

Environmental Data Report

Cambridge East Area
April to June 2015



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1. Introduction

This quarterly report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the East Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm.

Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the East Area for the quarter of July to September 2015.

Continuing priorities¹

1. Enforcement patrols to tackle fly-tipping *The Broadway and at Ekin Road*
2. Early morning patrols for dog fouling at the following locations:
 - Romsey Recreation Ground
 - Petersfield Recreation Ground
 - Cannon Green
 - St Thomas's Square and Road
 - Ravensworth Gardens play areas
 - Coldhams Common
 - Thorpe Way area
3. Enforcement patrols to deal with the litter issues at Cambridge Leisure Park at Clifton Road including liaison and educational with nearby schools and colleges
4. Enforcement work to tackle bins on streets in the Romsey and Petersfield areas
5. Enforcement work to tackle the environmental crime issues on Rope Walk including fly tipping and abandoned vehicles.

New suggested priorities

6. Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Ditton Fields Recreation Ground, Brooks Road Play Area, Coleridge Recreation Ground and Flower Street play area.
7. Patrols to deal with illegal camping at Barnwell East and West nature reserves.
8. Cleansing around bench and surrounding area at Cavendish Road / Mill Road junction.

¹ Amendments to continuing priorities are shown in italics

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?.

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

In the East Area, the first ward blitz programme took place in Abbey during December 2014 and will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police

- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the Abbey ward blitz were included in the previous report; results of the Coleridge ward blitz are included in the appendices of this report. Future ward blitzes for the East Area are scheduled for Petersfield in August 2015 and Romsey in December 2015.

Ward blitz suggested locations:

Ward	Location
Petersfield	East Road estate
Petersfield	Rope Walk

5. Specific issues and actions

The following specific issues were identified for targeted action in the April to June 2015 quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement patrols to tackle fly-tipping on The Broadway
	Work has continued to make contact with the Broadway businesses to develop a working programme to keep the site clear as well as Cheffins, the managing agents for the site, this work will continue into the period of July to September.
Current Situation	Ongoing

Priority 2	Early morning patrols for dog fouling at the following locations: <ul style="list-style-type: none"> • Romsey Recreation Ground • Petersfield Recreation Ground • Cannon Green • St Thomas's Square and Road • Ravensworth Gardens play areas • Coldhams Common • Thorpe Way area
Action Taken	<p>Dog warden patrols have been conducted by both the Enforcement team and Dog Warden Service to address the issues of dog fouling totalling over 23 hours. Educational advice and dog bags have been provided to a number of early morning dog walkers seen at these locations.</p> <p>The following details the number of patrols done at each location:</p> <ul style="list-style-type: none"> • Romsey Recreation Ground: 9 patrols • Petersfield Recreation Ground: 3 patrols • St Thomas's Square and Road 5 patrols • Ravensworth Gardens and Cannons Green: 2 patrols • Coldhams Common: 6 patrols
Current Situation:	Ongoing

Priority 3	Deep cleanse of the Tins bridge to include removal of graffiti (pending ownership confirmation from the County Council)
Action Taken	This issue has been referred to Network Rail to address as the footbridge falls within their responsibility. To date no response has been received from Network Rail.
Current Situation:	Ongoing – removed as a priority

Priority 4	Enforcement patrols to deal with the litter issues at Cambridge Leisure Park at Clifton Road including liaison and educational with nearby schools and colleges.
Action Taken	The enforcement team have continued to undertake patrols of the area to deal with lunchtime litter. Further work is planned for the remainder of the summer term and period when use of the Leisure Park and surrounding areas are at a peak.
Current Situation:	Ongoing

Priority 5	Dog warden patrols to deal with dogs off leads issues at Budleigh Close and Barnwell Road shops
Action Taken	Patrols have been conducted to continue to address the issues of dog control at these sites. No suspects were identified during the period of January to June, and no reports have been received by the dog warden. It is therefore recommended that this is removed as a priority at the present time.
Current Situation:	Completed

