



Cambridge City Council North Area Committee

Date: Thursday, 27 February 2020

Time: 6.30 pm

Venue: Shirley Primary School, Nuffield Road, Cambridge CB4 1TF

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

Agenda

Exhibition Items

The following exhibitions will be available from 5.30pm - 6.30pm

- a) A Cambridge University Hospitals representative will have a display prior to the meeting to promote membership of the Foundation Trust and the opportunity to stand for election in the forthcoming 2020 governor elections.
 - Cambridge University Hospitals is a Foundation Trust and has a Council of Governors.
 - CUH are promoting the elections in terms of candidates but also encouraging people to sign up to be eligible to vote in the elections.

The 'Thinking of Becoming a Governor' guide is available on the CUH website.

<https://www.cuh.nhs.uk/about-us/our-management/council-governors/election-for-governors>

- b) Come and chat with City Council Officers about the capital funding programme for improvements to City Council owned housing estates (£1 million per annum for 5 years). See briefing note attached to agenda item 13.

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations Of Interest
- 3 Minutes (Pages 5 - 16)
- 4 Matters and Actions Arising from the Minutes (Pages 17 - 20)

Items for Decision

- 5 NAC Area Committee Grants 2020-21 (Pages 21 - 30)
- 6 Environmental Improvement Programme (Pages 31 - 46)

- 7 Policing and Safer Neighbourhoods NAC (Pages 47 - 54)
- 8 North Area Committee Dates 2020/21
 - 11 June 2020
 - 3 September 2020
 - 19 November 2020
 - 4 March 2021

Items for Discussion

- 9 Open Forum
- 10 North East Cambridge Update
- 11 Greater Cambridge Partnership (GCP) update

Items for Information

- 12 Environmental Report - NAC (Pages 55 - 80)
This report is for information only, officers will **not** be present at the meeting but questions can be taken away with a response to follow.
- 13 Estate Improvement Scheme (Pages 81 - 84)
This item is for information only, officers will be available to discuss this item prior to the meeting 5.30-6.30pm.

City Councillors: Bird (Chair), Todd-Jones (Vice-Chair), Collis, Dalzell, McQueen, O'Reilly, Price, Sargeant, Sheil, Smart, Thittala and Tunnacliffe

County Councillors: Manning, Meschini and Scutt

Information for the public

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- Website: <http://democracy.cambridge.gov.uk>
- Email: democratic.services@cambridge.gov.uk
- Phone: 01223 457000

In line with wider council policies on waste reduction, we are trying to reduce our use of disposable cups at area committee. Please bring your own reusable mug if you can.

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NORTH AREA COMMITTEE

5 September 2019

6.30 - 8.55 pm

Present

Area Committee Members: Councillors Bird (Chair), Collis, Dalzell, Price, Sargeant, Sheil, Smart, Tunnacliffe, Manning and Meschini

Officers:

Head of Housing: David Greening

Enforcement Team Manager: Nick Kester

Committee Manager: James Goddard

Other Officers in Attendance:

British Transport Police Inspector Gary Pinner

Operations Manager for the Outer West portion of Anglia Route: Clare Webb

Route Level Crossing Manager for West Anglia: John Prest

FOR THE INFORMATION OF THE COUNCIL

19/20/NAC Welcome, Introduction and Apologies for Absence

Apologies were received from Councillors McQueen, O'Reilly, Richards, Scutt, Thittala and Todd-Jones.

19/21/NAC Declarations Of Interest

No declarations of interest were made.

19/22/NAC Minutes

The minutes of the meeting held on 13 June 2019 were approved as a correct record and signed by the Chair.

19/23/NAC Matters and Actions Arising from the Minutes

The Action Sheet was noted and an updated copy could be viewed at the following link under 'Committee Action Sheet'.

Re-Ordering Agenda

Under paragraph 4.2.1 of the Council Procedure Rules, the Chair used her discretion to alter the order of the agenda items. However, for ease of the reader, these minutes will follow the order of the published agenda.

19/24/NAC Open Forum

Members of the public asked a number of questions, as set out below.

1. A member of the public raised the following issue:

Agenda item 4 Matters arising 19/5/NAC Q1

Air Quality Histon Road

The following representation from HRARA was stated in the TRO Consultation without a reply (page 79 of 183 in the Agenda for GCP Joint Assembly 12th September 2019). It was a follow up of the Executive Board decision to introduce Air Pollution controls before, under and after the construction phase. Since no implications could be found among the TROs in the Consultation HRARA asked:

Histon Road TRO Consultation PR0564, 31 July 2019

AIR Pollution monitoring on Histon Road before, during and after the road construction (GCP Executive Board decision) PR0564

HRARA requests clarification regarding the positioning of the air pollution monitoring equipment on the TROs presented for the full length of Histon Road. No markings can be found on the latest design. Alternatively, Automatic Number Plate Recognition ANPR in combination with systems for analysing data collected was suggested to obtain a better quality of results. No markings can be found for such equipment.

Have the “Zero Carbon” promises by Councillor Lewis Herbert, chair GCP EB, been included in the GCP project for Histon Road? Will any part of Histon Road have “Clean Air Zone” CAZ signage?

With only a few weeks until the construction of the road starts it seems logical that data and analysis should already have started. The update reply is not satisfactory and should be more precise.

HRARA requests that the date for “BEFORE” studies starts NOW. And that the data is displayed and easily available to the public.

For your information:

The following Question was raised earlier at the GCP Executive Board on March 20th 2019, Agenda Item 4 and received positive.

Air Quality on Milton Road and its impact on Surrounding Roads including Histon Road

The Greater Cambridge Partnership supported and part-funded the Smart Cambridge project. It sought to collect and analyse air quality monitoring data from across the city using innovative sensing stations developed with the University of Cambridge Chemistry Department. The “Smart City” data collection platform already exists and measurements could be made publicly available.

HRARA supports the proposal that monitors be placed at two or three locations along Milton Road to compare results before, during and after the construction phase. HRARA supports this proposal because an objective of the Milton Road Project is to improve air quality, and the air quality of Milton Road affects the surrounding roads including Histon Road.

HRARA further observes that, similarly, one of the objectives of the Histon Road project is to improve air quality and air quality of Histon Road. This affects the surrounding roads including Milton Road. It would make sense for monitors to be placed at two or three locations along Histon Road to compare results before, during and after the construction phase. This will complement the Milton Road Project and impact directly upon it.

HRARA requests that in recognising the objective to improve air quality is an aim of the Milton Road Project and the air quality of Milton Road and Histon Road are directly linked, the Greater Cambridge Partnership directs the Milton Road Project Manager to implement the proposal that monitors be placed at two or three locations along Milton Road and further directs the Histon Road Project Manager similarly effect plans for air quality monitoring for Histon Road before, during and after the construction phase and ensure budget for this purpose.

Furthermore, could the data be displayed and made easily available to the public?

Action Point: Councillors Manning and Sargeant undertook to raise question from HRARA (regarding Histon Road air quality) with Paul Van de Bulk, GCP Officer.

2. A member of the public raised the following issue:

Matters arising A. 19/16/NAC and B. 18/63/NAC Q1

- A. Regarding temporary Traffic Regulation Order TRO Histon Road
- B. Regarding previous Thundering HGVs matters

Had received a response from Highways England or the County Highways. There was a lack of capacity for the police to enforce the TRO nor do they have any resources to do so. HARA took issue with the response and thought technological solutions could replace policing in such instances.

- 1. Automatic Number-Plate Recognition ANPR. Look at the county councillor from Bottisham on his private land by COOP. It was installed over night, cars were caught and fined. There were complaints about signage but that can be solved. No need for the police on the ground. Use for trucks diverting from the dedicated route. Generates income.
- 2. Average speed limit system used on e.g. motorways SPECS using ANPR. Control of speed limit. Generates income.
- 3. Geofencing has already been discussed.

The reduced night time HGV traffic during the closure of the inbound lane in the first phase of the Histon Road Project construction work as envisaged by GCP is not likely to happen as GCP at the same time states that the open lane will have no restrictions.

HRARA requests that the North Area Committee initiates investigations with the officers of the abovementioned non-policing-enforcement ANPR and SPECS to ensure that the residents along Histon Road will have less Air and Noise Pollution as well as less damage to their property.

North Area Committee noted the question.

3. A member of the public raised the following issues:

- i. Remodelling of the Queen Edith's Way and Fendon Road roundabout would soon occur.
- ii. This would impact on the only direct bus routes from East/West Chesterton to Addenbrooke's.
- iii. Queried if councillors were aware of the seven month road closure by the County Council.
- iv. Asked what action councillors would take to lobby the County Council to ensure bus routes remained open now and in future.

Councillor Bird said:

- i. The County Council had not informed people in advance of the road closure.
- ii. Residents would be adversely affected. They would need to take several bus trips across town instead of just one. The alternative would be to book a taxi, but not everyone could afford this.
- iii. The County Council should put a Traffic Regulation Order in Nightingale Avenue to allow buses to use it.

Councillor Sargeant said:

- i. He had raised the issue with the Greater Cambridge Partnership.
- ii. Stagecoach had noticed a drop in passenger numbers as a result of road works. Ironically short term road works to improve public transport are reducing demand for it.

4. A member of the public raised the following issues:

- i. Queried how to monitor air quality in Milton Road when road works occurred in future.
- ii. Expressed safety concerns about shared space for cyclists and pedestrians.

Councillor Sargeant encouraged members of the public to attend and lobby the Greater Cambridge Partnership Assembly and Board meetings in September.

5. A member of the public raised the following issues:

- i. The Chesterton Festival went well on 22 June.
- ii. Reported the toilets on Chesterton Rec were in a poor state of repair. They needed to be thoroughly cleaned of detritus and discarded needles before the festival started. The toilets became dirty again during the day. Cleanliness was the responsibility of the City Council.

Councillor Bird said:

- i. She was present at the festival.
- ii. There were issues with the male and female toilets, plus the disabled toilet was locked (so unusable).
- iii. She followed up issues with officers and got an undertaking from the Executive Councillor for Climate Change, Environment and City Centre to have the toilets cleaned and a RADAR lock installed on the disabled toilet.

Action Point: Councillor Bird undertook to ascertain condition of toilets on Chesterton Recreation Ground as this has been unsatisfactory in the past.

6. A member of the public raised the following issues:
- i. Arbury Road cycleways would be completed early September. Welcomed this facility.
 - ii. Queried if there were any updates on pending cycleways.
 - iii. Expressed surprise there was no publicity that cycleways were open.

Councillor Manning said there had been many meetings between officers and residents. There was no firm timetable for completing pending cycleways in Arbury Road.

7. A member of the public said the red coating on cycleways made it difficult to cycle on them.

Action Point: Councillor Sargeant undertook to liaise with Greater Cambridge Partnership about the condition of red surfacing on cycleways. The coating can be difficult to cycle on in places.

19/25/NAC Environmental Report - NAC

The Committee received a report from the Enforcement Team Manager.

The report outlined an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

In response to Members' questions the Enforcement Team Manager said the following:

- i. The council prosecuted people for fly tipping, as well as issuing fixed penalty notices. On average there were fifty prosecutions for fly tipping and non-payment of associated fines.

Action Point: Enforcement Team Manager undertook to send detailed figures showing the number of prosecutions for fly tipping (as opposed to fixed penalty notices).

- ii. Recycling centre bins were managed by the Waste and Fleet Team.

Action Point: Enforcement Team Manager undertook to confirm how often recycling centre bins are emptied by the Waste and Fleet Team.

- iii. An anti-fly tipping campaign was being undertaken in hotspots including communal recycling points. Officers collected evidence, then marked rubbish with stickers. It was the responsibility of the Streets and Open Spaces Team to remove rubbish, this could take five to seven working days.

Action Point: Councillor Collis to follow up issue of fly tipping in communal recycling points in King's Hedges eg Sackville Close and Arundel Close. Also clean up times as rubbish can be left for some time with stickers on saying officers aware.

