

Environmental Report



Cambridge East Area October to December 2015

Contents

Contents	2
1. Introduction	2
2. Target setting and recommendations.....	3
3. Routine activity	4
4. 'Ward Blitz' activity	4
5. Specific issues and actions	6
6. Environmental Data.....	8
Private Realm [East Area]	8
Public Realm Data.....	9
Public Realm Enforcement [East Area]	9
Dog Warden Service [East Area]	11
Operations cleansing data by ward [East Area]	12
Waste and Recycling Data [City wide]	14
7. Proactive and community work	15
8. Key contacts.....	16
Officers	16
Issues	17
9. Resources	18
10. Appendices.....	21

1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the East Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following quarter. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the East Area for the quarter of January to March.

Continuing priorities*

Number	Priority details
1	Enforcement patrols to tackle fly tipping at Ekin Road, Riverside <i>and St Matthews Street area</i>
2	Early morning , daytime and weekend patrols for dog fouling at the following locations: <ul style="list-style-type: none">• Romsey Recreation Ground• St Thomas's Square and Road• Ravensworth Gardens play areas• Coldhams Common• Thorpe Way play area

New suggested priorities

Number	Priority details
3	Enforcement patrols to tackle fly tipping in and around the Ashbury Close area
4	Enforcement investigation and action to deal with littering problems on Brooks Road from Sainsbury's, and Newmarket Road from Tesco and around the areas of Wickes and Staples
5	Enforcement patrols to undertake enforcement action against abandoned, untaxed and nuisance vehicles in the East area.

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

* Amendments to continuing priorities are shown in italics

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activity will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the ward blitzes are reported as follows:

Abbey – Environmental Report January to March 2015

Coleridge – Environmental Report April to June 2015

Petersfield – Environmental Report July to September 2015

Romsey – Environmental Report October to December 2015

5. Specific issues and actions

The following specific issues were identified for targeted action in the previous quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement patrols to tackle fly tipping at Ekin Road and Riverside
Action Taken	Regular patrols have been undertaken at Ekin Road to address the issues of fly tipping. Between the periods October to December four fly tips were identified by the enforcement team including one large fly tip that was found to be from local residents. Further work is required in this area to educate residents regarding waste management.
Current Situation:	Ongoing
Action Taken	Regular patrols have been conducted along the length of Riverside, over 6.5 hours of work was undertaken between October to December and during this time over half a dozen fly tips were found in the area. Further work is required in this area to educate residents regarding waste management.
Current Situation:	Ongoing
Priority 2	Early morning, daytime and weekend patrols for dog fouling at the following locations: <ul style="list-style-type: none"> • Romsey Recreation Ground • St Thomas's Square and Road • Ravensworth Gardens play areas • Coldhams Common • Thorpe Way play area
Action Taken	Dog warden patrols have been conducted by both the Dog Warden Service and Enforcement team to address the issues of dog fouling totalling over 32 hours. Educational advice and dog bags continue to be provided to a number of dog walkers at these locations. Three fixed penalty notices were issued at Barnwell Road, St Thomas's Road and Mill Road Cemetery. Recent patrols have identified that there have been major improvements at Petersfield Recreation ground and Cannon Green and these two areas have been removed as priorities for the upcoming period.
Current Situation:	Ongoing
Priority 3	Enforcement patrols to deal with the litter issues at Cambridge Leisure Park at Clifton Road including liaison and educational visits with nearby schools and colleges
Action Taken	The enforcement team have continued to patrol this area to deal with littering from students and people in the area and continue to speak to students and liaise with the school. This
Current Situation:	Completed – has been ongoing since January 2015

