

Translation

If you need an interpreter or would like this document translated, please enquire at any Council Reception.

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Jeśli potrzebują Państwo tłumacza lub chcieliby otrzymać bezpłatne tłumaczenie tego dokumentu, proszę poprosić w dowolnej recepcji do spraw mieszkaniowych.

Eğer bir tercümana ihtiyacınız varsa veya bu dökümanın ücretsiz olarak tercüme edilmesini istiyorsanız, lütfen Ev İşlerine bakan Resepsiyonlardan birine başvurunuz.

如需使用口譯服務或索取本資料的免費譯本，請與任何一所房屋辦事處聯絡。

Si pour lire ce magazine vous avez besoin d'un interprète ou d'une traduction écrite, veuillez venir le demander à la réception du Conseil Municipal.

Contact

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3 easy ways to have your say...

1. Making The Big Decisions



2. Quality Of Your Home



3. Your Estate & Community



Learn, gain experience and improve your community as a tenant or leaseholder volunteer

www.cambridge.gov.uk/resident-involvement

3 easy ways to have your say...

Volunteer tenants and leaseholders are already **making big decisions**, **getting a fair deal** and **helping to improve their street, estate or block**. Why not join them?

1. Making The Big Decisions



Are you interested in city-wide issues and getting a fair deal for tenants and leaseholders?

Housing Management Board are 5 tenants and 1 leaseholder, elected every 4 years to sit on the Council's Housing Board. They vote alongside Councillors on all the big decisions that affect tenants and leaseholders city-wide.

Housing Regulation Panel independently challenge the standard of housing services. If things aren't right they have the power to make the Council improve.

2. Quality Of Your Home



Do you care about the quality of Council homes and the services that go with them?

Resident Inspectors test the quality of repairs and maintenance work done to Council homes. All necessary training is provided.

Mystery Shoppers measure the quality of service by making phone calls, sending emails or visiting receptions - then provide feedback about their experiences. Training is provided free.

3. Your Estate & Community



Do you want to see real results and local improvements for your community?

Green Inspectors test the quality of the grounds maintenance work done to green spaces around the city's estates.

Street Champions act as local contacts for the Council - representing their neighbourhood, estate or block of flats and helping to get improvements.

Don't have the time to join a group? Have your say by signing up as an **involved tenant or leaseholder**. Membership means you'll receive **updates**, **surveys** and **competitions** - all by post or email. Return the tear-off slip on the right by freepost or use the contact details overleaf.

Want to find out more?

Just fill out this slip and return it by Freepost or go to: www.cambridge.gov.uk/resident-involvement

Please send me more information on:

- Housing Management Board**
- Housing Regulation Panel**
- Resident Inspectors**
- Mystery Shoppers**
- Green Inspectors**
- Street Champions**

Name

Address

Phone

Email

Please tick this box if you'd like to sign up as an involved tenant or leaseholder.

Please tell us how you'd prefer to be contacted: Post Email