- iv. The law clearly states actions the City Council could take in regard to vehicles that have been reported to be abandoned. The City Council could not touch (licensed and insured) vehicles that owners claimed to be aware of (if parked legally on the highway). Unlicensed vehicles were reported to the DVLA. Unregistered vehicles could be removed and crushed.
- v. The City Council received circa five hundred abandoned vehicle reports. Some of these were vexatious/malicious but had to be investigated when logged on the system.
- vi. Residents and Councillors were asked to report abandoned vehicles online for the council to log and investigate.
- vii. Witness statements from officers or members of the public are required to take action against fly tippers. If not, the council was only able to clear up rubbish.

Action Point: Enforcement Team Manager undertook to liaise with Enforcement Officers regarding fly tipping by contractors on Gilbert Road.

- viii. 'Resident parking' signs could obstruct grass cutting as they were not always positioned in the best locations.

Action Point: Enforcement Team Manager undertook to liaise with grass cutting operative to ascertain if any residents' parking signs obstruct the cutting of grass verges. Issues to be feedback to County Council who were responsible for sign locations.

19/26/NAC Network Rail update - Fen Road Crossing

The Committee received verbal presentations from three officers.

The Operations Manager's presentation outlined:

- i. The crossing barrier down time was being investigated as it was down 33 minutes in every hour. This was of concern so the issue had been raised at Group Director level.
- ii. There were no quick fixes as different needs had to be balanced:
 - a. Safe freight/rail traffic.
 - b. Road, bike and pedestrian traffic.
- iii. The crossing was operated by CCTV signal, which made it one of the safest types of crossing barriers.

The Route Level Crossing Manager's presentation outlined:

- i. Risk assessments had been undertaken on barriers and down times.
- ii. Down times were influenced by throughput from Fen Road and Cambridge North.
- iii. Options to mitigate crossing barrier down time were being investigated, including closing Fen Road (which was not desirable).

The British Transport Police Inspector's presentation outlined:

- i. Fen Road level crossing had been affected by anti-social behaviour such as trespassing.
- ii. Asked residents to log issues with the police by calling 101 to build up data.
- iii. People had lost confidence in response times due to delays when calls were passed from the Police to the British Transport Police. These were caused by complicated jurisdiction issues as it had to be clarified which was the most appropriate body to respond.

Members of the public made the following comments in response to the presentation:

- i. Barrier down times led to anti-social behaviour as people sped across the road (vehicles, cycles and pedestrians) to compensate for delays.
- ii. Asked for a cycle bridge over Fen Road to access Cambridge North Station.

In response to questions from members of the public the British Transport Police Inspector, Operations Manager and Route Level Crossing Manager said:

- i. CCTV footage was available for signallers to watch to ensure the crossing was clear before a train comes through. Cameras did not display pictures on signallers' screens until a train was near a barrier, as signallers had other duties to perform, and should not be distracted.
- ii. If an incident occurred at a barrier, recorded CCTV could be reviewed. (This may not cover 24/7 period, just when barriers were down.) Signallers were based in the same building as the British Transport Police.
- iii. CCTV at barriers was not positioned so it could also record (when operating) any incidents in Fen Road. The location of CCTV would be reviewed in future as part of overall network needs.
- iv. The Operations Manager had been recruited in 2017 to ensure CCTV was monitored by signallers. There had been an incident before 2017 when CCTV had not been monitored, hence her being recruited to ensure panels were staffed at all times.
- v. Crossing barrier down time was affected by the design of Cambridge North Station. The Operations Manager had submitted a business case in the last three weeks to amend the layout of Cambridge North Station. The issue was actively being raised with Network Rail at a senior level. Progress could be reported back to North Area Committee in future.
- vi. Not all things were within the gift of Network Rail to control. The behaviour of train and vehicle drivers could affect barrier down time. Regular management meetings reviewed issues.
- vii. There was no new technology to upgrade the crossing to reduce barrier down time. If issues could not be addressed, road closure was the next option to consider, other options were also being reviewed.
- viii. The Foxton crossing barrier was down longer than Fen Road.
- ix. Re-iterated earlier plea that members of the public should report issues to the police. Resources were put into areas where issues were reported based on database statistics. The British Transport Police, Network Rail and Cambridgeshire Police aimed to work together in a more holistic approach in future.

- x. A business case was required to install 24/7 CCTV at the Fen Road crossing (like Teversham). This would need to be evidence based built up from issues reported (by residents or witnesses). An automatic number plate recognition CCTV van was occasionally positioned in Fen Road.
- xi. Would contact Greater Anglia to request pruning of trees that obscured signs for Cambridge North Station.

Councillor Manning said he was Chair of the Committee that considered Cambridge North Station:

- i. The original County Council planning application for Cambridge North was taken over by Network Rail.
- ii. A bridge over the crossing, amongst other ideas including integrating with the Chisholm Trail, were discussed as part of the project. Network Rail changed the borrowing mechanism that funded the station to use what is called RAB – Regulatory Asset Base – essentially where Network Rail borrows against the value of its own assets. The issue with this was RAB money could only be spent on Network Rail owned land, so things that weren't entirely on Network Rail land such as the bridge and links with the Chisholm Trail, could no longer be considered.

Further Councillor Manning said that:

- iii. He has submitted a proposal to Govia Thameslink's "Passenger Benefit Fund" to fund a feasibility study into a car, cycle and pedestrian access bridge over Fen Road and the Railway line, north of the current level crossing.
- iv. In response to an audience question: There was no (current) proposal to extend the guided busway across Ditton Meadows. This was a historic idea that had been discounted back in the 90s, when planning permission was given to two houses at the end of Cam Causeway.

The Route Level Crossing Manager asked for details from Councillor Manning so these could be passed onto senior Network Rail personnel to discuss.

In response to the above, and Councillor Smart's concern that action should be taken before a fatality occurred on the Fen Road crossing, the Operations Manager said:

- i. All speakers tonight had attended incidents where people had died.
- ii. They attended committee tonight to hear issues and reassure delegates that processes were already in place to take action.

- iii. The aim was to influence Senior Managers and Directors to replace Fen Road crossing with a better one. Also Greater Anglia who were responsible for Cambridge North.

A member of the public said a cycleway to Cambridge North Station would open soon. Councillor Bird said she had contacted the County Council to say a crossing was needed across Fen Road. The Highways Authority said speed limit was 20mph on Fen Road so a crossing was not needed. Councillor Bird thought this was an inappropriate response and would follow up.

The meeting ended at 8.55 pm

CHAIR

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Agenda Item 4

ACTION	LEAD OFFICER/ MEMBER AND TIMESCALE	PROGRESS
16/43/NAC Q5 Pavements to Arbury Road in poor state of repair. Raise as priority.	Cllr Scutt	Update 27 February 2019 Cllr Scutt - The question of pavement and parking on Arbury Rd/Milton Rd Cnr arose at the Milton Road Project Local Liaison Forum on Monday 18 February. The project manager's view was that this was an aspect to be considered in the Milton Road Project context, so this will be updated as the Project proceeds.
17/17/NAC <u>Open Forum</u> Repairs to the second half of French's Road.	Cllr Scutt	Update 17 February 2020 Site visit by officers and conclusions as to improvements/maintenance etc required.
17/25/NAC <u>Open Forum</u> Councillor Scutt to investigate proposing an LHI Bid and investigate the possibility of funds being allocated for locally led highway improvements of Histon Road from the Highways and Community Infrastructure budget.	Cllr Scutt	Update 17 February 2020 LHIs have been assessed and await Cambridge Joint Area Cttee (CJAC) outcome and then Highways determination.
17/26/NAC Cllr Manning to report back on any adjustments made to the parking review.	Cllr Manning	Update 24 August 2019 Chair of the H&I Committee has instructed officers not to make an exception in the case of Herbert Street road widths. Cllr Manning is now consulting extensively with residents of Hurst Park area, and Triangle

		area, before approaching the Ascham Zone about a zone merger as agreed with other Cllrs.
19/5/NAC Q6 Open Forum - Relocation of County Council offices, access to services and design of office space Cllrs Meschini and Scutt to look into.	Cllr Scutt	Update 17 February 2020 Site: Proposed Lease of Shire Hall and Associated Buildings to Developer Brookgate. Mound and grassed forecourt in front of Shire Hall: Cllrs Richards (Castle County Division), Scutt (Arbury County Division) and Thornburrow (City Councillor and Executive Councillor for Streets and Open Spaces) have made application for the Mound = grassed forecourt at Shire Hall to be made a town green. The application has been delegated by Cambridgeshire County Council to Suffolk County Council for determination and Suffolk is due to advertise with a 42-day limit on making objections and supporting submissions once the application is advertised. Jobs and Workers at Shire Hall: Cllrs Richards and Scutt are following up with discussions with Unison, and with County and residents re proposed transfer of Register Office to Roger Ascham Site, and have also obtained information from County that a daily bus is proposed from Shire Hall to Alconbury for 1 year only to take workers to and from the site - however, there are concerns about workers who have childcare responsibilities - such

		<p>as delivering children to school, etc who will not be served by this single journey bus - Cllrs Richards and Scutt have raised this concern with County and following through (together with other matters) in discussions with Unison</p> <p>Cllr Richards is following up with Communities and Partnerships Committee.</p>
<p>19/17/NAC Q1 Open Forum: Replacement signage on Histon Road by Warwick Road.</p>	Cllr Todd-Jones	<p>Update 23 August 2019 Cllr Todd-Jones has submitted an EIP application in relation to this, requesting the replacement sign.</p>
<p>19/17/NAC Q5 Open Forum: To approach Anglia Water regarding a utility cover on Histon Road / Brownlow Road</p>	Cllr Scutt	<p>Update 17 February 2020 Site visit undertaken with County officer who is following up and will check progress with County officer.</p>
<p>19/24/NAC Q1 Open Forum: Undertook to raise question from HRARA (regarding Histon Road air quality) with Paul Van de Bulk, GCP Officer.</p>	Cllr Todd-Jones	<p>Update 10 February 2020 The GCP will monitor air quality using the existing NO2 monitoring tubes on Histon road.</p> <p>Discussions had taken place with the City Council whether it would be worth adding any further tubes on Histon Road, the conclusion being that the existing are sufficient</p> <p>Traffic monitoring cameras were up – these are actively counting now and will continue to monitor for the next 5 years, so we will be able to see the effects of the scheme on traffic, cycling etc. Item to be closed.</p>
<p>19/24/NAC Q5 Open Forum: Undertook to</p>	Cllr Bird	<p>Update 27 January 2020 Had contacted the Council and</p>

ascertain condition of toilets on Chesterton Recreation Ground as this has been unsatisfactory in the past.		asked for condition of the toilets to be looked at. Item to be closed.
19/24/NAC Q7 Open Forum: Undertook to liaise with GCP about the condition of red surfacing on cycleways. The coating can be difficult to cycle on in places.	Cllr Sargeant	



Item

AREA COMMITTEE COMMUNITY GRANTS

To: North Area Committee

Report by: Jackie Hanson, Community Funding and Development Manager
Tel: 01223 - 457867 Email: jackie.hanson@cambridge.gov.uk

Wards affected: Arbury, East Chesterton, King's Hedges, West Chesterton

1. Executive Summary

- 1.1 This report details applications received to date for 2020-2021 funding for projects in the North area and makes recommendations for awards. It also provides information on the eligibility and funding criteria.