Priority 4	Enforcement work to tackle bins on streets in the Romsey and Petersfield areas
Action Taken	Work was undertaken by the enforcement team during October to December to deal with bins left on the street. Officers undertook over 50 hours of patrols and identified over 230 properties either leaving their bins out too early or past collection date. Following informal intervention 77% of the properties removed their bins; the remaining bins continue to be investigated. Recent legislative changes have limited the powers that the enforcement team have to deal with this issue, and it is now only a civil offence for such issues. The new process is more time consuming and likely to result in enforcement action taking longer periods of time to reach a resolution. Officers have put together guidance as part of the standard letters sent to residents.
Current Situation:	Completed – has been ongoing since April 2015
Priority 5	Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Jack Warren Green play area, Great Eastern play area, Shenstone House play area and Ravensworth Gardens play area
Action Taken	The whole of Jack Warren Green play area has been deep cleansed. This involved a team of two operatives and took approximately four hours to complete during October.
Current Situation:	Completed
Action Taken	The whole of Great Eastern play area has been deep cleansed. This involved a team of two operatives and took approximately three hours to complete during November.
Current Situation:	Completed
Action Taken	The whole of Shenstone House play area has been deep cleansed. This involved a team of two operatives and took approximately four hours to complete during November.
Current Situation:	Completed
Action Taken	The whole of Ravensworth Gardens play area has been deep cleansed. This involved a team of two operatives and took approximately four hours to complete during November.
Current Situation:	Completed

6. Environmental Data

Private Realm [East Area]

[Data not currently available]

Public Realm Data

Public Realm Enforcement [East Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 3: 2014/15	Abandoned vehicles	14	N/A	N/A	0	0	0
Quarter 3: 2015/16		40			1	0	0
Quarter 3: 2014/15	Nuisance vehicles ²	1	1	N/A	0	0	0
Quarter 3: 2015/16		3	2		0	0	0
Quarter 3: 2014/15	Derelict cycles	24	N/A	N/A	N/A	N/A	N/A
Quarter 3: 2015/16		25					
Quarter 3: 2014/15	Domestic waste	14	11	1	0	0	0
Quarter 3: 2015/16		81	46	0	4	0	1
Quarter 3: 2014/15	Trade waste	4	3	0	0	0	0
Quarter 3: 2015/16		7	5	0	0	0	0
Quarter 3: 2014/15	Litter	3	0	0	1	0	0
Quarter 3: 2015/16		18	0	0	12	0	1
Quarter 3: 2014/15	Illegal camping	5	N/A	5	N/A	0	0
Quarter 3: 2015/16		5		5		0	0
Quarter 3: 2014/15	Illegal advertising	5	4	N/A	0	0	0
Quarter 3: 2015/16		19	11		0	0	0

² Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Summary of public realm enforcement data

- Of the 40 abandoned vehicles the majority were removed by their owners or claimed within the 7 day notice period. One abandoned vehicle was seized from Rustat Road and for which a fixed penalty notice has been issued, the case is currently ongoing. Five further untaxed vehicles were removed from the area including Brooks Road, Mawson Road, Ross Street, Coldhams Lane and Silverwood Close. The majority of vehicles identified in this period are as part of the proactive work carried out by the enforcement team.
- Three nuisance vehicles were found across the East Area. Two vehicles were found for sale on Coldhams Lane and one on Meadowlands Road Close, all vehicles were removed from sale within a 7 day period. One car belonged to a repeat offender who further enforcement action is being pursued.
- Twenty five derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the East area usually varies between 15 to 25 a quarter.
- There were sixty two domestic waste investigations conducted in the area between October and December, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were seven verbal warnings, 46 warning letters of which 19 were related to bins on streets, four fixed penalties for littering waste one set of legal proceedings is being produced for a repeat fly tipper, and in 16 cases it was not possible to identify a responsible suspect or there was insufficient evidence to proceed. There are currently 8 ongoing cases awaiting further action.
- Seven cases of trade waste were investigated in the East area, waste that was dumped was traced to five businesses, which complied with requests for their waste transfer information and were issued either a warning letter or received a verbal warning.
- There were eighteen cases of litter investigated in the East area during October to December; twelve fixed penalties were issued for littering including five from a motor vehicle including and seven for littering on foot the majority of which were East Road and Mill Road. All fixed penalties except one were subsequently paid; the outstanding case has been referred to the legal team.
- There were five cases of illegal camping, three at Mill Road Cemetery, one at Stourbridge Common and one at Barnwell nature reserve. Statutory notices were served on the sites and subsequently the council impounded four tents that were not remove within the allotted time period.
- Nineteen incidents of illegal advertising were identified, twelve of which were posters and the majority received written warnings. There was also three estate agent boards identified which were removed by the agents, and verbal advice was given regarding an illegally placed banner.

