

Appendix 5 - Detailed June rank survey results

Location	Date	Hour	Total Passenger Departures	Loaded Vehicle Departures	Average vehicle occupancy	Empty Vehicle Departures	% of vehicles leaving empty	Total Vehicle Departures	Average Vehicle Waiting Time	Average Vehicle Waiting Time (for a fare)	Maximum Vehicle Waiting Time (for a fare)	Average Passenger Waiting Time in Hour	Average Passenger Waiting Time, those waiting only	Number of people waiting 1-5 mins	Number of people waiting 6-10 mins	Number of people waiting 11 mins or more	Maximum passenger wait time
St A St	16/6/17	6	2	2	1	2	50%	4	00:24:27	00:26:05	00:43:04						
St A St	16/6/17	7	3	3	1	2	40%	5	00:26:13	00:33:58	00:43:30						
St A St	16/6/17	8	5	5	1	0	0%	5	00:10:27	00:10:27	00:18:39						
St A St	16/6/17	9	9	9	1	3	25%	12	00:18:26	00:16:33	00:22:56						
St A St	16/6/17	10	14	11	1.3	2	15%	13	00:17:26	00:16:21	00:26:10						
St A St	16/6/17	11	42	31	1.4	2	6%	33	00:07:16	00:07:19	00:19:39						
St A St	16/6/17	12	25	22	1.1	2	8%	24	00:09:12	00:08:52	00:15:45						
St A St	16/6/17	13	39	31	1.3	1	3%	32	00:07:47	00:07:34	00:18:10						
St A St	16/6/17	14	69	42	1.6	0	0%	42	00:03:49	00:03:49	00:10:45	00:00:20	00:02:55	8			00:04
St A St	16/6/17	15	60	36	1.7	1	3%	37	00:03:33	00:03:31	00:09:20	00:00:11	00:01:29	8			00:01
St A St	16/6/17	16	74	46	1.6	0	0%	46	00:03:39	00:03:39	00:07:34						
St A St	16/6/17	17	85	48	1.8	0	0%	48	00:04:36	00:04:36	00:11:20						
St A St	16/6/17	18	44	25	1.8	1	4%	26	00:09:29	00:09:41	00:21:33						
St A St	16/6/17	19	37	19	1.9	4	17%	23	00:11:26	00:11:33	00:27:53	00:00:06	00:01:17	3			00:01
St A St	16/6/17	20	33	21	1.6	4	16%	25	00:08:46	00:08:46	00:18:52						
St A St	16/6/17	21	67	32	2.1	1	3%	33	00:08:52	00:09:08	00:15:37	00:00:01	00:01:53	1			00:01
St A St	16/6/17	22	103	56	1.8	3	5%	59	00:05:12	00:05:17	00:10:34						
St A St	16/6/17	23	80	47	1.7	1	2%	48	00:06:48	00:06:45	00:15:31	00:00:02	00:01:02	3			00:01
St A St	17/6/17	0	71	45	1.6	0	0%	45	00:08:14	00:08:00	00:19:05						
St A St	17/6/17	1	90	49	1.8	3	6%	52	00:03:40	00:03:36	00:11:15	00:00:32	00:03:50	13			00:04
St A St	17/6/17	2	82	49	1.7	2	4%	51	00:08:11	00:08:17	00:14:38	00:00:02	00:01:39	2			00:01
St A St	17/6/17	3	110	59	1.9	1	2%	60	00:07:22	00:07:06	00:15:18						
St A St	17/6/17	4	18	9	2	11	55%	20	00:17:49	00:14:13	00:18:18						
St A St	17/6/17	5	6	6	1	1	14%	7	00:07:42	00:08:45	00:30:01	00:00:30	00:01:30	2			00:01
St A St	16/6/17		1168	703	1.7	47	6%	750				00:00:05		40	0	0	00:04