2. Recommendations

The North Area Committee Councillors are recommended to:

- 2.1 Consider the grant applications received and awards proposed which are detailed in Appendix 1, in line with the Area Committee Community Grants criteria, detailed in paragraph 3.4.
- 2.2 Agree the proposed awards detailed in Appendix 1, summarised in the table below:

Ref	Organisation	Purpose	Award
N 1	Bermuda Community Room	40 teas and suppers	800
N 2	Brownsfield Adult Art Group (c/o Chesterton Community Association)	40 art sessions	800
N 3	Chesterton Festival Committee	Chesterton Festival Community Fun Day 2020	2,500
N 4	Friends of Histon Road	Information and activities	600

	Cemetery		
N 5	Friends of Milton Road Library	10 after school activities for young people	600
N 6	Kings Hedges Brownies	Three trips	400
N 7	Kings Hedges Family Support Project	2 weekly drop-ins	5,000
N 8	Kings Hedges Rainbows	Hire of The Wild Place at Milton Country Park for 1 day	100
N 9	Meadows Centre Bowlers	Weekly 2 hour indoors bowls session	400
N10	Meadows Children and Family Wing (The)	Active healthy lifestyles project	5,000
N11	North Cambridge Organisers	One trip; three events	1,500
N12	Red Hen Project (The)	Three summer day trips	1,720
N13	Romsey Mill Trust	24 boxing sessions, 3 day trips and 40 weeks 1:1s for young people	4,800

3. Background

- 3.1 Funding has been devolved to Area Committees for local projects meeting the Community Development, Sports and Arts strategic priorities since 2004. This process is managed by the Grants Team in Community Services who promote the funding and bring applications for consideration to one meeting of each of the area committees annually.
- 3.2 The 2020-21 grants were publicised via neighbourhood workers, voluntary organisations, in local publications and by posters and publicity leaflets. Recent applicants are also invited to apply. Officers also held a briefing to explain the application process and eligibility criteria and priorities.
- 3.3 There is a total of £70,000 available across the four area committees for 2020-21 as detailed in the Community Grants report to Environment and Community Scrutiny Committee January 2020. This has been allocated in accordance with the approved population and poverty formula = population + (2x benefit population).

It is understood that ward boundary changes take effect on 7th May 2020. We will be reviewing the budget accordingly for 2021-22 funding. The amount available for each area is as follows:

Committee	Community Grants %	Total available £
North	34.62	24,220
East	30.42	21,140
South	25.15	17,780
West Central	9.81	6,860
Total	100	70,000

3.4 Area Committee Community Grant Priorities and Outcomes

Projects and activities should have a targeted approach and make a difference to people in one of the areas (North, East, South or West Central) by reducing social or economic inequality via one of the following funding priorities:

- sporting activities
- arts and cultural activities
- community development activities
- reducing poverty activities
- legal and/or financial advice (*organisations applying to give legal advice and support must have The Advice Quality Standard (AQS) or equivalent*)
- employment support
- capacity building of the voluntary sector to achieve the above

3.5 Applications are invited from voluntary organisations, community groups and groupings of local residents that are able to meet basic accountability requirements.

3.6 The maximum any one organisation can apply for is £5,000 per area committee and grants cannot be made retrospectively. Full details of the eligibility criteria are available on request.

3.7 Where no funding is proposed it will be due to one or more of the following not being adequately met:

- grant scheme priorities
- grant scheme outcomes
- identifying need
- quality or viability of the project

or

- proposals were the remit of another service or organisation such as the County Council, Health, Housing etc
- organisations did not demonstrate the beneficiaries could not fund the activity themselves, or that reserves could not be used to fund the activity

- 3.8 All awards are subject to grant agreements and monitoring reports. We consider proportionate requirements dependent on the size of the organisation, project and award.
- 3.9 Applications made after the main grants round will be considered on an individual basis until all the funding is spent. Officers will make decisions on awards up to £5,000 as approved by the Community Services Scrutiny Committee in January 2014.
- 3.10 In October 2020 any area committee funding remaining will be considered to support any applications received to ensure effective use of the funds available.
- 3.11 A list of awards to date for 2019-20 is attached as Appendix 2.

4. Appendices

Appendix 1: North Area Committee Community Grants – Applications and Recommendations 2020-21

Appendix 2: 2019-20 Awards

5. Inspection of papers

To inspect the background papers or if you have a query on the report contact: Jackie Hanson – see Report Page 1 for contact details

Appendix 1 – North Area Committee Community Grants – Applications and Recommendations 2020-21

Beneficiary Key: A-Arbury, EC-East Chesterton, KH-King's Hedges, WC-West Chesterton (E-East, S-South, W-West Central)

Ref	Organisation	Purpose	Aim + outcome	Beneficiaries	19-20 award	Budget	Bid	Award
N1	Bermuda Community Room	25 x Wednesday afternoon teas and 15 x Thursday evening suppers	Company and affordable social activity for those on low income and / or with health problems / disabilities who find travelling in winter months difficult	A 50, KH 28 (W 2)	£450	Full cost: £2,235 Income: £600 Reserves	£900	£800
N2	Brownsfield Adult Art Group (c/o Chesterton Community Association)	40 x 2hr adult art sessions at Brown's Field Community Centre	Improve wellbeing and reduce social isolation, provide an affordable activity for people on a low income	A 2, EC 9, KH 1	£800	Full cost: £2,450 Income: £600	£1,850	£800
N3	Chesterton Festival Committee	Community Fun Day - part of 11 th Chesterton Festival on 20 June 2020 on Chesterton Recreation Ground	Safe, fun and free event where people can meet each other and find out about local activities	A 200, EC 1,250, KH 750 WC 500 (E 300)	£2,500	Full cost: £4,062 Income: £1,050 Reserves	£2,500	£2,500
N4	Friends of Histon Road Cemetery	3 newsletters, website and meeting costs, activity costs	Protect and enhance the Cemetery for public benefit and access	A 500, EC 400, WC 400 (W 800)	£350 N £750 WC	Full cost: £3,173 Income: £1,000 Reserves	£1,200	£600 + West Central recommendation £500
N5	Friends of Milton Road Library	10 monthly sessions for after school activity for young people aged 13-18 at Milton Road Library <i>Fund a pilot project</i>	Encourage young people to engage with wider culture and community locally and across the city, consider challenging issues positively and introduce volunteering opportunities	A 30, KH 10, WC 70	New Project	Full cost: £1,200 Income: £200 Reserves	£1,000	£600

Ref	Organisation	Purpose	Aim + outcome	Beneficiaries	19-20 award	Budget	Bid	Award
N6	Kings Hedges Brownies	3 trips - to a trampoline park, dairy farm and Kidzania (in London) <i>Fund coach costs only</i>	Give the children the same opportunities as those living in more affluent areas, show them where their food comes from and inspire them with an ambition to succeed	A 12, KH 13	£375	Full cost: £1,705 Income: £1,050 Reserves	£400	£400
N7	Kings Hedges Family Support Project	2 weekly term time drop-ins at North Cambridge Children's Centre & Brown's Field Community Centre for families with children up to 3 years	Information, support and signposting on issues such as finance, housing and family relationships. Healthy lunch, exercise, improve confidence, mental health and alleviate isolation / loneliness	N 281, EC 300, KH 219, WC 16	£4,000	Full cost: £78,880 Income: £56,361 reserves	£5,000	£5,000
N8	Kings Hedges Rainbows	Hire of "The Wild Place" at Milton Country Park for a summer activity day – den building, bushcraft	Affordable activity; provide new experience. Benefit from time outside, physical exercise, social time, teamwork, learning new skills	A 2, KH 8, WC 2	£100	Full cost: £155 Income: £55	£100	£100
N9	Meadows Centre Bowlers	Weekly indoor carpet bowls at Meadows Community Centre	Enable an older group of people to get together to play bowls, keep fit, exercise and reduce isolation. Several members have disabilities	A 13	£500	Full cost: £1,640 Income: £1,050	£500	£400
N10	Meadows Children and Family Wing	Project to promote active, healthy lifestyles to local families at family support and specialist drop-in sessions.	Improve physical and mental health, increase knowledge around healthy lifestyles and life skills eg cooking low cost nutritional meals and healthy eating. Maximise the use of Fairshare and Foodbank items to disadvantaged and low-income families	A 205, EC 50, KH 163, WC 30	£4,000	Full cost: £5,000 Income: £0	£5,000	£5,000

Ref	Organisation	Purpose	Aim + outcome	Beneficiaries	19-20 award	Budget	Bid	Award
N11	North Cambridge Organisers	1 trip to seaside and 3 events (magic show, Christmas party and disco) for disadvantaged local families	Improve wellbeing by providing access to a wider variety of activities than families would normally have access to during the holidays. Enable families to get to know and support each other	A 40, EC 7, KH 47	No bid	Full cost: £1,909 Income: £406	£1,503	£1,500
N12	Red Hen Project (The)	3 summer day trips for disadvantaged local families	Day out which many families could not otherwise manage due to cost, low confidence or other barriers. Spend time as a family, form friendships, and receive support	A 100, EC 50, KH 100	£800	Full cost: £6,943 Income: £1,943	£5,000	£1,720
N13	Romsey Mill Trust	24 boxing sessions, 3 day trips, 40 x 4hrs for 1:1s for socially isolated young people aged 12-19 with low self-esteem and at risk of crime	Reduce social isolation, increase confidence and self-esteem of a group of 12-19 year olds. Increase their resilience and self-efficacy	A 11, EC 4, KH 5	£4,000	Full cost: £16,434 Income: £11,069, Reserves	£4,800	£4,800

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Appendix 2: 2019-20 Awards

Organisation	Purpose	Award £
Bermuda Community Room	37 winter teas and suppers	£450
Brown's Field Adult Art Group (c/o Chesterton Community Association)	30 art sessions	£800
Cambridge Community Church	4 week Shine empowerment and 3 week follow up course	£900
Cambridge Victoria Homes	Twice weekly exercise sessions	£350
Chesterton Community Association	Summer trip for families and older people	£500
Chesterton Festival Committee	Chesterton Festival Community Fun Day 2019	£2,500
Friends of Histon Road Cemetery	Information and activities	£350
Histon Road Area Residents' Association	"A Community Remembers" community project	1,750
Kings Hedges Brownies	Two trips	£375
Kings Hedges Family Support Project (The)	Two weekly drop-in sessions	£4,000
Kings Hedges Guides	Summer trip	£300
Kings Hedges Rainbows	Day out at Milton Country Park	£100
Meadows Centre Bowlers	Weekly 2 hour indoors bowls session	£500
Meadows Children and Family Wing (The)	Play worker for older siblings at holiday drop-in sessions	£4,000
North Cambridge Community Partnership	Programme of community activities	£4,000
Red Hen Project (The)	Weekly drop-in and 3 summer outings	£800
Romsey Mill Trust	24 boxing sessions, 3 day trips and 40 weeks 1:1s for young people	£4,000

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Item

Environmental Improvement Programme

To:

North Area Committee

27 February 2020

Report by:

John Richards, Public Realm Engineering & Project Delivery Team Leader

Tel: 01223 458525 Email: john.richards@cambridge.gov.uk

Wards affected:

Arbury, East Chesterton, West Chesterton, Kings Hedges

Key Decision: No

1. Executive Summary

- 1.1 This report outlines changes to the Council's Environmental Improvement Programme (EIP) during 2018/ 19, and reviews the latest round of applications received within North area.

2. Recommendations

The North Area Committee is recommended to:

1. Note the operating amendments to the programme agreed by the Executive Councillor for Streets and Open Spaces following Environment and Community Scrutiny on 21 March 2019
2. Note the allocation of funding to continue with a programme across all areas of Cambridge for the period 2019-21
3. Consider the allocation of £6,616 from local area EIP funds in 2019/ 20 towards the provision of 40 summer hanging baskets in Campkin Road, and along Chesterton High Street

4. Note those new North area project aspirations received in the latest 2019/ 20 round recommended to the Executive Councillor for Streets and Open Spaces for funding from the new central, city-wide, strategic EIP allocation
5. Consider those remaining new North area project aspirations received in the latest 2019/ 20 round for funding as part of the local North area programme for 2019/ 20
6. Support those projects selected for implementation, subject to them being viable, obtaining consents as necessary, positive consultation and final approval by the Council's Place Board, Ward and Executive Councillors, where required.

