# **Environmental Report**



Cambridge East Area March 2017 to August 2017

# **Contents**

Cc	ntents	2
1.	Introduction	3
2.	Target setting and recommendations	3
3.	Routine activity	4
4.	Specific issues and actions	5
5.	Environmental Data	6
F	Private Realm [East Area]	6
F	Public Realm Data	7
	Public Realm Enforcement [East Area]	7
	Dog Warden Service [East Area]	9
	Summary of dog warden work:	9
	Operations cleansing data by ward [East Area]	10
	Waste and Recycling Data [City wide]	13
6.	Proactive and community work	16
7.	Environmental Volunteers	17
8.	Key contacts	18
(	Officers	18
I	ssues	19
9	Resources	. 20

## 1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the East Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

# 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

#### Recommendations

The following are suggestions for members on what action could be considered for priority within the East Area for the upcoming period.

# Continuing priorities

Number	Priority details
1	Early morning, daytime and weekend patrols for dog fouling Mill Road Cemetery.
2	Enforcement patrols to tackle environmental crime at Thorpe Way estate and St Matthews Street area
3	Enforcement patrols to tackle fly tipping, litter, side waste and trade waste along in the Petersfield area of Mill Road

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

#### Community intelligence guestions

1. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)

2. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?

3. Where and when the dog warden service should patrol in order to target dog fouling?

Amendments to continuing priorities are shown in italics

# 3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

# 4. Specific issues and actions

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement patrols to tackle fly tipping at St Matthews Street area
Action Taken	Approximately 20 hours of patrols were completed in the St Matthews area. Sixteen FPNs were issued for littering over this period. Two warnings were issued issued for domestic waste related offences, seven fly tipping investigations were completed and fixed penalties issued for some offences. FPN's issued for fly tipping. Two abandoned vehicles were investigated over this period.
Current Situation:	Ongoing

Priority 2	Early morning, daytime and weekend patrols for dog fouling at the following locations:  • Mill Road Cemetery
Action Taken	Dog warden patrols have been conducted by both the Dog Warden Service and Enforcement team to address the issues of dog fouling totalling over 25 hours. Educational advice and dog bags continue to be provided to a number of dog walkers at these locations. This area continues to be problematic for dog fouling and is recommended to continue for the upcoming period.
Current Situation:	Ongoing

Priority 3	Enforcement patrols to tackle environmental crime at Thorpe Way estate					
Action Taken	Nine hours of patrols carried out, covering abandoned vehicles, dog fouling and fly tipping. Two incidents of fly tipping were found, relating to household waste and white goods, no evidence was found as to who was responsible. Three abandoned vehicles dealt were also dealt with.					
Current Situation:	Ongoing					

Priority 4	Enforcement patrols to tackle fly tipping, litter, side waste and trade waste in the Petersfield area of Mill Road.
Action Taken	Eighty hours in total of patrols of Mill Road and streets leading off of it. Enforcement action taken includes legal proceedings being taken for two prosecutions in the Tenison Road area, formal letters served on a residential property for fly tipping, formal notices served on several businesses on Mill Road for not managing their trade waste correctly. A number of fixed penalties have also been issued for littering in the Mill Road area.
Current Situation:	Ongoing

# 5. Environmental Data

# Private Realm [East Area]

Period	Activity	Investigations	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Mar to Aug 2016	Doot Control	126	NI/A	NI/A	NI/A
Mar to Aug 2017	Pest Control	141	N/A	N/A	N/A
Mar to Aug 2016	Noise Complaints	236	2	3	0
Mar to Aug 2017		290		3	0
Mar to Aug 2016	Refuse/ Waste	21	2	0	0
Mar to Aug 2017	Complaints	14		0	0
Mar to Aug 2016	Other public	30	2	0	0
Mar to Aug 2017	health complaints <sup>3</sup>	18		0	0
Mar to Aug 2016	Private Sector housing standards	119	2	1	3
Mar to Aug 2017		144		1	0

<sup>&</sup>lt;sup>2</sup> All complaints will generally have at least one such action <sup>3</sup> Other public health complaints includes odour, smoke, bonfires, filthy and verminous

