



## Cambridge City Council South Area Committee

**Date:** Monday, 21 June 2021

**Time:** 7.00 pm

**Venue:** This is a virtual meeting and therefore there is no physical location for this meeting.

**Contact:** [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk), tel:01223 457000

### Agenda

- |   |   |                 |
|---|---|-----------------|
| 1 | Welcome, Introduction and Apologies for Absence | (Pages 3 - 4)   |
| 2 | Declarations of Interest                        |                 |
| 3 | Minutes   | (Pages 5 - 10)  |
| 4 | Matters and Actions Arising from the Minutes    | (Pages 11 - 12) |

### Items for Discussion

- |   |                            |                 |
|---|----------------------------|-----------------|
| 5 | Open Forum                 |                 |
| 6 | Environmental Report - SAC | (Pages 13 - 36) |

**City Councillors:** McPherson (Chair), Ashton, Cox, S. Davies, Dryden, Flaubert, Hauk, Lee and Page-Croft

**County Councillors:** Beckett, Goodliffe and Slatter

## Information for the public

Details how to observe the Committee meeting will be published no later than 24 hours before the meeting.

Members of the public are welcome to view the live stream of this meeting, except during the consideration of exempt or confidential items, by following the link to be published on the Council's website.

Any person who participates in the meeting in accordance with the Council's public speaking time, is deemed to have consented to being recorded and to the use of those images (where participating via video conference) and/or sound recordings for webcast purposes. When speaking, members of the public should not disclose any personal information of any individual as this might infringe the rights of that individual and breach the Data Protection Act.

If members of the public wish to address the committee please contact Democratic Services by 12 noon two working days before the meeting.

Questions can be submitted throughout the meeting to [Democratic.Services@cambridge.gov.uk](mailto:Democratic.Services@cambridge.gov.uk) and we will endeavour to respond to questions during the discussion on the relevant agenda item. If we run out of time a response will be provided to members of the public outside of the meeting and published on the relevant Area Committee meeting webpage.

For full information about committee meetings, committee reports, councillors and the democratic process:

- Guidance for how to join virtual committees run via Microsoft Teams: <https://www.cambridge.gov.uk/have-your-say-at-committee-meetings>
- Website: <http://democracy.cambridge.gov.uk>
- Email: [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk)
- Phone: 01223 457000

## Information relating to Area Committee meetings

Council agreed on 27 May 2021:

“That Area Committees continue to be run virtually up to 31 December 2021 initially, with a review by Civic Affairs Committee in the autumn on a more permanent change and to request that the Monitoring Officer make necessary immediate amendments to the Council’s Constitution to give effect to this change.”

As Councillors will be aware, the Government did not extend the provisions in the Coronavirus Act 2020 beyond 7 May 2021 to enable councillor decision making to take place virtually.

Area Committees, by being virtual and not in person, will therefore not be able to make any decisions either independently or that have been delegated by the Executive (eg area committee grants-which are not scheduled to be considered until spring 2022).

Civic Affairs Committee will consider the pros and cons of continuing with virtual Area Committees in the autumn. At Council on 27 May, Members asked that other considerations are also included in the review (eg the boundaries of the current Area Committees, the format). Councillors views will be canvassed as part of the review.

The Constitution needs to be amended to reflect that Area Committees will be non-decision making **for as long as they are held virtually**.

The changes to the Constitution are as follows:

### Article 8

8.2.5 Area committees have these principal purposes:

- ~~To make decisions concerning executive and regulatory functions of the Council which have been delegated to them;~~

Deleted as Area Committees cannot make decisions whilst being held virtually.

### Part 3 Section 11

This section describes the Council functions for which area committees are to be responsible for.

This will not apply in so far as Area Committees operating as virtual meetings cannot be decision making. Area Committees can advise and decisions will be taken subsequently by the relevant person or body empowered to do so taking into account the views of the Area Committee.

## **Part 4EE:Area Committee Procedure Rules**

- 6.1 An area committee shall, at its first meeting of the municipal year, elect City Councillors as Chair and Vice-Chair and shall be responsible for filling any vacancy.

This procedure rule will not apply whilst Area Committees are virtual.

### **Appointing a Chair and Vice-Chair**

Part 4EE 6.1 makes it clear that Chairs and Vice Chairs are appointed at the first Area Committee of the new Municipal Year

However this presents a difficulty in how a Chair/Vice Chair is agreed upon as the area committees, by being virtual, cannot make any decisions, and this includes the election of a Chair and Vice Chair.

Although the meetings at least until 31 December will be non-decision making, it is still desirable to have a named Councillor co-ordinating matters in between meetings amongst both Councillors and Officers and to co-ordinate the discussion at the meetings themselves.

Officers will report to the meeting how a Chair/Vice Chair can be agreed upon.

### **County Councillors present at Area Committee**

Members are reminded that County Councillors are co-opted to the area committee where the clear majority of the County Council Division is within the area committee. [When making decisions as an Area Committee County Councillors may vote on all matters except for any decision relating to city council funding and the election of the Chair and Vice Chair].

Note-some county councillors have chosen to also attend area committees where less than the majority of a Division is in that area.

**SOUTH AREA COMMITTEE**8 March 2021  
7.03 - 8.10 pm**Present**

**Area Committee Members:** Councillors McPherson (Chair), Thornburrow (Vice-Chair), Ashton, Dryden, McGerty, Page-Croft, Crawford and Taylor

**Officers:**

Head of Property Services: Dave Prinsep

Community Funding and Development Manager: Jackie Hanson

Anti-Social Behaviour Officer: Maureen Tsentides

Committee Manager: James Goddard

Meeting Producer: Liam Martin

**Other Officers in Attendance:**

Police Detective Sergeant: Kiri Mazur

**FOR THE INFORMATION OF THE COUNCIL****21/1/SAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillor Summerbell and County Councillor Ashwood.

**21/2/SAC Declarations of Interest**

<b>Name</b>	<b>Item</b>	<b>Interest</b>
Councillor Ashton	21/7/SAC	Personal: Chair of Cherry Hinton Residents Association.
Councillor Dryden	21/7/SAC	Personal: Member of Cherry Hinton Residents Association.
Councillor McPherson	21/7/SAC	Personal: Member of Cherry Hinton Residents Association.

**21/3/SAC Minutes**

The minutes of the meeting held on 7 September and 30 November 2020 were approved as a correct record by the Chair.

## **21/4/SAC Matters and Actions Arising from the Minutes**

The committee action sheet was noted. Councillors would send any updates to the Committee Manager outside of the meeting.

Minute reference: 20/10/SAC and 21/04/SAC Open Forum

- Action:
  - Cherry Hinton City and County Councillors to contact Richard Ling (Team Leader, County Council) to compile a list of pedestrian crossings where the timings need to be changed.
  - Councillor Jones asked for examples from across the city to pass onto County Officers via SAC Chair and County Councillors.
- Progress:
  - Councillor Jones asked for details from stakeholders that she could forward on as examples. None have been received to date.