Appendix 5 - Detailed June rank survey results

Location	Date	Hour	Total Passenger Departures	Loaded Vehicle Departures	Average vehicle occupancy	Empty Vehicle Departures	% of vehicles leaving empty	Total Vehicle Departures	Average Vehicle Waiting Time	Average Vehicle Waiting Time (for a fare)	Maximum Vehicle Waiting Time (for a fare)	Average Passenger Waiting Time in Hour	Average Passenger Waiting Time, those waiting only	Number of people waiting 1-5 mins	Number of people waiting 6-10 mins	Number of people waiting 11 mins or more	Maximum passenger wait time
St A St	17/6/17	6	4	4	1	2	33%	6	00:16:14	00:09:55	00:16:12						
St A St	17/6/17	7	2	2	1	4	67%	6	00:13:15	00:19:47	00:29:17						
St A St	17/6/17	8	6	5	1.2	3	38%	8	00:15:33	00:16:24	00:23:11						
St A St	17/6/17	9	6	6	1	0	0%	6	00:11:13	00:11:13	00:29:01						
St A St	17/6/17	10	24	19	1.3	0	0%	19	00:06:12	00:06:12	00:13:44	00:00:08	00:01:38	2			00:01
St A St	17/6/17	11	48	29	1.7	1	3%	30	00:04:13	00:04:18	00:15:40	00:02:11	00:06:03	15	5	1	00:11
St A St	17/6/17	12	57	38	1.5	1	3%	39	00:01:44	00:01:42	00:05:55	00:01:05	00:02:30	21	1		00:09
St A St	17/6/17	13	88	42	2.1	0	0%	42	00:00:51	00:00:51	00:02:53	00:02:16	00:03:32	54	1	4	00:12
St A St	17/6/17	14	136	61	2.2	1	2%	62	00:01:13	00:01:13	00:04:41	00:00:31	00:03:06	22			00:05
St A St	17/6/17	15	148	69	2.1	0	0%	69	00:01:35	00:01:35	00:05:56						
St A St	17/6/17	16	63	35	1.8	1	3%	36	00:06:08	00:06:15	00:11:23						
St A St	17/6/17	17	70	43	1.6	0	0%	43	00:05:14	00:05:14	00:11:29						
St A St	17/6/17	18	73	39	1.9	0	0%	39	00:04:37	00:04:37	00:15:00	00:00:10	00:01:53	7			00:04
St A St	17/6/17	19	81	34	2.4	3	8%	37	00:06:38	00:06:37	00:12:06						
St A St	17/6/17	20	58	28	2.1	0	0%	28	00:08:01	00:08:01	00:16:24						
St A St	17/6/17	21	93	40	2.3	1	2%	41	00:01:53	00:01:48	00:10:14	00:01:05	00:03:19	29	3		00:08
St A St	17/6/17	22	149	75	2	0	0%	75	00:02:10	00:02:10	00:06:56	00:00:12	00:02:33	12			00:04
St A St	17/6/17	23	158	83	1.9	0	0%	83	00:00:50	00:00:50	00:02:39	00:02:32	00:04:20	76	25	1	00:12
St A St	18/6/17	0	137	69	2	1	1%	70	00:01:47	00:01:48	00:07:32						
St A St	18/6/17	1	175	84	2.1	1	1%	85	00:01:41	00:01:41	00:05:31						
St A St	18/6/17	2	169	91	1.9	1	1%	92	00:01:55	00:01:56	00:04:22						
St A St	18/6/17	3	117	65	1.8	5	7%	70	00:05:44	00:05:36	00:15:42						
St A St	18/6/17	4	46	24	1.9	7	23%	31	00:08:19	00:08:31	00:18:58						
St A St	18/6/17	5	9	7	1.3	2	22%	9	00:11:05	00:14:11	00:35:30	00:01:45	00:15:53			1	00:15
St A St	17/6/17		1917	992	1.9	34	3%	1026				00:00:34		238	35	7	00:15

