

Environmental Report



Cambridge East Area

[Covering the wards of Abbey, Coleridge, Petersfield and Romsey]

Period of September 2020 to February 2021

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1. Introduction

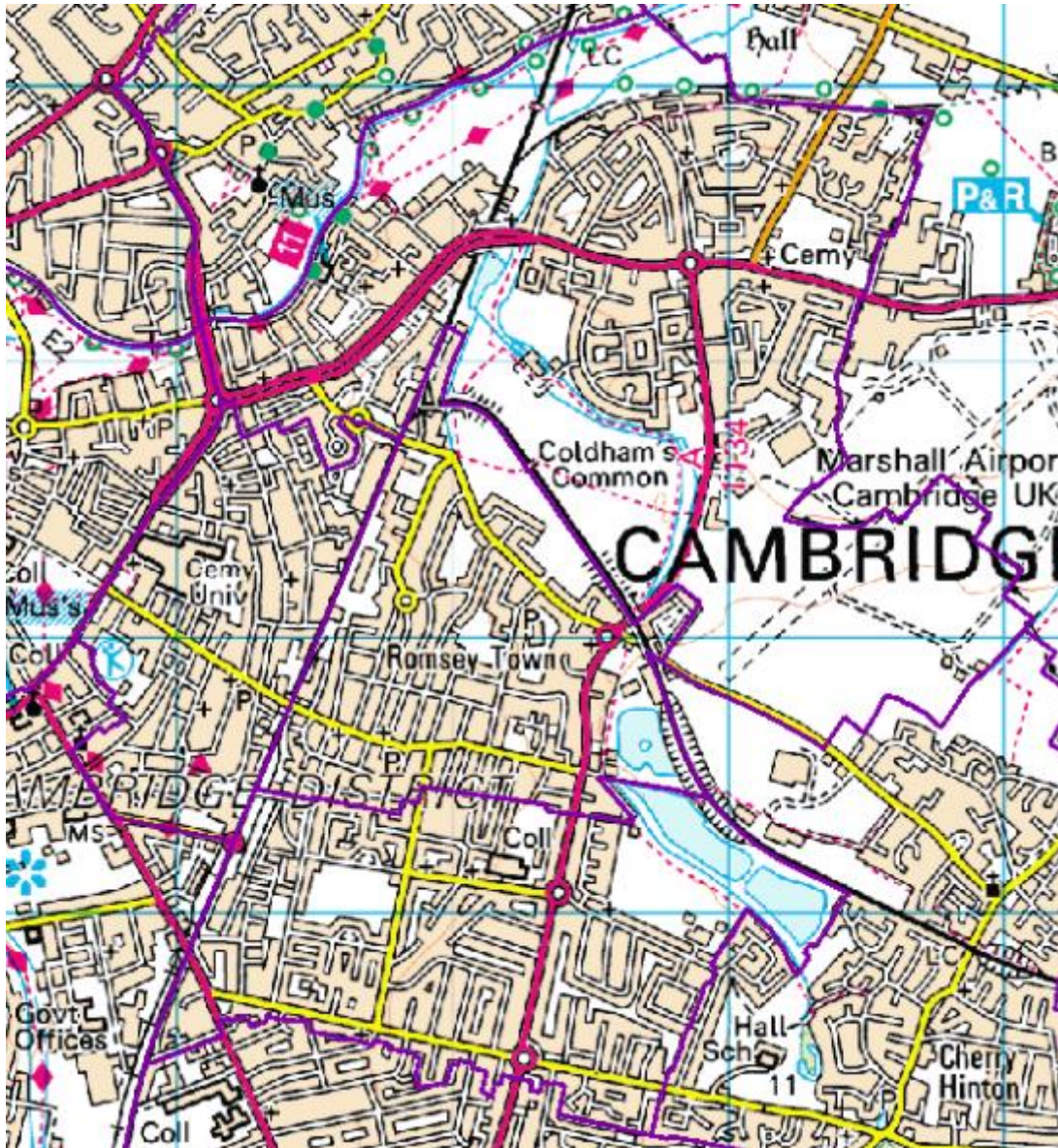
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Dog Service – works to deal with dog fouling and stray dogs across the city
 - d. Enforcement Team - investigate and take action against instances of environmental crime in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires.
 - d. Noise complaints – day time and night time noise complaints,