3. Background

- 3.1. The Council's Environmental Improvement Programme (EIP) has been operating as a rolling programme since 2004. The programme budget, which has been £170,000 per annum for the most recent period up to 2018/19, has been devolved to Area Committees to allocate to outdoor public realm improvement schemes, identified through Ward Councillors. The creation of direct, lasting and noticeable improvements to the appearance of the public realm environment has been at the heart of the programme, since its introduction. The current EIP eligibility criteria are set out along with the programme application form in **Appendix B**.
- 3.2 The programme has been subject to periodic review to improve flexibility, ensure good value and help speed up project delivery. That said, there have been delivery difficulties where project aspirations have complexities, such as where they involve the public highway. Such difficulties have led to a disproportionate impact on staffing resource, with the associated projects often taking a significant amount of time and staffing to deliver.

- 3.3 Year 2018/ 19 was the last of the previous four-year programme funding commitment and so, it was appropriate to use the opportunity to consider the future focus and composition of any extended programme. EIP work remains much valued by councillors and communities alike, but warranted review and potential re-focus to ensure it continues to best meet strategic objectives and the needs of a rapidly expanding city.

4. Programme Review and Funding

- 4.1 Since 2011/ 12, approaching two hundred separate EIP projects were added to the programme by the four Area Committees city-wide. These varied in cost between a few hundred to tens of thousands of pounds. Of the prioritised projects, just over three quarters were completed by the end of the funding period to March 2019. The remainder are being progressed as resources allow, with most expected to be completed by end of 2019/ 20.
- 4.2 Over the years many submitted and approved EIP projects have focused on improvements to core highways and transport infrastructure, which is dependent on agreement with the County Council, as Highway Authority and, in certain cases, such as Traffic Regulation Orders, to statutory processes. In order not to further complicated programme development and delivery, such aspirations have more recently been directed towards the County's Local Highways Improvement (LHI) programme.
- 4.3 The end of the previous four-year EIP funding commitment provided an opportune point to review what has worked well, and not so well, and options for future investment. Engagement with the Council's SLT/ Executive suggested an appetite to retain a capital funded programme, but one more aligned with core corporate and service objectives, and operational needs.
- 4.4 EIP has been successfully used to support other public realm infrastructure investment; including s106 funded improvements secured through new growth in the city. As s106 and other such investment opportunities diminish in the years ahead, there is expected to be increased pressure for EIP to help 'bridge the gap' remaining.

- 4.5 During 2018/ 19, and with the support of SLT/ Executive, officers explored how a future programme might be re-shaped. Retaining a ward Councillor led approach was still favoured, but one further informed by other areas of Council work – including the day to day operational needs of the service.
- 4.6 It became apparent, too, that there were a number of common themes emerging from the area led application programmes where there may be merit in adopting a more strategic, city-wide approach. Examples include:
- Verge and grass landscape protection/ enhancement measures
 - Engineered tree pits and new street trees, to increase canopy
 - Enhanced seating, and lighting
 - Community orchards, and notice boards
 - Pictorial meadows
 - Public drinking water outlets/ fountains
 - Improved pedestrian way-marking signs
 - Rationalising signing and other street furniture
 - Enhancing materials in sensitive conservation areas
 - Improving private shop-front forecourts
 - Murals and related street art
- 4.7 Efficient delivery of the Environmental Improvement Programme across all areas in recent years has led to savings against many project allocations. Additionally, some projects have been abandoned, deferred or become delayed. The overall effect is that capital reserves built up in all areas. Following consideration by Scrutiny Committee on 11 February 2019, the Executive Councillor for Strategy and Resources approved the allocation of £170,000 re-phased from 2018/ 19 to continue with EIP in 2019/ 20, and a separate budget proposal (C4192) of £170,000 for the following year 2020/ 21 (subject to annual budget setting). A further review will be carried out before any commitment is made beyond 2020/ 21.
- 4.8 It was further agreed by the Executive Councillor for Streets and Open Spaces, following Environment and Community Scrutiny on 21 March 2019, that this new investment be split; retaining £100,000 per annum to allocate to local area voluntary and community sector/ Ward Councillor promoted projects across the four Area Committees (split

proportionately and with individual schemes subject to approval by Area Committees, as previously), and directing the remaining £70,000 towards a more strategic, city-wide programme led by officers and subject to approval by the appropriate Executive Councillor (as is currently the case for Minor Highways Improvements – the City Council contribution towards County Council LHIs).

- 4.9 Of those themes outlined in 4.6, officers have subsequently agreed with the Executive Councillor that the initial focus of this new, strategic, EIP allocation should be on initiatives to protect and make better amenity use of the city's grassed verges, enhancing tree canopy, encouraging biodiversity and providing further, free to use, public drinking water outlets.

5. Further Programme Applications

- 5.1 Applications for potential new EIP projects were sought from ward councillors, and local community groups, across all areas during late Summer 2019. A copy of the application form is included at **Appendix B**. This has identified potential new projects to be funded from both the respective local area, and strategic city-wide, EIP funding allocations.
- 5.2 The apportionment of area EIP funds across the city has been updated to reflect population changes since 2015-19. South area in particular is now eligible for a larger share of the overall programme budget as a direct consequence of new growth around Trumpington. North area now receives 2.1% less, but there is still some £27,500 new funding available to consider area led requests in 2019/ 20.
- 5.3 Some 8 new viable project suggestions have been identified in North area during the latest application round, as set out in **Appendix A**. Each has had outline consideration by officers for eligibility and practicality; with an estimate of the likely costs involved in delivering those projects considered, at this stage, to be potentially feasible. An additional column has been included identifying where there may be delivery risks or other uncertainty, with supporting commentary.
- 5.4 Since 2011/ 12 Area Committees have supported the practice of re-charging the costs of providing seasonal hanging baskets in a number of local 'High Streets' to EIP. This has included Chesterton High Street,

and more recently Campkin Road, within North area - where the annual provision and upkeep of 40 baskets each Summer costs the Council some £6,616.

- 5.5 Efficient delivery of the Environmental Improvement Programme city-wide can lead to savings against individual project allocations. Whilst the exact budget available for allocation to new project applications across North area in 2019/ 20 is dependent of the final costs of schemes currently being delivered, latest estimates suggest there should be some additional funding available to 'top-up' new funding available over the 2019-21 period. Additionally, some aspirations are suited to funding from the new £70,000 strategic city-wide budget allocation.

6. Suggested Way Forward

- 6.1 Two of the new project aspirations received for North area in the latest round (Appendix A suggestions N2 and N3) align with the initial focus of the new strategic, city-wide EIP allocation. They may therefore be considered for centralised funding (rather than area specific allocated funds). Whilst there may be insufficient strategic EIP funding to progress both, project N3 (Highworth Avenue) supports the Council's separate aspiration (subject to annual budget setting round) to enhance tree canopy across Cambridge. Whilst neither project may require local area funding in order to proceed in some form, officers feel it would be prudent to make provision for N3 should Area Committee consider it a priority.
- 6.2 Project reference N2 focuses on re-establishing a section of grass verge at the Milton Road end of Gilbert Road, close to the site of the former Primary School. A number of alternative approaches to verge management are in the process of being trialed across the city and this project, if viable, should helpfully contribute towards that work.
- 6.3 Aspiration N7; to create a new amenity space at Mitcham's Corner, requires further assessment work in order to identify what might be practicable. Area Committee will also be aware of the longer term Local Centres Improvement aspiration, linked to the developing SPD for this area. At this stage officers consider it might be worthwhile undertaking a feasibility study for the idea, in order to inform future consideration.

- 6.4 The Head of Environmental Services has suggested that officers explore with the Cambridgeshire County Council Highways team whether project aspiration N5 might be funded from their Local Highways Improvement programme. Given the annual application process, that is not expected to be possible before 2021/ 22. Given the relatively minor cost involved (c£2,500), Area Committee may wish to consider local area EIP funding in order that the work might proceed earlier.
- 6.5 Projects N1, N4, N5, N6, feasibility for N7, and N8 will need to be funded from area funds if they are to be prioritised in 2019/ 20. Further, N3 may require support if it is to proceed. The total estimated cost of these projects is some £23,000. Area Committee is therefore asked to consider, and determine, whether it wishes to support funding each of these aspirations, along with summer hanging baskets, from the remaining and new local area funding available in 2019/ 20.
- 6.6 Each of the four Area Committees will be considering new EIP project aspirations, and funding allocations, in the Winter/ Spring 2020 round. Those projects to be funded from the new central, strategic, city-wide allocation will be considered, and determined, by the Executive Councillor for Streets and Open Spaces (in consultation with area Ward Councillors as necessary).
- 6.7 Those projects unable to be prioritised from local area, and strategic, EIP allocations might be rolled forward and considered in any further round in 2020/ 21 (subject to annual budget setting), alongside any further applications received from future invitation rounds.

7. Implications

(a) Financial Implications

The current EIP has an approved capital budget allocation of £170,000 per annum up to and including 2020/ 21 (funding re-phased for 2019/ 20 year; 2020/ 21 subject to annual budget setting). Those new projects identified as being viable at this time, provided they are developed carefully, are not anticipated to generate significant revenue implications for the City Council. Where projects are on the public highway or hard-surfaced definitive footpaths, ongoing management and maintenance is generally the responsibility of Cambridgeshire County Council.

(b) Staffing Implications

Historically a small number of projects have proven difficult to develop and deliver for reasons as laid out in this report, and have had a disproportionate impact on staffing resource in comparison with other programme work. The programme needs to be managed and delivered within the existing funded staffing resource (2 FTE).

(c) Equality and Poverty Implications

Environmental improvements have historically been prioritised across all areas proportionate to population and in accordance with locally identified need. The impact of all programme schemes on Equality Act 'protected groups' is assessed at the design/ planning stage. All hard infrastructure schemes are designed to national standards to accommodate the needs of those with physical impairments, including mobility, sight and hearing. The overall impact of the programme is considered positive.

(d) Environmental Implications

The programme aims to preserve and improve the quality of the natural and built public realm environment across Cambridge, in a manner that does not contribute towards climate change and leaves a positive legacy for future generations. The overall impact of the programme on the environment within Cambridge is therefore rated as +M (positive; Medium).

(e) Procurement Implications

The programme projects are either delivered in-house utilising existing resources within the Streets & Open Spaces service, or via existing framework contract arrangements. To ensure value for money, the larger programme schemes may be delivered through competitive tender processes.

(f) Community Safety Implications

The programme is designed to deliver local public realm environmental improvements and foster increased pride of place and community cohesion. As a result, the programme is considered to have a positive impact on community safety.

8. Consultation and communication considerations

All the programme's projects are consulted on at the planning/ design stage, with the level/ type of consultation determined by and proportionate to the

nature, scale and scope of the proposed project. With the majority of the programme being small-scale projects, it is imperative that the proportionate principle continues to be followed.

9. Background papers

Background papers used in the preparation of this report:

Environment and Community Scrutiny Committee meeting 21 March 2019 – paper and meeting minutes.

10. Appendices

Appendix A – Summary of Potential EIP Schemes for 2019/ 20 – North Area

Appendix B – EIP Application Form and Eligibility Criteria 2019/ 20

11. Inspection of papers

To inspect the background papers or if you have a query on the report please contact:

John Richards, Public Realm Engineering and Project Delivery Team Leader,

Tel: 01223 – 458525

Email: john.richards@cambridge.gov.uk

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SUMMARY OF POTENTIAL EIP SCHEMES FOR 2019/ 20 - NORTH AREA

No.	Scheme Title	Scheme Description	Proposed by	Ward	Estimated Cost £	Risk to Delivery Rating R/A/G	EIP Allocation Requested £	Comments
N1	Hurst Park estate - community notice board	Provision of community notice board; likely at the main entrance to the estate on Hurst Park Avenue from Milton Road.	Cllr M Sargeant	West Chesterton	1,500	Green	1,500	Hurst Park estate has a very active Resident's Association, and the provision of a notice board would assist publicising local community events. Location will require agreement with County Council Highways team, but considered unlikely to be problematic.
N2	Gilbert Road - reinstatement of grass verges	Reinstatement of grass verge areas at the Milton Road end of Gilbert Road; likely lost to asphalt during the time of the adjacent former Primary School.	Cllr M Sargeant	West Chesterton	10,000	Amber		Plots 1-11 Gilbert Road form the former Primary School, and now ApartHotel currently under construction. Numbers 13-21 are residential properties with scope to return verges from asphalt to grass, or other planting - and is suggested as the initial focus. Liaison would be needed with County Council Highways and public utility companies. There would be community, streetscape and environmental benefits, and potentially encourage planting of further street trees in the future. Funding from new strategic EIP allocation under consideration.