Priority 6	Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Romsey Recreation Ground, St Thomas's Square, Petersfield and Dudley Road.
Action Taken	The whole of Romsey Recreation Ground green space has been deep cleansed. This involved a team of operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed
Action Taken	The whole of St Thomas's Square green space has been deep cleansed. This involved a team of operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed
Action Taken	The whole of Petersfield Recreation Ground green space has been deep cleansed. This involved a team of operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed
Action Taken	The whole of Dudley Road green space has been deep cleansed. This involved a team of operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed

Priority 7	Enforcement work to tackle bins on streets in the Romsey and Petersfield areas
Action Taken	Work was undertaken by the enforcement team during April to June to deal with bins left on the street. Officers undertook 13 hours of patrols and identified 82 properties either leaving their bins out too early or past collection date. Following informal intervention the majority of the properties removed their bins; the remaining bins continue to be investigated.
Current Situation:	Ongoing

Priority 8	Enforcement work to tackle the environmental crime issues on Rope Walk including fly tipping and abandoned vehicles.
Action Taken	Regular patrols have been undertaken in Rope Walk to address issues of environmental issues. To date over 20 abandoned trolleys have been dealt with, and two cases of fly tipping identified and removed. This work will continue into the period of July to September.
Current Situation:	Ongoing

Other issues:

Issue	Issues with St Matthews estate of fly tipping and graffiti
Action Taken	During May 2015, eight hours of visits were undertaken by the cleansing teams to deal with litter and graffiti; this involved a team of two operatives.
Current Situation:	Completed

Issue	St Matthews Piece cleansing
Action Taken	The St Matthews Recreation Ground play areas have been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed

Issue	Ekin Road fly tipping
Action Taken	Over 4 hours of patrols have been undertaken by enforcement officers to address the issues of fly tipping at Ekin Road. On four occasions there was fly tipping in the area, which was subsequently removed. To date no offenders have been identified as being responsible for the fly tipping. It is recommended to include this as a priority for the period July to September.
Current Situation:	Ongoing

Issue	Pocket ashtray distribution
Action Taken	Enforcement officers have continued to distribute pocket ashtrays to businesses in the Mill Road and the East area have spent a number of hours liaising with local business. This work will be continued during the period July to September.
Current Situation:	Ongoing

6. Environmental Data

Private realm (East Area)

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Pest Control	44	44	N/A	N/A	N/A	N/A	
Noise Complaints (residential)	108	N/A	*	3	0	2 commenced	*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	6	N/A	*	0	0	0	*All complaints will generally have at least one such action.
Other public health complaints ²	8	N/A	*	0	0	0	*All complaints will generally have at least one such action.
Private Sector housing standards	56	N/A	*	0	0	2 commenced	*All complaints will generally have at least one such action.

Data is from 18 March to 1 June 2015 (inclusive)

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement (East Area)

Activity	Investigations	Written Warnings	Statutory Notices Served	Fixed Penalty Notices Issued	Simple Cautions	Legal Proceedings	Comment
Abandoned vehicles	25	n/a	n/a	0	0	0	Includes 19 abandoned and 6 untaxed vehicles
Nuisance vehicles	8	6	n/a	0	0	0	The reports were for vehicles for sale on the public highway
Derelict cycles	31	n/a	n/a	n/a	n/a	n/a	
Domestic waste	35	5	0	1	0	0	
Trade waste	1	1	0	0	0	0	
Litter	7	0	0	3	0	0	
Dog control orders (including fouling)	4	0	n/a	0	0	0	
Illegal camping	9	n/a	8	n/a	0	0	
Illegal advertising	28	10	n/a	0	0	0	

Data is from 1 April to 19 June 2015 (inclusive)

Stray dogs (East Area)

Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Stray dogs	7	1	0	3	3	Four other stray dog calls were received, but the dogs were collected by their owners before the dog warden attended

Data is from 1 April to 19 June 2015 (inclusive)