2. East Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



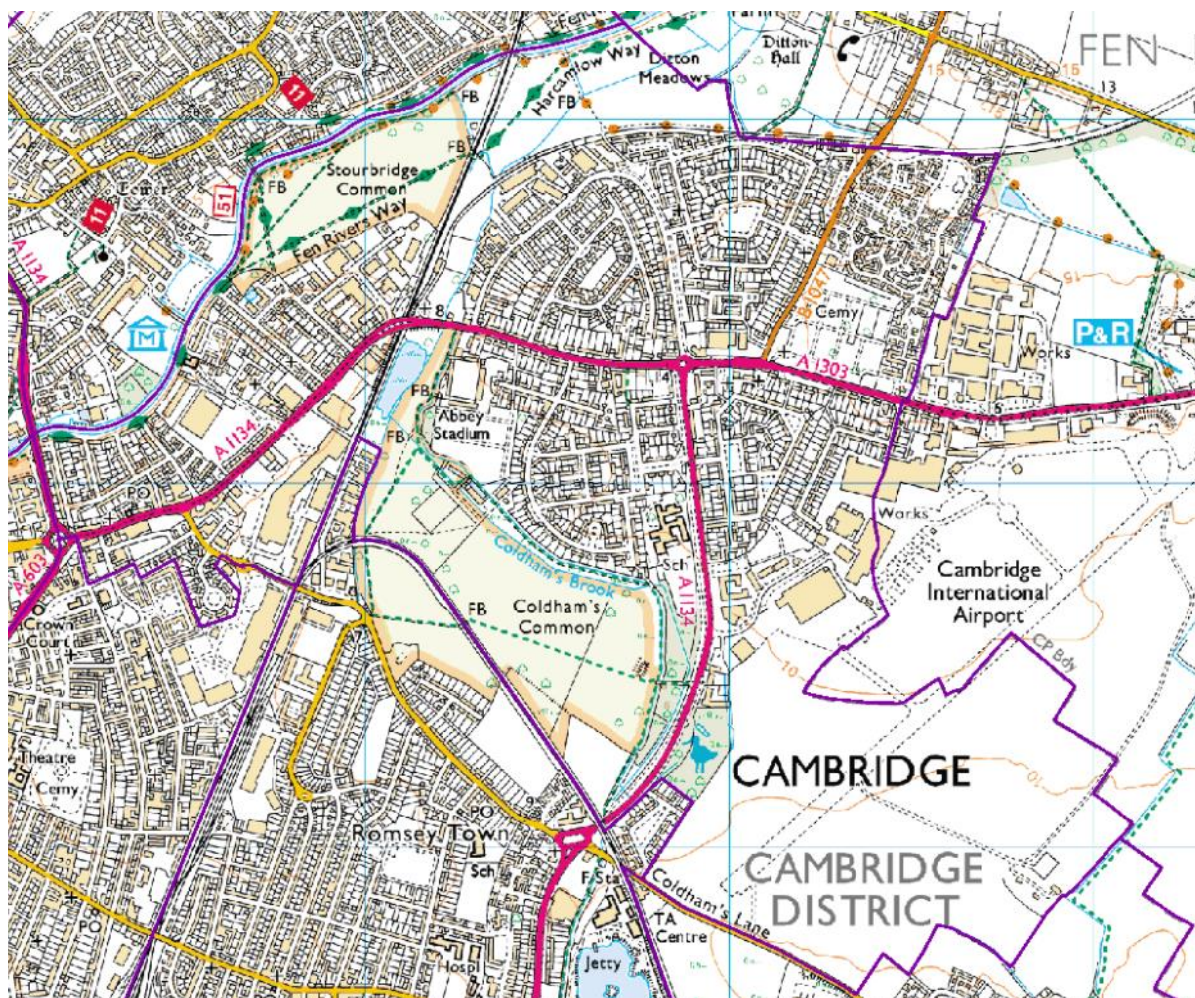
Given the current national situation officers have had to consider what enforcement action is necessary and proportionate when deciding on the most appropriate course of action to take. This includes taking into consideration current Covid-19 restrictions and what would be in the public interest to pursue.

Officers have also assisted environmental health over this reporting period with covid-19 compliance checks in relation to business premises.

Officers have also started dealing with untaxed motor vehicles on the highway having been granted devolved powers from the DVLA.

Ward Profile: Abbey

Map



Community Engagement Team

The Community Engagement Team has undertaken numerous and varied activities over this reporting period. Despite the restrictions in place the team has been busy in other areas. Due to Covid-19 restrictions the team have been redeployed into assisting Operations Services with various tasks. These tasks have included litter picking green spaces and residential areas. The team have helped clear fly-tipping and void properties within the north area.

The team continues to assist in dealing with bins on streets issues and clearing abandoned shopping trolleys.

The Community Engagement Team have also supported local food hubs twice a week in getting food to the vulnerable and isolated residents during the pandemic.

During this reporting period the Community Engagement Team have carried out the following work:

August 2020

16th Litter pick Stourbridge Common

27th Litter pick Coldhams Common

September

12th Litter pick Coldhams Common

16th Litter pick Stourbridge Common

October

11th Litter pick Coldhams Common

29th Litter pick Stourbridge Common

November

14th & 15th Restoring paths at West Barnwell Nature Reserve

17th Litter pick Stourbridge Common

21st Litter pick Thorpe Way

24th Litter pick Ditton Fields

December

10th Litter pick Coldhams Common

January 2021

7th, 14th & 23rd Restoring paths at West Barnwell Nature reserve.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Related Incidents

We conduct regular patrols in the area of the green and open spaces with particular attention given to the identified hot spot areas for dog related issues, Helen Close, Coldhams Common and Thorley Road.