APPENDIX A

N3	Highworth Avenue - new tree pits and re-introduced street trees	Reintroduction of street trees (with supportive engineering works) to replace those lost over the years and return the road to an avenue.	Cllr M Sargeant	West Chesterton	10,000	Amber	10,000	Highworth Avenue has lost grass verge areas, and street trees, over time and is now quite a hard landscaped environment. The re-introduction of trees will require significant engineering works, with particular care needed to ensure success. Whilst 7 potential locations for trees have been identified, it is unlikely there will be sufficient funds for more than 2-3 new trees and associated works. Will require agreement with County Council Highways. Potential to include within new strategic EIP allocation. Budget bid for new street trees programme, if approved, may have potential to assist funding.
N4	West Chesterton - cycle parking hoops	Addition of suitable 'hoops' to facilitate parking of cycles against bollards, sign posts, lighting columns and the like at various locations across the ward.	Cllr M Sargeant	West Chesterton	1,500	Amber	1,500	Proprietary products are available that clamp around existing street furniture elements facilitating easier, and more stable, parking for cycles in areas where there is insufficient space for introducing conventional racks. Locations would require careful selection and approval from County Council Highways
N5	Hurst Park estate - verge protection TRO	Traffic Regulation Order to prohibit parking on verges and footways in Hurst Park Avenue, Orchard Avenue, Highfield Avenue and Leys Avenue.	Cllr M Sargeant	West Chesterton	2,500	Amber	2,500	The Resident's Parking scheme introduced in Ascham Road and Gurney Way has displaced commuter parking in to the Hurst Park estate, including on to the verges. Subject to support and statutory process to be undertaken by the County Council, a TRO should ensure these areas can be maintained in good order. Funding from County Council LHI programme might be considered; but unlikely this could be before 2021/ 22.

APPENDIX A

N6	Perse Way - bench enhancement	Two benches adjacent to Flats 14 - 68 Perse Way are in poor repair, with slats for backs and seats missing. Bases and end/ mid supports appear sound and, as the benches appear original and add character, the proposal would be to refurbish rather than replace them - if practicable.	Cllr M Todd-Jones	Arbury	2,500	Green	2,500	If the existing benches are beyond economic repair, the provisional sum suggested should be sufficient to enable their replacement with new, albeit shorter, variants.
N7	Mitcham's Corner - public realm enhancement	Creation of a new public amenity space in to the raised grass 'island' area in the centre of Mitcham's Corner gyratory. To include new paving, seating, planting and waste/ recycling bins.	Friends of Mitcham's Corner	West Chesterton	2,000	Amber/ Red	2,000	The practicability of this suggestion is, at this stage, uncertain. It's cost could be significant, and further investigation is needed to identify what might be possible. The cost, and risk to delivery, entries (at this stage) reflect the undertaking of a feasibility study.
N8	Hazelwood Close play area	Installation of a 'curve of light' style slide in to the main play area at Hazelwood Close.	Officer led suggestion, in order to enable previously supported work to commence. Originally proposed by Cllr M Todd-Jones	Arbury	3,000	Green	3,000	The Council has this piece of play equipment in store awaiting re-use. The main play area at Hazelwood Close is suited to, and would benefit from, it's installation. North Area Committee previously supported use of £1,500 local area EIP funding for this, but the costs could be up to £4,500 as improvements to safety surfacing would also be needed

TOTAL

33,000

23,000

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Environmental Improvement Programme (EIP)

2019/ 20 Year Applications



Please complete and return to eipprojects@cambridge.gov.uk by end of 5 August 2019

First Name	<input type="text"/>
Surname	<input type="text"/>
Organisation	<input type="text"/>
Address	<input type="text"/>
Post Code	<input type="text"/>
Telephone	<input type="text"/>
Email Address	<input type="text"/>
Location of suggested Environmental Improvement	<input type="text"/>

Are your 3 Area Ward Councillors supportive? Yes ☐ No ☐

Issue/Problem – please outline what you would like your application to address:

Suggested Solution – please outline how you feel your objectives might be best met:

Benefits to the Local Area – please outline who would benefit, and how:

Eligibility Criteria for Environmental Improvements

Please indicate which of these criteria would be met by your application:

Essential Criteria	tick	Desirable Criteria	tick
The scheme has a direct, lasting and noticeable improvement to the appearance of a street or area		The project will benefit a large number of local people	
The scheme is publicly visible and accessible		It is easy and simple to implement	
If the scheme is on private land, the owners' permission has been granted (unless there are exceptional circumstances by which the Area Committee may wish to act unilaterally, with full knowledge and responsibility for the implication of such action)		It features the active involvement of local people	
The scheme provides low future maintenance costs.		It meets one/more key policy objectives (e.g. improves community safety or contributes to equal opportunities)	
		There is potential for inclusion of employment training opportunities	
		Additional 'partnership' funding is available.	

Ineligible for funding:

- Projects costing in excess of £5,000; without Area Committee authority
- Where a readily available alternative source of funding is available
- Revenue projects (i.e. management and maintenance of existing facilities)
- Schemes that have already received Council funding (unless it can be clearly demonstrated that this would not be 'top up' funding)
- Works that the City or County Council are under an immediate obligation to carry out (e.g. repair of dangerous footways)
- Play areas (S106 funding should pay for these facilities).

Other Information:

The following categories of work were agreed as being eligible for funding by the Area Committees:

- Works in areas of predominately council owned housing
- Works to construct lay-bys where a comprehensive scheme can be carried out which not only relieves parking problems but achieves environmental improvements.

Thank you for completing your application.

All sections of this form must be completed and returned to eipprojects@cambridge.gov.uk by Monday 5th August 2019 in order to be considered.

Prior to that deadline, further advice is available from the above email address, or by calling the Streets and Open Spaces Development Unit on 01223 45 8525.

Neighbourhood Profile

Cambridge City North – November 2019



Wards: Arbury, East Chesterton, King's Hedges and West Chesterton

Produced by:

Cambridgeshire Constabulary:

- Inspector Paul Rogerson
- Sergeant Shawn Emms

Community Safety Team, Cambridge City Council:

- Lynda Kilkelly, Community Safety Manager
- Sarah Steggles, Senior Community Safety Officer (Anti-Social Behaviour)



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1. Introduction

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify on-going and emerging crime and disorder issues, and provide recommendations for future areas of concern and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using data received from the following sources:

- The Safer Neighbourhood Policing Team for the area;
- The City Council's Community Safety Team;
- The general public, via online and telephone crime and intelligence reporting; and
- Consultation with elected Ward and County members.

2. Current Areas of Concern

At the North Area Committee meeting of 13 June 2019, the committee recommended addressing the following local areas of concern:

- ASB and dangerous driving on Fen Road;
- Street based drug dealing; and
- Youth and knife crime.

Lead officers and actions to be taken were agreed following the committee meeting. The work undertaken and current situation is detailed below.

ASB and dangerous driving on Fen Road

Objective: To address ASB and dangerous driving on Fen Road

Action Taken: Building on previous work where proactive patrols were undertaken in and around Fen Road (when resourcing allowed), the Cambridge City North Team formalised these into a dedicated operation (Op HELVELLYN) to run until the end of 2019, tackling the ongoing issues highlighted at the last North Area Committee meeting.

Since its inception in July, Op HELVELLYN has been running with officers from the North Team, response officers and officers from the special constabulary carrying out dedicated patrols in the area at key days and times. The timings of these patrols have been

determined through analysis of calls for service in the area in the preceding six months. This ensured that limited resources were used most efficiently. The purpose of Op HELVELLYN was to raise police visibility, reassure the public and curb offending.

With a regular police presence in the area, the North Team has not just raised police visibility with a view to reassuring residents that we are taking action, but has also successfully deterred drivers from acting in an anti-social manner or committing road traffic offences. Visibility has been magnified using social media as this enables us to inform residents across the city and wider area that we are tackling the problem. Through use of traditional and new media, we continue to receive valuable input from both members of the public and local residents, meaning we can hone our patrols and make them ever more efficient, allowing us to ensure resources are where they need to be when they are needed.

Since 11 July 2019, officers have spent in excess of 60 hours on overt patrols on Fen Road alone, resulting in seven vehicles being seized, ten tickets issued for motoring offences (such as not wearing seatbelts and using mobile phones) and two arrests made.

Current Situation: During the six months prior to Op HELVELLYN, there were over 40 calls for service regarding Fen Road including ten road related calls, one road traffic collision and two vehicle nuisance calls. Since the start of Op HELVELLYN in July 2019, police have received 32 calls for service regarding Fen Road that have resulted in incidents being raised. Of these only one has been road related (concern for an overgrown hedge blocking the path). One was a reported road traffic collision and one was a report of vehicle nuisance (work is ongoing to issue a S59 Police Reform Act notice to the driver and vehicle).

In addition to Op HELVELLYN, the North Team has worked closely with Highways England and PC Jon Morris, our Traffic Casualty Reduction Officer, to look at the actual vehicle use within Fen Road. To this end, a Speed Data Recorder (SDR) was placed on Fen Road, near to the junction with Izaak Walton Way, between Monday 20 September 2019 at 13:00 and Sunday 27 September 2019 at 11:59 to monitor traffic speed, type and frequency. Initial findings suggested a high level of compliance by road users; however, a discrepancy in the numbers of vehicles recorded travelling eastwards compared to those travelling westwards has resulted in the data having to be discounted. Work continues to resolve this discrepancy and a second data recording period is to be sought. When we have this, we will seek to publicise it. A new SDR was installed on 14 November 2019 and we are awaiting results.

Further enquiries with Highways England (HE) reveal that the current speed restriction measures are the most suitable. A report from HE states that *“full width humps had been removed previously at the request of the local residents due to the excessive noise caused by the larger vehicles accessing the industrial estate (skip lorries for example). This is also a bus route and any full width feature would require a 3.70m plateau to prevent buses grounding out by straddling the feature lengthwise. I do not believe this would be possible for the majority of this road due to the location of property accesses”*.

From a policing perspective, it is not clear what more we can do. Whilst a police presence clearly reduces calls for service and reassures the public, with the other demands on our

limited resources, it is difficult to see how we can justify the continuation of this level of police presence for years to come. Op HELVELLYN has resulted in allocating the equivalent of one full-time officer spending their entire duty at Fen Road for two weeks and in return we have seen an average of a single ticket issued for every six hours of patrol time. The geography of Fen Road plays a part and if the crossing was removed, it is possible the issues would subside. Of course, this is expensive and likely impractical. Whilst police can support enforcement in the area, we feel that partners and residents are best placed to organise together and investigate longer term solutions that will reduce the need for enforcement. This would include (but not be limited to) well thought-through signage and a Local Highways Initiative bid.

Lead Officer: Sergeant Shawn Emms, Cambridgeshire Constabulary

Street based drug dealing

Objective: To understand and target street-based drug dealing

Action Taken: Following its success earlier this year, Op CARMEL has been adapted to be a rolling operation targeting areas right across the city, with several areas targeted within the North. By analysing information gathered from crime and incident reporting, Facebook groups, community intelligence and police information systems, we identify 'hot spots' of activity and then target a new area every month.

Having created a focal point for our activity, we conduct street-based community consultation to ensure we understand problems in that area, ensure people know how to report in future and clarify with people what we do with that information.