## **21/5/SAC Open Forum**

A member of the public raised the following issues:

- i. In March 2020 County Council Officers came to South Area Committee and gave £800,000 cost figure for the Dutch Style Roundabout.
- ii. The cost increased due to utilities work.
- iii. Took issue with the figures given by County Officers. This was an issue of transparency.

Councillor McPherson said the County Council had been contacted and their response published on the South Area Committee webpage containing this meeting agenda. Suggested that further queries regarding the Dutch Style Roundabout costs should be directed to the County Council.

Councillor Taylor said she and Liberal Democrat Councillors were taking up this issue at the County Council via the Highways and Transport Committee. A report was due 9 March 2021 regarding the Dutch Style Roundabout project details. Regular reporting was expected to the Committee and local councillors in future.

## **21/6/SAC Policing and Safer Neighbourhoods**

The Committee received a report from Sergeant Mazur regarding policing and safer neighbourhoods trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Previous local areas of concern and engagement activity noted in the report were:

- i. Traffic [general] and anti-social behaviour by drivers of vehicles and motor bikes in the AURA, Lime Avenue and Hobson Avenue areas of South Trumpington;
- ii. Support for funding so Police Officers can be trained to use decimetre to monitor decibels of noise from vehicles and motor bikes, as part of general monitoring of speeding and anti-social behaviour by drivers/riders;
- iii. Drug dealing around the Clay Farm Centre;
- iv. Drug dealing and anti-social behaviour around Cherry Hinton Hall; and
- v. Policing of the 'Cambridge Lakes'.

The Committee discussed the following policing issues:

- i. Bike theft in Trumpington Ward, such as Great Kneighton.

Members of the public raised the following policing issues:

- i. Bike theft from:
  - a. Ninewells apartments due to poor building security.
    - i. Thieves could break in without leaving signs of doing so.
    - ii. The Police listed Trumpington buildings as exemplars of 'secure by design' initiative, which was a misnomer that needed to be corrected as the secure bike areas were not fit for purpose.
  - b. City centre and railway station.
- ii. Drug dealing and anti-social behaviour around Cherry Hinton Hall. The City Council were not installing CCTV cameras at Cherry Hinton Hall.
- iii. Anti-social behaviour in the Trumpington area.

Councillor Thornburrow (speaking as a Planning Committee Member and Executive Councillor for Planning Policy and Open Spaces) said the Planning Committee reviewed general building details when they came to committee, the Police signed off general details, but third party (ie developer) was ultimately responsible for bike storage security as they detailed the materials and construction. Councillor Thornburrow would liaise with Ninewells residents and the developer (Hills).

Councillor McPherson encouraged people to report crimes/issues to the Police either through ringing 101 or other methods such as on-line. The Police would use information to build up intelligence data. Sergeant Mazur encouraged residents to invite the police to attend resident association meetings. She was happy to be the South Area contact.

Councillors requested changes to the recommendations.

- i. Councillor McPherson formally proposed to add the following priority: Drug dealing, moped riding and anti-social behaviour around Cherry Hinton Rec and Cherry Hinton Hall.
- ii. Councillor McGerty formally proposed to add the following priority: Bike theft in Ninewells and Trumpington Ward.

The amendments were **unanimously agreed**.

The following priorities were **unanimously agreed**:

- i. Continue work to tackle vehicle-related antisocial behaviour and driving across the South of the City.
- ii. Continue work (patrols and diverting young people away from crime and antisocial behaviour) across the South of the City, with specific focus on Trumpington Ward.
- iii. Drug dealing, moped riding and anti-social behaviour around Cherry Hinton Rec and Cherry Hinton Hall.
- iv. Bike theft in Ninewells and Trumpington Ward.

## **21/7/SAC SAC Area Committee Grants 2021-22**

The Committee received a report from the Community Funding & Development Manager regarding Community Grants.

The Officer's report detailed applications received to date for 2021-2022 funding for projects in the South area and made recommendations for awards. It also provided information on the eligibility and funding criteria.

Following discussion, Members **resolved (unanimously)** to agree the proposed awards detailed in Appendix 1 of the Officer's report and summarised in the table below:

Ref	Organisation	Purpose	Award
S1	Cambridge Royal Albert Homes	Exercise bike and bench	550



S2	Cambridge Royal Albert Homes	Afternoon tea for residents	150
S3	Cherry Hinton Residents Association	Christmas lights switch on event; 2 newsletters	795
S4	Denis Wilson Court Social Club	Summer garden party; Autumn trip and Celebration of Age lunch	825
S5	Hanover and Princess Courts Residents' Association	Summer seaside outing, September barbecue, Christmas event and monthly craft sessions	810
S6	NIE Theatre	Story telling workshops	2,000
S7	Nightingale Gardeners	Kindness garden; pop up friendly cafes; small acts of kindness picnic	730
S8	Red Cross Areas Residents' Association	Noticeboard	800
S9	St Andrew's Church, Cherry Hinton	Tea dances twice a week for 4 weeks for the over 70's	1,642
S10	Trumpington Community Drama Group	Production of cabaret show; 2 rehearsals and 2 performances	1,020
S11	Trumpington Meadows Delivery & Action Group Ltd	Father Christmas tours (x 4) across Trumpington before Christmas	800
S12	Trumpington Meadows Delivery & Action Group Ltd	"Birthday Picnic" to celebrate 5th anniversary of Trumpington Meadows Wildlife Trust country park and nature reserve	500
S13	Trumpington Residents' Association	20 autumn/winter activities (eg bingo, crafts, cooking) for older people	800
S14	Trumpington Residents' Association	Christmas events eg light switch-on at Trumpington Pavilion, Clay Farm Centre, Trumpington Meadows Centre	800
S15	Trumpington Residents' Association	"The Summer of Life's Simple Pleasures" – approx. 20 outdoor activities in summer 2021	800
<b>TOTAL</b>			<b>£13,022</b>

## 21/8/SAC South Area Committee Dates 2021/22

The following dates were agreed:

- 21/06/21
- 06/09/21
- 29/11/21
- 07/03/22

The meeting ended at 8.10 pm

**CHAIR**

## Committee Action Sheet - South Area Committee (SAC)

Date: 08/03/21

Updated on: 09/03/21

Minute reference: 20/10/SAC and 21/04/SAC Open Forum

- Action:
  - Cherry Hinton City and County Councillors to contact Richard Ling (Team Leader, County Council) to compile a list of pedestrian crossings where the timings need to be changed.
  - Councillor Jones asked for examples from across the city to pass onto County Officers via SAC Chair and County Councillors.
- Progress:
  - Councillor Jones asked for details from stakeholders that she could forward on as examples. None have been received to date.