- Coldhams Common – Dog on dog attack. No suspect has been identified.
- Waddloes Road- Dog on dog attack. No suspect has been identified.
Dog fouling witnessed by a member of the public, reported but unable to identify or trace the suspect.
- Barnwell Road stray dog Spaniel type found by a member of the public and handed/taken directly to the vets due to injury. Subsequently taken to WGAS (Wood Green Animal Shelter). The owner of this animal was not traced, and the dog is currently available for rehoming.
- Barnwell Road stray dog a Saluki type found by a member of the public, collected by the Enforcement Team and taken to WGAS as the owner was not traced. The dog has been rehomed by WGAS.
- Ditton Fields: – Fouling problem in this area. As a result, new fouling signage installed.
- Helen Close - Fouling problem area - Working in conjunction with the HO all residents were sent a letter regarding this issue. Education and verbal warning were given to one suspect resulting in so far, no more issues. A second suspect identified and served a Community Protection Notice Warning (CPW). Ongoing monitoring at the site by Enforcement Officer.
- River Lane- Stray dog reported by a member of the public. Enforcement Team attended the site and found two dogs fighting. The dogs were separated and taken to WGAS. The dogs

were not microchipped so WGAS were unable to trace owner. Due to the breed type and behaviour around other dogs it was deemed unsafe to rehome and sadly the one of the dogs was Put to sleep.

- Coggeshall Close – Continued fouling problem in communal area. The suspect was already known and previously received Community Protection Notice Warning (CPW), due to their noncompliance
- Peverel Road – Dog fouling problem area. New fouling signage was installed at Peverel Road and at the entrance and exit to the footpath leading from Peverel Road to Newmarket Road.
- Whitehill Road–. Dog on Dog attack. Suspect was already known and already was issued a Community Protection Notice Warning with specifications to adhere to. Due to non-compliance a Community Protection Notice (CPN) was then issued. This work done in conjunction with the HO.

Enforcement Team

There was approximately 4 to 5 hours patrol time spent in the Abbey area per week over the reporting period.

Regular patrols are conducted in this area. Over the past 6 months 99 incidents of fly tips have been investigated within Abbey Ward. With Ditton Fields, Fison Road, Anns Road, Rachel Close and Dennis Road showing to be the hot spots within this ward.

Ditton Fields – This area seems to be a hot spot area for the Abbey Ward. With 12 separate incidents of fly tipping being investigated over the past 6 months. Due to the nature of the waste being dumped, we have been unable to secure any evidence relating to the alleged suspect and therefore unable to take any enforcement action. However, hopefully with a continuation of regular patrols it will deter people from dumping at the location.

Fison Road – This is another hot spot area for the Abbey Ward. Over the past 6 months 13 separate incidents of fly tipping have been investigated. However, again due to the nature of the waste being dumped we have been unable to take any further enforcement action as there hasn't been enough evidence. This is another area, that will continue to get regular patrols to help deter others from dumping here.

Anns Road – Again this seems to be a hot spot area within the Abbey ward. 11 separate incidents have been investigated here over the past 6 months. One of these investigations resulted in a Fixed Penalty Notice being issued, this has since been paid. The other cases resulted in no further enforcement action due to lack of evidence. This area will again continue to get regular patrols to help deter people from dumping their waste here.





Rachel Close – This area is a hot spot for fly tipping. Over the last 6 months, 12 separate incidents have been investigated here. Again, with the waste that has been dumped there is a lack of evidence to pursue the matters any further. It is hoped that with a continued presence in the area, it will deter people in future.

Dennis Road – This area has had several incidents of fly tipping over the past 6 months with 11 separate investigations taking place. One of these investigations resulted in a Fixed Penalty Notice being issued, this has since been paid. Close

attention and monitoring will continue to be paid to this area, with the hope that it will stop further fly tipping in future.

A further 40 investigations have taken place within Abbey Ward. Four of these investigations resulted in the issuing of Fixed Penalty Notices. One of these resulted in a warning letter being sent to the suspect in order to educate them. There are no further trends in hot spot areas. A further 5 investigations are yet to be completed and are still ongoing.

Work is continually ongoing with both Housing, Waste Services and Public Realm Enforcement to educate residents regarding dealing with household waste responsibly. This includes continued promotion of the SCRAP fly-tipping campaign.

Abandoned Vehicles – 18 suspected abandoned vehicles have been investigated within Abbey over the past 6 months. 17 of which were either claimed or not on site. The other 1 is ongoing.

