

# Environmental Report



## Cambridge South Area October to December 2015

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# 1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the South Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following quarter. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the South Area for the quarter of January to March 2016.

#### Continuing priorities<sup>1</sup>

Number	Priority details
1	Early morning, daytime and weekend patrols for dog fouling on Bliss Way/Tenby Close, Nightingale Avenue Recreation Ground, and Cherry Hinton Hall.
2	Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.
3	Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.
4	Enforcement action against nuisance vehicles being repaired at Arran Close.
5	Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.

#### New suggested priorities

Number	Priority details
6	Deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Limekiln Road, Cherry Hinton Hall car park and New Bit.

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the following community intelligence questions to help shape the public realm work.

### Community intelligence questions

1. What activities should be considered as part of ward blitzes?

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<sup>1</sup> Amendments to continuing priorities are shown in italics

2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

### **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

### **4. 'Ward Blitz' activity**

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activity will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the ward blitzes are reported as follows:

Cherry Hinton – Environmental Report January to March 2015

Queen Edith's – Environmental Report July to September 2015

Trumpington – Environmental Report October to December 2015

## 5. Specific issues and actions: Previous quarter

The following specific issues were identified for targeted action in the previous quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

<b>Priority 1</b>	<b>Early morning patrols for dog fouling on Bliss Way/Tenby Close, Nightingale Avenue Recreation Ground, Godwin Close, Godwin Way, Gunhild Way and Cherry Hinton Hall.</b>
Action Taken	Dog Warden patrols have been conducted by the dog wardens to address the issues of dog fouling at the above locations, patrol times totalled 11 hours. Educational advice, verbal warnings and dog bags have been provided to a number of dog walkers seen at these locations during early mornings, daytimes and at weekends. Ongoing work continues in the areas to deal with dog fouling.
Current Situation:	Ongoing
<b>Priority 2</b>	<b>Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.</b>
Action Taken	Over 6 hours of patrols have been conducted to address the issues of littering, and within this period two individuals were witnessed littering at the junction of Dame Mary Archer Way and were issued fixed penalty notices for littering.
Current Situation:	Ongoing
<b>Priority 3</b>	<b>Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.</b>
Action Taken	Patrols continue to be conducted by officers to address the issues of verge parking at Mowbray and Fendon Road. Officers have visited on 21 occasions, with total patrol times lasting just over 7.5 hours. In this period there were 8 vehicles witnessed parking on the grass verge and warning letters have been sent to registered keepers where possible. Officers continue to patrol during the week and at weekends. Work is underway to improve the number of verge parking signs on the highway and to develop an improved way of working with local residents. To report vehicles parked on the verges.
Current Situation:	Ongoing
<b>Priority 4</b>	<b>Enforcement action against nuisance vehicles being repaired at Arran Close.</b>
Action Taken	Patrols have been conducted at Arran Close, and one untaxed vehicle has been seized on behalf of the DVLA. Officers continue to monitor the area during the week and at weekends.
Current Situation:	Ongoing

<b>Priority 5</b>	<b>Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.</b>
Action Taken	Over 2.5 hours of patrols have been conducted, and students have been spoken to about littering. Work for this area continues during the academic year and further work is anticipated during January to March.
Current Situation:	Ongoing
<b>Priority 6</b>	<b>Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Aberdeen Avenue play area, Kathleen Elliott play area and Tenby Close play area.</b>
Action Taken	The whole of Aberdeen Avenue play area has been deep cleansed. This involved a team of four operatives to complete during September.
Current Situation:	Completed
Action Taken	The whole of Kathleen Elliott play area has been deep cleansed. This involved a team of two operatives and took approximately 6 hours to complete during September.
Current Situation:	Completed
Action Taken	The whole of Tenby Close play area has been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during September.
Current Situation:	Completed

## 6. Environmental Data

### Private Realm [South Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Pest Control <sup>2</sup>	36	38	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		23	23				
Quarter 2: 2015/16	Proactive Pest Interventions <sup>3</sup>	4	4	N/A	N/A	N/A	N/A
Quarter 2: 2014/15	Noise Complaints	76	N/A	4	0	2	1
Quarter 2: 2015/16		64			0	3	0
Quarter 2: 2014/15	Refuse/ Waste Complaints	3	N/33A	4	0	0	0
Quarter 2: 2015/16		3			0	3	0
Quarter 2: 2014/15	Other public health complaints <sup>5</sup>	2	N/A	4	0	0	0
Quarter 2: 2015/16		6			0	0	0
Quarter 2: 2014/15	Private Sector housing standards	22	N/A	4	0	0	0
Quarter 2: 2015/16		24			0	0	0

