

Environmental Data Report

Cambridge East Area
January – March 2015



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1. Introduction

This quarterly report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the East Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm.

Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the East Area for the quarter of April to May 2015.

Continuing priorities

1. Enforcement patrols to tackle fly-tipping The Broadway
2. Early morning patrols for dog fouling at the following locations:
 - Romsey Recreation Ground
 - Petersfield Recreation Ground
 - Cannon Green
 - St Thomas's Square and Road
 - Ravensworth Gardens play areas
 - Coldhams Common
 - *Thorpe Way area¹*
3. Deep cleanse of the Tins bridge to include removal of graffiti (pending ownership confirmation from the County Council)
4. Enforcement patrols to deal with the litter issues at Cambridge Leisure Park at Clifton Road including liaison and educational with nearby schools and colleges.
5. Dog warden patrols to deal with dogs off leads issues at Budleigh Close and Barnwell Road shops

New suggested priorities

6. Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Romsey Recreation Ground, St Thomas's Square, Petersfield and Dudley Road.

¹ Amendments to continuing priorities are shown in italics

7. Enforcement work to tackle bins on streets in the Romsey and Petersfield areas
8. Enforcement work to tackle the environmental crime issues on Rope Walk including fly tipping and abandoned vehicles.

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?.

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

In the East Area, the first ward blitz programme took place in Abbey during December 2014 and will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage

- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the Abbey ward blitz are included in the appendices of this report. Future ward blitzes for the East Area are scheduled for Coleridge in April 2015, Petersfield in August 2015 and Romsey in December 2015.

Ward blitz suggested locations:

Ward	Location
Petersfield	East Road estate
Petersfield	Rope Walk

5. Specific issues and actions

The following specific issues were identified for targeted action in the January to March 2015 quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement patrols to tackle fly-tipping on Riverside and The Broadway
Action Taken	Over 8 hours of patrols have been conducted by enforcement officers during January to March in dealing with fly tipping at Riverside. During this period, no fly tipping was found at this site.
Current Situation	Completed
	Work has started to make contact with the Broadway businesses to develop a working programme to keep the site clear as well as Cheffins, the managing agents for the site, this work will continue into the period of April to June.
Current Situation	Ongoing

Priority 2	Enforcement joint working and patrols to deal with illegal camping on green open spaces, including Stourbridge Common
Action Taken	Officers visited Stourbridge Common and spent 9.5 hours dealing with illegal camping. During this time no illegal camps were found.
Current Situation:	Completed

Priority 3	Jet wash Barnwell Road and Adkins Corner shops to remove grime and chewing gum from the shop fronts
Action Taken	The shop areas at Barnwell Road and Adkins Corner have been cleansed. This involved a team of two operatives and took approximately 14 hours to complete.
Current Situation:	Completed

Priority 4	Early morning patrols for dog fouling at the following locations: <ul style="list-style-type: none"> • Romsey Recreation Ground • Petersfield Recreation Ground • Cannon Green • St Thomas's Square and Road • Ravensworth Gardens play areas • Coldhams Common
Action Taken	<p>Dog warden patrols have been conducted by both the Enforcement team and Dog Warden Service to address the issues of dog fouling totalling over 22 hours. Educational advice and dog bags have been provided to a number of early morning dog walkers seen at these locations. During February an entire month of early morning dog fouling patrols were conducted across the city, including the above areas.</p> <p>The following details the number of patrols done at each location:</p> <ul style="list-style-type: none"> • Romsey Recreation Ground: 3 patrols (mornings) • Petersfield Recreation Ground: 3 patrols (mornings) • St Thomas's Square and Road. 3 patrols (mornings) • Ravensworth Gardens and Cannons Green: 4 patrols (3 early morning and 1 afternoon) • Coldhams Common: 4 patrols (early morning)
Current Situation:	Ongoing