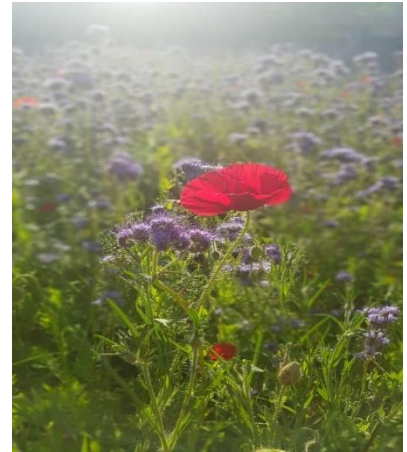
We have also dealt with 2 vehicles for having no valid tax on the public highway. These cases are still ongoing.

If you would like to report an environmental crime issue or dog related matters, please get in touch with your Enforcement Officer Bree Donovan.

Local Reserve Officer

Work was undertaken with local residents at Wildflower Meadow on Coldhams Common in September 2020 and again in November. 2020. The seeds were sown in November 2020.

A 100m stretch was strimmed, raked and then rotovated to prepare for the wildflower seed to be planted.



This is what the seeds will look like once in bloom.

Operations Service

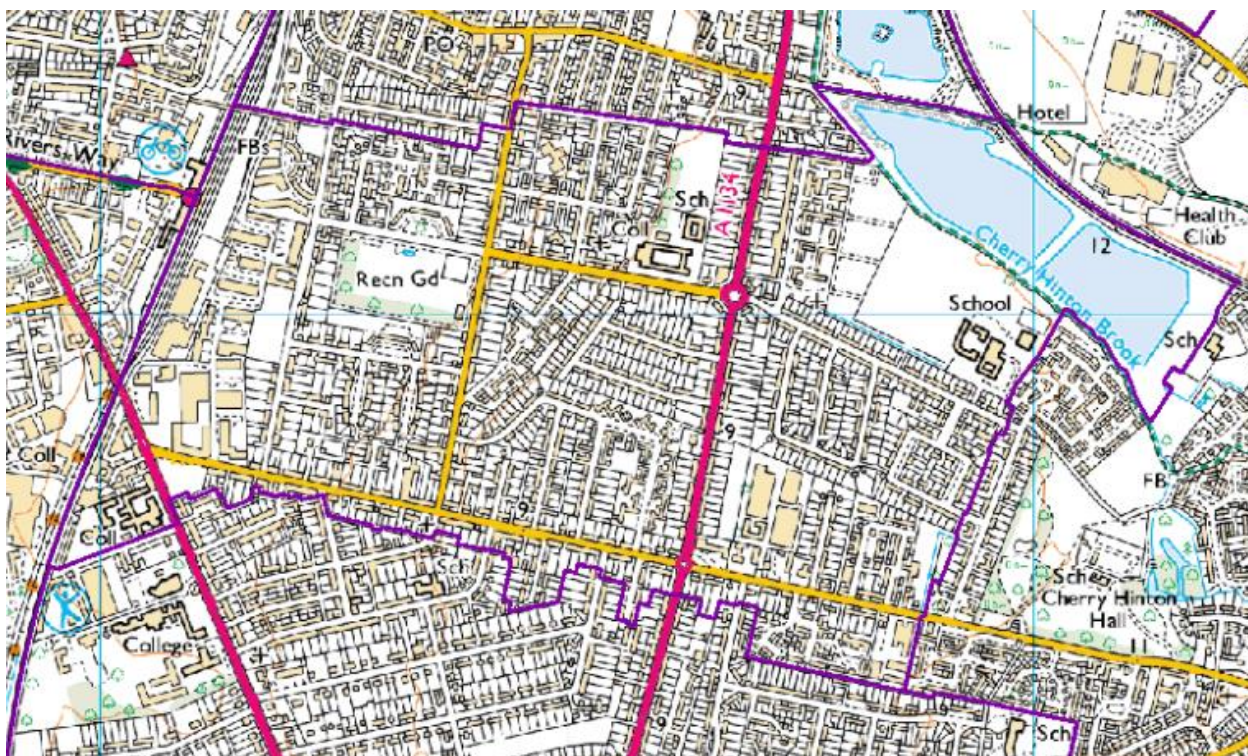
We have continued with our high level of focus to remove litter from the fast food and retail outlet hot spots across this area. The street cleansing team have been sweeping all the main roads and residential areas of debris as per the ward schedule. Our team has been targeting areas that require deep cleaning and in need of attention. The whole team has been working with the City Council Enforcement Officers to reduce the amount of fly-tipping across the ward with the Thorpe Way/ Fison Road estate, Helen Close (recycling area) and Jack Warren Green being identified as particular hot spots (141 fly-tip reports recorded for Abbey during this period). We have been busy clearing all the leaf fall in the area with our ground's maintenance team. The team has completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season. Over the course of March our ground's maintenance team will start preparing for and commencing grass cutting season.