Summary of public realm enforcement data

- Twenty five abandoned vehicles inspections were carried out in the April to June period, including four vehicles on Mercers Row and two on The Paddocks, Riverside and Hobart Road. Three vehicles were seized for not having valid road tax on the public highway, two of which have been subsequently been destroyed and one is still pending.
- Eight vehicles for sale were located in the East Area; there were three vehicles each found on Coldhams Lane and three on Barnwell Road. Written warnings were issued to the registered keeper of the vehicles, two vehicles did not have registered keepers and a written warning was not issued.
- Thirty one derelict cycles were removed from across all four wards. Two bikes were removed from George Pateman Court and eight from Mill Road. The number of cycles removed as abandoned in the East area usually varies between 20 to 30 a quarter.
- There were 35 domestic waste investigations conducted in the area between April and June, which resulted in 5 warning letters and there is eleven cases ongoing. One fixed penalty was issued to an individual who littered at Abbey Road recycling centre.
- Trade waste from four businesses was found illegally dumped in and around the area. One business has complied with the request from enforcement regarding their compliance for waste duty of care and no further action was taken, three cases are ongoing.
- Three fixed penalties were issued for leaving litter on land open to the air, which included one on Abbey Street and one on Norfolk Street. Road. Four cases involving litter being thrown from a motor vehicle are still ongoing.
- Five cases of dog fouling were reported to the dog warden, following patrols to date no formal enforcement action has been taken in three of the cases. Proactive patrols were carried out at Coldhams Common and St Matthews Recreation Ground.
- Nine illegal camps were found within the East area, four were within the Barnwell nature reserves and three at Stourbridge Common. Statutory notices were served on the sites and subsequently the Council impounded two tents that were not removed within the allotted time period.
- Twenty eight incidents of illegal advertising were identified, including thirteen estate agent boards and three banners. Of these seven estate agent boards were not removed within the allotted time and these were impounded by the Council, these were not collected and have been disposed of.

Operations cleansing data by ward (East Area)

Activity	Total number of incidents	Ward				Comments
		Abbey	Coleridge	Petersfield	Romsey	
Fly-tipping	83	34	9	21	19	
Offensive graffiti ³	6	2	0	2	2	
Detrimental graffiti ⁴	28	1	12	8	7	
Needles	35	2	1	29	3	
Vegetation cut back	8	2	1	1	4	
Shopping trolleys	98	19	5	58	16	Number of impounded trolleys was 28

Data is from 1 April to 19 June 2015 (inclusive)

Summary of cleansing data:

- Of the 34 cases of fly tipping within the Abbey ward there were five instances from Fison Road, four instances of fly tip found in Dennis Road and a further three instances in Cheddars Lane. The rest of the incidents came from 18 various locations across the ward
- In Coleridge had no particular area / pattern for fly tipping
- In Petersfield there were six incidents of fly tipping in Mill Road, four in St Matthews Street and the other eleven at various locations across the ward.
- In Romsey there were four fly tip reports in Ross Street, three in St Phillips Road and the other twelve reports came from ten other locations across the ward
- No trends or individuals identified were identified in regards to the graffiti across the East area.
- A proactive needle sweeps was carried out at Mill Road Cemetery before a school visit and two needles were removed, there was also twenty seven needles removed from Gwydir Street public toilets that were left in the toilets. In Abbey two needles were removed from Stourbridge Common and in Romsey three needles were removed (one from Rustat Road and two from Coleridge Road).

³ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working days.

⁴ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

7. Proactive and community work

During the period April to June 2015 the following proactive and community work has been undertaken.

Task	Dog poo competition
Action Taken	The dog poo poster competition was open to local children, aged 11 years and under, who were invited to create a 'Bag it, Bin it' campaign poster to promote that dog owners should clear up after their dogs and can use either the dog or litter bins in the city. Over 130 entries were received from the competition which ran during March to May, and entries will be selected during June/July.
Current Situation	Ongoing

8. Key contacts

9. Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk .
Noise			
Cleansing Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Dog fouling	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Litter			
Fly tipping (Public land)			
Graffiti			
Needles			
Public Realm Manager	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
East Ranger	Chris Clements	01223 458282	cityrangers@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	
Public Realm Enforcement	Enforcement Team	01223 458573 01223 458062	streetenforcement@cambridge.gov.uk
Abandoned, untaxed and nuisance vehicles	Customer Service Centre	01223 458282	
Illegal camping			
Illegal advertising			
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
Stray and lost dogs	Customer Service Centre	01223 457900	
Out of Hours	Emergency calls	0300 3038389	n/a