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# Environmental Report



## Cambridge South Area

**Covering the wards of Cherry Hinton, Queen Edith's and Trumpington**

**Period of: December 2020 to May 2021**

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# 1. Introduction

This report provides an overview of the Council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
  - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
  - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
  - c. Dog Service – works to deal with dog fouling and stray dogs across the city
  - d. Enforcement Team - investigate and take action against instances of environmental crime in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
  - a. Projects
  - b. Parks
  - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business in Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
  - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
  - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
  - c. Other public health interventions – refuse, hoarding, bonfires
  - d. Noise complaints – day time and night time noise complaints,

## 2. South Area Profiles

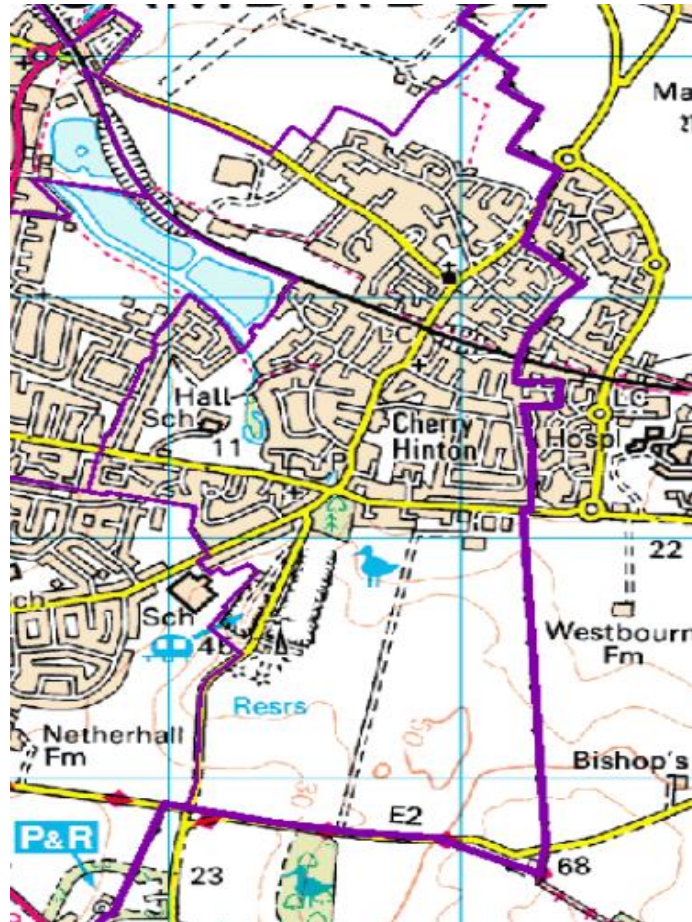
In this section an update of what teams have been doing in the previous six months is detailed.

- Regular proactive and reactive patrols carried out across the wards.
- Fly-tipping hotspot areas highlighted.
- New signage installed to deter behaviour.
- Continued working in conjunction with residents, friends of groups and supporting volunteers
- Regular patrols of the green open spaces conducted across the wards. During patrols poo bags are handed out to dog walkers as required.



## Ward Profile: Cherry Hinton

- Ward Map



## Community Engagement Team

*Works including; SOS Volunteer Litter Picks, Green Teams, Corporate Events, Community Payback, Local Nature Reserves and Biodiversity. (The volunteer service resumed in April 2021)*

### **APRIL 2021**

Green Team: Conservation work at Cherry Hinton Hall. Volunteers helped to remove brambles from around young trees, coppiced some Elder which was shading the pond and removed lots of thistles from around the old oak tree.

SOS Volunteer Litter Pick: Cherry Hinton Hall

Local Nature Reserves: Wenvoe Meadow  
Volunteers planted wildflower plug plants and weeded invasive plants.



### **MAY 2021**

SOS volunteers litter picked at Cherry Hinton Hall, watered saplings and made habitats for wildlife in the nature reserve, drilling holes in fallen trees.



Local Nature Reserves: Volunteers helped to create and reprofile the pond margins at Wenvoe Meadow and built a Bee bank using alternating layers of clay and straw, sand and cement. This provides a range of nesting habitats for our native solitary Bees.



If you would like to get involved with volunteering or nominate some work for the Community Payback to undertake, please get in contact with the Community Engagement Team.

## Enforcement Team

Regular patrols are conducted throughout the ward, spending approximately 15 hours a week dedicated to the area:

### Cherry Hinton Hall

- Instances of dumped waste in the car park, consisting of electrical items, cardboard and bags of general waste. Investigations conducted, resulting in FPN 19 issued for fly-tipping.
- Dog on dog attack in the hall grounds. Suspected identified resulting in Police involvement.
- Abandoned items removed from the nature reserve after the area had been used for illegal gatherings during lock-down and reported illegal camping in a tent investigated.
- Dog walkers not adhering to the Public Spaces Protection Order, Dogs on Lead Area around the pound and in the nature reserve. Patrols increase, dog walkers engage, verbal warnings given and an FPN 16 issued for failure to comply with the order.
- Dog fouling witnessed in the hall grounds, FPN 16 issued for failing to clear up after the dog immediately



## Welstead Road

- Suspected abandoned vehicle investigated, resulting in the vehicle being claimed by the registered keeper.

## St Bedes Crescent / St Bedes Gardens / Walpole Road

- Highlighted as a fly-tipping hotspot area during this period. There have been many instances of dumped waste, consisting of sofas, chairs, cardboard, furniture, electrical items and other general waste which have been responded to and removed by this service. Further investigations have been conducted when evidence found, resulting in Warning Letters issued and education in waste management given to residents.



- St Bedes Crescent. Dog control report passed on from the ASB team in February - Dog being allowed to stray loose in communal gardens and onto the Highway. Community Protection Notice (Warning Letter) issued. March further non-compliance from the dog's owner resulted in a Community Protection Notice issued. April FPN 17 served on the dog's owner for failure to comply with a Community Protection Notice.

## Glenmere Close

- The area has become a fly-tipping hotspot over this period with large amounts of waste consisting of wood, rubble, furniture and other general items being dumped in the garage area. Investigations have been conducted, resulting in FPN 1 issued for littering and one investigation still on-going.



## Greystoke Court

- Suspected abandoned vehicle investigation. Vehicle declared abandoned, removed to storage and destroyed after it was not claimed.
- Instances of fly-tipping in the area during this period, consisting of general household. Inspections conducted but no evidence found.



## Limekiln

- Waste Fly-tipped in layby. Inspected but no evidence found, unable to trace suspect.



## **Upperhall Court**

- Two suspected abandoned vehicles investigated which were subsequently claimed by the registered keepers.

## **Ainsdale**

- Untaxed vehicle reported by customer. Vehicle not at site at time of inspection.
- Suspected abandoned Motorbike investigated and declared abandoned. Motorbike removed to storage and destroyed after it was not claimed.

## **Church End**

- Five suspected abandoned vehicles investigated, which resulted in the vehicles either moved from the site or claimed by the registered keeper.
- Continued problems with the high volume of vehicles parked. Monitoring of the businesses in relation to fixing and repairing vehicles on the highway is on-going and reports of vehicles parked on double yellows lines have been passed onto the County Council Parking Team. One incident of fly-tipping
- Littering from a vehicle witnessed. FPN 1 issued for littering.