Priority 5	Deep cleanse of the Tins bridge to include removal of graffiti (pending ownership confirmation from the County Council)
Action Taken	<p>The whole of Snakey Path and the Tins from Burnside into the South area has been cleansed. This involved a team of two operatives and took approximately 30 hours over 5 days.</p> <p>One bridge on the Tins remains uncleansed, and is heavily graffitied. The Operations are currently liaising with the County Council to ascertain ownership; unfortunately this still remains unknown and is being pursued with the County Council. If the bridge belongs to the City Council then the work will be completed as soon as possible.</p>
Current Situation:	Ongoing

Priority 6	Litter enforcement at Ditton Fields Recreation Ground
Action Taken	Ten patrols have been conducted at the recreation ground over a period of 5 hours to address the issues of littering, but to date no individuals have been witnessed littering at the location.
Current Situation:	Completed

Priority 7	Enforcement patrols to deal with the ongoing issues at Tesco, Cheddars Lane
Action Taken	Patrols have been conducted to continue to address the issues of littering, at the site. During the period January to March it was noted that the site continues to be at a high standard of cleaning and Tesco have contacted the enforcement team to undertake some community litter picking near the store..
Current Situation:	Completed

Priority 8	Enforcement patrols to deal with the litter issues at Cambridge Leisure Park at Clifton Road including liaison and educational with nearby schools and colleges
Action Taken	The enforcement team have undertaken work to meet with the manager of the Leisure Park and have consent to undertake joint working patrols of the area to deal with lunchtime litter. Contact has also been made with the Director of Student Support at Hills Road Sixth Form and work has been done to actively engaged with the students who use the Leisure Park over the lunch time period. Further work is planned for the spring / summer months when use of the Leisure Park and surrounding areas are at a peak.
Current Situation:	Ongoing

Priority 9	Dog warden patrols to deal with dogs off leads issues at Budleigh Close and Barnwell Road shops
Action Taken	Patrols have been conducted to continue to address the issues of dog control at these sites, and further work is programmed for April to June when enforcement officers can assist with weekend monitoring.
Current Situation:	Ongoing

Priority 10	Park cleanse at St Matthews Piece
Action Taken	The whole of St Matthews Piece green space has been deep cleansed during February. This involved a team of two operatives and took approximately 6 hours to complete during February.
Current Situation:	Completed

Other issues:

Issue	Educational session at Abbey Meadows Primary School
Action Taken	Multiple invites have been sent to Abbey Meadows Primary School, but unfortunately no response has been received from the school.
Current Situation:	Completed

Issue	Pocket ashtray distribution in East Area, for businesses and other relevant businesses
Action Taken	Enforcement officers have continued to distribute pocket ashtrays to businesses in the Mill Road and the East area have spent a number of hours liaising with local business. This work will be continued during the period April to June.
Current Situation:	Ongoing

Issue	Stickers for bins regarding dog fouling disposal
Action Taken	New stickers have been produced to illustrate that litter bins can be used to dispose of dog mess. These stickers have been distributed to a number of areas where dog bins are not applicable e.g. areas of high density housing. These stickers will be used in conjunction with the winners of the dog poo competition that is currently running.
Current Situation:	Completed

Issue	Mill Road railings / cleaning
Action Taken	This work has not yet been actioned, and will be looked at during the period April to June.
Current Situation:	Ongoing

Issue	Hope Street – fly tipping
Action Taken	Work has been undertaken with the charity shop to develop a working relationship to report cases of fly tipping, and signage has been put up at the site to reduce cases of illegal waste dumping.
Current Situation:	Completed

Issue	Cambridge United football game: 23 January 2015
Action taken	<p>Before the football game with Manchester United on 23 January, a team of three operatives spent 22.5 hours littering picking and cleansing the area around the stadium and surrounding areas. This work was carried out alongside a sweeper which was deployed for 15 hours.</p> <p>During the game 10 hours of work was carried out to keep the city to a high standard of cleanliness, which included litter picking and a small street sweeper.</p> <p>A post-match clean-up was conducted on 24 January when a team of two operatives were deployed to collect the litter / rubbish that accumulated along the main access route, adjoining areas/ streets affected by game, including city centre.</p> <p>As part of the preparation for this event, cleansing was carried out at Newmarket Road/Maids Causeway underpass, pressure washing was conducted and some hedges were cut back along the main route to allow for free access.</p>
Current situation	Completed