If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: Coleridge

Map



Community Engagement Team

The Community Engagement Team has undertaken numerous and varied activities over this reporting period. Despite the restrictions in place the team has been busy in other areas. Due to Covid-19 restrictions the team has been redeployed into assisting Operations Services with various tasks. These tasks have included litter picking in green spaces and residential areas. The team has helped clear fly-tipping and void properties within the north area.

The team continues to assist in dealing with bins on streets issues and clearing abandoned shopping trolleys.

The Community Engagement Team has also supported local food hubs twice a week in getting food to the vulnerable and isolated residents during the pandemic.

During this reporting period the Community Engagement Team has carried out the following work:

August 2020

20th Litter pick Coleridge Road Rec.

October

28th Litter pick Coleridge Road Rec.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Related Incidents

Regular patrols of the open spaces conducted in this area with a particular focus on Coleridge Road Recreation Ground, Ashbury Close and Lichfield Road Recreation Ground.

- Newly fenced children's play equipment – designated Dog Exclusion under the PSPO. (Public Space Protection Order). There was a reported problem with a dog off the lead intimidating other dogs and walkers – investigations ongoing.
- There continues to be a fouling problem in the unfenced section of the play area.

Enforcement Team

Officers conduct regular patrols in the area spending approximately 5 to 7 hours per week.

Regular patrols are conducted in this area. Over the past 6 months 37 incidents of fly tipping have been investigated within Coleridge. With Davy Road, Lichfield Road and Perne Road showing to be the hot spots within this ward.

Davy Road - The area is a hot spot for fly tipping, with 9 separate investigations taking place over the past 6 months. However, due to the nature of the waste being dumped no further enforcement action has taken place. Regular patrol will continue in this area in the hope it reduces the amount of waste being dumped.

Lichfield Road – This area again is a hot spot for this ward. It has seen 5 separate investigations over the past 6 months. One of which resulted in a Fixed Penalty Notice being issued. This will hopefully deter others from dumping here in the future. Again, regular patrol will continue and hopefully our presence will help to deter the dumping as well.

Perne Road – Seems to be a hot spot for the dumping of waste. There have been 6 separate investigations in this area over the past 6 months. Unfortunately, like Davy Road due to the waste being dumped no further enforcement action has been available to us. However, this area will continue to get our attention and hopefully our presence will deter people from dumping.



A further 17 separate investigations have been dealt with, within Coleridge ward. These locations vary but Derwent Close and Clifton Way have been problematic. These further investigations have resulted in 2 Fixed Penalty Notices being issued.

Abandoned Vehicles – 12 suspected abandoned vehicles have been investigated within Coleridge over the past 6 months. 10 of these were either claimed by the owner or no longer on site. Of the other 2, 1 was declared abandoned and subsequently destroyed and the other one is ongoing.

If you would like to report an environmental crime issue or dog related matters, please get in touch with your Enforcement Officer Tony Durman.

Operations Service

During this period, we have been busy clearing all the leaf fall in the area with the ground's maintenance team. The team has completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season. The street cleansing team have been sweeping all the main roads and residential areas of debris as per the ward schedule. Our team has been targeting areas that require deep cleaning and in need of attention. Our graffiti team have been tasked with the continual removal of affected street furniture, with Rustat Road (Carter Bridge) and Davy Road being identified as specific hot spots. Over the course of March our ground's maintenance team will start preparing for and commencing grass cutting season.



If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: Petersfield

Map



Community Engagement Team

The Community Engagement Team has undertaken numerous and varied activities over this reporting period. Despite the restrictions in place the team has been busy in other areas. Due to Covid-19 restrictions the team have been redeployed into assisting Operations Services with various tasks. These tasks have included litter picking green spaces and residential areas. The team has helped clear fly-tipping and void properties within the north area.

The team continues to assist in dealing with bins on streets issues and clearing abandoned shopping trolleys.

The Community Engagement Team has also supported local food hubs twice a week in getting food to the vulnerable and isolated residents during the pandemic.

During this reporting period the Community Engagement Team have carried out the following work:

September 2020

20th Litter pick Mill Road Cemetery.

25th Shrub Clearance Mill Road Cemetery.

Dog Related Incidents

Regular patrols of the open spaces conducted in this area with a focus on Petersfield Recreation Ground, Mill Road and St Mathew's Piece. There continues to be a high volume of dogs walked in Mill Road cemetery.

Enforcement Team

Officers conduct regular patrols in the area spending approximately 5 to 7 hours per week.

Regular patrols are conducted in this area. Over the past 6 months 91 incidents have been investigated within Petersfield. With Mill Road, Devonshire Road and Gwydir Street showing to be the hot spots within this ward.