Officers from across the Cambridge Neighbourhood Teams run the operation, tackling reports of street-based drug dealing alongside activity from colleagues such as the Southern Impact Team and partner agencies such as the City Council's Community Safety Team.

During the operation, specific actions are identified which can be taken to make an area less attractive to dealers, and apart from short term actions, like ensuring high visibility patrols to dissuade dealers from occupying an area and seeking to arrest them whenever possible, we look at longer term solutions which include (but are not limited to), mobile CCTV, removing visible barriers, such as overgrown hedges, increasing lighting or increasing natural surveillance, etc.

To date, Op CARMEL has targeted seven areas within the city, with further areas identified for future targeting and we continue to gather new data to steer future work. Officers assigned to Op CARMEL have carried out over 200 hours of dedicated foot patrols, and in excess of 500 households have been visited and offered the chance to complete surveys to seek their views on issues in their area. In October alone, as a result of Op CARMEL patrols, officers from the North team have arrested suspects for drugs offences as well as other crimes, seizing over £5000 worth of Class A drugs and in excess of £1000 in cash. We have secured several charges relating to drug offences and other suspects remain subject to active investigations.

Current Situation: Work continues to identify vulnerable geographical locations and a timetable has been drawn up identifying the next five or six locations where street-based drug dealing is occurring. By monitoring continued reporting and information from the community, we ensure that we deploy our resources appropriately. By working with partner organisations, the North Team continues to engage with local services and partners to make previously vulnerable areas more hostile to street-based drug dealing.

Lead Officer: Sergeant Shawn Emms, Cambridgeshire Constabulary

Youth and knife crime

Objective: To understand and effectively target youth and knife crime.

Action Taken: Anecdotally there has been an increase in both youth and knife crime within the North of Cambridge and across the wider city area. This is reflected nationally with concerns for the increased vulnerability of our young people in the face of a seeming willingness of some to carry weapons.

The seriousness of these concerns has been reflected by the adoption of child exploitation and serious street-based violence as two of the forces eight priorities for 2019. In response to these concerns, the North Team has undertaken targeted patrols by local officers with the aim of engaging with local community and youths. Officers from the North team have identified key offenders resulting in the most serious being dealt with for crimes ranging from harassment to robbery. As with Op CARMEL, we are also looking at the reasons certain areas attract anti-social behaviour and youth crime and we are working with the City Council's Community Safety Team and communities to 'design out' any environmental factors. We have also forged relationships with youth services (Romsey Mill Youth Group) and schools to identify most likely ring leaders and individuals most at risk.

Since September 2019, the North Team has arrested four young males for a series of violent robberies; three youths for a campaign of harassment, assaults and robberies; more than five youths involved in drug supply; and weapons including knives and imitation firearms have been seized.

Current Situation: Several separate initiatives are underway to manage the issues longer term, and these are being managed by officers other than those in the North Team in conjunction with partner agencies. We are currently in negotiation with a local school to deliver a program called *Transforming Lives* which has previously been run in the Huntingdon area over the last 12 months. *Transforming Lives* is an 11-week program designed to divert those children most at risk of becoming involved in criminality away from this path.

Individuals already identified as being heavily involved in criminality, whether it be drugs or street-based violence, are usually managed by existing specialist teams. However, where individuals are identified as being on the fringes of this behaviour (usually siblings or associates of already identified individuals), they will be managed by neighbourhoods or partner agencies under Op ROMERO. This operation is being developed in conjunction with the Local Safeguarding Children's Board and is being put in place to identify and work

with those children who are at 'emerging' or 'moderate' risk of harm. Currently in its early stages, individuals adopted to this scheme will be managed by schools, safeguarding leads, district Problem Solving Groups and local Neighbourhood officers. This is envisaged as a redevelopment of early intervention; working with schools, partner agencies and parents to identify and prevent at-risk individuals from being drawn into criminal and/or violent behaviour.

Lead Officer: Sergeant Shawn Emms, Cambridgeshire Constabulary

3. *Proactive Work and Emerging Issues*

Cambridgeshire Constabulary

Updates to be given at the committee meeting.

Cambridge City Council

The Community Safety Team continues to take proactive action where there are reports of ASB or nuisance and work closely with the police and other partners when tackling complex cases. We will consider preventative, supportive and enforcement action as appropriate, depending on the nature and risk level of the case.

During the last reporting period, ASB Officers, working in the Community Safety Team, have been involved in dealing with several high-level cases and have acted as appropriate, including:

- County Court action resulting in an outright possession against a tenant in Darwin Drive.
- A Notice of Seeking Possession was served on a tenant following reports of ASB at their property in Arbury. The ASB officer involved is also working closely with the tenant's support worker to look at preventative measures and ensuring all alternative options are explored before further enforcement action is taken.
- Due to numerous reports to Sanctuary Housing about ASB caused by people living in their properties on Garden Walk, the Community Safety Team arranged a residents' meeting with Sanctuary and Metropolitan Housing to listen to the residents and advise how to report ASB. Consequently, two months later we carried out door knocking with the local PCSOs in the area, and no further issues were raised.
- Two young people involved in ASB in Brimley Road and Hanson Court have signed Acceptable Behaviour Contracts.
- We are continuing working in partnership with the police in order to tackle the concerns around ASB in the Fen Road area and are in discussion with South Cambridgeshire District Council where the boundaries cross over.

Emerging issues: We are currently investigating complaints of ASB in Sackville Close, Albermarle Way, Aragon Close, Brackley Close and Dundee Close.

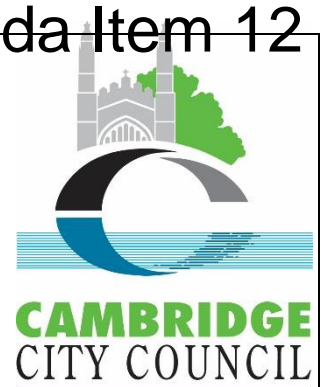
4. *Additional Information*

At neighbourhood level, the [POLICE.UK](https://www.police.uk) website allows for swift access to local crime and anti-social behaviour data at street level. The website can display crimes on a map as well as in chart format, along with trend lines. The three most important sections within this website are: 'overview'; 'crime'; and 'view detailed statistics'. This gives a good overview of issues within the local area.

5. *Recommendations*

Due to the cancellation of the area committee meeting of 28 November and the intervening gap between that date and the area committee meeting of 27 February, we ask that the committee advise, following discussions, on local areas of concern for focus until the next reporting meeting (being 11 June 2020).

Environmental Report



Cambridge North Area

[Covering the wards of Arbury, East Chesterton, Kings Hedges and West Chesterton]

Period of: August 2019 to January 2020

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1. Introduction

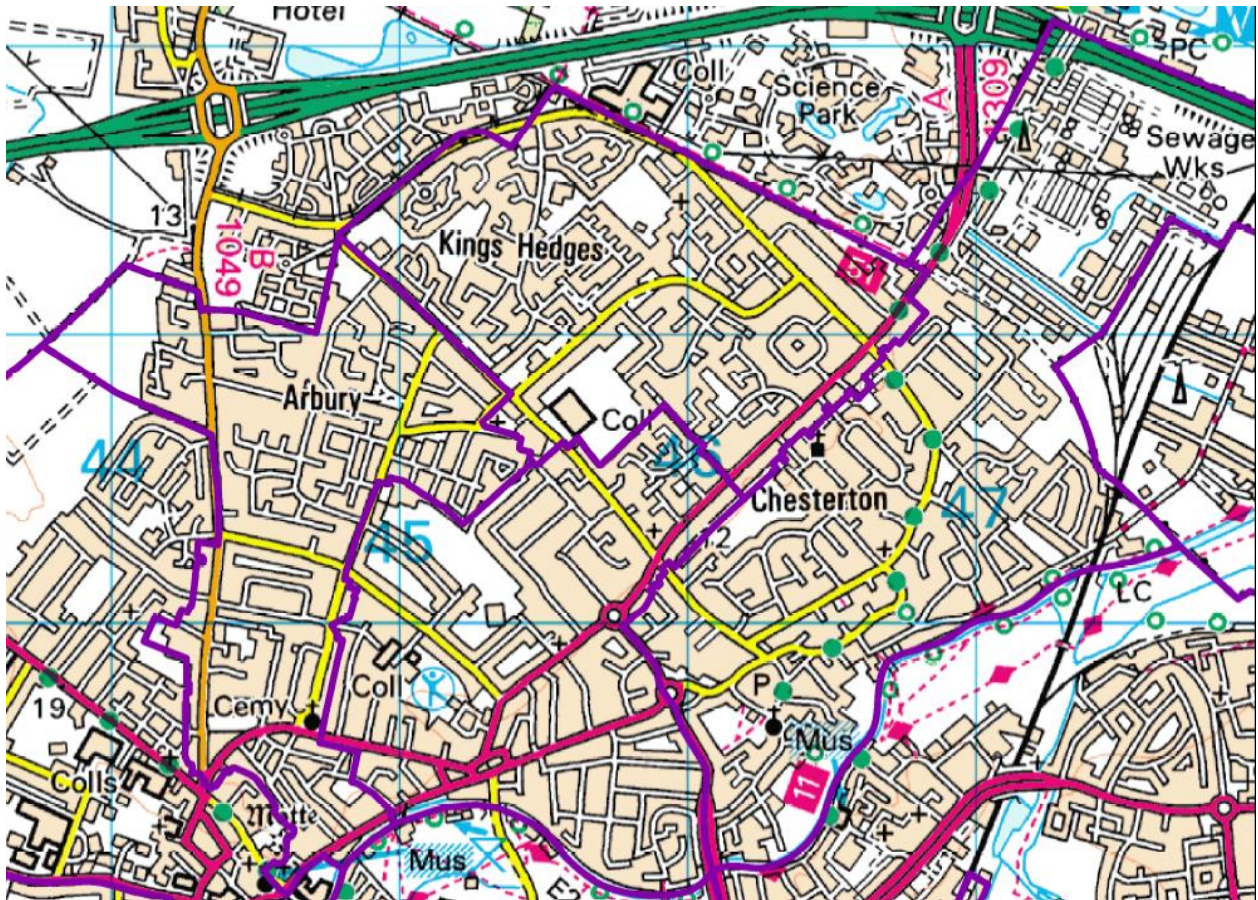
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Dog Warden Service – works to deal with dog fouling and stray dogs across the city
 - d. Enforcement Team - investigate and take action against instances of environmental crime in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – day time and night time noise complaints ,

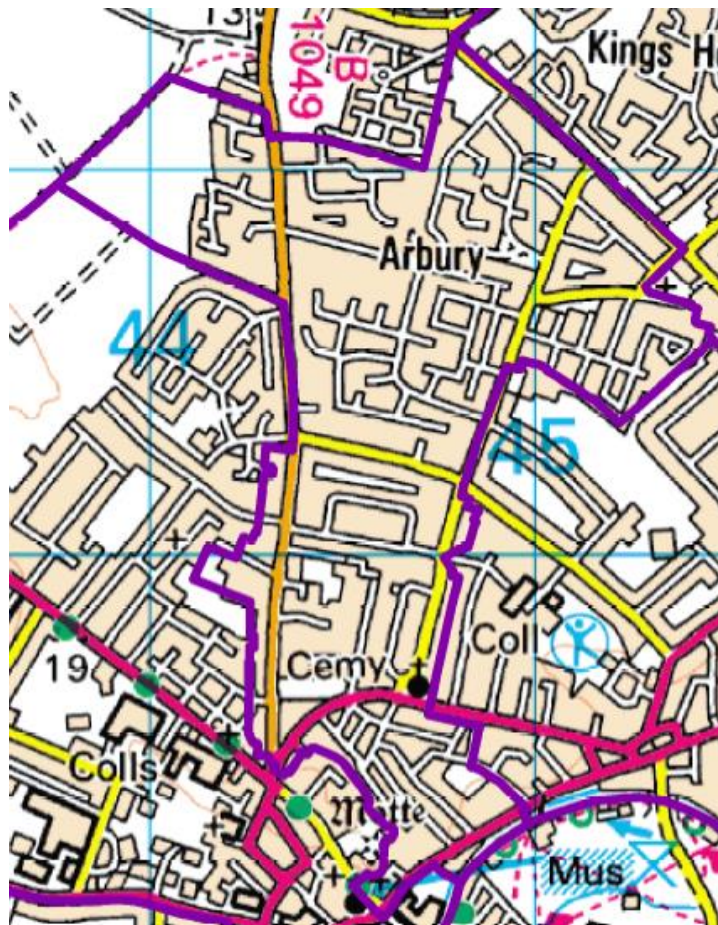
2. North Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



Ward Profile: Arbury

Map



Community Engagement team

The Community Engagement Team worked with Community Payback to undertake some works in Arbury, including edging pavements on Arbury Town Park and Nicholson Way.