Issue	Information on available powers
Action Taken	<p>Information was requested on what powers the public realm teams have to deal with environmental crime issues across the city, the following is a summary of the available powers/areas of action:</p> <p><u>Enforcement team</u></p> <ul style="list-style-type: none"> Illegal dumping of trade and domestic waste (fly tipping) Leaving bins on street Abandoned and untaxed vehicles Nuisance vehicles (vehicles for sale and being repaired on the highway) Illegal advertising (attached to street furniture) Illegal camping Verge parking (on Mowbray and Fendon Road) Illegal waste carriers Littering <p><u>City rangers</u></p> <ul style="list-style-type: none"> Abandoned bicycles Vegetation cut back (informal approach only) Waste education (for private and public land) Shopping trolleys <p><u>Dog warden</u></p> <ul style="list-style-type: none"> Dog control orders (dog fouling, dogs off leads and in exclusion areas)
Current Situation:	Completed

Issue	Bins on streets
Action Taken	Work was undertaken by the enforcement team during January and February to deal with bins left on the street. Officers undertook 41 hours of patrols and identified 82 properties either leaving their bins out too early or past collection date. Following informal intervention 75% of the properties removed their bins; the remaining bins continue to be investigated.
Current Situation:	Ongoing

6. Environmental Data

Private realm (East Area)

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Pest Control	37	37	0	0	0	N/A	
Noise Complaints (residential)	81	NA	*	3	0	2 being prepared, 1 successful	*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	4	NA	*	0	0	0	*All complaints will generally have at least one such action.
Other public health complaints ²	4	NA	*	0	0	0	*All complaints will generally have at least one such action.
Private Sector housing standards	53	NA	*	1	0	3	*All complaints will generally have at least one such action.

Data is from 1 January to 17 March 2015 (inclusive)

Summary of private realm data

Stourbridge Common has been proactively inspected following positive rodent sightings associated with the open space. Stourbridge has been inspected since December 2014 to mid-February with two inspections each month before eradicating the infestation by 20th February 2015. As these treatments appear to have been successful, new areas will now be targeted to assess the level of proactive treatment in the yet to be selected areas. It is proposed to target at least one area within each of the Area Committee locations.

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement (East Area)

Activity	Investigations	Written Warnings	Statutory Notices Served	Fixed Penalty Notices Issued	Simple Cautions	Legal Proceedings	Comment
Abandoned vehicles	21	n/a	n/a	0	0	0	Includes 17 abandoned and 4 untaxed vehicles
Nuisance vehicles	4	4	n/a	0	0	0	The reports were for vehicles for sale on the public highway
Derelict cycles	17	n/a	n/a	n/a	n/a	n/a	
Domestic waste	28	17	0	1	0	0	
Trade waste	1	1	0	0	0	0	
Litter	22	0	0	18	0	0	
Dog control orders (including fouling)	4	1	n/a	1	0	0	
Illegal camping	1	n/a	1	n/a	0	0	
Illegal advertising	25	24	n/a	0	0	0	

Data is from 1 January to 24 March 2015 (inclusive)

Stray dogs (East Area)

Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Stray dogs	5	0	1	1	3	Two other stray dog calls were received, but the dogs were collected by their owners before the dog warden attended

Data is from 1 January to 17 March 2015 (inclusive)