Data is from 24 August to 31 November 2015

<sup>2</sup> Data is from 1 October to 3 December 2015

<sup>3</sup> Data is from 1 October to 3 December 2015, new data set for current year

<sup>4</sup> All complaints will generally have at least one such action

<sup>5</sup> Other public health complaints includes odour, smoke, bonfires, filthy and verminous

## Public Realm Data

### Public Realm Enforcement [South Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Abandoned vehicles	15	N/A	N/A	0	0	0
Quarter 2: 2015/16		5			0	0	0
Quarter 2: 2014/15	Nuisance vehicles <sup>6</sup>	1	1	N/A	0	0	0
Quarter 2: 2015/16		1	1		0	0	0
Quarter 2: 2014/15	Verge parking <sup>7</sup>	6	5	N/A	N/A	0	0
Quarter 2: 2015/16		8	6			0	0
Quarter 2: 2014/15	Derelict cycles	16	N/A	N/A	N/A	N/A	N/A
Quarter 2: 2015/16		8					
Quarter 2: 2014/15	Domestic waste	22	18	0	1	0	0
Quarter 2: 2015/16		23	19	0	8	0	0
Quarter 2: 2014/15	Trade waste	3	2	0	0	0	0
Quarter 2: 2015/16		2	2	0	0	0	0
Quarter 2: 2014/15	Litter	0	0	0	1	0	0
Quarter 2: 2015/16		5	0	0	2	0	0
Quarter 2: 2014/15	Illegal camping	0	N/A	0	N/A	0	0
Quarter 2: 2015/16		0		0		0	0
Quarter 2: 2014/15	Illegal advertising	4	0	N/A	0	0	0
Quarter 2: 2015/16		2	0		0	0	0

Data is from 1 October to 27 November 2015

<sup>6</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

<sup>7</sup> Applies to Mowbray and Fendon Road only

## Summary of public realm enforcement data

- Of the vehicles reported, two were untaxed vehicles which were impounded from Arran Close and Fulbourn Old Drift, both of which are in storage. One abandoned vehicle was removed from Sunmead Walk and two further vehicles are currently being investigated.
- One nuisance vehicle was found across the South Area. One vehicle was found for sale on Teversham Drift; the vehicle was removed from sale within a 7 day period.
- There were eight cases of verge parking identified on Mowbray Road and Fendon Road. Six warning letters were sent and two cases are ongoing.
- Eight derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the South area usually varies between 15 to 25 a quarter.
- There were twenty three cases of domestic waste investigations conducted in the area between October and November, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were 19 warning letters, as well as eight fixed penalties issued for littering at Colville Road recycling centre, Mowbray Road and Waitrose Recycling Centre. There are currently 11 ongoing cases awaiting further action.
- Two cases of trade waste were investigated in the South area; waste that was dumped has been traced to business, both cases are currently being investigated.
- There were five cases of litter investigated in the South area during October to November period and resulted in two fixed penalties being issued for littering at Dame Mary Archer Way. One other case of littering is currently ongoing.
- Two incidents of illegal advertising were identified which were both estate agent boards at Greenlands and Cedar Court. Of this both estate agent boards were removed by the agent.

## Dog Warden Service [South Area]

### Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Quarter 2: 2014/15	Stray dogs	4	1	0	2	1	Three other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
Quarter 2: 2015/16		2	0	0	1	1	One other stray dog calls was received, but the dog was collected by their owner before the dog warden attended

Data is from 1 October to 27 November 2015

### Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Quarter 2: 2014/15	Dog control orders: Fouling	13	0	0	1	0	0
Quarter 2: 2015/16		2	1	0	0	0	0
Quarter 2: 2015/16 <sup>8</sup>	Dog control orders: Exclusion	0	0	0	0	0	0
Quarter 2: 2015/16 <sup>8</sup>	Dog control orders: Leads	0	0	0	0	0	0
Quarter 2: 2015/16 <sup>8</sup>	Other dog complaints <sup>9</sup>	2	0	0	0	0	0

Data is from 1 October to 27 November 2015

<sup>8</sup> New data set for 2015

<sup>9</sup> Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

## Operations cleansing data by ward [South Area]

Period	Activity	Total number of incidents	Ward		
			Cherry Hinton	Queen Edith's	Trumpington
Quarter 2: 2014/15	Fly tipping	27	16	4	7
Quarter 2: 2015/16		44	18	10	16
Quarter 2: 2014/15	Offensive graffiti <sup>10</sup>	2	0	0	2
Quarter 2: 2015/16		3	2	0	1
Quarter 2: 2014/15	Detrimental graffiti <sup>11</sup>	5	2	2	1
Quarter 2: 2015/16		12	2	2	8
Quarter 2: 2014/15	Needles	8	0	1	7
Quarter 2: 2015/16		479	475	0	4
Quarter 2: 2014/15	Shopping trolleys	8	2	0	6
Quarter 2: 2015/16		5	1	1	3

