

Environmental Report



Cambridge South Area January to March 2016: Part 2 Environmental Data

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the South Area Committee. The report identifies the environmental data including Waste, Private and Public Realm for the period December 2015 to February 2016.

Priority updates were included in Part 1 of this report was presented to the South Area committee on 29 February 2016 (copies of this report can be found at

[http://democracy.cambridge.gov.uk/documents/s32979/Environmental Data Report South Q4 2015 – Part 1.pdf](http://democracy.cambridge.gov.uk/documents/s32979/Environmental%20Data%20Report%20South%20Q4%202015%20-%20Part%201.pdf)) and priorities for March to May 2016 were set and agreed.

Recommendations

This report is presented for information only.

2. Environmental Data

Private Realm [South Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
Dec-Feb: 2014/15	Noise Complaints	69	N/A	1	1	0	0
Dec-Feb: 2015/16		113			1	0	0
Dec-Feb: 2014/15	Refuse/ Waste Complaints	1	N/33A	1	0	0	0
Dec-Feb: 2015/16		7			2	0	0
Dec-Feb: 2014/15	Other public health complaints ²	5	N/A	1	0	0	0
Dec-Feb: 2015/16		10			0	0	0
Dec-Feb: 2014/15	Private Sector housing standards	15	N/A	1	0	0	0
Dec-Feb: 2015/16		39			2	1	0

[Pest control data was unavailable]

¹ All complaints will generally have at least one such action

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement [South Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Dec-Feb: 2014/15	Abandoned vehicles	18	N/A	N/A	0	0	0
Dec-Feb: 2015/16		16			0	0	0
Dec-Feb: 2014/15	Nuisance vehicles ³	0	0	N/A	0	0	0
Dec-Feb: 2015/16		0	0		0	0	0
Dec-Feb: 2014/15	Verge parking ⁴	12	10	N/A	N/A	0	0
Dec-Feb: 2015/16		7	6			0	0
Dec-Feb: 2014/15	Derelict cycles	15	N/A	N/A	N/A	N/A	N/A
Dec-Feb: 2015/16		23					
Dec-Feb: 2014/15	Domestic waste	6	2	0	0	0	0
Dec-Feb: 2015/16		15	5	0	0	0	0
Dec-Feb: 2014/15	Trade waste	2	2	0	0	0	0
Dec-Feb: 2015/16		2	2	0	0	0	0
Dec-Feb: 2014/15	Litter	6	0	0	5	0	0
Dec-Feb: 2015/16		8	0	0	8	0	1
Dec-Feb: 2014/15	Illegal camping	0	N/A	0	N/A	0	0
Dec-Feb: 2015/16		0		0		0	0
Dec-Feb: 2014/15	Illegal advertising	18	8	N/A	0	0	0
Dec-Feb: 2015/16		2	0		1	0	0

³ Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

⁴ Applies to Mowbray and Fendon Road only

Summary of public realm enforcement data

- Of the vehicles reported, three were untaxed vehicles which were impounded from Wolsey Way, Wenvoe Close and Church End, all of which were destroyed as they were not claimed by the owners. The remainder of the abandoned vehicles were claimed by their owners within seven days and two cases are currently ongoing.
- There were seven cases of verge parking identified on Mowbray Road and Fendon Road. Six warning letters were sent and in one case there was no registered keeper and no action was taken.
- Twenty three derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the South area usually varies between 15 to 25 a quarter.
- There were fifteen cases of domestic waste investigations conducted in the area, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were five warning letters, as well as three verbal warnings. There are currently 7 ongoing cases awaiting further action.
- Two cases of trade waste were investigated in the South area; waste that was dumped has been traced to business, both businesses were sent warning letters and complied with the requests for information.
- There were eight cases of litter investigated in the South area and resulted in eight fixed penalties being issued for littering. Three were issued at Red Cross Lane, one each at Nightingale Avenue, Holbrook Road, Trumpington High Street, Hills Road and Walpole Road. One other case of littering is currently ongoing, six penalties were paid and one case of littering at Red Cross Lane was taken to court. The defendant pleaded guilty and was ordered to pay a fine of £90, costs of £150 and £20 victim surcharge.
- Two incidents of illegal advertising were identified. One individual was issued a fixed penalty notice for flyposting which was subsequently paid.

Dog Warden Service [South Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Dec-Feb: 2014/15	Stray dogs	4	0	2	2	0	Three other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Dec-Feb: 2015/16		3	0	0	2	1	Three other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Dec-Feb: 2014/15	Dog control orders: Fouling	3	0	0	0	0	0
Dec-Feb: 2015/16		6	0	0	2	0	0
Dec-Feb: 2015/16	Dog control orders: Exclusion	0	0	0	0	0	0
Dec-Feb: 2015/16	Dog control orders: Leads	0	0	0	0	0	0
Dec-Feb: 2015/16	Other dog complaints ⁵	1	0	0	0	0	0

Summary of dog warden data

There were two fixed penalty notices issued for dog control orders, one at Cherry Hinton Hall and one at Queen Edith's Way for failing to clear up dog fouling. All fixed penalties were subsequently paid. Dog fouling was reported to the dog warden in the following locations – Sunmead Walk, Tenby Close, Queensway and Colville Road.