Appendix 5 - Detailed June rank survey results

Location	Date	Hour	Total Passenger Departures	Loaded Vehicle Departures	Average vehicle occupancy	Empty Vehicle Departures	% of vehicles leaving empty	Total Vehicle Departures	Average Vehicle Waiting Time	Average Vehicle Waiting Time (for a fare)	Maximum Vehicle Waiting Time (for a fare)	Average Passenger Waiting Time in Hour	Average Passenger Waiting Time, those waiting only	Number of people waiting 1-5 mins	Number of people waiting 6-10 mins	Number waiting 11 mins or more	Maximum passenger wait time
St A St	18/6/17	6	9	7	1.3	3	30%	10	00:13:19	00:14:27	00:49:31						
St A St	18/6/17	7	3	3	1	3	50%	6	00:18:33	00:21:06	00:27:14						
St A St	18/6/17	8	4	4	1	6	60%	10	00:24:10	00:23:40	00:31:02						
St A St	18/6/17	9	16	8	2	5	38%	13	00:14:15	00:18:23	00:25:26						
St A St	18/6/17	10	19	12	1.6	0	0%	12	00:16:19	00:15:52	00:28:50						
St A St	18/6/17	11	27	21	1.3	3	12%	24	00:09:10	00:08:57	00:15:36	00:01:06	00:03:07	10	2		00:06
St A St	18/6/17	12	49	30	1.6	0	0%	30	00:06:19	00:06:19	00:19:28	00:00:36	00:04:11	6			00:04
St A St	18/6/17	13	66	36	1.8	2	5%	38	00:05:52	00:05:55	00:12:12						
St A St	18/6/17	14	81	41	2	1	2%	42	00:05:44	00:05:45	00:11:50						
St A St	18/6/17	15	138	68	2	0	0%	68	00:02:03	00:02:03	00:04:58	00:00:13	00:02:00	16			00:03
St A St	18/6/17	16	115	55	2.1	0	0%	55	00:04:19	00:04:19	00:11:00						
St A St	18/6/17	17	77	42	1.8	0	0%	42	00:05:14	00:05:14	00:20:40	00:00:11	00:02:03	7			00:02
St A St	18/6/17	18	49	29	1.7	0	0%	29	00:09:29	00:09:29	00:23:47						
St A St	18/6/17	19	53	26	2	1	4%	27	00:12:13	00:12:09	00:20:56						
St A St	18/6/17	20	55	29	1.9	1	3%	30	00:08:20	00:08:22	00:18:00						
St A St	18/6/17	21	48	30	1.6	2	6%	32	00:03:45	00:03:32	00:07:46	00:00:21	00:02:26	7			00:05
St A St	18/6/17	22	64	34	1.9	3	8%	37	00:08:43	00:08:40	00:20:10						
St A St	18/6/17	23	34	25	1.4	3	11%	28	00:17:37	00:16:39	00:34:06						
St A St	19/6/17	0	26	18	1.4	4	18%	22	00:21:05	00:20:22	00:36:31						
St A St	19/6/17	1	35	20	1.8	4	17%	24	00:12:56	00:13:32	00:19:48						
St A St	19/6/17	2	57	27	2.1	3	10%	30	00:08:21	00:08:14	00:14:27						
St A St	19/6/17	3	21	14	1.5	3	18%	17	00:17:31	00:18:11	00:32:19						
St A St	18/6/17	70	1046	579	1.8	47	8%	626				00:00:07		46	2	0	00:06

Appendix 5 - Detailed June rank survey results

Location	Date	Hour	Total Passenger Departures	Loaded Vehicle Departures	Average vehicle occupancy	Empty Vehicle Departures	% of vehicles leaving empty	Total Vehicle Departures	Average Vehicle Waiting Time	Average Vehicle Waiting Time (for a fare)	Maximum Vehicle Waiting Time (for a fare)	Average Passenger Waiting Time in Hour	Average Passenger Waiting Time, those waiting only	Number of people waiting 1-5 mins	Number of people waiting 6-10 mins	Number of people waiting or more than 11 mins	Maximum passenger wait time
Station	16/6/17	6	10	7	1.4	4	36%	11	00:20:55	00:25:39	00:47:44						
Station	16/6/17	7	21	16	1.3	6	27%	22	00:21:21	00:20:23	00:31:00						
Station	16/6/17	8	68	57	1.2	6	10%	63	00:10:06	00:10:17	00:18:45						
Station	16/6/17	9	114	83	1.4	9	10%	92	00:07:03	00:07:09	00:18:32						
Station	16/6/17	10	132	88	1.5	12	12%	100	00:08:11	00:08:18	00:15:11						
Station	16/6/17	11	128	88	1.5	7	7%	95	00:07:33	00:07:56	00:22:16						
Station	16/6/17	12	108	75	1.4	12	14%	87	00:06:33	00:06:41	00:16:35		00:01:19	1			00:01
Station	16/6/17	13	112	80	1.4	23	22%	103	00:04:43	00:04:40	00:12:38	00:00:03	00:03:36	2			00:03
Station	16/6/17	14	122	90	1.4	21	19%	111	00:05:23	00:05:23	00:15:55	00:00:02	00:01:17	4			00:01
Station	16/6/17	15	109	81	1.3	15	16%	96	00:08:04	00:08:04	00:23:02						
Station	16/6/17	16	137	101	1.4	25	20%	126	00:02:27	00:02:29	00:07:15	00:00:31	00:03:01	23	1		00:07
Station	16/6/17	17	162	112	1.4	18	14%	130	00:03:22	00:03:19	00:12:54	00:00:07	00:01:24	14			00:02
Station	16/6/17	18	186	135	1.4	9	6%	144	00:01:08	00:01:08	00:05:14	00:02:03	00:04:17	76	15		00:09
Station	16/6/17	19	176	129	1.4	5	4%	134	00:01:09	00:01:09	00:06:02	00:01:08	00:02:33	78			00:05
Station	16/6/17	20	140	104	1.3	4	4%	108	00:04:49	00:04:55	00:18:35	00:00:13	00:01:40	19			00:03
Station	16/6/17	21	128	92	1.4	2	2%	94	00:02:45	00:02:44	00:11:07	00:00:23	00:02:05	22	2		00:06
Station	16/6/17	22	154	105	1.5	4	4%	109	00:02:21	00:02:13	00:08:07	00:00:22	00:03:13	16	2		00:07
Station	16/6/17	23	98	70	1.4	7	9%	77	00:07:46	00:07:41	00:20:00	00:00:08	00:02:42	5			00:02
Station	17/6/17	0	137	86	1.6	0	0%	86	00:03:29	00:03:20	00:20:32	00:01:23	00:04:12	32	13		00:07
Station	17/6/17	1	98	55	1.8	2	4%	57	00:03:55	00:03:58	00:13:13	00:01:23	00:04:07	25	8		00:07
Station	17/6/17	2	1	1	1	2	67%	3	00:00:52	00:02:03	00:02:03						
Station	17/6/17	3		0		1	100%	1	00:01:39								
Station	17/6/17	4		0		2	100%	2	00:08:37								
Station	17/6/17	5	2	2	1	7	78%	9	00:05:50	00:02:37	00:02:48	00:04:21	00:08:42		2		00:08
Station	16/6/17		2343	1657	1.4	203	11%	1860				00:00:31		317	43	0	00:09