The Community Engagement Team went to St Laurence Primary School in December where they visited St Albans Recreation Ground with some of the children and completed community litter picks.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Warden Service

Regular patrolling of all the green and open spaces is conducted within this area, along with targeted patrols of identified fouling and dog control issues hot spots.

- Redfern Close – Resident highlighted the need for fouling signage. New fouling sign was put up at the Close.
- Alexandra Gardens – fouling issued reported. Extra patrols conducted, spoke with dog walkers and dog poo bags given out.
- Finch Road – Fouling issue on grass area reported. Suspect identified and sent warning letter. New fouling sign put up.
- St Albans Recreation Ground – Dog control report received and an on-going fouling problem at the recreation ground. Regular patrols of the area conducted with poo bags handed out to dog walkers. Suspect identified in dog on dog attack, education and advice provided.
- Harding Way – Reports from resident of a dog control problem. Suspect identified, education and advice provided and the situation resolved.
- Hall Farm Road – Fouling issue reported by residents, extra patrols conducted in the area.
- Fortescue Road – Fouling problem reported, suspect identified and sent warning letter.
- Fordwich Close – Fouling issue reported, suspect identified but not substantiated, education and advice provided.
- Kingsway flats (Humps) – On-going fouling problem, regular patrols conducted in the area.
- Perse Way – Fouling problem identified, on-going area patrols being conducted.
- Brackley Close – Fouling problem identified, on-going area patrols being conducted.

Stray Dogs: Five dogs found straying and contained by the public during this period. Three dogs collected by the dog warden service and two taken directly to Wood Green by the finder.

Microchipping: Dogs from St Albans Road and Searle Street were identified as not being microchipped in accordance with the Microchipping Regulations 2015. In one case a warning letter was sent and the keeper updated the details held on an authorised database. In the other case a formal notice was served requiring the keeper have the dog microchipped in accordance with the regulations, and the notice was complied with.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

Enforcement team

During this period twelve abandoned vehicle investigations were carried out. A number of investigations and patrols have taken place over the previous six months across the entire North area.

During the end of 2019 the enforcement team and community engagement team took part in an educational campaign relating to fly tipping and household duty of care. Educational visits, door knocks and leaflets drops were made at numerous properties across Arbury and Kings Hedges



Fly tipping figures and details on fixed penalty notices are listed in detail below.

- Stretten Avenue: This area continues to be an issue despite the recycling point being recently removed. A total of seven fly tips have been investigated resulting in two person(s) receiving fixed penalty notices.
- Histon Road Cemetery: The cemetery continues to be at hot spot for illegal camping and rough sleepers. A total of 13 incidents of illegal campaign have been dealt with by the team. The area is regularly visited by the enforcement team and dog warden service. Any information of note is shared with both the Street Outreach team and Police.



- Fordwich Close: This area has become a concern over the last six months. Only three fly tips have been reported but the amount of waste being left has increased. Three people have been interviewed in relation to offences. The investigations to date have resulted in a community protection warning being issued. Further enquires are on-going in relation to further suspects. Liaison is being made with both housing and waste services in order to reduce the amount of waste being dumped, educate local residents and ensure that suitable bins and collections are in place.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

Operations service

The team continue to maintain all council housing and highway grass and shrub beds across the ward and the operatives have been busy with the gardening winter maintenance work, and carrying out hedge cutting outside of the bird nesting period.

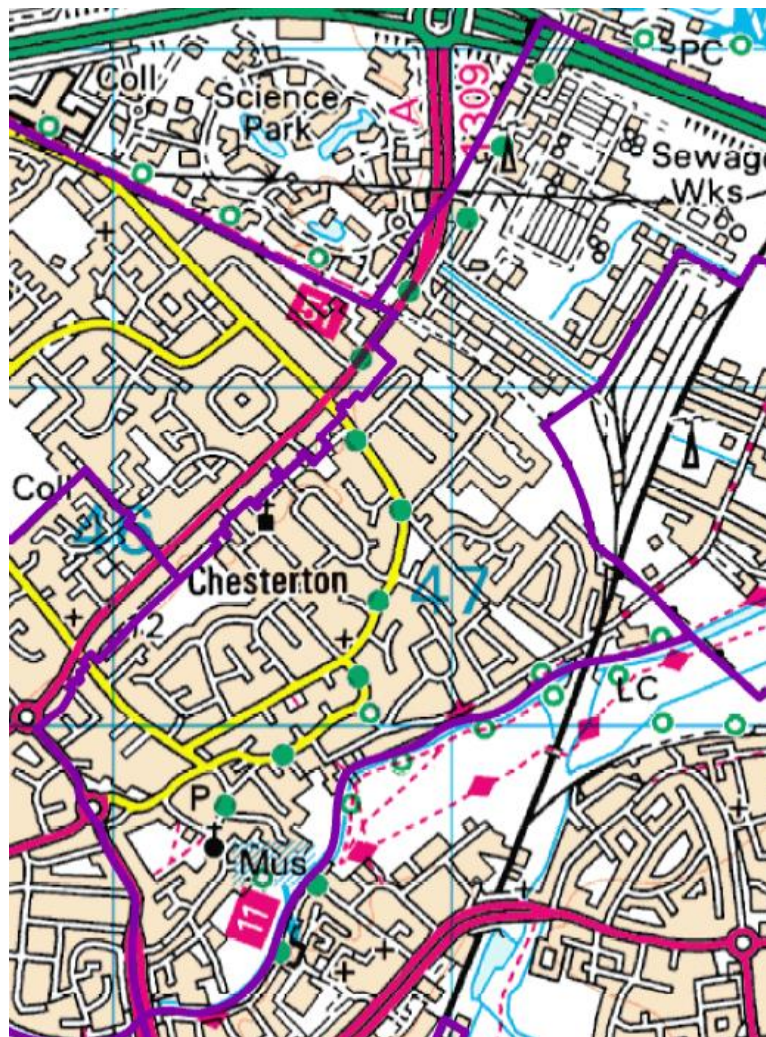
Routine deep cleaning of detritus on footways and carriageways in the Arbury ward is continuing across the ward along with leaf sweeping.

Operatives have trimmed the new hedge along Arbury Road removing obstructions from the cycle path, and removed the ivy on it so it has a good chance of survival. Operatives have also laid wildflower turf on the corner of Arbury Road and Campkin Road, and a new bin has been installed along Arbury Road near the bus stop (Mere Way) as a litter problem had been highlighted in that area.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: East Chesterton

Map



Community Engagement team



The Area Rangers worked with Community Payback to undertake a number of works of East Chesterton, which included cutting back overgrown vegetation at Brownsfield Community Centre on Green End Road, and the removal of fly tipping and vegetation at Pippin Drive.

The team also undertook the clearance and cutback of overgrown vegetation over three days at Moss Bank after liaising with the local residents who are planning on maintaining the area themselves.



The team undertook a community clean-up day in East Chesterton at Ashfield Road / Scotland Road on Saturday 21st September which was supported by the Community Engagement Team, Greater Cambridge Shared Waste, The Methodist Church, Hundred Housing Society, volunteers and Community Payback as well as local community groups and council officers.



If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Warden Service

Regular patrolling of all green and open spaces in the area. All reported fouling problems and dog control issues received fully investigated and where applicable fouling signage put up and education and advice given. Poo bags issued to dog walkers seen on patrols.

- Kinross Road – Fouling problem reported. On-going patrols being conducted in the area.
- Bramblefields and Laxton Way – Fouling problem identified, and increased patrols and fouling signage put up.
- Elizabeth Way – Dog on dog attack. Suspect identified education and advice given.
- Green Dragon Bridge – Dog not under control. Suspect identified, education and advice provided. On-going monitoring.
- Logan's Meadow – Identified as a fouling hot spot. Targeted patrols conducted. One fixed penalty issued for failure to comply with Public Spaces Protection Order, issued to a member of the public for failing to immediately clear up after dog. New fouling signs put up at the site.



Stray Dogs: Six dogs found straying and contained by the public during this period. Three dogs collected by the dog warden service and three taken directly to Wood Green by the finder.

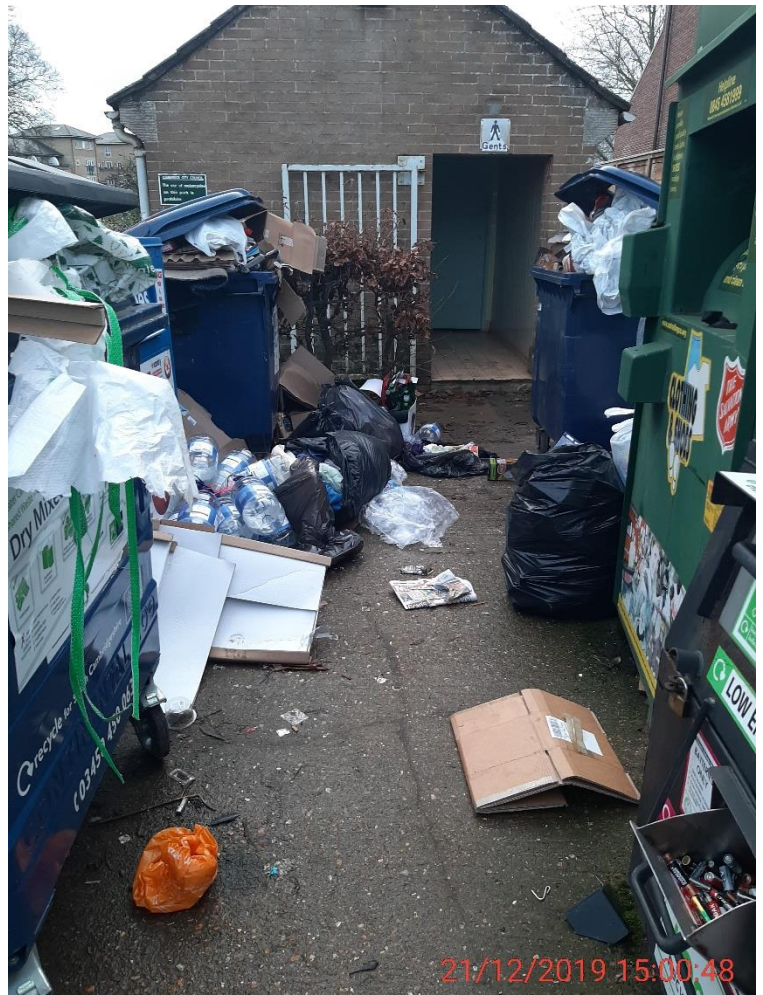
To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.



Enforcement team

Regular patrols are conducted in the area every day spending approximately 20 to 25 hours per week there. Over the past six months officers have investigated 42 fly tips within East Chesterton. Particular attention has been given to the Church Street recycling centre, Mortlock Avenue garages, Maitland Avenue and Dundee Close. These areas have been particularly bad for fly tipping.