Mill Road - The area is a hot spot for fly tipping, with 25 separate investigations taking place over the past 6 months. 4 of these investigations resulted in a Fixed Penalty Notice being issued. These have since been paid. The other investigations ended in no further enforcement action being taken due to lack of evidence. We will continue to patrol Mill Road on a regular basis to deter people from dumping their waste.



Devonshire Road – Again this is a hot spot for fly tipping with 8 separate incidents being investigated within the last 6 months. 1 of these investigations resulted in a Fixed Penalty Notice being issued, this has since been paid. The other cases resulted in no further enforcement action due to lack of evidence. This area will again continue to get regular patrols to help deter people from dumping their waste here.



Gwydir Street – This is another hot spot area within Petersfield. Although the recycling centre has now been removed. There have been 12 separate incidents investigated within the last 6 months. 2 of these investigations resulted in a Fixed Penalty Notice being issued, these have both now been paid. The other cases resulted in no further action due to the lack of evidence available to us.

Norfolk Terrace – Within this area we have investigated 32 bins on streets issues. These all resulted in the occupiers being issued warning letters explaining what they should and shouldn't do with their household bins.

A further 14 investigations have taken place from within Petersfield ward. 2 of these investigations resulted in the issuing of Fixed Penalty Notices. There are no further trends to hot spot areas. A further 5 investigations are yet to be completed and are still ongoing.

One business in Mill Road has been issued a Section 47 notice due to their business waste not being stored correctly.

There have been 3 incidents of illegal camping within Petersfield over the past 6 months. These all resulted in the occupiers having their tents being removed.

Abandoned Vehicles – 6 suspected abandoned vehicles have been investigated within Petersfield over the past 6 months. 5 of which were either claimed or not on site. The other 1 is ongoing.

If you would like to report an environmental crime issue or dog related matters, please get in touch with your Enforcement Officers Steve Philips or Andrew Hine.

Operations Service

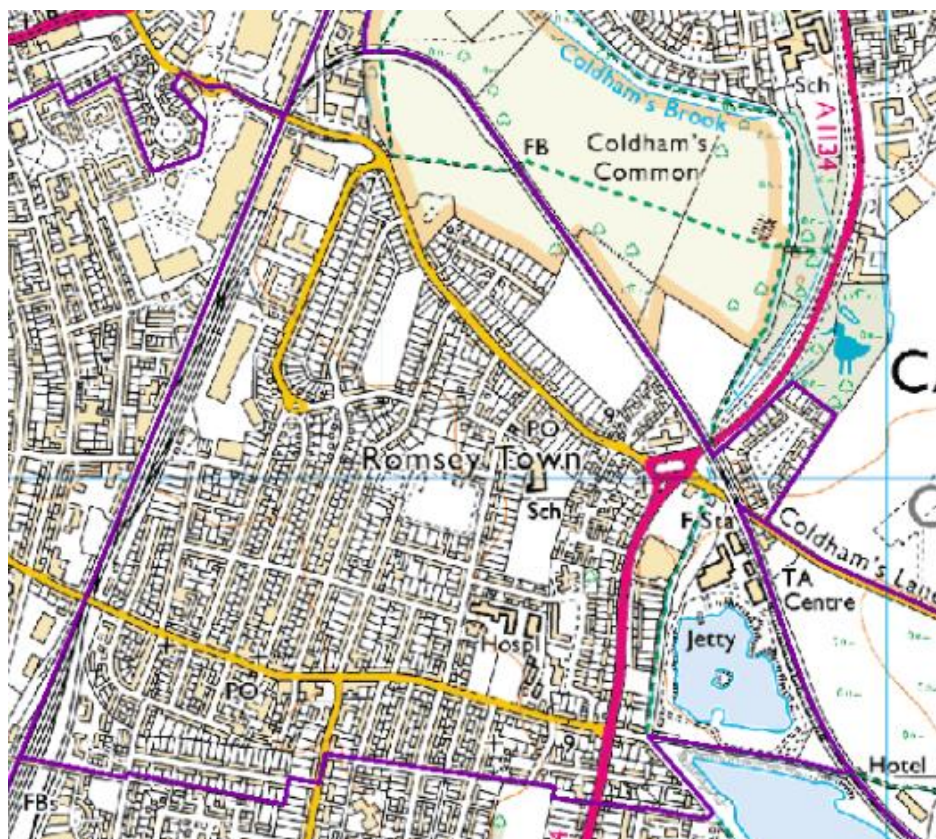
We have been busy clearing all the leaf fall in the area with our ground's maintenance team. The team have completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season. Our graffiti team have been tasked with the continual removal of affected street furniture of graffiti and extinction rebellion fly-posters. Gwydir Street car park has been identified as a specific hot spot for drug related paraphernalia and needles with our Rapid Response team making regular removals. (81 needle reports recorded for Petersfield during this period). The street cleansing team have been sweeping all the main roads and residential areas of debris as per the ward schedule. Our team has been targeting areas that require deep cleaning and in need of attention. We have continued with our high level of focus to remove litter from the retail hot spots across this area. Over the course of March our ground's maintenance team will start preparing for and commencing the grass cutting across Petersfield.