10. Resources

The following are suggestions that members of the East Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Abbey: 7 (5 bins used)

Coleridge: 4 (7 bins used)

Petersfield: 6 (4 bins used)

Romsey: 6 (4 bins used, 1 programmed)

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

At present we are in the second year of a three year replacement project for new and replacement bins on the city's streets and open spaces, and once the second phase is finished we will then run a similar scheme for new bins on the city's parks and open spaces.

Requested bins sites:

Ward	Location	Installation Date	Comments
Abbey	<i>Newmarket Road (by bus stop near to Jack Warren Green)</i>	<i>November 2014</i>	
Abbey	<i>Velos Walk (top of Helen Close)</i>	<i>February 2015</i>	
Abbey	<i>Stanley Road (junction with Riverside)</i>	<i>December 2014</i>	
Abbey	<i>Saxon Road (junction with Riverside)</i>	<i>December 2014</i>	
Abbey	<i>Riverside (under Millennium bridge)</i>	<i>December 2014</i>	
Abbey	<i>Thorpe Way (by bus stop near numbers 84 to 86)*</i>	<i>November 2014</i>	
Abbey	<i>Dunsmore Close (near pedestrian crossing)*</i>	<i>December 2014</i>	
Abbey	<i>Newmarket Road outside McDonalds*</i>	<i>February 2015</i>	<i>Replacement of old bins, for new ones with ashtrays</i>
Abbey	<i>Whitehill Road (by Abbey pool play area)</i>	<i>N/A</i>	<i>New bins will be installed as part of the area refurbishment due to be completed shortly</i>
Coleridge	<i>St Thomas's Square</i>	<i>December 2014</i>	
Coleridge	<i>St Thomas's Road (junction with St Thomas's Square)</i>	<i>December 2014</i>	
Coleridge	<i>Cherry Hinton Road (outside United Reformed Church)*</i>	<i>March 2015</i>	
Coleridge	<i>Birdwood Road (by number 52)</i>	<i>May 2015</i>	
Coleridge	<i>Perne Road (near Radegund Road roundabout)</i>	<i>April 2015</i>	

Coleridge	Ancaster Way (junction with Tiverton Way)	May 2015	
Coleridge	Rustat Road (near to Carter Bridge)	March 2015	
<i>Petersfield</i>	<i>Veras Way (top of Rope Walk)</i>	<i>November 2014</i>	
<i>Petersfield</i>	<i>Staffordshire Street (walkway between St Matthews Street)</i>	<i>December 2014</i>	<i>These two sets of bins have attracted an increase in fly tipping. One set has been removed as it is causing a detrimental effect to the local environment.</i>
<i>Petersfield</i>	<i>Staffordshire Street (between Hollymount and Glenmore)</i>	<i>December 2014</i>	
Petersfield	Hooper Street (at road closure point)	March 2015	
Petersfield	Gwydir Street (at road closure point)	March 2015	
Romsey	Mill Road (near to kitchen shop by Vinery Road junction)		Due to be completed during July to September 2015.
Romsey	Coldhams Lane (by Coldhams Common bus shelter)	June 2015	
Romsey	Vinery Road (junction with Coldhams Lane)	June 2015	
Romsey	Fairfax Road (junction with Catharine Street)	June 2015	
Romsey	Devonshire Road (near to Carter Bridge)	March 2015	

*Bin installation requests that are not included in total available for each ward

Bins in italics installed in previous periods

Example of bins used within the city:

For the outer city centre streets and shopping areas. Bins are installed wherever space allows with a recycling unit alongside:



For outer city shopping areas where space allows and areas on out city parks (for example Cherry Hinton Hall):



For the Mill Road - slim line general waste and recycling bins:



General waste and recycling bins:



Dog bin provision

A number of dog bins are available for each ward, as follows:

Abbey: 0 (4 bins used)