Appendix 5 - Detailed June rank survey results

Location	Date	Hour	Total Passenger Departures	Loaded Vehicle Departures	Average vehicle occupancy	Empty Vehicle Departures	% of vehicles leaving empty	Total Vehicle Departures	Average Vehicle Waiting Time	Average Vehicle Waiting Time (for a fare)	Maximum Vehicle Waiting Time (for a fare)	Average Passenger Waiting Time in Hour	Average Passenger Waiting Time, those waiting only	Number of people waiting 1-5 mins	Number of people waiting 6-10 mins	or more	Number waiting 11 mins	Maximum passenger wait time	
Station	17/6/17	6	14	7	2	6	46%	13	00:10:57	00:13:14	00:26:05								
Station	17/6/17	7	18	11	1.6	6	35%	17	00:12:28	00:13:09	00:32:48								
Station	17/6/17	8	58	46	1.3	13	22%	59	00:05:53	00:06:01	00:13:35								
Station	17/6/17	9	73	58	1.3	15	21%	73	00:05:16	00:05:21	00:15:27		00:01:05	1				00:01	
Station	17/6/17	10	173	101	1.7	8	7%	109	00:01:13	00:01:10	00:06:17	00:01:22	00:03:30	63	4			00:07	
Station	17/6/17	11	214	115	1.9	9	7%	124	00:00:52	00:00:52	00:02:24	00:00:39	00:02:27	58				00:05	
Station	17/6/17	12	223	93	2.4	17	15%	110	00:00:58	00:00:56	00:03:42	00:01:02	00:02:41	88				00:05	
Station	17/6/17	13	220	103	2.1	16	13%	119	00:01:00	00:00:53	00:02:40	00:00:54	00:03:14	56	5			00:06	
Station	17/6/17	14	205	94	2.2	10	10%	104	00:00:55	00:00:54	00:02:38	00:01:49	00:03:39	86	17			00:09	
Station	17/6/17	15	215	115	1.9	25	18%	140	00:02:37	00:02:39	00:07:07	00:00:22	00:02:36	31				00:05	
Station	17/6/17	16	191	118	1.6	33	22%	151	00:04:35	00:04:22	00:13:32	00:00:01	00:01:11	4				00:01	
Station	17/6/17	17	156	90	1.7	27	23%	117	00:07:27	00:07:47	00:18:07	00:00:11	00:01:41	17				00:02	
Station	17/6/17	18	162	98	1.7	8	8%	106	00:08:10	00:07:53	00:24:33								
Station	17/6/17	19	205	117	1.8	17	13%	134	00:05:56	00:05:55	00:13:47	00:00:03	00:02:33	5				00:02	
Station	17/6/17	20	147	90	1.6	20	18%	110	00:10:30	00:10:12	00:20:16								
Station	17/6/17	21	118	80	1.5	8	9%	88	00:09:35	00:09:42	00:17:39								
Station	17/6/17	22	128	86	1.5	3	3%	89	00:06:13	00:06:11	00:16:48	00:00:17	00:03:03	12				00:05	
Station	17/6/17	23	108	60	1.8	4	6%	64	00:07:37	00:07:46	00:13:58	00:00:01	00:01:11	2				00:01	
Station	18/6/17	0	137	70	2	4	5%	74	00:06:59	00:06:55	00:38:56								
Station	18/6/17	1	60	36	1.7	2	5%	38	00:12:18	00:12:17	00:30:28	00:01:05	00:07:01	5	2	2		00:12	
Station	18/6/17	2	34	15	2.3	4	21%	19	00:55:08	00:24:39	02:34:08								
Station	18/6/17	3		0		2	100%	2											
Station	18/6/17	4																	
Station	18/6/17	5	1	1	1	4	80%	5	01:45:28	01:52:44	02:07:39								
Station	17/6/17		2860	1604	1.8	261	14%	1865				00:00:30		428	28	2	2	00:12	