## **Colville Road**

- Suspected abandoned vehicle investigated. The registered keeper claimed the vehicle and removed it from the site.
- Throughout this period there has been instances of mattresses, fridges and other large household items dumped on the grass verges. Door knock enquires have been made but unable to trace suspect.

## **Queens Meadow**

- Suspected abandoned vehicle reported. On inspection the vehicle was no longer at the site.
- Dog repeatedly straying loose at Queens Meadow and onto Coldhams Lane. Dog owner identified and Community Protection Notice issued.

## **Chalfont Close**

- Suspected abandoned vehicle reported. On inspection the vehicle was no longer at the site.

## **Rush Grove**

- Three large black bags containing household waste dumped on pavement. Investigated and suspect identified. Community Protection Warning issued, with on-going monitoring.

## **Bliss Way / Fulbourn Old Drift / Langdale Close / Tenby Close / Kelsey Crescent / Highdene Road**

- There have been many instances of furniture, mattresses, electrical items, sofas and other general waste dumped throughout this area during the period. Investigations have been conducted and perused where evidence found.



### **Harcombe Road**

- Two suspected abandoned vehicles investigated, resulting one being moved from the site and one claimed by the registered keeper.

### **Cherry Close**

- Suitcase containing household waste dumped. Search but no evidence found.

### **High Street**

- Two businesses issued FPN 7's for failure to manage business waste correctly and not adhering to a section 47 notice.
- Two instances of furniture dumped on the pavement. No evidence found.

### **Teversham Drift**

- Wooden desk dumped on grass verge, no evidence found
- Suspected abandoned vehicle investigated. Vehicle moved by owner after 7-day letter issued.

### **Leete Road**

- Verge parking issues. Contact made with the household and the parking arrangements discussed.
- Illegally placed estate agent board investigated.

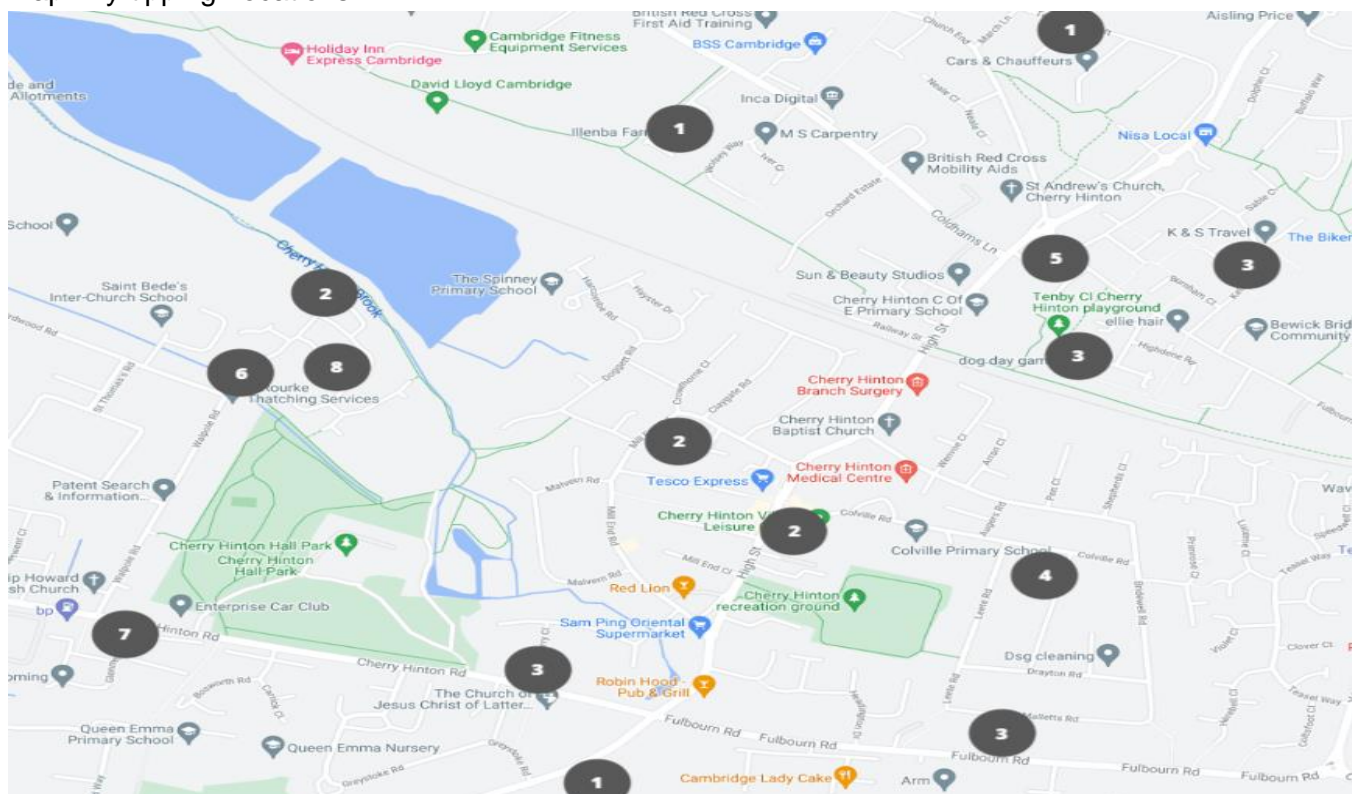
### **Bridewell Road**

- Illegally placed estate agent board investigated.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Bree Donovan.

For this period a total of 51 incidents of dumped waste responded to and removed by this service. Investigations have been undertaken when evidence found.

- Map: Fly-tipping Locations



## Operations Team

During this period, we have continued to litter pick, empty bins, deep clean the streets, cut our hedges and shrubs and in March start grass cutting again. Even during the pandemic, we have continued to carry out these tasks in a safe manner concentrating on some deep cleaning of streets whilst there was a massive reduction in footfall during this time. Even with the massive reduction in footfall we still found that our bins needed emptying just as regularly, especially in our parks, as members of the public used these areas to take their daily exercise, and now lockdown measures are coming to an end people are using the parks more than ever, putting a lot of strain on the service. We are currently in consultation about changing the bins and rounds to accommodate the extra waste that is left every day on the parks, so will hopefully keep them clean and green for all.

We are also trying to keep up with the influx of fly-tipping across the city, especially in our housing areas, where we seem to be getting the higher concentrations. The sort of flytip we are getting is also very hard to pass to our enforcement team, as there is no way of knowing where it has come from.

Also, in this period a new management plan has been drawn up regarding the use of glyphosate based weed killer. In conjunction with Streets and Open Spaces, City Homes, our Health and Safety team and the County Council Highways Department, we have drawn up a plan to stop using weed killers in any area other than footpaths and roads, unless it is needed for health and safety reasons. This includes all parks, shrub beds and grass verges within the city boundary. Some of this work started last year in some areas, but it has now been extended to cover a lot more of the areas that we maintain.