Data is from 1 October to 30 November 2015

<sup>10</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

<sup>11</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

### **Summary of operations cleansing data:**

- In Cherry Hinton there were six instances of fly-tipping in the recycling area at Colville Road consisting of mainly household waste, there were no other trends in the ward.
- In Queen Edith's there were five instances of fly-tipping in Glebe Road along the pathways which was household waste; there were no other trends in the Ward.
- In Trumpington there were five instances of fly-tipping in Anstey Way including to the rear of the shops, garage block and recycling area.
- In Trumpington offensive graffiti of offensive language was removed from bridge at Long Road, in Cherry Hinton offensive language was removed by Ranger on communication boxes near to the high street shops and a number of pieces of offensive graffiti of pictures of male anatomy were removed by Rangers from the Recreation Ground.
- In Trumpington there were eight reports of graffiti, four of which were in housing areas off Brooklands Avenue. Two further reports were on Gresham Road.
- In Trumpington on Station Road there was seven needles removed from behind an office block and in Queen Edith's one needle was removed from the bin area at Hartington Grove.

## Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul-Sep
Recycling rate – dry recycling 2015/16	21.4%	21%
Recycling rate – dry recycling 2014/15	21%	22.2%
Recycling rate – composting 2015/16	23.8%	22.3%
Recycling rate – composting 2014/15	24.9%	23.8%
No of press releases issued	5	3
No of 2 <sup>nd</sup> blue bins delivered	93	164
No of 2 <sup>nd</sup> Green bins delivered	87	46
No. of black bins changed from standard to small	32	26
No of events attended	15	10
No of people spoken to	800	210
No of Kitchen Caddies given out	473	195
No of Recycling Champions (RC) at events	33	9
No of new RC recruited	8	3
Amount of rubbish/recycling collected at events (tonnes)	Total 35.7 tonnes 24.7 T rubbish (69%) 11 T recycled (31%)	Total 20.5 tonnes 8.59 T recycled
No of community/school visits to AmeyCespa	14	5 <sup>12</sup>

<sup>12</sup> Schools visits during July and September only

## 7. Proactive and community work: Previous quarter

During the previous quarter the following proactive and community work has been undertaken. This sections also details ongoing and upcoming work.

Task	Trumpington clearance
Action Taken	The City Ranger has met with the members of the local community at Gunhild Recreation Ground to discuss a project to paint the fencing along the Recreation Ground walkway. The project will be undertaken by the Community Payback team.
Current Situation	Upcoming

Task	Dog fouling campaign
Action Taken	As part of an ongoing programme of dog education throughout the city, a new dog fouling campaign started on 9 November for six weeks. This involves the 'Bag it Bin it' campaign which takes a combined approach to tackling dog fouling and promoting responsible dog ownership. Officers have been raising awareness in fouling 'hot spots'. A dog poo bag dispenser has been fitted at Nightingale Recreation Ground along with leaflet and poster distribution in the local area. At the same time the Cambridge Dog Watch scheme was launched, and invites volunteers to get involved and report canine-related anti-social behaviour.
Current Situation	Ongoing

Task	Streets and Open Spaces Social Media
Action Taken	A new twitter account has been launched which will promote and highlight the work carried out by the Streets and Open Spaces team including the enforcement officers, dog wardens and city rangers. It will also provide information and encourage engagement from volunteers.
Current Situation	Ongoing

## 8. Key contacts

### Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	<a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>
Senior Operations Manager	Don Blair	01223 458575	<a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	<a href="mailto:Paul.Jones@cambridge.gov.uk">Paul.Jones@cambridge.gov.uk</a>
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	<a href="mailto:Wendy.young@cambridge.gov.uk">Wendy.young@cambridge.gov.uk</a>
South Area Ranger: Edward Nugent	City Rangers	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Public Realm Enforcement (South team):	Nick Kester	01223 458573 01223 458062	<a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>
	Steve Phillips		
	Andy Hine		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	<a href="mailto:Caterina.dunning@cambridge.gov.uk">Caterina.dunning@cambridge.gov.uk</a>
Recycling Champions	Co-ordinator	01223 458240	<a href="mailto:recycling.champions@cambridge.gov.uk">recycling.champions@cambridge.gov.uk</a>
Out of Hours	Emergency calls	0300 3038389	N/A

## Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	<a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a>
Abandoned bicycles	Customer Service Centre	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Pest Control	Refuse and Environment	01223 457900	<a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a>
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>

## 9. Resources

The following are suggestions that members of the South Area Committee and residents and businesses may wish to consider or request for the upcoming period:

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	4	7
Queen Edith's	6	5
Trumpington	8	2

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Coldhams Lane (Near Norman Way)	May 2015
Cherry Hinton	Fulbourn Road (next to bus stop by technology park)	October 2015
Cherry Hinton	Cherry Hinton High Street (outside school)	October 2015
Cherry Hinton	Colville Road (outside primary school)	October 2015
Queen Edith's	Long Road (junction with Sedley Taylor Road)	January 2015
Queen Edith's	Sedley Taylor Road (junction with Luard Road)	January 2015
Queen Edith's	Mowbray Road (outside Acacia Guest House)	March 2015
Queen Edith's	Hills Road (on pavement near hospital)	March 2015
Queen Edith's	Cavendish Avenue (outside Lady Jane Court)	March 2015
Queen Edith's	Long Road (near to number 13)	July 2015
Trumpington	Hills Road (near Harvey Road)	July 2015
Trumpington	Outside pavilion	January 2015
Trumpington	Outside village hall	January 2015
Trumpington	Shelford Road / Hauxton Road (outside cemetery)	January 2015
Trumpington	Lensfield Road	October 2015
Trumpington	Hauxton Road (near park and ride)	September 2015
Trumpington	Addenbrookes Road	September 2015
Trumpington	Old Mills Road	September 2015

### Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	3	1
Queen Edith's	0	4
Trumpington	1	2

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Kathleen Elliott Way (near Snakey path footpath)	May 2015
Cherry Hinton	Arran Close (on green at top of road)	July 2015
Cherry Hinton	Teversham Drift	October 2015
Trumpington	Brooklands Avenue (by Hobsons Conduit)	June 2015

#### Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

#### Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Cherry Hinton	0	13
Queen Edith's	0	13
Trumpington	0	13



## 10. Appendices

### Ward Blitz Activity – Trumpington – September 2015

The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.



Ward blitz activities include:

- Cleansing of gully's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

Trumpington was the eleventh ward area to receive the targeted service during September 2015. A summary of the ward blitz action delivered in the month is detailed below:

<b>Shop fronts deep clean</b>	Shop fronts and associated street furniture pressure washed at Anstey Way.
<b>Litter clearance</b>	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.
<b>Cleansing of recycling centres</b>	All recycling sites within Trumpington were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.
<b>Graffiti removal</b>	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental.
<b>Sweeping of litter, detritus and leaves</b>	A large mechanical sweeper was deployed to Trumpington and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required

<p><b>Increased dog warden presence</b></p>	<p>The Dog Wardens conducted patrols in the green space area of Trumpington to deal with issues of dog fouling and dog control. Patrols included a mixture of early morning, daytime and weekend patrols. The following locations were visited:</p> <ul style="list-style-type: none"> <li>• Coe Fen</li> <li>• Byrons Pool Nature Reserve</li> <li>• Trumpington Recreation Ground</li> <li>• Kingfisher Way play area</li> <li>• Aberdeen Avenue play area</li> </ul> <p>In total over 23 hours were spent patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control breaches.</p>
<p><b>Increased public realm enforcement presence</b></p>	<p>The public realm enforcement team carried out 60 hours of hi-visibility patrols in the ward during September, including the following specific issues:</p> <ul style="list-style-type: none"> <li>• Ten hours were spent investigating untaxed and abandoned vehicles, and one untaxed vehicle was seized from Gayton Close.</li> <li>• 16 hours of foot patrols were conducted at Byron's Pool to deal with issues including illegal bonfires / barbecues, dog control and litter. A number of suspects received verbal warnings.</li> <li>• Visits to the Public Recycling Point totalled just over 10.5 hours, and evidence was recovered for three suspects, appropriate enforcement action was taken in all cases.</li> <li>• 8.5 hours of litter patrols were conducted for littering but no suspects were identified.</li> </ul>
<p><b>Increased city ranger presence</b></p>	<p>The city ranger team carried out an amount of hi-visibility work in the ward during September, including the following specific issues:</p> <ul style="list-style-type: none"> <li>• Cut back overgrowing vegetation at Long Road, The Fen Causeway and Trumpington Road.</li> <li>• Cleansing of street furniture along Hills Road, including the removal of graffiti and flyposting.</li> <li>• Cleansing and repair of street signage on Hills Road.</li> </ul>

**Before and after photos of graffiti and flyposting clearance at Cherry Hinton High Street (October 2015)**



**Before and after photos of graffiti and flyposting clearance at Colville Road (October 2015)**



**Before and after photos of graffiti clearance at Cherry Hinton Recreation Ground (October 2015)**



**Before and after photos of clearance at Foster Road (November 2015)**