Summary of public realm enforcement data

- Twenty one abandoned vehicles inspections were carried out in the January to March period, including two vehicles on Rustat Road, and two on The Paddocks. Two vehicles were seized as abandoned during this period and are pending further investigation. Three vehicles were seized for not having valid road tax on the public highway, two of which have been subsequently been destroyed and one claimed.
- Four vehicles for sale were located in the East Area, there was no trend on the locations the vehicle were found. Written warnings were issued to the registered keeper of the vehicles.
- Seventeen derelict cycles were removed from across all four wards. Three bikes were removed from East Road, two from Mill Road and two from Corrie Road. The number of cycles removed as abandoned in the East area usually varies between 20 to 30 a quarter.
- There were 28 domestic waste investigations conducted in the area between January and March, which resulted in 17 warning letters and there is one case ongoing. One fixed penalty was issued to an individual who littered cardboard boxes at Abbey Road recycling centre. Trade waste from one business was found illegally dumped in and around the area. The business complied with the request from enforcement regarding their compliance for waste duty of care and no further action was taken.
- Fourteen fixed penalties were issued for leaving litter on land open to the air, which included two on Devonshire Road, two on East Road, two on St Barnabas Road and five on Mill Road. Four fixed penalties were issued for littering from a motor vehicle, two on which were on East Road, and three cases are ongoing.
- Four cases of dog fouling were reported to the dog warden, following patrols in the areas one suspect was identified and a warning letter sent to a suspect. To date no formal enforcement action has been taken in three of the cases. Proactive patrols were carried out at Coleridge Recreation Ground and Mill Road Cemetery. One fixed penalty was issued for failing to clear up dog fouling at Mill Road Cemetery.
- One illegal camp site was found within the East area at Coldhams Common. A statutory notice was served on the sites and subsequently the Council impounded the tent that was not removed within the allotted time period.
- Twenty five incidents of illegal advertising were identified, including seven estate agent boards and one banner. Of these five estate agent boards were not removed within the allotted time and these were impounded by the Council.

Operations cleansing data by ward (East Area)

Activity	Total number of incidents	Ward				Comments
		Abbey	Coleridge	Petersfield	Romsey	
Fly-tipping	76	29	9	19	19	
Offensive graffiti ³	0	0	0	0	0	
Detrimental graffiti ⁴	26	4	5	11	6	
Needles	12	1	0	9	2	
Vegetation cut back	0	0	0	0	0	
Shopping trolleys	81	12	4	56	9	Number of impounded trolleys was 32

Data is from 1 January to 17 March 2015 (inclusive)

Summary of cleansing data:

- Of the 29 cases of fly tipping within the Abbey ward there were five instances from Abbey Road, four instances of fly tip found in both Anns Road and Ekin Road and a further three instances in Ditton Walk.
- In Petersfield there were three instances of fly tipping in Kingston Street and in Romsey there were five fly tips in St Phillips Road and three in Sedgwick Street. No particular area / pattern were identified in Coleridge.
- No trends or individuals identified were identified in regards to the detrimental graffiti across the East area. All tags cleared within the agreed time scales.
- A proactive needle sweeps was carried out at Mill Road Cemetery before a school visit and nine needles were removed. In Abbey one needle was removed from Stourbridge Common and in Romsey two needles were removed (one from Ross Street at junction with Coldhams Lane and the second from Brooks Road).

³ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working days.

⁴ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

- There were no vegetation / shrubbery cut backs requested for the East Area during January to March.

7. Proactive and community work

During the period January to March 2015 the following proactive and community work has been undertaken.

Task	Staffordshire Street area
Action Taken	Work has been undertaken at the area of Staffordshire Street and the surrounding estate areas, which involved removal of fly tipping, litter, graffiti and dog fouling. This involved a team of four operatives and took approximately 16 hours to complete.
Current Situation	Completed

Task	Ravensworth Gardens area
Action Taken	Work has been undertaken at the area of Ravensworth Gardens and the surrounding estate areas, which involved removal of fly tipping, litter, graffiti and dog fouling. This involved a team of two operatives and took approximately 4 hours to complete.
Current Situation	Completed

Task	Riverside dog fouling signage
Action Taken	New dog fouling signage has been put up along the length of Midsummer Common, Riverside and Stourbridge Common which advises it is an offence not to clear up after your dog and that offenders can face a fixed penalty notice or prosecution.
Current Situation	Completed