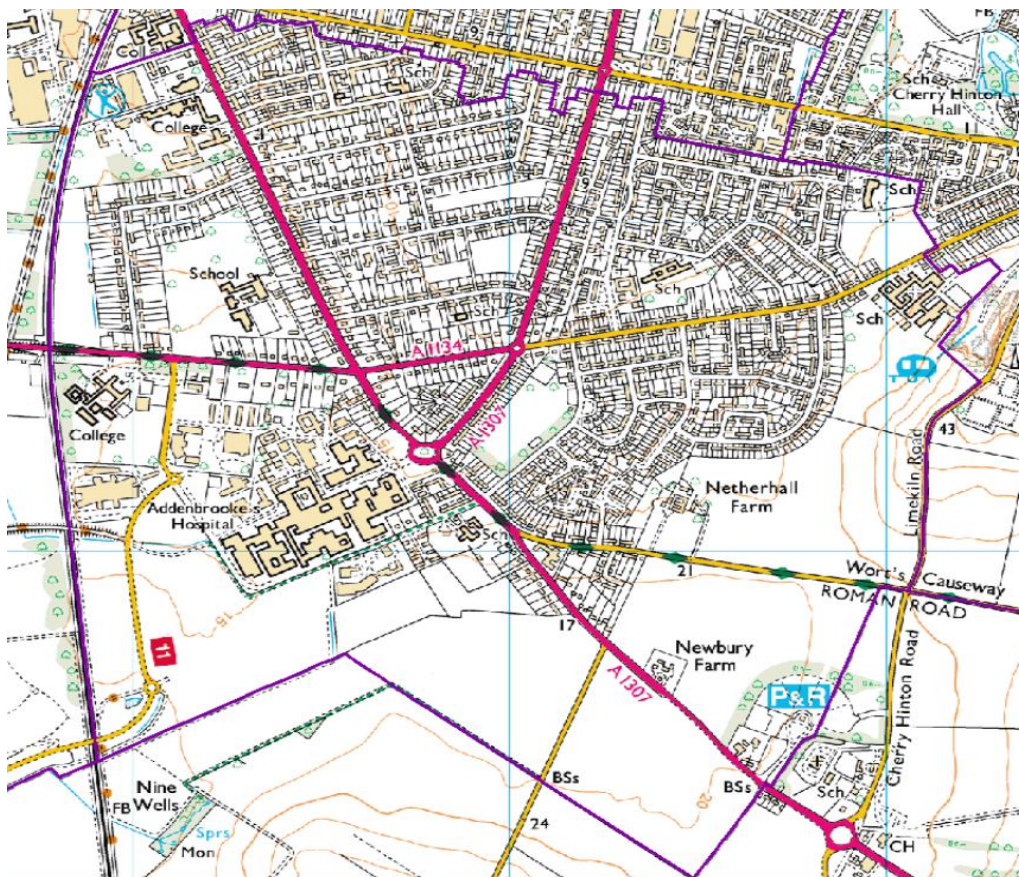
We are also now trialling areas of grass where we are to use a 'cut and collect' machine. This means these areas are only cut a few times a year but when they are the cuttings are removed, which helps reduce the grass growth and promote more wildflowers, in those areas.

In **Cherry Hinton** we have carried out **3** Graffiti removal jobs.



## Ward Profile: Queen Edith's

- Ward Map



## Community Engagement Team

The Volunteer Service resumed in April 2021 but work in this ward has not yet recommenced. Going forward the team plan to undertake works including; SOS Volunteer Litter Picks, Green Teams, Corporate Events, Community Payback, Local Nature Reserves and Biodiversity. If you would like to get involved with volunteering or nominate some work for the Community Payback to undertake, please get in contact with the Community Engagement Team.

## Enforcement Team

Regular patrols are conducted throughout the ward, spending approximately 15 hours a week dedicated to the area:

### Mowbray Road / Fendon Road

- Patrols targeting verge parking are conducted regularly, resulting in eleven Warning letters and verbal warnings given during this period. Most of the verge parking violations occurred on Mowbray Road. There were no repeat offenders.
- Mowbray Road. Dog repeatedly straying from property into gardens. Dog owner identified and contact made. Liability denied, however no further reports of dog straying received.

### Field Way

- Suspected abandoned vehicle investigated. Vehicle claimed by the registered keeper.

## **Nightingale Road / Nightingale Recreation Ground**

- Suspected abandoned vehicle investigated. Vehicle moved by the registered keeper.
- Dog on dog attack reported but no suspect identified.

## **Hulatt Road**

- Highlighted fly-tipping hotspot area. Dumped waste consisting of a BBQ, Hoover, broken coffee table, fridge and other general waste has been responded to and removed by this service. When evidence has been found, investigations have been undertaken. A good report with residents reporting the fly-tipping has resulted in a speedy response and co-operation during investigations.
- Dog control report received. Dog escaping on a regular basis from a residential dwelling and straying into gardens. Contact made with the dog owner and the problem resolved after advice provided regarding securing the property.



## **Worts Causeway**

- Intimidating dog reported but no suspect identified.

## **Greenlands**

- Sofa left on cycle path from Ninewells to Greenlands.

## **Luard Road**

- Suspected abandoned vehicle investigation. Vehicle no longer at the site at reinspection.

## **Lady Jane Court**

- Suspected abandoned vehicle investigation. Vehicle claimed by the registered keeper after notice issued.

## **Godwin Close**

- Suspected abandoned vehicle reported. Investigation revealed not abandoned, vehicle belonged to resident and due to Covid the vehicle had not been in use.

## **Godwin Way**

- Trailer reported suspected abandoned. Investigated and declared abandoned. Trailer removed from the site.

## **Hills Road**

- Dumped waste consisting of black bags containing general waste and an extractor fan investigated, resulting in FPN 1 for littering issued.
- During a patrol littering whilst on foot witnessed, FPN 1 for littering issued.