# **Public Realm Data**

# **Public Realm Enforcement [East Area]**

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Mar to Aug 2016	Abandoned	80	N/A	N/A	3	0	0
Mar to Aug 2017	vehicles	65	N/A	IN/A	2	0	0
Mar to Aug 2016	Nuisance	10	8	NI/A	0	0	0
Mar to Aug 2017	vehicles <sup>4</sup>	5	5	N/A	0	0	0
Mar to Aug 2016		152	N/A	N/A	N/A	N/A	N/A
Mar to Aug 2017		119	N/A N/A	N/A	IN/A	IN/A	
Mar to Aug 2016	Domestic waste	61	8	0	0	0	0
Mar to Aug 2017		57	2	0	7	0	1
Mar to Aug 2016	Trade waste	20	0	2	2	0	1
Mar to Aug 2017	Trade waste	9	0	4	1	0	0
Mar to Aug 2016	Litter	42	0	0	26	0	1
Mar to Aug 2017	Litter	51	0	0	46	0	5
Mar to Aug 2016	Illegal	11	N/A	9	N/A	0	0
Mar to Aug 2017	camping	12	IN/A	9	IN/A	0	0
Mar to Aug 2016	Illegal	0	0	NA	0	0	0
Mar to Aug 2017	advertising	0	0	INA	0	0	0

\_

<sup>&</sup>lt;sup>4</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

#### Summary of public realm enforcement data

- Of the 65 abandoned vehicles the majority were removed by their owners or claimed within the 7 day notice period. The majority of vehicles identified in this period are as part of the proactive work carried out by the enforcement team. Eight abandoned vehicles were removed in the period, including Catharine Street, Coldhams Lane, Fairfax Road, Galfrid Road, Mackenzie Road and Sleaford Street. Two fixed penalty notices were issued for abandoned vehicles, one of which was paid and the other case remains ongoing.
- Five nuisance vehicles were found across the East Area. Following warning letters all of the vehicles were removed from sale within a 7 day period.
- One hundred and nineteen cycles were removed from across all four wards. The number of cycles removed as abandoned in the East area usually varies between 75 to 125 bi annually.
- There were fifty seven domestic waste investigations conducted in the East area, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were twenty one cases it was not possible to identify a responsible suspect or there was insufficient evidence to proceed, a number of cases are ongoing.
- Nine cases of trade waste were investigated in the East area, including cases of waste being dumped or bins not being managed. Four statutory notices were issued to businesses for not managing their waste correctly. One fixed penalty was issued for not complying with a statutory notice regarding the management of trade waste and was subsequently paid.
- There were fifty one cases of litter investigated in the East area; forty six fixed penalties were issued for littering including East Road, Devonshire Road, Mill Road, Norfolk Street, Covent Garden and St Matthews Street. Five cases are currently ongoing, and the rest of the fixed penalty notices were subsequently paid.
- There were twelve cases of illegal camping at Mill Road Cemetery, Petersfield Recreation Ground, Stourbridge Common and Coldhams Common. Statutory notice was served on nine of the sites; only five tents were impounded by the enforcement team.

## **Dog Warden Service [East Area]**

## **Stray dogs**

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Mar to Aug 2016	Stray	14	2	0	12	0	Eight other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended.
Mar to Aug 2017	dogs	16	2	2	12	0	Six other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended

# **Dog Control Orders**

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Mar to Aug 2016	Dog control	7	1	0	1	0	0
Mar to Aug 2017	orders: Fouling	6	0	0	0	0	0
Mar to Aug 2016	Dog control orders: Exclusion	0	0	0	0	0	0
Mar to Aug 2017		0	0	0	0	0	0
Mar to Aug 2016	Dog control	1	1	0	0	0	0
Mar to Aug 2017	orders: Leads	1	1	1	0	0	0
Mar to Aug 2016	Other dog	1	0	0	0	0	0
Mar to Aug 2017	complaints <sup>5</sup>	13	1	0	0	0	0

## **Summary of dog warden work:**

One statutory notice (a community protection notice) was issued to the owners of a dog that is constantly allowed to stray around the Ditton Fields / Thorpe Way area following failure to comply with a written warning.