Appendix 5 - Detailed June rank survey results

Location	Date	Hour	Total Passenger Departures	Loaded Vehicle Departures	Average vehicle occupancy	Empty Vehicle Departures	% of vehicles leaving empty	Total Vehicle Departures	Average Vehicle Waiting Time	Average Vehicle Waiting Time (for a fare)	Maximum Vehicle Waiting Time (for a fare)	Average Passenger Waiting Time in Hour	Average Passenger Waiting Time, those waiting only	Number of people waiting 1-5 mins	Number of people waiting 6-10 mins	Number waiting 11 mins or more	Maximum passenger wait time
Station	18/6/17	6	1	1	1	2	67%	3	01:40:35								
Station	18/6/17	7	5	4	1.2	2	33%	6	00:50:54	00:49:41	00:58:54						
Station	18/6/17	8	4	3	1.3	9	75%	12	00:42:34	00:50:39	01:13:25						
Station	18/6/17	9	15	14	1.1	9	39%	23	00:26:44	00:28:24	00:40:07						
Station	18/6/17	10	106	67	1.6	22	25%	89	00:05:20	00:05:02	00:16:50	00:03:34	00:08:40	13	18	14	00:16
Station	18/6/17	11	171	91	1.9	13	12%	104	00:06:37	00:06:49	00:19:30						
Station	18/6/17	12	167	84	2	3	3%	87	00:04:14	00:04:06	00:10:12	00:00:01	00:01:45	3			00:02
Station	18/6/17	13	146	82	1.8	9	10%	91	00:04:17	00:04:23	00:11:57	00:00:41	00:04:11	19	8	1	00:11
Station	18/6/17	14	180	97	1.9	11	10%	108	00:06:25	00:06:24	00:13:46	00:00:10	00:03:45	7			00:04
Station	18/6/17	15	110	72	1.5	11	13%	83	00:08:36	00:08:26	00:22:49	00:00:12	00:02:45	8			00:04
Station	18/6/17	16	128	90	1.4	18	17%	108	00:07:57	00:08:11	00:22:45	00:00:06	00:02:20	6			00:03
Station	18/6/17	17	140	93	1.5	10	10%	103	00:07:17	00:07:21	00:23:14	00:00:16	00:02:24	16			00:04
Station	18/6/17	18	144	110	1.3	5	4%	115	00:04:17	00:04:14	00:18:58	00:00:09	00:01:40	14			00:02
Station	18/6/17	19	170	120	1.4	8	6%	128	00:04:28	00:04:21	00:13:12	00:00:15	00:01:59	23			00:03
Station	18/6/17	20	142	99	1.4	6	6%	105	00:06:18	00:06:09	00:14:33	00:00:08	00:01:43	10			00:03
Station	18/6/17	21	109	77	1.4	8	9%	85	00:04:25	00:04:36	00:11:53	00:00:25	00:03:34	9	4		00:07
Station	18/6/17	22	100	73	1.4	1	1%	74	00:04:44	00:04:37	00:11:45	00:03:30	00:08:18	17	18	11	00:20
Station	18/6/17	23	79	54	1.5	1	2%	55	00:17:52	00:17:40	00:39:22	00:00:11	00:01:49	8			00:02
Station	19/6/17	0	48	34	1.4	4	11%	38	00:17:26	00:17:44	00:53:33						
Station	19/6/17	1	20	14	1.4	5	26%	19	00:26:54	00:24:07	00:24:07						
Station	19/6/17	2		0		1	100%	1									
Station	19/6/17	3															
Station	18/6/17	70	1985	1279	1.6	158	11%	1437				00:00:35		153	48	26	00:20