## **Wulfstan Way**

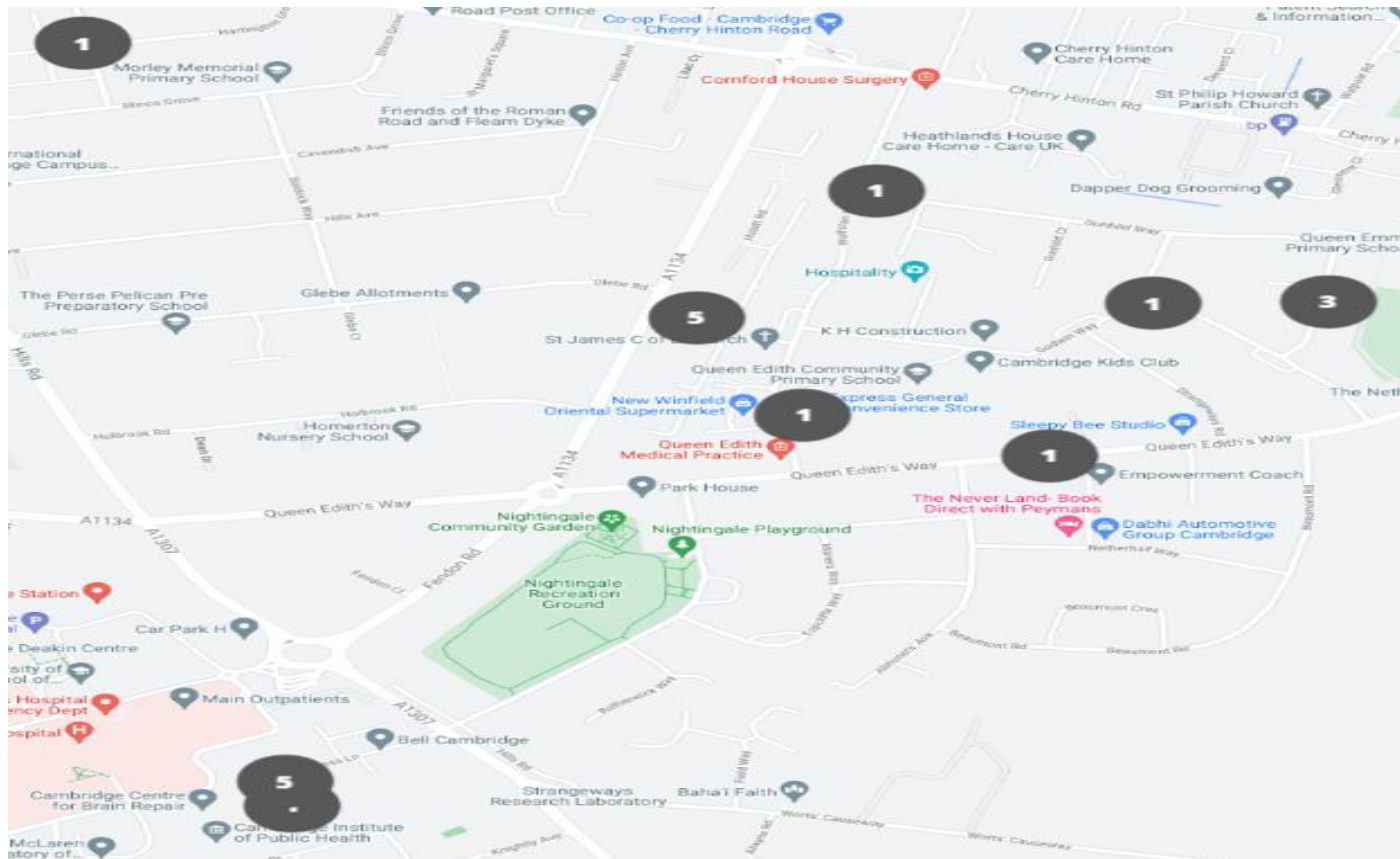
- Large TV box dumped next to the clothing recycling bin. Investigation is on-going.



If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.

For this period a total of 19 incidents of dumped waste responded to and removed by this service. Investigations have been undertaken where evidence found.

- Map: Fly-tipping Locations



## Operations Team

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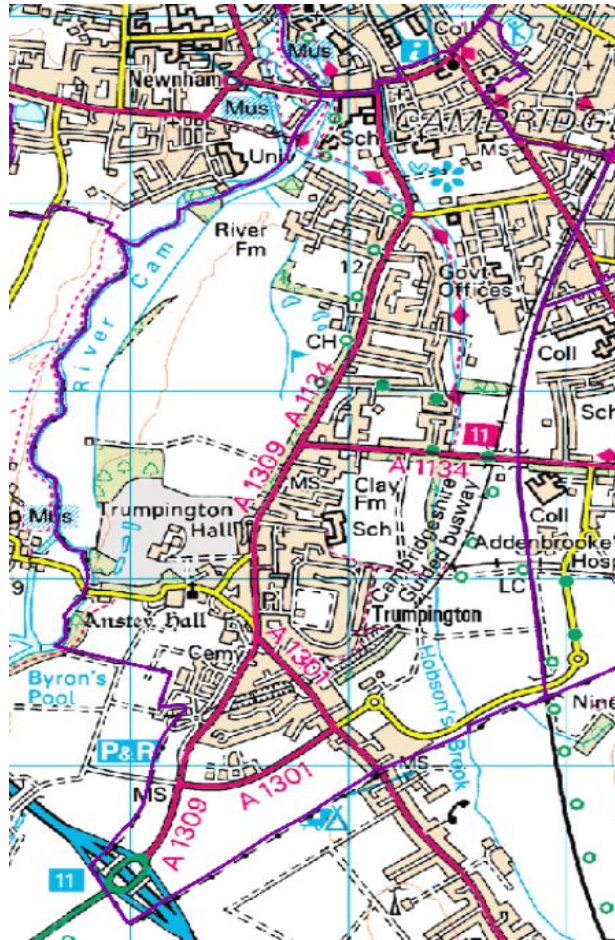
shrub beds and grass verges within the city boundary. Some of this work started last year in some areas, but it has now been extended to cover a lot more of the areas that we maintain.

We are also now trialling areas of grass where we are to use a 'cut and collect' machine. This means these areas are only cut a few times a year but when they are the cuttings are removed, which helps reduce the grass growth and promote more wildflowers, in those areas.

In **Queen Edith's** we have carried out **8** Graffiti removal jobs.

## Ward Profile: Trumpington

- Ward Map



## Community Engagement Team

*Works including; SOS Volunteer Litter Picks, Green Teams, Corporate Events, Community Payback, Local Nature Reserves and Biodiversity. (The volunteer service resumed in April 2021)*

### **MAY 2021**

SOS Litter Pick: 20 x adults and 7 x children attended a SOS litter pick around the Clay Farm area. This was a very popular event and plans have already been made to hold more over the coming months.

SOS Group Litter Pick: Hobsons Square and surrounding area.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.



## Enforcement Team

Regular patrols are conducted throughout the ward, spending approximately 15 hours a week dedicated to the area:

### Trumpington Meadow

- Stray dog contained by a member of the public, collected by this service and reunited with his owner. A follow up warning letter was sent to the keeper requiring the dogs microchip record be updated. Warning letter complied with.

### Hobson's Park

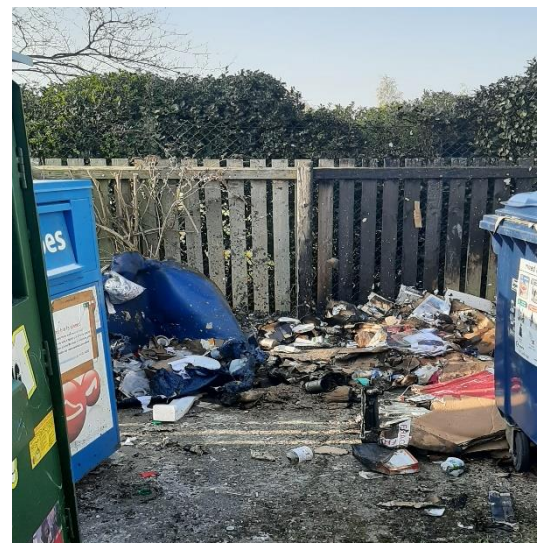
- Dog on Human attack reported. Bitten by a loose dog. Passed to Police for investigation.
- Dog fouling problem area reported. Increased patrols of the area conducted. Dog walkers engaged and poo bags handed out.