<sup>&</sup>lt;sup>5</sup> Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

# **Operations cleansing data by ward [East Area]**

		Total number of	Ward				
Period	Activity	incidents	Abbey	Coleridge	Petersfield	Romsey	
Mar to Aug 2016	Elections in a	228	87	34	59	48	
Mar to Aug 2017	Fly tipping	271	133	32	47	59	
Mar to Aug 2016	Offensive graffiti <sup>6</sup>	3	1	0	2	0	
Mar to Aug 2017		8	0	5	0	3	
Mar to Aug 2016	Detrimental graffiti <sup>7</sup>	106	15	9	72	10	
Mar to Aug 2017		63	20	3	26	14	
Mar to Aug 2016	Noodlos	215 needles (23 instances)	12 needles (4 instances)	9 needles (3 instances)	57 needles (11 instances)	137 needles (5 instances)	
Mar to Aug 2017	Needles	2541 (37 instances)	1232 needles (7 instances)	545 needles (8 instances)	732 needles (14 instances)	32 needles (8 instances)	
Mar to Aug 2016	Ol a series to the	193	45	6	110	32	
Mar to Aug 2017	Shopping trolleys	185	56	14	91	24	

<sup>&</sup>lt;sup>6</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

#### Summary of operations cleansing data:

- Of the 133 reports for fly tip in the Abbey ward, repeat incidents were found in Riverside/Stourbridge Common (19), Ditton Fields (14), Wadloes Road (14) and Thorpe Way (8). The other fly tip reports for Abbey area were reported from different locations. Enforcement and ranger patrols have been increased due to a number of these areas being priority areas to address the problems of fly tipping.
- In Coleridge repeat incidents were identified at Birdwood Road, the rest of the incidents were single locations and there were no patterns identified.
- The majority of fly tips in Petersfield were household waste and were single locations and there were no patterns identified, a few repeat incidents along Mill Road and Gwydir Street, were identified but no patterns of responsibility were found.
- There were 59 instances in Romsey ward in March to August; repeat incidents were located in Catharine Street (5) and Ross Street (6). No other patterns were identified.
- In Coleridge, offensive writing and pictures were removed from the recreation area at Coleridge Rec in May, offensive writing was removed from the recreation equipment at St Thomas's Road in March, swear words were removed from the recreation area at Coleridge Road in August, a mixture of writing and pictures were removed from the slide at the recreation area at Coleridge Road in April and swear words and pictures of human anatomy were removed from the gents toilets at Coleridge Road in March. In Romsey, offensive wording and pictures were removed from walls of railway on Coldhams Lane in August, wording referring to the travelling community was removed from a garage door at Coldhams Lane in July and offensive wording and pictures were removed from recreation equipment at Brooks Road in May.
- The volume of detrimental graffiti in the East ward has decreased in comparison to the same period the previous year, there are no patterns or trends of patterns identified and all instances were general tagging or scribbles.
- In Abbey, there were seven instances of needles removed:
  - o Fifteen boxed needles and one loose needle was removed from Stourbridge Common in August;
  - o Thirty needles were removed from the Abbey Church yard in Newmarket Road in July;
  - One needle was removed from Thorpe Way near a bus stop in June;
  - o One needle was removed from the car park in Abbey Road in June 2017;
  - o 1176 needles were removed from a void property in Dennis road in June 2017;
  - o Six needles were removed from near the "Corner House" pub on River Lane in May; and.
  - o The Grounds Maintenance team whilst undertaking duties removed two needles at Ronald Rolph Court in March.
- In Coleridge there were eight instances of needles removed:
  - o A property was cleared at Chalmers Road in August where 500 needles were removed;
  - o Four needles were removed from beside a property in Cherry Hinton Road in August;
  - o One needle was removed from beside a property on Cherry Hinton Road in July;
  - Twenty seven needles were removed from a bag besides a property in Cherry Hinton Road in July;
  - One needle was removed from the disabled toilet at Coleridge Road recreation ground in June;
  - Ten needles were removed from under a wooden structure at the entrance to Davy Road in May;