Dog Warden Service [East Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Quarter 3: 2014/15	Stray dogs	6	0	0	4	2	Two other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Quarter 3: 2015/16		6	1	0	3	2	One other stray dog calls was received, but the dog was collected by their owner before the dog warden attended

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 3: 2014/15	Dog control orders: Fouling	11	0	0	0	0	0
Quarter 3: 2015/16		9	0	0	3	0	0
Quarter 3: 2015/16	Dog control orders: Exclusion	0	0	0	0	0	0
Quarter 3: 2015/16	Dog control orders: Leads	0	0	0	0	0	0
Quarter 3: 2015/16	Other dog complaints ³	1	0	0	0	0	0

³ Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [East Area]

Period	Activity	Total number of incidents	Ward			
			Abbey	Coleridge	Petersfield	Romsey
Quarter 3: 2014/15	Fly tipping	80	29	9	24	18
Quarter 3: 2015/16		152	72	22	29	29
Quarter 3: 2014/15	Offensive graffiti ⁴	2	2	0	0	0
Quarter 3: 2015/16		4	1	0	3	0
Quarter 3: 2014/15	Detrimental graffiti ⁵	12	2	0	7	3
Quarter 3: 2015/16		26	6	2	14	4
Quarter 3: 2014/15	Needles	45	15	1	29	0
Quarter 3: 2015/16		12	3	0	8	1
Quarter 3: 2014/15	Shopping trolleys	55	5	3	40	7
Quarter 3: 2015/16		94	23	3	54	14

⁴ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁵ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- Of the 72 reports for fly tip in the Abbey ward, just over a quarter of them were from the neighbourhood and public recycling points, including Ann's Road, Dennis Road, Helen Close and Rachel Close. The other fly tip reports for Abbey area were reported from different locations.
- In Coleridge there were two fly tips each from Golding Road and Birdwood Road, the rest of the incidents were single locations and there were no patterns identified.
- The majority of fly tips in Petersfield were household waste, five of which were found at Gwydir Street public recycling point. The rest of the incidents were single locations and there were no patterns identified.
- Twenty nine fly tips were removed from Romsey including nine incidents on Thoday Street and three on Ross Street. No other patterns of fly tipping were identified.
- The instance of offensive graffiti in Abbey was on the play equipment at the recreation area on Thorpe Way and consisted of pictures of human anatomy and swearwords.
The three instances of offensive graffiti in Petersfield were at the following locations Donkey Common skate ramp which was pictures of human anatomy and offensive language, on a church wall on Mill Road which was offensive wording and at St Matthews Gardens play area which was swear words and sexual references on play equipment.
- The instances of detrimental graffiti in Petersfield ward were general tagging; four of the fourteen instances were by the same tagger. Similarly two of the six instances in the Abbey ward were on a wall of the same house on Thorpe Way and was general tagging.
- The volume of needles removed in this time period has reduced in comparison to the same time period the previous year. The eight needles in Petersfield ward were from two occasions, on one occasion six needles were removed from the garages at East Road.
- The number of trolleys impounded by Streets and Open Spaces was 33.

Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep
Recycling rate – dry recycling 2015/16	21.4%	21%
Recycling rate – dry recycling 2014/15	21%	22.2%
Recycling rate – composting 2015/16	23.8%	22.3%
Recycling rate – composting 2014/15	24.9%	23.8%
No of press releases issued	5	3
No of 2 nd blue bins delivered	93	164
No of 2 nd Green bins delivered	87	46
No. of black bins changed from standard to small	32	26
No of events attended	15	10
No of people spoken to	800	210
No of Kitchen Caddies given out	473	195
No of Recycling Champions (RC) at events	33	9
No of new RC recruited	8	3
Amount of rubbish/recycling collected at events (tonnes)	Total 35.7 tonnes 24.7 T rubbish (69%) 11 T recycled (31%)	Total 20.5 tonnes 8.59 T recycled
No of community/school visits to AmeyCespa	14	5 ^{††}

