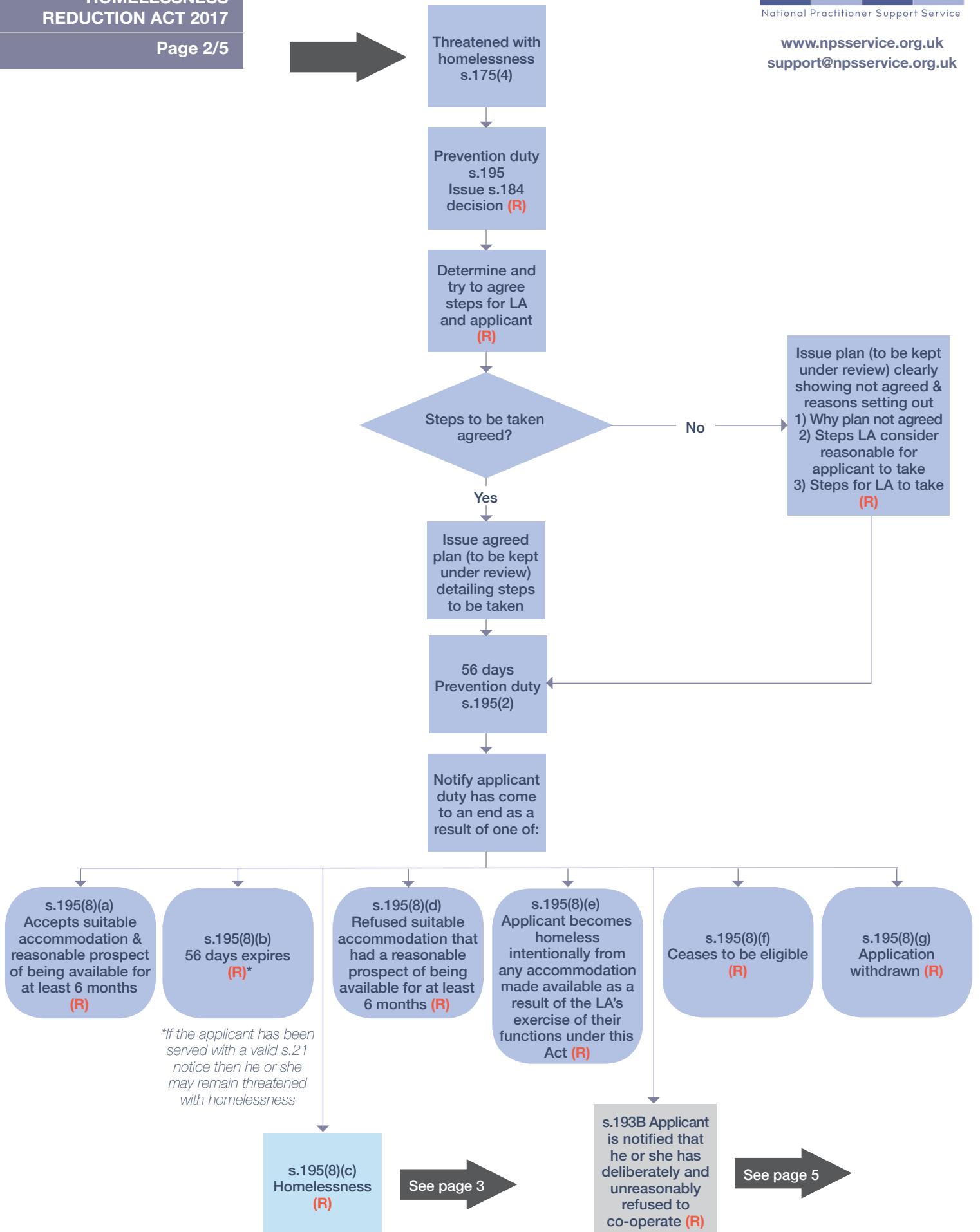


PREVENTION s.195



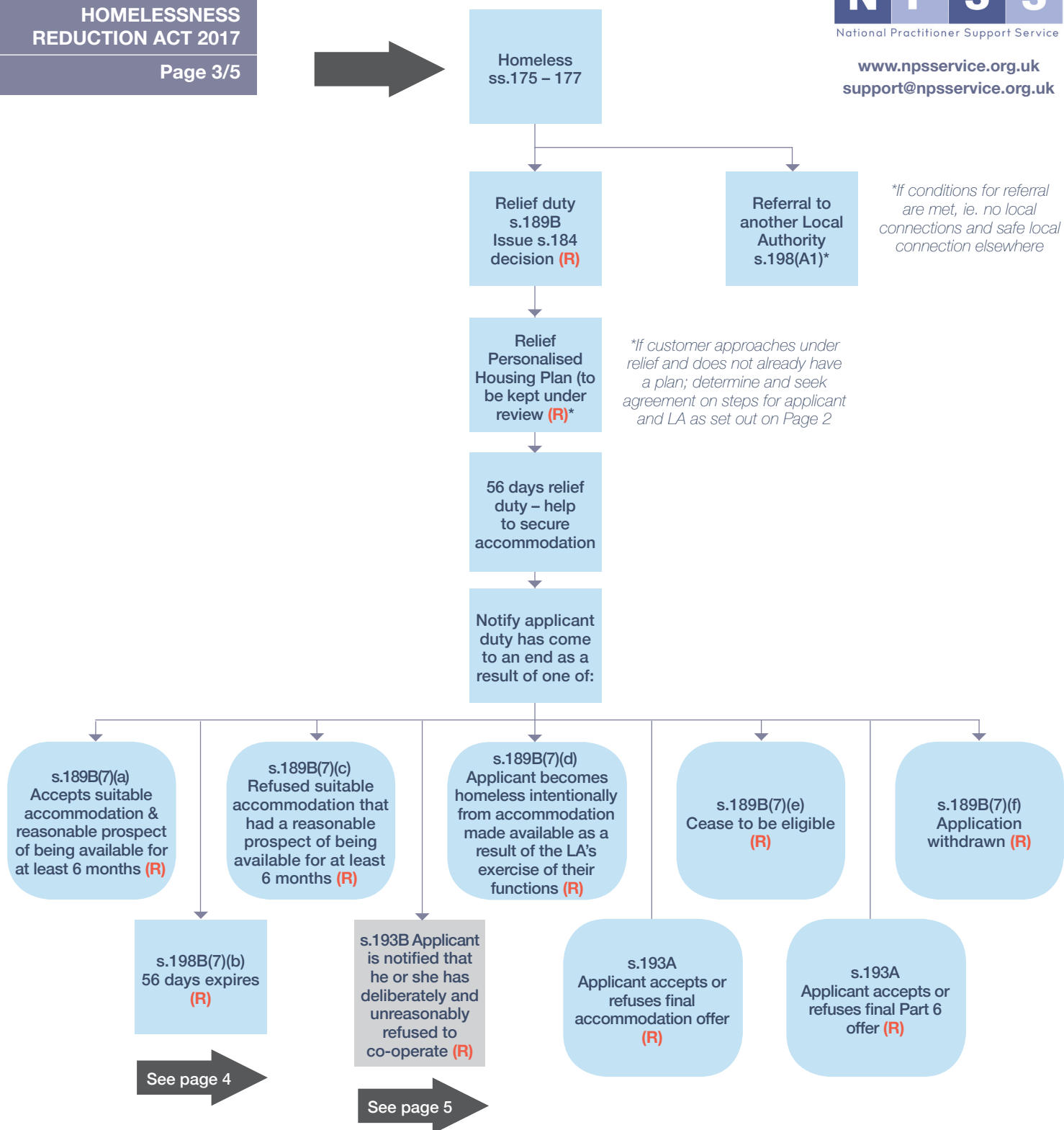
KEY
(R) Decision is reviewable

All statutory references are to Housing Act 1996, as amended by Homelessness Reduction Act 2017