- o One needle was removed from near a BT box on Davy Road in March; and
- o One needle was removed from Coleridge Recreation ground by the Grounds Maintenance team in March.
- In Petersfield, there were fourteen instances of needles removed:
  - o Ten needles were removed from recreation area at St Matthews Piece in August;
  - Eight needles were removed from Donkeys Common in Mill Road in August;
  - o One needle was removed from the roadside in Kingston Street in July;
  - 500 needles were removed from the public toilets on Mill Road in July, which were in the small black needle boxes (25 black boxes each containing 20 needles);
  - One needle was removed from a wall at the recycling area by an operative in Gwydir Street in June;
  - o Thirty seven needles were removed from Mill Road cemetery during a needle sweep in June;
  - o One needle was removed from Glisson Road in June;
  - o One needle was removed from a garden at Sleaford Street in June;
  - o An estimated 100 needles were removed from communal areas at Bradmore Court in June;
  - o Five needles were removed from the bin store at Staffordshire Street at Hilderstone House in May;
  - Six needles were removed near a bin at the green area on Petersfield Recreation Ground in May;
  - Sixty needles were removed from Mill Road in April;
  - o One needle was removed from the steps at Petersfield Mansions in April; and
  - o One needle was removed from a bin at Carter Bridge in Devonshire Road in April.
- In Romsey there were twelve instances of needle removal:
  - One needle was removed from the wooded area in Vinery Road in August;
  - o Four needles were removed from recreation area in Vinery Road in July;
  - o Nine needles were removed from the public toilets in Vinery Road in July;
  - o Five needles were removed from a driveway at William Smith Close in July;
  - One needle was removed from outside flats on Stockwell Street in June;
  - One needle was removed from a garden at Brookfields in June;
  - o One needle was removed from a bin store at Barnwell Road flats in May; and
  - o Ten needles were removed from a needle sweep in Vinery Road recreation area in March.
- The number of trolleys impounded by Streets and Open Spaces was 59.

# Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous

improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul to Sept	Q3 Oct to Dec	Q4 Jan to Mar	Year End Total
Recycling rate – dry recycling 2016/17	21.4%	22.6%			
Recycling rate – dry recycling 2015/16	21.4%	21%			
Recycling rate – composting 2016/17	33%	32.3%	TBC (Performance figures pending	TBC (Performance	TBC (Performance
Recycling rate – composting 2015/16	23.8%	22.3%	verification)	figures pending verification)	figures pending verification)
Amount collected for disposal 2016/17	54.4%	54.9%			
Amount collected for disposal 2015/16	54.8%	56.7%			
No of press releases issued	3	4	2	2	11
No of 2 <sup>nd</sup> blue bins delivered	161	220	97	131	439
No of 2 <sup>nd</sup> Green bins delivered	46	51	NA	33	NA
Number of 3 <sup>rd</sup> and 4 <sup>th</sup> green bins registered	3	1	83	3	89
No. of bins changed from standard to small	30	4	3	2	39
No of events attended	12	8	6	3	29
No of people spoken to	730	352	100	160	1342
No of Kitchen Caddies given out at events§§	460	288	176	156	1080
No of recycling champions (RC) at events	8	8	13	5	34

<sup>§§</sup> Excludes caddies given out via council receptions

No of new RC recruited	2	0	2	2	6
Amount of rubbish/recycling collected at events (tonnes)	Total 36.96 tonnes 27.76 T rubbish 9.2 T recycled	Total 9.72 tonnes Rubbish:8.1 Recycled:1.62	TBC	Total 14 tonnes	TBC
Amount of goods (clothes, books etc.) collected via the British Heart Foundation and college campaign.	N/A	N/A	80 tonnes	NA	80 tonnes
No of community/school visits to AmeyCespa	11	13	17	NA	41

#### **Summary of Waste and Recycling Data**

Total recycling rate for Q1 is 54.4%; this is combined data for the shared waste service with South Cambs.

April- June events attended

Morley Memorial Primary School talk

Blackthorn Close door knocking

**EAT Cambridge** 

Thorpe Way community day

Colville Road Primary School recycling stall

St Bedes Community day

Whitehill Road community day

**Arbury Carnival** 

Spinney School Cherry Hinton recycling stall

**Chesterton Festival** 

Chesterton Community Day

Ekin Road community day

Total Recycling rate for Q2 is 54.9% for the shared waste service.