If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: Romsey

Map



Community Engagement Team

The Community Engagement Team has undertaken numerous and varied activities over this reporting period. Despite the restrictions in place the team has been busy in other areas. Due to Covid-19 restrictions the team have been redeployed into assisting Operations Services with various tasks. These tasks have included litter picking green spaces and residential areas. The team have helped clear fly-tipping and void properties within the north area.

The team continues to assist in dealing with bins on streets issues and clearing abandoned shopping trolleys.

The Community Engagement Team has also supported local food hubs twice a week in getting food to the vulnerable and isolated residents during the pandemic.

During this reporting period the Community Engagement Team have carried out the following work:

September 2020

26th Litter pick Romsey Rec.

October 2020

22nd Litter pick Romsey Rec.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Related Incidents

Regular patrols of the open spaces conducted in this area with a particular focus on Coldhams Common, Vinery Road Recreation Ground and Romsey Recreation Ground.

- Vinery Road Recreation Ground – Reported problem with a high number of dogs walked at the same time off lead. Resulted in a dog walker being bitten whilst splitting up the dogs that were fighting. Human bite was referred to the police. Several patrols of the recreation ground was conducted. However, no suspects were identified, and no further problems were reported.

Enforcement Team

Officers conduct regular patrols in the area spending approximately 8 to 10 hours per week.

Regular patrols are conducted in this area. Over the past 6 months 80 incidents have been investigated within Romsey. With Seymour Street, Wycliffe Road, Stockwell Street and Mamora Road showing to be the hot spots within this ward.

Seymour Street - The area is a hot spot for fly tipping, with 21 separate investigations taking place over the past 6 months. However, with all of these cases we were unable to take any further action due to the lack of evidence.

Wycliffe Road – This area is another hot spot within Romsey ward for fly tipping, with 12 separate incidents being investigated over the past 6 months. 1 of these investigations resulted in a Fixed Penalty Notice being issued, this has since been paid. The other cases ended up in no further action being taken due to lack of evidence.

Stockwell Street – Again this area is a hot spot for dumping of waste, with 7 separate incidents being investigated over the past 6 months. Unfortunately, due to the nature of the waste we have been unable to take any further enforcement action as there hasn't been the evidence. As with Wycliffe and Seymour regular patrols will continue in the hope of deterring further dumping.





Mamora Road – This is another area that is proving to be a hot spot within this ward. There have been 7 separate incidents investigated within the past 6 months. Unfortunately, just like with Seymour and Stockwell due to the nature of the waste being dumped and the lack of evidence we have been unable to take any further enforcement action. We will continue to patrol this road and hope again it deters people from dumping here.

A further 33 investigations have taken place from within Romsey ward. 5 of these investigations resulted in the issuing of Fixed Penalty Notices. There are no further trends as to hot spot areas. A further 5 investigations are yet to be

completed and are still ongoing.

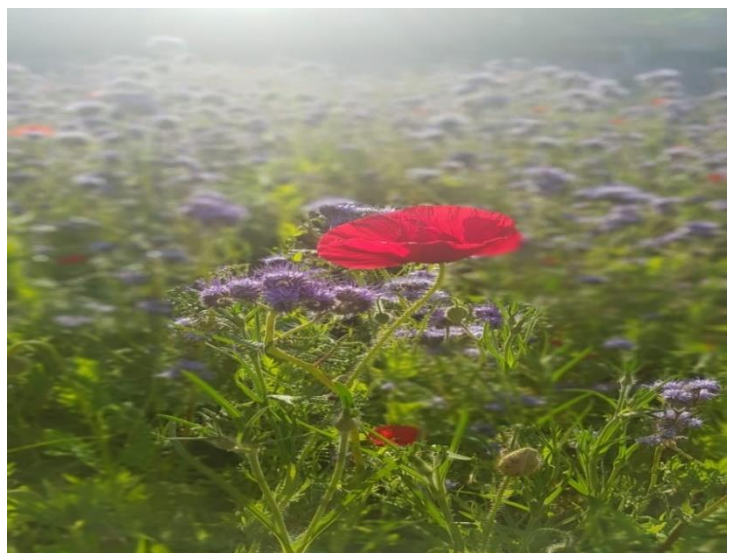
Abandoned Vehicles – 17 suspected abandoned vehicles have been investigated within Romsey over the past 6 months. 13 of which were either claimed or not on site. The other 4 are ongoing.

We have also dealt with 1 vehicle for having no valid tax on the public highway. This vehicle is still ongoing.