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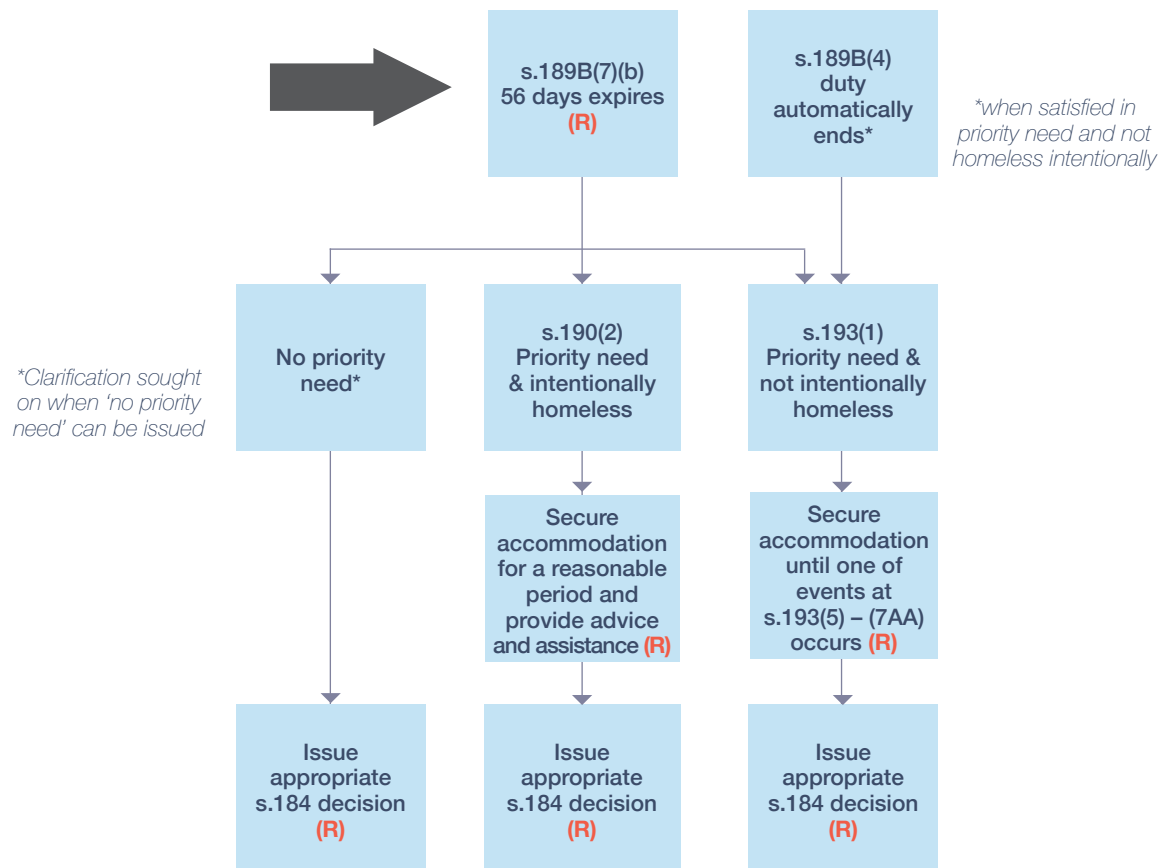
RELIEF s.189B



**If conditions for referral are met, ie. no local connections and safe local connection elsewhere*

**If customer approaches under relief and does not already have a plan; determine and seek agreement on steps for applicant and LA as set out on Page 2*

RELIEF s.189B *continued*



Deliberate and unreasonable
refusal to co-operate
s.193A & s.193B



**s.195(2)
PREVENTION DUTY**

Issue warning with notification of what the applicant should do and in what period s.193B(4)

Issue written notice s.193B (R)

Prevention duty ends

See page 3

**If applicant becomes homeless, a relief duty will be owed*

**s.189(b)(2)
RELIEF DUTY**

Issue warning with notification of what the applicant should do and in what period s.193B(4)

Issue written notice s.193B (R)

Relief duty ends

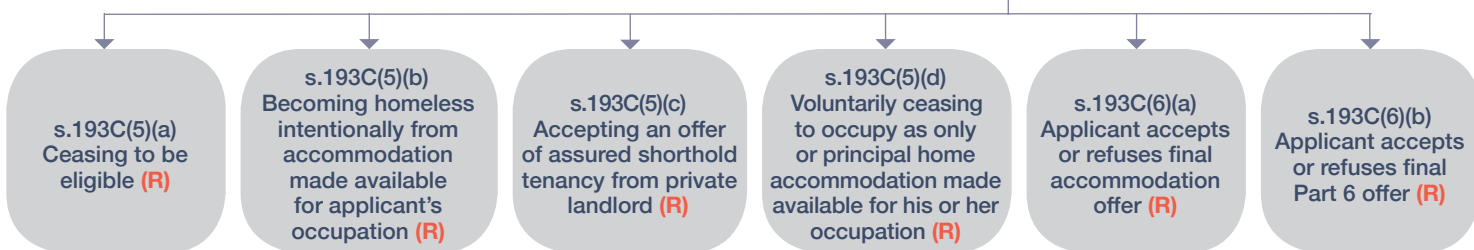


No → Issue non-priority or intentionally homeless s.184 decision and provide advice (R)

Yes

Duty to secure that accommodation is available for occupation by the applicant s.193C(4)

Duty ends on notification of:



KEY
(R) Decision is reviewable

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