### Hobson Avenue

- Suspected abandoned Motor Home reported. Investigation conducted. Deemed to not be abandoned. Vehicle not moved due to Covid restrictions.

### Anstey Way

- Fly-tipping hotspot at the garage area behind the shops. Many instances of waste dumped inside the fenced area, currently used to store household bins. Waste consisting of sofas, tyres and general household items. Due to the on-going problem the Housing officer has been approached regarding the removal of the fence to open-up the area. All dumped waste inspected but no suspects identified to date. Fly-tipping signage installed. Drain unblocked and the road swept to tidy up the area.
- Storage of business waste at the site. Waste transfer agreement requested made. Continued monitoring of the business.
- Two black bags dumped next to litter bins. Searched but no evidence found.



### **Byron's Square**

- The recycling point is constantly miss used and has recently been set on fire. Investigations into the large number of instances of dumped waste have been conducted and two Community Protection Notice (Warning Letters) issued. Fly-tipping signage has been installed.
- May 2021 Unauthorised encampment on the King George V Playing Field.

### **Alpha Terrace**

- Vehicle SORN on the highway. Removed under the untaxed vehicle process

### **Gonville Place**

- Pushchair and children's toys dumped. No suspect identified.
- During a patrol witnessed littering whilst on foot FPN 1 issued.

### **Tenison Road**

- Several incidences of waste dumped on the pavement investigated. Including black bags containing household waste. Education provided to residents regarding side waste and management of waste.
- During a patrol witnessed littering whilst on foot FPN 1 issued

### **Gresham Road**

- Suspected abandoned vehicle investigation. Vehicle declared abandoned, removed to storage and destroyed after it was not claimed.

### **Glenalmond Avenue**

- Suspected abandoned vehicle investigation. Vehicle not on site at reinspection.

### **Paget Road**

- Verge parking issued raised by resident.
- Dog control report. Dog straying out of property into gardens. Joint working with housing, Investigation on-going

### **Bishops Road**

- Suspected abandoned vehicle investigated. Vehicle claimed by registered keeper.
- Cardboard dumped on pavement. Investigated but unable to trace suspect

### **Piper Road**

- Suspected abandoned vehicle investigated. Vehicle claimed by registered keeper.

## Glebe Farm Drive

- A large number incidence of dumped waste at the underground recycling point. New signage has been installed, informing what can and cannot be recycled and fly-tipping signage put up to deter.
- Dog fouling problem highlighted by resident. New fouling signage installed.

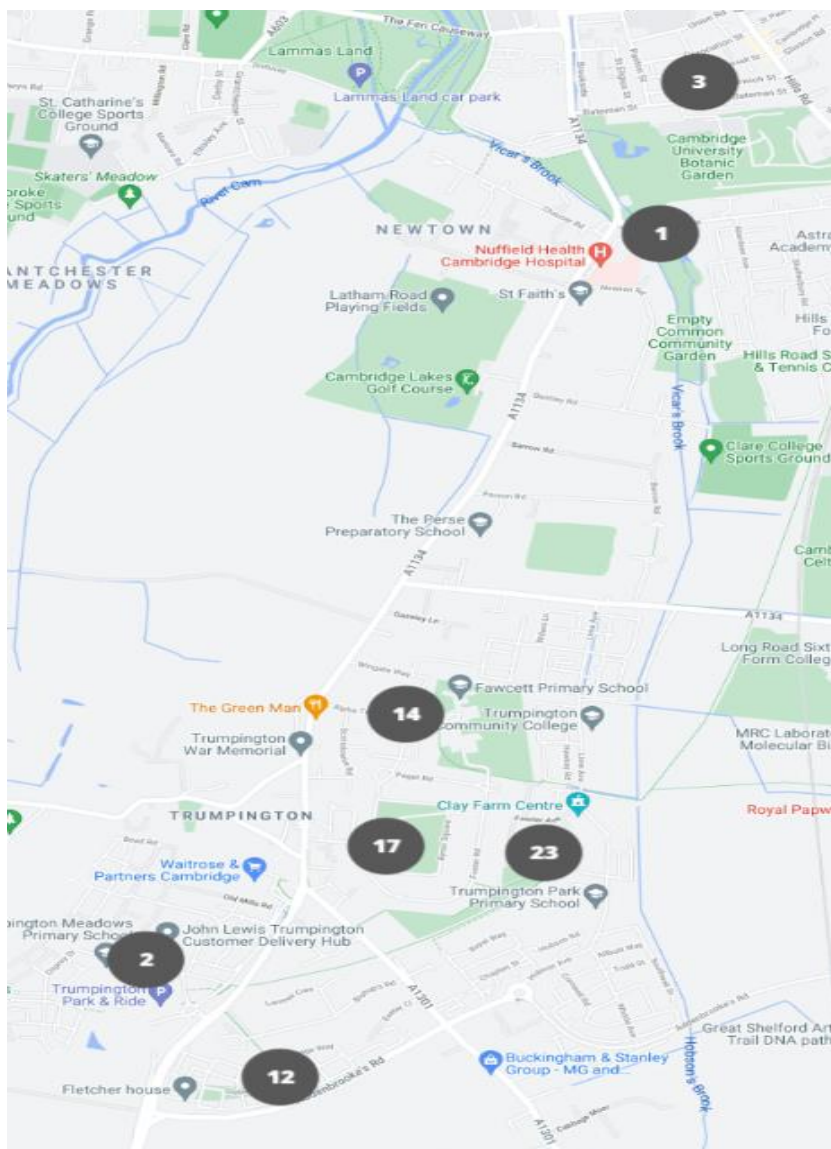
## Addenbrookes Road

- Suspected abandoned vehicle investigated. Vehicle was subsequently claimed and removed from the site by the registered keeper.
- Intimidating dog walked off lead reported. No suspect identified.



For this period a total of 72 incidents of dumped waste responded to and removed by this service. Investigations have been undertaken where evidence found.

- Map: Fly-tipping Locations



## Operations Team

During this period, we have continued to litter pick, empty bins, deep clean the streets, cut our hedges and shrubs and in March start grass cutting again. Even during the pandemic, we have continued to carry out these tasks in a safe manner concentrating on some deep cleaning of streets whilst there was a massive reduction in footfall during this time. Even with the massive reduction in footfall we still found that our bins needed emptying just as regularly, especially in our parks, as members of the public used these areas to take their daily exercise, and now lockdown measures are coming to an end people are using the parks more than ever, putting a lot of strain on the service. We are currently in consultation about changing the bins and rounds to accommodate the extra waste that is left every day on the parks, so will hopefully keep them clean and green for all.