If you would like to report an environmental crime issue or dog related matters, please get in touch with your Enforcement Officer Tony Durman

Local Reserve Officer

Work was undertaken in November 2020 on Romsey Recreation Ground to create Wildflower Meadow. An area approximately 20m x 20m was rotovated and then weeded, raked then seeded by the local residents.



This is what the seeds will look like once in bloom.

Operations Service

The whole team has been working with the City Council Enforcement Officers to reduce the amount of fly-tipping across Romsey with Thoday Street and Wycliffe Road being identified as particular hot spots (74 fly-tip reports recorded for Romsey during this period). The street cleansing team have been sweeping all the main roads and residential areas of debris and completing deep cleaning as we go around the ward. Our graffiti team has been tasked with the continual removal of affected street furniture, with Mill Road being identified as an area of concern. We have been busy clearing all the leaf fall in the area with our ground's maintenance team. The team has completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season. Over the course of March our ground's maintenance team will start preparing for and commencing the grass cutting season.



If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

3. Environmental and Waste Data

Public Realm [East Area]

Period	Activity	Total number of incidents	Ward			
			Abbey	Coleridge	Petersfield	Romsey
Sept 2019 to Feb 2020	Fly tipping	149	71	19	27	32
Sept 2020 to Feb 2021		331	141	35	81	74
Sept 2019 to Feb 2020	Needles	99	17 needles (11 instances)	3 needles (2 instances)	69 needles (15 instances)	10 needles (6 instances)
Sept 2020 to Feb 2021		226	3 needles (6 instances)	4 needles (4 instances)	47 needles (24 instances)	172 needles (5 instances)
Sept 2019 to Feb 2020	Fixed penalty notices	30	11	0	16	3
Sept 2020 to Feb 2021		25	7	3	9	6

The Enforcement Team have also removed a total of forty-two (42) abandoned cycles in the East over the last reporting period.

Moving forward officers will be conducting patrols from 0600 to 1900 hrs between the months of April to September. This is due to the increased use of green and open spaces during the summer period.

Private Realm [East Area]

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Noise Complaints	182	NA	*	0			*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	6	NA	*	0			*All complaints will generally have at least one such action.
Other public health complaints	16	NA	*	0			*All complaints will generally have at least one such action.
Private Sector housing interventions	53	NA	3	0		2	*All complaints will generally have at least one such action.
Pest Control		93	*	0			

Waste and Recycling Data [Great Cambridge Area]

NOTE: No waste stats are available in Quarter 3 due to complications of new system run by County Council and problems at Amey Waste Park not receiving quarterly stats. Also, no events due to Covid -19 from March to September 2020.

Activity	Q1 Apr-Jun 20/21	Q2 Jul-Sep 20/21	Q3 Oct-Dec 20/21	Q4 Jan-Mar 20/21	Total for 2020/21
Recycling rate – dry recycling	25.53%	22.59%	N/A	N/A	N/A
Recycling rate – composting	23.69%	31.50%	N/A	N/A	N/A
Amount collected for disposal	N/A	N/A	N/A	N/A	N/A

Recycling rate:

This is based on total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Number of collections completed as scheduled:

This shows the number of bins that were collected as scheduled (in number and a percentage and therefore the amount also missed).

Month	Missed	Possible	Actual	% Missed	Collected
Apr-20	729	722,169	721,440	0.10%	99.90%
May-20	848	695,687	694,839	0.12%	99.88%
Jun-20	876	695,687	694,811	0.13%	99.87%
Jul-20	720	760,382	759,662	0.09%	99.91%
Aug-20	737	693,365	692,698	0.11%	99.89%
Sept-20	1236	725,033	723,797	0.18%	99.82%

4. Key Contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Enforcement (Coleridge and Romsey)	Tony Durman	01223 458282	Tony.durman@cambridge.gov.uk
Enforcement (Abbey)	Bee Donovan	01223 457122	Bree.Donovan@cambridge.gov.uk
Enforcement (Petersfield)	Andy Hine Steve Phillips	01223 458579 01223 457638	andrew.hine@cambridge.gov.uk Steve.phillips@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
East Area Operations Team Leader	Richard Woolman	01223 458282	richard.woolman@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525 213774	recycling.champions@scambs.gov.uk

If you have a question about one of the Council's services, you will be able to find a number of answers on our website www.cambridge.gov.uk. If you cannot find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

5. Volunteer Schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers

We are looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you are already part of an existing local group and want some additional support or you are an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project.
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter.
- Take part in large city-wide events for volunteers.
- Provide education to other members of the public.
- Get involved with new volunteer roles/projects.

As a volunteer you are free to suggest your own ideas and we will do our best to accommodate them. We do not expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions

Are you passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a Recycling Champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You do not need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge.
- Do door knocking around flats, hand out leaflets.
- Attend monthly recycling champions meetings.
- Do talks to community groups and schools about recycling.
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a Recycling Champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scambs.gov.uk or telephone 07525 213774.