8. Key contacts

9. Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk .
Noise			
Cleansing Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Dog fouling	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Litter			
Fly tipping (Public land)			
Graffiti			
Needles			
Public Realm Manager	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
East Ranger	Chris Clements	01223 458282	cityrangers@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	
Public Realm Enforcement	Enforcement Team	01223 458573 01223 458062	streetenforcement@cambridge.gov.uk
Abandoned, untaxed and nuisance vehicles	Customer Service Centre	01223 458282	
Illegal camping			
Illegal advertising			
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
Stray and lost dogs	Customer Service Centre	01223 457900	
Out of Hours	Emergency calls	0300 3038389	n/a

10. Resources

The following are suggestions that members of the East Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Abbey: 7 (5 bins used)

Coleridge: 9 (2 bins used)

Petersfield: 6 (2 bins used, 2 programmed)

Romsey: 11

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

At present we are in the second year of a three year replacement project for new and replacement bins on the city's streets and open spaces, and once the second phase is finished we will then run a similar scheme for new bins on the city's parks and open spaces.

Requested bins sites:

Ward	Location	Installation Date	Comments
Abbey	<i>Newmarket Road (by bus stop near to Jack Warren Green)</i>	<i>November</i>	
Abbey	Newmarket Road outside McDonalds*	February	Replacement of old bins, for new ones with ashtrays
Abbey	Velos Walk (top of Helen Close)	February	
Abbey	<i>Thorpe Way (by bus stop near numbers 84 to 86)*</i>	<i>November</i>	
Abbey	<i>Dunsmore Close (near pedestrian crossing)*</i>	<i>December</i>	
Abbey	<i>Stanley Road (junction with Riverside)</i>	<i>December</i>	
Abbey	<i>Saxon Road (junction with Riverside)</i>	<i>December</i>	
Abbey	<i>Riverside (under Millennium bridge)</i>	<i>December</i>	
Abbey	<i>Whitehill Road (by Abbey pool play area)</i>	<i>N/A</i>	<i>New bins will be installed as part of the area refurbishment due to be completed shortly</i>
Coleridge	<i>St Thomas's Square</i>	<i>December</i>	
Coleridge	<i>St Thomas's Road (junction with St Thomas's Square)</i>	<i>December</i>	
Coleridge	Cherry Hinton Road (outside United Reformed Church)*	March	
Petersfield	<i>Veras Way (top of Rope Walk)</i>	<i>November</i>	
Petersfield	Staffordshire Street (walkway between St Matthews Street)	December	These two sets of bins have attracted an increase in fly tipping. One set has been removed as it is causing a detrimental effect to the local environment.
Petersfield	Staffordshire Street (between Hollymount and Glenmore)	December	

Petersfield	Hooper Street (at road closure point)		Programmed for January to March 2015
Petersfield	Gwydir Street (at road closure point)		Programmed for January to March 2015
<i>Romsey</i>	<i>Mill Road (near to kitchen shop by Vinery Road junction)</i>	<i>N/A</i>	<i>This bin request has not been deemed necessary by the Operations team as there are litter bins within 50m and the convenience shop provides bins for its customers</i>

*Bin installation requests that are not included in total available for each ward
Bins in italics installed in previous period

Example of bins used within the city:

For the outer city centre streets and shopping areas. Bins are installed wherever space allows with a recycling unit alongside:



For outer city shopping areas where space allows and areas on out city parks (for example Cherry Hinton Hall):



For the Mill Road - slim line general waste and recycling bins:



General waste and recycling bins:



Dog bin provision

A number of dog bins are available for each ward, as follows:

Abbey: 1 (3 bins used)
Coleridge: 3 (1 bin used)
Petersfield: 2 (1 bin used)
Romsey: 4

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Requested bins sites:

Ward	Location	Installation Date	Comments
<i>Abbey</i>	<i>Barnwell Road (entrance to Coldhams Common)</i>	<i>December</i>	
<i>Abbey</i>	<i>Ditton Fields Play Area*</i>	<i>December</i>	
<i>Abbey</i>	<i>Gerrard Close (junction with Stanesfield Road)*</i>	<i>December</i>	
Abbey	Riverside (between River Lane and Engineers House)*	February	
Abbey	Egerton Close (junction with Egerton Road)	March	
Abbey	Fison Road / Thorpe Way	January	
<i>Coleridge</i>	<i>St Thomas's Square</i>	<i>December</i>	
Coleridge	Ashbury Close (near to play area)*	January	Replacement dog bin
<i>Petersfield</i>	<i>Ravensworth Gardens (on green at entrance from Devonshire Road)</i>	<i>December</i>	

*Bin installation requests that are not included in total available for each ward

Bins in italics installed in previous period

Example of dog waste bins used for all sites:



Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

11. Appendices

Ward Blitz Activity – Abbey – December 2014



The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activities include:

- Cleansing of gully's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

Abbey was the second ward area to receive the targeted service during December 2014. A summary of the ward blitz action delivered in the month is detailed below:

Shop fronts deep clean	Shop fronts and associated street furniture pressure washed at Barnwell Road. Additionally footway surfaces pressured washed outside shop fronts at Ditton Lane.
Litter clearance	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period; this is addition to the regular weekly litter pick.
Cleansing of recycling centres	All recycling sites within Abbey were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items. Additional visits were also made by the City Ranger and Enforcement team to investigate and remove fly tipped waste.
Graffiti removal	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental, including an incident of detrimental graffiti that was found at Misty Meadows area. In addition the City Ranger removed detrimental graffiti on the play equipment at Thorpe Way Recreation Ground.
Sweeping of litter, detritus and leaves	A large mechanical sweeper was deployed to Abbey and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required.

<p>Increased dog warden presence</p>	<p>The dog warden increased patrols in the green spaces of Abbey, and was supported by patrols from the enforcement team to deal with issues of dog fouling. Patrols included a mixture of early morning, daytime and weekend patrols.</p> <p>The following locations were visited:</p> <ul style="list-style-type: none"> • Newmarket Road Cemetery – 2 patrols • Abbey Pool play area – 2 patrols • Ditton Fields – 1 patrol • Thorpe Way Recreation Ground – 4 patrols • Barnwell Road – 1 patrol • Stourbridge Common – 3 patrols • Riverside – 2 patrols • Ekin Road – 1 patrol • Dudley Road – 1 patrol • Velos Walk – 1 patrol <p>In total the Dog Warden and Enforcement spent over fifteen hours patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control order breaches.</p>
<p>Increased public realm enforcement presence</p>	<p>The public realm enforcement team carried out a number of hi-visibility patrols totalling 23 hours in the ward during December, including the following specific issues:</p> <ul style="list-style-type: none"> • At Tesco, Newmarket Road a number of litter patrols were conducted to assess the cleanliness of the site where it was found that standards of cleanliness were maintained by the store. • At Riverside regular patrols were conducted to deal with fly-tipping in the area, two lots of rubbish were identified and removed. • On Barnwell Road the owner of a vehicle advertised for sale was sent a warning letter, and the owner removed the vehicle from site within 7 days. • Patrols were carried out at Stourbridge Common, Barnwell East and West to deal with issues of illegal camping.
<p>Increased city ranger presence</p>	<p>The city ranger carried out a amount of hi-visibility work in the ward during December, including dealing the following specific issues:</p> <ul style="list-style-type: none"> • Installed four sets of new litter and recycling bins • Provided waste educational visits to a number of properties with overgrown hedges • Helped the East Barnwell Centre with garden maintenance and with ground clearance at Margret Wrights Orchard

Photographs of before and after fly tip removal at St Phillips Street (January 2015)



Photographs of before and after fly tip removal at Mill Street (February 2015)



Photographs of before and after camp eviction at Coldhams Common (March 2015)