^{††} Schools visits during July and September only

7. Proactive and community work

The proactive and community work for the East Area is listed below:

Task	Abbey People Garden Project
Action Taken	Working with Abbey People, the City Rangers will lead Community Payback teams and community volunteers to undertake a new community led scheme to clear at least 20 elderly people's gardens by March 2016.
Current Situation	Upcoming

Task	Elizabeth Way Underpass Project
Action Taken	A long term project between City Rangers and Community Payback to revamp Elizabeth Way Underpass has started which will involve graffiti removal, cleaning and paintwork as well as the maintenance of the green areas.
Current Situation	Ongoing

Task	Streets and Open Spaces Twitter
Action Taken	Re-named Twitter account will promote and highlight the work carried out by SOS, Enforcement, Dog Wardens and City Rangers. It will also provide information and encourage engagement from volunteers. Regular monthly information tweets will be uploaded with links to the SOS website with details on how to report various issues. The account name is now @cambstreetscene.
Current Situation	Completed

Task	Environmental Ward Walkabouts
Action Taken	<p>Ward walkabouts are an 'on the ground' project to deal with local environmental issues; residents can discuss any local environmental issues, but items on the agenda are likely to include dog fouling, fly-tipping, graffiti and environmental crimes.</p> <p>Ward walkabout completed include:</p> <ul style="list-style-type: none"> Riverside area 18 December 2015 <p>Upcoming walkabouts include:</p> <ul style="list-style-type: none"> Silverwood Close 25 January at 10 am (Abbey) Ditton Fields scheduled for 29 January at 10 am
Current Situation	Ongoing

8. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
East Area Ranger: Chris Clements	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
Public Realm Enforcement (East team):	Nick Kester	01223 458573 01223 458062	streetenforcement@cambridge.gov.uk
	Jamie Lambert		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk .
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

9. Resources

The following are suggestions that members of the East Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Abbey	12	0
Coleridge	8	3
Petersfield	10	0
Romsey	12	1

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Abbey	Newmarket Road (by bus stop near to Jack Warren Green)	November 2014	
Abbey	Velos Walk (top of Helen Close)	February 2015	
Abbey	Stanley Road (junction with Riverside)	December 2014	
Abbey	Saxon Road (junction with Riverside)	December 2014	
Abbey	Riverside (under Millennium bridge)	December 2014	
Abbey	Jack Warren Green	August 2015	
Abbey	Tiptree Close pathway	August 2015	
Abbey	Thorpe Way	August 2015	
Abbey	Rachel Close	August 2015	
Abbey	Fison Road (top of Anns Road)	August 2015	
Abbey	Dennis Road (next to phone box)	August 2015	
Abbey	Ekin Road (footpath to Ditton Lane)	August 2015	
Coleridge	St Thomas's Square	December 2014	
Coleridge	St Thomas's Road (junction with St Thomas's Square)	December 2014	
Coleridge	Birdwood Road (by number 52)	May 2015	
Coleridge	Perne Road (near Radegund Road roundabout)	April 2015	
Coleridge	Ancaster Way (junction with Tiverton Way)	May 2015	
Coleridge	Rustat Road (near to Carter Bridge)	March 2015	
Coleridge	Cherry Hinton Road (by bus stop at Leisure Park)	August 2015	
Coleridge	St Margaret's Road (junction with Cherry Hinton Road)	November 2015	
Petersfield	Veras Way (top of Rope Walk)	November 2014	
Petersfield	Staffordshire Street (walkway between St Matthews Street)	December 2014	These two sets of bins have