⁵ Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [South Area]

Period	Activity	Total number of incidents	Ward		
			Cherry Hinton	Queen Edith's	Trumpington
Dec-Feb: 2014/15	Fly tipping	42	20	11	11
Dec-Feb: 2015/16		47	27	7	13
Dec-Feb: 2014/15	Offensive graffiti ⁶	0	0	0	1
Dec-Feb: 2015/16		0	0	0	0
Dec-Feb: 2014/15	Detrimental graffiti ⁷	12	0	6	6
Dec-Feb: 2015/16		10	1	2	7
Dec-Feb: 2014/15	Needles	1	0	0	1
Dec-Feb: 2015/16		1	0	0	1
Dec-Feb: 2014/15	Shopping trolleys	5	3	1	1
Dec-Feb: 2015/16		10	6	1	3

⁶ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁷ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- In Cherry Hinton there were twenty seven instances of fly-tipping, repeat incidents were found in Bliss Way, Malletts Road and Teversham Drift. The majority of incidents consisted mainly of household waste; there were no other trends in the ward.
- In Queen Edith's there were seven instances of fly-tipping, repeat incidents were found in Gunhild Way and Godwin Close. There were no other trends in the Ward.
- In Trumpington there were three instances of fly-tipping in Hauxton Road, two at Foster Road and two at Panton Street. No trends were identified amongst the incidents of fly tipping.
- The graffiti in the wards for this period included tagging on the skate ramp in Cherry Hinton Recreation Ground, two different general tags in Hills Road and in Trumpington there were seven reports of graffiti, three of which were in Gonville Place area.
- There was only one instance which involved one needle in the south area during the period of December 2015 to February 2016, the instance in this time period was a needle removed from garage block on Bentinck Street in February 2016.
- One shopping trolley was seized as abandoned.

Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity (2015-16)	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec
Recycling rate – dry recycling (last year)	21.4% (21%)	21% (22.2%)	22% (23.4%)
Recycling rate – composting (last year)	23.8% (24.9%)	22.3% (23.8%)	20% (20%)
Amount collected for disposal (last year)	54.8% (54.2%)	57.7% (54%)	(58%) (56.7%)
No of press releases issued	5	3	5
No of 2 nd blue bins delivered	93	164	146
No of 2 nd Green bins delivered	87	57	876 (no. of people registering under the second year of the scheme)
Number of 3 rd and 4 th green bins registered			77
No. of bins changed from standard to small	32	26	22
No of events attended	15	10	10
No of people spoken to	800	210	280
No of Kitchen Caddies given out	473	195	321
No of Recycling Champions (RC) at events	33	9	17
No of new RC recruited	8	3	4
Amount of rubbish/recycling collected at events (tonnes)	Total 35.7 tonnes 24.7 T rubbish 11 T recycled	Total 20.5 tonnes 8.59 T recycled	None this quarter
Amount of goods (clothes, books etc.) collected via the British Heart Foundation and college campaign.			7,490 bags -74 tonnes
No of community/school visits to AmeyCespa	14	5 ⁸	17

⁸ Schools visits during July and September only

3. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
South Area Ranger: Edward Nugent	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
Public Realm Enforcement (South team):	Steve Phillips		streetenforcement@cambridge.gov.uk
	Andy Hine		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

4. Resources

The following are suggestions that members of the South Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	4	7
Queen Edith's	6	5
Trumpington	8	2

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Coldhams Lane (Near Norman Way)	May 2015
Cherry Hinton	Fulbourn Road (next to bus stop by technology park)	October 2015
Cherry Hinton	Cherry Hinton High Street (outside school)	October 2015
Cherry Hinton	Colville Road (outside primary school)	October 2015
Queen Edith's	Long Road (junction with Sedley Taylor Road)	January 2015
Queen Edith's	Sedley Taylor Road (junction with Luard Road)	January 2015
Queen Edith's	Mowbray Road (outside Acacia Guest House)	March 2015
Queen Edith's	Hills Road (on pavement near hospital)	March 2015
Queen Edith's	Cavendish Avenue (outside Lady Jane Court)	March 2015
Queen Edith's	Long Road (near to number 13)	July 2015
Trumpington	Hills Road (near Harvey Road)	July 2015
Trumpington	Outside pavilion	January 2015
Trumpington	Outside village hall	January 2015
Trumpington	Shelford Road / Hauxton Road (outside cemetery)	January 2015
Trumpington	Lensfield Road	October 2015
Trumpington	Hauxton Road (near park and ride)	September 2015
Trumpington	Addenbrookes Road	September 2015
Trumpington	Old Mills Road	September 2015

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	4	0
Queen Edith's	0	4
Trumpington	1	2

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Kathleen Elliott Way (near Snakey path footpath)	May 2015
Cherry Hinton	Arran Close (on green at top of road)	July 2015
Cherry Hinton	Teversham Drift	October 2015
Cherry Hinton	Recreation Ground	March 2016
Trumpington	Brooklands Avenue (by Hobsons Conduit)	June 2015

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Cherry Hinton	0	13
Queen Edith's	0	13
Trumpington	0	13