Coleridge: 3 (1 bin used)

Petersfield: 2 (1 bin used)

Romsey: 4

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Requested bins sites:

Ward	Location	Installation Date	Comments
Abbey	<i>Barnwell Road (entrance to Coldhams Common)</i>	<i>December 2014</i>	
Abbey	<i>Ditton Fields Play Area*</i>	<i>December 2014</i>	
Abbey	<i>Gerrard Close (junction with Stanesfield Road)*</i>	<i>December 2014</i>	
Abbey	<i>Riverside (between River Lane and Engineers House)*</i>	<i>February 2015</i>	
Abbey	<i>Egerton Close (junction with Egerton Road)</i>	<i>March 2015</i>	
Abbey	<i>Fison Road / Thorpe Way</i>	<i>January 2015</i>	
Abbey	<i>Leonard Close</i>	<i>June 2015</i>	
Coleridge	<i>St Thomas's Square</i>	<i>December 2014</i>	
Coleridge	<i>Ashbury Close (near to play area)*</i>	<i>March 2015</i>	<i>Replacement dog bin</i>
Petersfield	<i>Ravensworth Gardens (on green at entrance from Devonshire Road)</i>	<i>December 2014</i>	

*Bin installation requests that are not included in total available for each ward

Bins in italics installed in previous period

Example of dog waste bins used for all sites:



Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

11. Appendices

Ward Blitz Activity – Coleridge – April 2015



The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activities include:

- Cleansing of gulley's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

Coleridge was the sixth ward area to receive the targeted service during April 2015. A summary of the ward blitz action delivered in the month is detailed below:

Litter clearance	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.
Cleansing of recycling centres	All recycling sites within Coleridge were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.
Graffiti removal	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental, including incidents of detrimental graffiti that were found at Brackyn and Cowper Road on communications boxes, Suez Road on fencing, Golding Road on street signs and also on Cherry Hinton Road and Radegund Road, All Roads have been inspected by Graffiti Team and any Graffiti found has been removed.
Sweeping of litter, detritus and leaves	A large mechanical sweeper was deployed to Coleridge and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and two mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required.

<p>Increased dog warden presence</p>	<p>The dog warden increased patrols in the green spaces of Coleridge, and was supported by patrols from the Enforcement team to deal with issues of dog fouling. Patrols included a mixture of early morning, daytime and weekend patrols.</p> <p>The following locations were visited:</p> <ul style="list-style-type: none"> • Ashbury Close – 3 patrols • Coleridge Recreation Ground – 5 patrols • Lichfield Road – 3 patrols • St Thomas’s Square – 5 patrols • Robert May Close – 4 patrols <p>In total the Dog Warden and Enforcement spent over 24 hours patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control breaches.</p>
<p>Increased public realm enforcement presence</p>	<p>The public realm enforcement team carried out over 75 hours of hi-visibility patrols in the ward during April, including the following specific issues:</p> <ul style="list-style-type: none"> • At Rustat Avenue and Rustat Road, a hot spot for untaxed vehicles, the taxation status of vehicles were checked along the whole length of the road on multiple occasions over a 7 hour period. Two untaxed vehicles were subsequently seized from the area. • Over 28 hours of visits were made to check areas for fly tipping and inspect the recycling centres for illegal waste disposal. Evidence recovered did not identify those responsible for the waste disposal • At St Thomas’s Square and Road several new dog fouling signs were replaced for new signs. • Pocket ashtrays were distributed to individuals found to be smoking at locations not near to a litter bin including Radegund Road.
<p>Increased city ranger presence</p>	<p>The city ranger carried out an amount of hi-visibility work in the ward during April, including the following specific issues:</p> <ul style="list-style-type: none"> • Trimming and cutting back overgrown vegetation on Coleridge Recreation Ground • Removal of abandoned bikes from Rustat Road. • Removal of graffiti and fly posting on communication boxes. • Provided waste educational advice and advice on proper waste management to residents • Installed a litter and recycling bin set on Perne Road.

Photographs of before and after fly tip removal at Mill Road (June 2015)