Petersfield	Staffordshire Street (between Hollymount and Glenmore)	December 2014	attracted an increase in fly tipping. One set has been removed as it is causing a detrimental effect to the local environment.
Petersfield	Hooper Street (at road closure point)	March 2015	
Petersfield	Gwydir Street (at road closure point)	March 2015	
Petersfield	Gwydir Street (outside Bath House play area)	September 2015	
Petersfield	Ainsworth Street (next to children's play area)	September 2015	
Petersfield	Abbey Walk (junction with York Street)	November 2015	
Petersfield	Gwydir Street (next to Bath House play area)	November 2015	
Petersfield	Ainsworth Street (next to play area)	November 2015	
Romsey	Mill Road (near to kitchen shop by Vinery Road junction)	July 2015	
Romsey	Coldhams Lane (by Coldhams Common bus shelter)	June 2015	
Romsey	Vinery Road (junction with Coldhams Lane)	June 2015	
Romsey	Fairfax Road (junction with Catharine Street)	June 2015	
Romsey	Montreal Square (alleyway through to Hobart Road)	September 2015	
Romsey	Marmora Road (by junction with Suez Road)	September 2015	
Romsey	Marmora Road (Alleyway to Coleridge Road)	September 2015	
Romsey	Coldhams Lane (opposite the Paddocks)	September 2015	
Romsey	Fairfax Road	September 2015	
Romsey	Montreal Square	October 2015	
Romsey	Marmora Road (junction with Suez Road)	October 2015	
Romsey	Marmora Road (by alleyway to Coleridge Road)	October 2015	

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Abbey	4	0
Coleridge	2	2
Petersfield	1	2
Romsey	0	4

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Abbey	Barnwell Road (entrance to Coldhams Common)	December 2014	
Abbey	Egerton Close (junction with Egerton Road)	March 2015	
Abbey	Fison Road / Thorpe Way	January 2015	
Abbey	Leonard Close	June 2015	
Coleridge	St Thomas's Square	December 2014	
Coleridge	Coleridge Recreation Ground (top corner)	August 2015	
Petersfield	Ravenworth Gardens (on green at entrance from Devonshire Road)	December 2014	

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Abbey	0	13
Coleridge	0	13
Petersfield	0	13
Romsey	0	13



10. Appendices

Ward Blitz Activity – Romsey – December 2015

The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.



Ward blitz activities include:

- Cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

Romsey was the fourteenth and final ward area to receive the targeted service during December 2015. A summary of the ward blitz action delivered in the month is detailed below:

Shop fronts deep clean	Shop fronts and associated street furniture pressure washed within the ward.
Litter clearance	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.
Cleansing of recycling centres	All recycling sites within Romsey were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.
Graffiti removal	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental.
Sweeping of litter, detritus and leaves	A large mechanical sweeper was deployed to Romsey and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required

<p>Increased dog warden presence</p>	<p>The Dog Warden conducted patrols in the green space area of Romsey to deal with issues of dog fouling and dog control. Patrols included a mixture of early morning, daytime and weekend patrols. The following locations were visited:</p> <ul style="list-style-type: none"> • Nuttings Road green area • Brooks Road play area • Budleigh Close / Burnside corner • Montreal Square green area • Great Eastern Street play area • Romsey Recreation Ground • Coldhams Common play area <p>In total over nineteen three hours were spent patrolling the ward for dog control issues and providing education where required.</p>
<p>Increased public realm enforcement presence</p>	<p>The public realm enforcement team carried out 76 hours of hi-visibility patrols in the ward during December, including the following specific issues:</p> <ul style="list-style-type: none"> • Investigating litter from Sainsbury's store on Brooks Road, Cambridge blowing onto the public highway and arranging for preventative measures to be put in place by the store to remedy the issue. • Investigation of fly tips on Sedgwick Street, Brampton Road and Cavendish Road. • Investigation and follow up of a repeat offender for nuisance vehicles on Coldhams Lane.
<p>Increased city ranger presence</p>	<p>The city ranger team carried out an amount of hi-visibility work in the ward during December, including the following specific issues:</p> <ul style="list-style-type: none"> • Removal of fly tipped waste from Seymour Street. • Clearance of abandoned bicycles from Great Eastern Street / Mill Road area. • Removal of abandoned shopping trolleys from Brooks Road. • Educational visits to residents on Mill Road regarding waste management.

Riverside before and after work undertaken by City Rangers for graffiti (completed December 2015)



Thorpe Way Recreation Ground before and after work undertaken by City Rangers for graffiti (completed November 2015)

