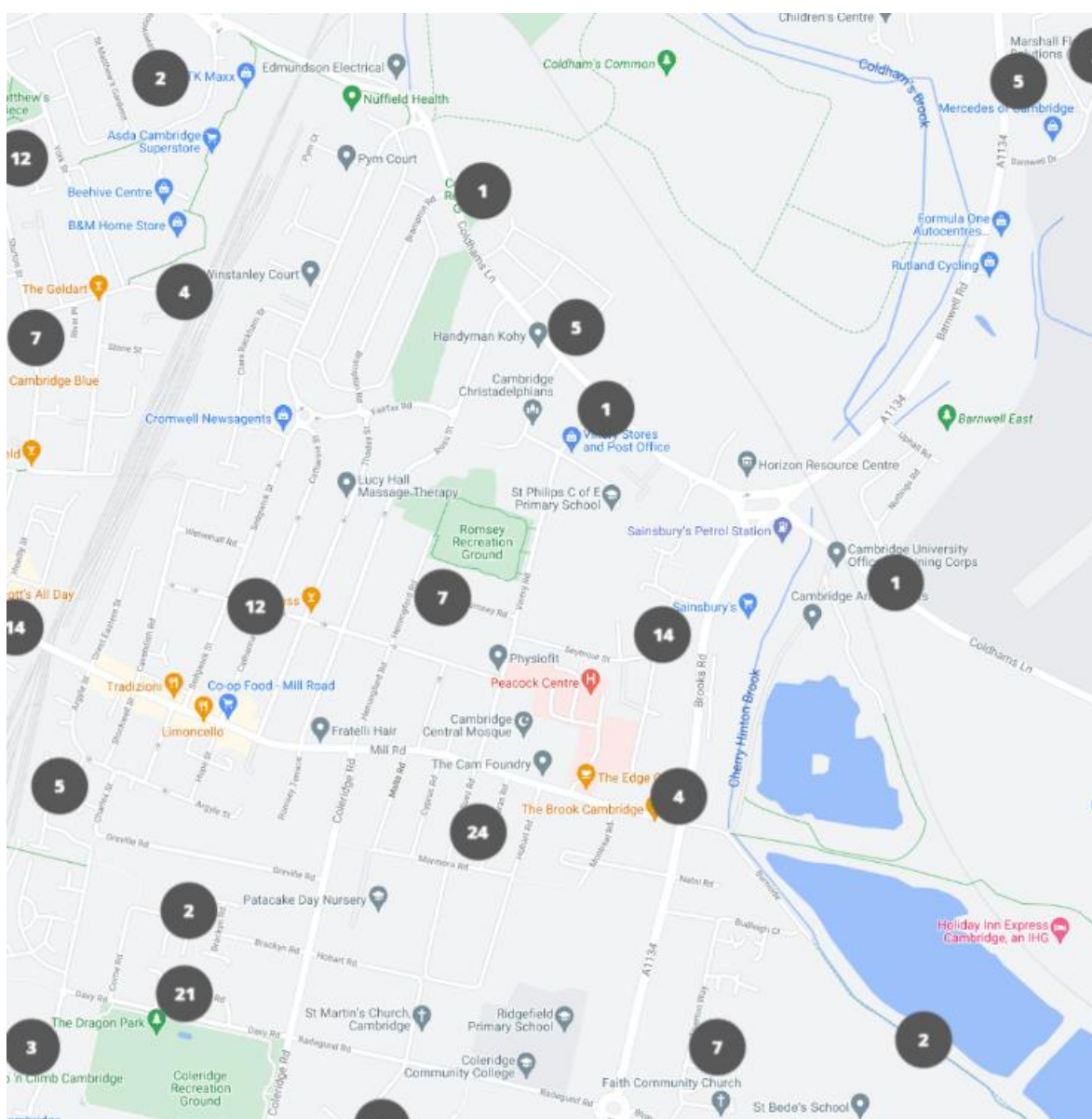
The whole team have been working with the City Council Enforcement Officers to reduce the amount of needle reports across Romsey with Vinery Road Recreational Ground being identified as particular hot spot. The street cleansing team have been sweeping all the main roads and residential areas of detritus and completing deep cleaning as they go around the ward. The graffiti team have

been tasked with the continual removal of affected street furniture, with Coldham's Lane being identified as an area of concern.