**Events attended are:** 

Hanover Community Day

Milton Country Park parklife

Kingsway Community day

Cambridge Folk Festival

Queen Edith Community day

Trumpington, Gilpin Place door knocking Fulbourn Talk to the Women's Group Community action day at The Ship Pub

Total recycling rate for Q3 is not set yet pending end of year verification.

Events attended are:

Cherry Hinton Hall Friends of Cherry Hinton Hall CAD

Ditton Fields CAD

Newnham College Time Credit talk

Amey Waste Management Park Tour

Wesley Methodist Church Cambridge Carbon Footprint Circular Cambridge Event

Mitcham's and Merrier Christmas Market

Total recycling rate for Q4 is not set yet pending end of year verifications

Events attended are:

Milton Road library talk

Milton School Caddy Handout

ARU Accommodation Fair

# 6. Proactive and community work

The proactive and community work for the East Area is listed below:

	Community Payback projects
Action Taken	Over 15 projects were carried out with the help of Community Payback between March and August. These include regular jobs in the East that such as clearing the alleyways in Tenison Road and Downhams Lane footpath to Hawkins Road.
Current Situation	Completed

Task	Clean-up day
Action Taken	Ekin Road and Thorpe Way held Community clean-up days, supported by the rangers and Community Payback.
Current Situation	Completed

Task	Edging/Weeding
Action Taken	With the help of Community Payback various areas in the East including St Thomas Square, East Road and Tiverton Way (images attached) were edged and weeded making a vast improvement. Plans to continue edging other parts of the East are underway including Barnwell Road and Fanshawe.
Current situation	Completed/Ongoing

Task	Mill Road Cemetery
Action Taken	SOS Volunteers undertake various regular works in the cemetery (2017/18 work programme attached). We recently had a community payback team help with the clearing of piles of cutbacks created by the volunteers.
Current Situation	Ongoing

## 7. Environmental Volunteers

#### **Time Credits:**

You can earn Time Credits for your time as an inspector. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive

#### **Streets and Open Spaces Volunteers:**

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated council officer and our Open Spaces team you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.

And many more! As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community

To find out more contact Rina Dunning on <a href="mailto:caterina.dunning@cambridge.gov.uk">caterina.dunning@cambridge.gov.uk</a> or 01223 458084.

#### **Recycling Champions:**

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. Cambridge City Council and South Cambridge District Council are looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roes such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

For more information about how to become a recycling champion please contact the Recycling Coordinator Birgitta Laurent at <a href="mailto:birgitta.laurent@cambride.gov.uk">birgitta.laurent@cambride.gov.uk</a> or telephone 01223 458 240.

# 8. Key contacts

# Officers

Area	Contact	Telephone Number	Email	
Environmental Health Manager	Yvonne O'Donnell	01223 457951	vvonne.odonnell@cambridge.gov.uk	
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk	
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk	
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk	
East Area Ranger: Ian Colley	City Rangers	01223 458282	cityrangers@cambridge.gov.uk	
	Nick Kester (Abbey, Coleridge and Romsey)	04000 450570		
Public Realm Enforcement (East team):	Jamie Lambert (Petersfield)	01223 458573 01223 458062 01223 458581	streetenforcement@cambridge.gov.uk	
·	Sharron Munro (Romsey)	01223 430301		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk	
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk	
Recycling Co-ordinator	Birgitta Laurent	01223 458240	birgitta.laurent@cambride.gov.uk	
Out of Hours	Emergency calls	0300 3038389	N/A	

# Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control  Noise	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk.
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

## 9. Resources

The following are suggestions that members of the East Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Remaining bins stocks for the city have been reallocated across all wards to ensure that bins are installed where required.

#### Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Abbey	13	2
Coleridge	9	3
Petersfield	8	3
Romsey	10	3

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

#### Installed bin sites:

Ward	Location	Installation Date	Comments
Abbey	Newmarket Road (by bus stop near to Jack Warren Green)	November 2014	
Abbey	Velos Walk (top of Helen Close)	February 2015	
Abbey	Stanley Road (junction with Riverside)	December 2014	
Abbey	Saxon Road (junction with Riverside)	December 2014	
Abbey	Riverside (under Millennium bridge)	December 2014	
Abbey	Jack Warren Green (top green area)	August 2015	
Abbey	Tiptree Close pathway	August 2015	
Abbey	Thorpe Way (near 115)	August 2015	
Abbey	Rachel Close (top of green)	August 2015	
Abbey	Fison Road (top of Anns Road)	August 2015	
Abbey	Dennis Road (next to phone box)	August 2015	
Abbey	Ekin Road (footpath to Ditton Lane)	August 2015	
Abbey	Barnwell Drive	December 2016	
Coleridge	St Thomas's Square	December 2014	
Coleridge	St Thomas's Road (junction with St Thomas's Square)	December 2014	
Coleridge	Birdwood Road (by number 52)	May 2015	
Coleridge	Perne Road (near Radegund Road roundabout)	April 2015	
Coleridge	Ancaster Way (junction with Tiverton Way)	May 2015	
Coleridge	Rustat Road (near to Carter Bridge)	March 2015	
Coleridge	Cherry Hinton Road (by bus stop at Leisure Park)	August 2015	
Coleridge	St Margaret's Road (junction with	November 2015	

	Cherry Hinton Road)		
Coleridge	Perne Road (in front of Co-op)	July 2016	
Petersfield	Veras Way (top of Rope Walk)	November 2014	
Petersfield	Staffordshire Street (walkway between St Matthews Street)	December 2014	These two sets of bins have
Petersfield	Staffordshire Street (between Hollymount and Glenmore)	December 2014	attracted an increase in fly tipping. One set has been removed as it is causing a detrimental effect to the local environment.
Petersfield	Hooper Street (at road closure point)	March 2015	
Petersfield	Gwydir Street (at road closure point near Milford Street)	March 2015	
Petersfield	Gwydir Street (outside Bath House play area)	September 2015	
Petersfield	Ainsworth Street (next to children's play area)	September 2015	
Petersfield	Abbey Walk (junction with York Street)	November 2015	
Romsey	Mill Road (near to kitchen shop by Vinery Road junction)	July 2015	
Romsey	Coldhams Lane (by Coldhams Common bus shelter)	June 2015	
Romsey	Vinery Road (junction with Coldhams Lane)	June 2015	
Romsey	Fairfax Road (junction with Catharine Street)	June 2015	
Romsey	Montreal Square (alleyway through to Hobart Road)	September 2015	
Romsey	Marmora Road (by junction with Suez Road)	September 2015	
Romsey	Marmora Road (Alleyway to Coleridge Road)	September 2015	
Romsey	Coldhams Lane (opposite the Paddocks)	September 2015	
Romsey	Fairfax Road (junction with Brampton Road)	September 2015	
Romsey	Brooks Road (junction with Wycliffe Road)	February 2016	

# Dog bin provision

A number of dog bins are available for each ward, as follows:

Triamber of dog bine are available for each ward, as follows:					
Ward	Bins used	Bins available for installation			
Abbey	4	2			
Coleridge	4	2			
Petersfield	1	1			
Romsey	1	1			

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

#### Installed bin sites:

Ward	Location	Installation Date	Comments
Abbey	Barnwell Road (entrance to	December 2014	
Abbey	Coldhams Common)		
Abbey	Egerton Close (junction with	March 2015	
Abbey	Egerton Road)		
Abbey	Fison Road / Thorpe Way	January 2015	
Abbey	Leonard Close	June 2015	
Coleridge	St Thomas's Square	December 2014	
Coleridge	Coleridge Recreation Ground	August 2015	
Colenage	(top corner)		
Coleridge	St Thomas's Road (on	April 2016	
Colenage	recreation ground)		
Coleridge	Golding Road (Radegund Road	March 2016	
Colenage	junction)		
	Ravensworth Gardens (on	December 2014	
Petersfield	green at entrance from		
	Devonshire Road)		
Pomeov	Sedgwick Street (at junction with	April 2015	
Romsey	Fairfax Road)		

#### Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

#### Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Abbey	5	8
Coleridge	0	13
Petersfield	0	13
Romsey	0	13

Abbey area – Thorpe Way Recreation Ground (2 signs) and Ditton Fields Recreation Ground (3

signs).