We are also trying to keep up with the influx of fly-tipping across the city, especially in our housing areas, where we seem to be getting the higher concentrations. The sort of flytip we are getting is also very hard to pass to our enforcement team, as there is no way of knowing where it has come from.

Also, in this period a new management plan has been drawn up regarding the use of glyphosate based weed killer. In conjunction with Streets and Open Spaces, City Homes, our Health and Safety team and the County Council Highways Department, we have drawn up a plan to stop using weed killers in any area other than footpaths and roads, unless it is needed for health and safety reasons. This includes all parks, shrub beds and grass verges within the city boundary. Some of this work started last year in some areas, but it has now been extended to cover a lot more of the areas that we maintain.

We are also now trialling areas of grass where we are to use a 'cut and collect' machine. This means these areas are only cut a few times a year but when they are the cuttings are removed, which helps reduce the grass growth and promote more wildflowers, in those areas.

In **Trumpington** we have carried out **28** Graffiti removal jobs. (A lot of these were tags on litter bins/green comms boxes on Trumpington Road)

## Environmental and Waste Data

### Public Realm [South Area]

Period	Activity	Total number of incidents	Ward		
			Cherry Hinton	Queen Edith's	Trumpington
Dec 2019 to May 2020	Fly tipping	97	46	21	30
Dec 2020 to May 2021		142	51	19	72
Dec 2019 to May 2020	Needles	11 needles (4 instances)	0 needles	1 needle (1 instance)	10 needles (3 instances)
Dec 2020 to May 2021		23 needles (5 instances)	3 needles (3 instances)	0 needles	20 needles (2 instances)
Dec 2019 to May 2020	Fixed penalty notices	9	7	2	0
Dec 2020 to May 2021		12	8	2	2

### Fixed penalty notices:

Fixed penalty notices issued across the period include: 6 for littering, 1 for fly-tipping, 2 for failure to comply with Public Spaces Protection Order, 1 for failure to comply with Community Protection Order and 2 for failure to comply with Sec 47 management of business waste.



## Private Realm [South Area]

South	(Trumpington, Cherry Hinton and Queen Ediths)	Dec to April 20/21					20-21
Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings & Financial Penalty	Comment
Noise Complaints	63*	na		2			*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	0	na		0			*All complaints will generally have at least one such action.
Other public health complaints	12	na		0			*All complaints will generally have at least one such action.
Private Sector housing interventions	16	na		0			*All complaints will generally have at least one such action.
Pest Control		60		0			*All complaints will generally have at least one such action.
*Where multiple complaints have been received from one person these have only be counted as one complaint							
Please note due to a change of database systems it has only been possible to provide information into April.							

## Waste and Recycling Data [Greater Cambridge Area]

### Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 April- June	Q2 July-September	Q3 October-December	Q4 January- March	Total for year 2020
Total Recycling rate	51.17%	54.20%	50.12%	47.69%	50.91%
Recycling rate – Composting	23.69%	31.50%	25.44%	20.61%	25.31%
Recycling rate -dry	25.53%	22.59%	30.74%	26.53%	26.35%
Residual Waste	50.84%	45.91%	43.81%	52.86%	48.36%
No of press releases issued	4	3	1	2	10
No of events attended	0	0	3	3	6
No of people spoken to	0	0	30	69	99
No of Kitchen Caddies given out at events	0	0	50	0	50
No of Recycling Champions (RC) at events	0	0	0	0	0
Number of hours RC volunteered	0	0	0	0	0
No of new RC recruited	0	0	0	0	0
Amount of rubbish/recycling collected at events (tonnes)	0	0	0	0	0
No events taken place due to COVID-19 from March-Sep 2020					

### Number of collections completed as scheduled:

This shows the number of bins that were collected as scheduled (in number and a % and therefore the amount also missed).

#### Missed bins

	Missed	Possible	Actual	% Missed
Apr-20	729	722,169	721,440	0.10%
May-20	848	695,687	694,839	0.12%
Jun-20	876	695,687	694,811	0.13%
Jul-20	720	760,382	759,662	0.09%
Aug-20	737	693,365	692,628	0.11%
Sep-20	1236	725,033	723,797	0.18%
Oct-20	1,526	731,857	730,331	0.21%
Nov-20	1,742	695,425	693,683	0.25%
Dec-20	1,362	694,856	693,494	0.20%
Jan-21	947	722,169	721,222	0.13%
Feb-21	1,749	661,454	659,705	0.26%
Mar-21	1,501	756,944	755,443	0.20%

#### Events Oct 2020- March 2021

05.12.2020	10:00-11:30	Online recycling talk	Tempo time credit spend event
08.12.2020	15:00-16:00	Campkin Road, Arbury	Musical bins
17.12.2020	17:00-18:00	Abbey Ward, Ditton Fields	Musical bins
10.01.2021	10:00-12:00	Online Recycling talk	Chinese womens action group recycling talk
02.02.2021	19:00-21:00	Online recycling talk	Linton Women's Institute
24.02.2021	16:30-17:30	Online recycling talk	Comberton College

### 3. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	<a href="mailto:sosvolunteers@cambridge.gov.uk">sosvolunteers@cambridge.gov.uk</a>
Local Nature Reserves Ranger	Vic Smith	01223 458282	<a href="mailto:Victoria.Smith@cambridge.gov.uk">Victoria.Smith@cambridge.gov.uk</a>
Enforcement (Cherry Hinton)	Bree Donovan	01223 457122	<a href="mailto:bree.donovan@cambridge.gov.uk">bree.donovan@cambridge.gov.uk</a>
Enforcement (Queen Edith's)	Tony Durman	01223 458581	<a href="mailto:Tony.durman@cambridge.gov.uk">Tony.durman@cambridge.gov.uk</a>
Enforcement (Trumpington)	Bree Donovan	01223 457122	<a href="mailto:bree.donovan@cambridge.gov.uk">bree.donovan@cambridge.gov.uk</a>
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	<a href="mailto:paul.jones@cambridge.gov.uk">paul.jones@cambridge.gov.uk</a>
South Area Operations Team Leader	Grant Bishop	01223 458282	<a href="mailto:Grant.bishop@cambridge.gov.uk">Grant.bishop@cambridge.gov.uk</a>
Recycling Champions	Birgitta Laurent	07525 213774	<a href="mailto:recycling.champions@scambs.gov.uk">recycling.champions@scambs.gov.uk</a>

If you have a question about one of the council's services, you will be able to find a number of answers on our website [www.cambridge.gov.uk](http://www.cambridge.gov.uk). If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

## 4. Volunteer schemes

### Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

### Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city-wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) or 01223 458084

### Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact [recycling.champions@scams.gov.uk](mailto:recycling.champions@scams.gov.uk) or telephone 07525 213774.