Operatives have been busy cutting and maintaining grass areas with the ground's maintenance team. The team have completed the maintenance of shrub beds across the highways and parks. Over the course of August, the ground's maintenance team will start preparing for and commencing the hedge cutting season.



The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.





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## Community Engagement Team Updates

### Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) who will make suitable arrangements.



## Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of February 2021 to July 2021):

Event	Date	Area
Online Recycling Talk	02.02.2021	Linton Women's Institute
Online Recycling Talk	24.02.2021	Comberton College
Online Recycling Talk	21.04.2021	Hardwick Primary School
Online Recycling Talk	12.05.2021	Barton Women's Institute
Online Recycling Talk	15.06.2021	Monkfield Primary School
Mini skip day with recycling information	17.06.2021	Carlton Way (numbers 13-51)

### 3. Environmental and Waste Data

#### Public Realm [East Area]

Period	Activity	Total number of incidents	Abbey	Coleridge	Petersfield	Romsey
March to Aug 2021	Fly tipping	197	102	34	22	39
March to Aug 2022	Fly tipping	309 <sup>1</sup>	126	58	56	69
March to Aug 2021	Needles	111	18 needles (6 instances)	5 needles (1 instance)	11 needles (7 instances)	77 needles (8 instances)
March to Aug 2022	Needles	31 <sup>1</sup>	2 needles (2 instances)	2 needles (2 instances)	25 needles (7 instances)	2 needles (2 instances)
March to Aug 2021	Fixed penalty notices	31	11	1	17	2
March to Aug 2022	Fixed penalty notices	27 <sup>1</sup>	16	3	6	2

#### Summary of public realm data:

##### Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

##### Needles:

- **Abbey:** In March one needle was found on Coldham's Lane, near to the Travelodge, and in April one needle was removed from Bergholt Close.
- **Coleridge:** In April one needle was removed from Golding Road, and in July one needle was removed from Clifton Road.
- **Petersfield:** In May one needle was removed from Mill Road Cemetery and again in July one needle was removed from the cemetery. In July ten needles were removed from Cambridge Place, in the same month ten needles were removed from St Matthews Street and one needle was removed from St Barnabas Road. In August one needle was removed from East Road garages and one needle was removed from Caroline Place.
- **Romsey:** In June one needle was removed from Mill Road, and in July one needle was removed from Cavendish Court.

<sup>1</sup> Data is from 1 March 2021 to 24 August 2021.



**Fixed penalty notices:**

Fixed penalty notices issued across the period includes two for littering, eight for domestic waste littered, three for small scale fly tipping, one for commercial waste fly tipped, two for abandoned vehicles and eleven for littering from a motor vehicle.

## Private Realm [East Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
March to Aug 2021	Pest Control	NA	106	NA	NA	NA
March to Aug 2022	Pest Control	NA	136	NA	NA	NA
March to Aug 2021	Refuse and waste complaints	9	NA	<sup>2</sup>	0	0
March to Aug 2022	Refuse and waste complaints	5	NA	<sup>2</sup>	0	0
March to Aug 2020	Other public health interventions <sup>3</sup>	41	NA	<sup>2</sup>	0	0
March to Aug 2021	Other public health interventions <sup>3</sup>	21	NA	<sup>2</sup>	0	0
March to Aug 2022	Noise complaints	259 <sup>4</sup>	NA	<sup>2</sup>	1	0
March to Aug 2021	Noise complaints	143 <sup>4</sup>	NA	<sup>2</sup>	3	0
March to Aug 2021	Private Sector Housing interventions	18 <sup>5</sup>	NA	<sup>2</sup>	1	0
March to Aug 2022	Private Sector Housing interventions	49 <sup>5</sup>	NA	<sup>2</sup>	3	1

Data from 2020 is from 1<sup>st</sup> March to 19<sup>th</sup> August 2021

<sup>2</sup> All complaints will generally have at least one such action.

<sup>3</sup> Other public health complaints includes odour, smoke, bonfires, filthy and verminous

<sup>4</sup> Where multiple complaints have been received from one person these have only be counted as one complaint

<sup>5</sup> Please note this figure relates to investigation of reactive service request and does not include proactive inspections.



## Waste and Recycling Data [Great Cambridge Area]

### Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 20/21	Q2 Jul-Sep 20/21	Q3 Oct-Dec 20/21	Q4 Jan-Mar 20/21	Total for 20/21	Q1 Apr-Jun 21/22
Total recycling rate	51.1%	54.20%	50.12%	47.69%	50.91%	53.56%
Recycling rate – dry recycling	25.53%	22.59%	30.74%	26.53%	26.35%	20.83%
Recycling rate – composting	23.69%	31.50%	25.44%	20.61%	25.31%	32.47%
Amount collected for disposal	50.84%	45.91%	43.81%	52.86%	48.36%	46.70%

### Number of collections completed as scheduled:

This shows the number of bins that were collected as scheduled (in number and a % and therefore the amount also missed).

Month	Missed	Possible	Actual	% Missed	% Collected
Apr-20	729	722,169	721,440	0.10%	99.90%
May-20	848	695,687	694,839	0.12%	99.88%
Jun-20	876	695,687	694,811	0.13%	99.87%
Jul-20	720	760,382	759,662	0.09%	99.91%
Aug-20	737	693,365	692,628	0.11%	99.89%
Sept-20	1236	725,033	723,797	0.18%	99.82%
Oct-20	1526	731,857	730,331	0.21%	99.79%
Nov-20	1742	695,495	693,683	0.25%	99.75%
Dec-20	1362	694,856	693,494	0.20%	99.80%
Jan-21	947	722,169	721,222	0.13%	99.87%
Feb-21	1749	661,454	659,705	0.26%	99.74%
Mar-21	1501	756,944	755,443	0.20%	99.80%

## 4. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	<a href="mailto:sosvolunteers@cambridge.gov.uk">sosvolunteers@cambridge.gov.uk</a>
Local Nature Reserves Ranger	Vic Smith	01223 458282	<a href="mailto:Victoria.Smith@cambridge.gov.uk">Victoria.Smith@cambridge.gov.uk</a>
Enforcement (Coleridge and Romsey)	Tony Durman	01223 458282	<a href="mailto:Tony.durman@cambridge.gov.uk">Tony.durman@cambridge.gov.uk</a>
Enforcement (Abbey and Petersfield)	Mark Mehaffey	01223 458062	<a href="mailto:mark.mehaffey@cambridge.gov.uk">mark.mehaffey@cambridge.gov.uk</a>
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	<a href="mailto:paul.jones@cambridge.gov.uk">paul.jones@cambridge.gov.uk</a>
East Area Operations Team Leader	Richard Woolman	01223 458282	<a href="mailto:richard.woolman@cambridge.gov.uk">richard.woolman@cambridge.gov.uk</a>
Recycling Champions	Birgitta Laurent	07525 213774	<a href="mailto:recycling.champions@scams.gov.uk">recycling.champions@scams.gov.uk</a>

If you have a question about one of the council's services, you will be able to find a number of answers on our website [www.cambridge.gov.uk](http://www.cambridge.gov.uk). If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

## 5. Volunteer schemes

### Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

### Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) or 01223 458084

### Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact [recycling.champions@scamsb.gov.uk](mailto:recycling.champions@scamsb.gov.uk) or telephone 07525 213774.