- Church Street Recycling Centre – The recycling point seems to be a hot spot area for the dumping of waste outside of the bins. Due to the continuous misuse of this recycling centre, it has now been closed. However, over the past six months officers have dealt with fifteen separate fly tips at the recycling centre. This has resulted in two fixed penalty notices for fly tipping being issued, which have been paid. Also five warning letters have been issued to suspects with a view to educate suspects and change their behaviour.



- Mortlock Avenue garages – This is another site that seems to attract a large amount of fly tipping. Within the past six months officers have dealt with five separate fly tips at this location, however due to the nature of the waste being dumped have been unable to take any further action as there has been no evidence.
- Maitland Avenue – This area seems to have seen an increase in the amount of waste being dumped, with three cases of fly tipping having been investigated in this street. Again due to the nature of the waste being dumped officers have been unable to take any further action. However due to the rise in the amount of waste being dumped officers have stepped up patrols in this area, to try and deter people from fly tipping their waste

- Dundee Close – This area also seems to be a hot spot for the use of and dumping of the silver gas canisters and officers have dealt with several cases. Due to the lack of evidence officers have been unable to take any further action, however, they have been liaising with the residents in the area, to try and help catch the culprits because it seems as though it is not people from the area committing the offences. This close has also benefited from being door knocked for the fly tip campaign with all residents being spoken to or leafleted in regards to fly tipping and their duty of care.
- Logan's Meadow has also caused some issues. With six incidents of illegal camping being investigated, all of these incidents have now been resolved with either the owner of the camp removing it or by the council seizing it. There have also been reports of bonfires taking place in the meadow; however we have been unable to catch the suspects.

Officers have also recently received a report of vehicles being repaired on the public highway in the East Chesterton ward. Officers have investigated this case and on several separate visits found no evidence to support the report. However, the team have written to the suspected garage, to remind them that it is an offence to repair vehicles on the road. Officers will continue to make regular visits to the location, to make sure the business isn't repairing any vehicles on the road.

Abandoned vehicles - Eight suspected abandoned vehicles have been investigated within East Chesterton. Only one of which has been declared abandoned and removed, the vehicle was subsequently destroyed when it wasn't claimed. All the other vehicles were either claimed or removed by the owner.



If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jess Toombs.

Operations service

The team continue to maintain all council housing and highway grass and shrub beds across the ward and the operatives have been busy with the gardening winter maintenance work, and carrying out hedge cutting outside of the bird nesting period.

Routine deep cleaning of detritus on footways and carriageways in East Chesterton is continuing across the ward. The teams continue to monitor the litter hot spots in the ward, Dundee Close, Logan's Way and Meadow and Church Street clearing litter as and when required.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Local Nature Reserves

We supported a corporate volunteer day for the civil servants from the Education Department at Bramblefields Nature Reserve. They helped clear out the pond and a large area of overgrown scrub.



We also held a well-attended hedgehog survey night in August 2019 at Bramblefields where we used a thermal imaging camera and successfully located a young hedgehog.

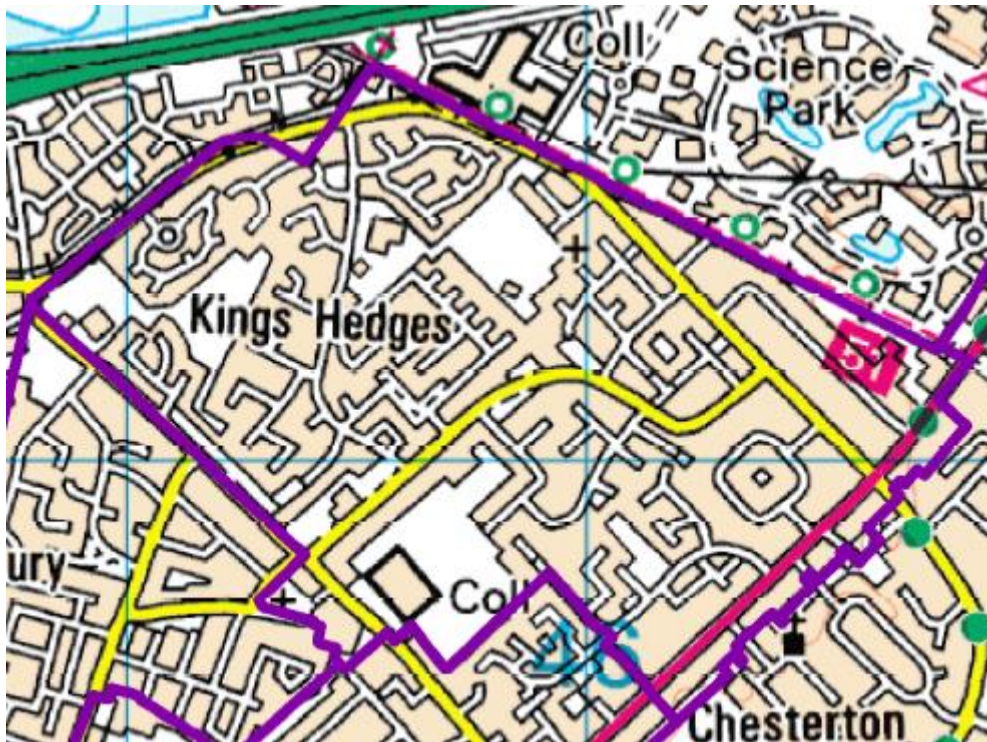


Local company Sentec had a day at Logan's Meadow reserve, with ten volunteers clearing the stream in November 2019, which was much needed as it had been blocked for a while.

We have plans to complete some pond improvements at Bramblefields and to undertake a school art project with Shirley School from March until July at Bramblefields.

Ward Profile: Kings Hedges

Map



Community Engagement team

The Area Rangers worked with Community Payback to undertake a number of works of Kings Hedges, which included cutting back overgrown vegetation at Sackville Close, Aragon Close and Woburn Close.

The Community Engagement Team has had volunteers help with two planting days at Arbury Recreation Ground in November when a new hedge was put in.



We supported a community clean-up day in Kings Hedges on Saturday 28th September which was led by City Homes and supported by Greater Cambridge Shared Waste, volunteers and Community Payback as well as local community groups and council officers.

The Community Engagement Team went to St Laurence Primary School in December; the team visited St Albans Recreation Ground with some of the children and completed community litter picks.

Just outside of the Kings Hedges boundary, the Community Engagement Team attended fresher's week at Cambridge Regional College where we spoke with students about littering and fixed penalty notices and handed out pocket ashtrays:



If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Warden Service

Regular patrols of the green and open spaces conducted with extra attention given to the identified hot spot areas for dog related issues.

- Campkin Road – Case 1 - Repeated straying of dog. Referral made to Wood Green Outreach team for assistance with dog control. Case 2 - Dog on dog attack - Suspect identified, education and advice provided – on-going monitoring.
- Augustus Close – Fouling issued reported. Patrols of the area increased.
- Nuns Way Recreation ground – regular patrols with high volumes of dog walkers seen and poo bags given out.
- Edgecombe Flats – Dog on dog attack. Suspect identified and a referral made to Wood Green Outreach team for help with dog control.
- Kings Hedges Recreation Ground - regular patrols with high volumes of dog walkers seen and poo bags given out.
- Cameron Road - free microchipping was offered by the service at the clean-up day in September and a local resident came along and had their dog microchipped.

Stray Dogs: Three dogs found straying and contained by the public during this period, collected by the dog warden service and taken to Wood Green.

Microchipping: Dog at Crowland Way identified as not being microchipped in accordance with the Microchipping Regulations 2015. A warning letter sent and the keeper updated the details held on an authorised database.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

Enforcement team



Regular patrols carried out in the area and twenty abandoned vehicle investigations were carried out during this period.

During the end of 2019 the enforcement team and community engagement team took part in an educational campaign relating to fly tipping and household duty of care. Educational visits, door knocks and leaflets drops were made at numerous properties across Arbury and Kings Hedges

Fly tipping figures and details on fixed penalty notices are listed in detail below.

- Nicholson Way: This area continues to be a problem with a number of offences at both the recycling centre and outside of the flats. A total of eight offences have been recorded and investigated in this area.
- Edgecombe Flats: A slight reduction in offences has been recorded during this period since the fly tipping and duty of care campaign. A total of five investigations have taken place in this area.
- The Ship Car Park: This area has become a hot spot over the last six months with six recorded offences. Two of these offences had suspects identified and were dealt with by way of fixed penalty notice.



- Woburn Close, Sackville Close and Aragon Close: Thirteen offences have been investigated by the team. All the offences relate to the misuse of the recycling centres. Liaison has been made with between waste and local councillors in relation to the misuse of these sites. Two community protection warnings have been issued in relation to fly tipping offences and one fixed penalty notice. One person was interviewed under caution in relation to misuse of the site and business waste.
- Minerva Way and surrounding court yards: This area has seen a number of fly tips and has most abandoned vehicles reported for a single location. Six fly tipping investigations have been conducted and five abandoned vehicles reported.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

Operations service

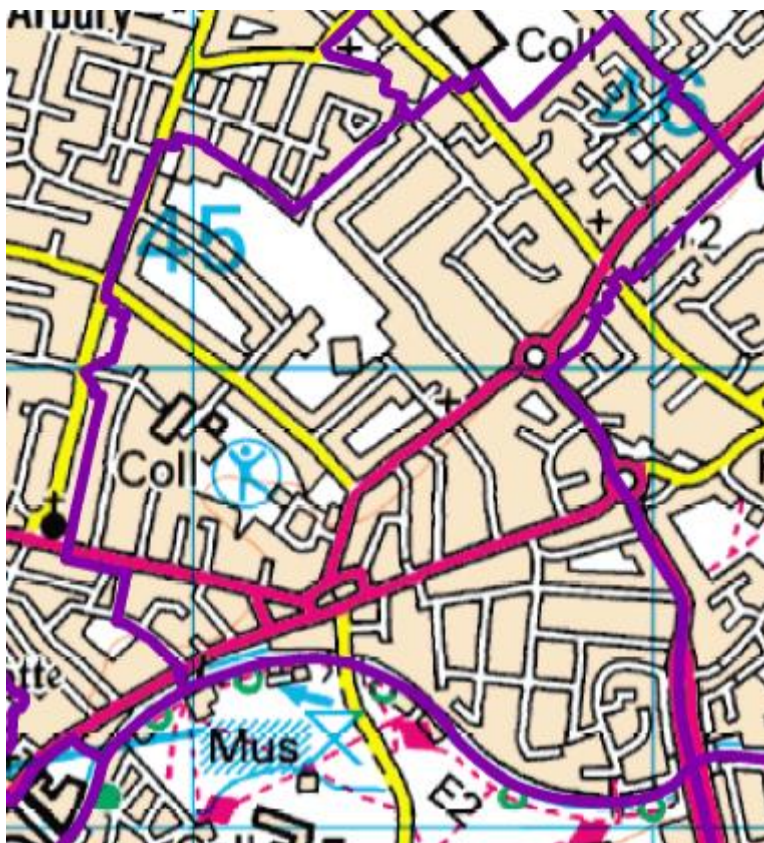
The team continue to maintain all council housing and highway grass and shrub beds across the ward and the operatives have been busy with the gardening winter maintenance work, and carrying out hedge cutting outside of the bird nesting period.

Routine deep cleaning of detritus on footways and carriageways in King Hedges is continuing across the ward.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: West Chesterton

Map



Community Engagement team

What you can do...

- Plant flowers that encourage bees and butterflies to feed
 - Foxgloves
 - Clovers
 - Knapweed
 - Honeysuckle
- If you have a garden – have some fun wild bits
 - Butterfly caterpillars feed on nettles
 - Birds nest in brambles



The Community Engagement Team visited Milton Road Primary School in December and gave a whole school talk on biodiversity which included topics such as habitats, pollution and how to help locally.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Warden Service

Regular patrols at all the green and open spaces in the area. Poo bags handed out to dog walkers as required. Garden Walk was the only hot spot area in the ward, and on-going fouling problems in the area were reported. Patrolling increased.

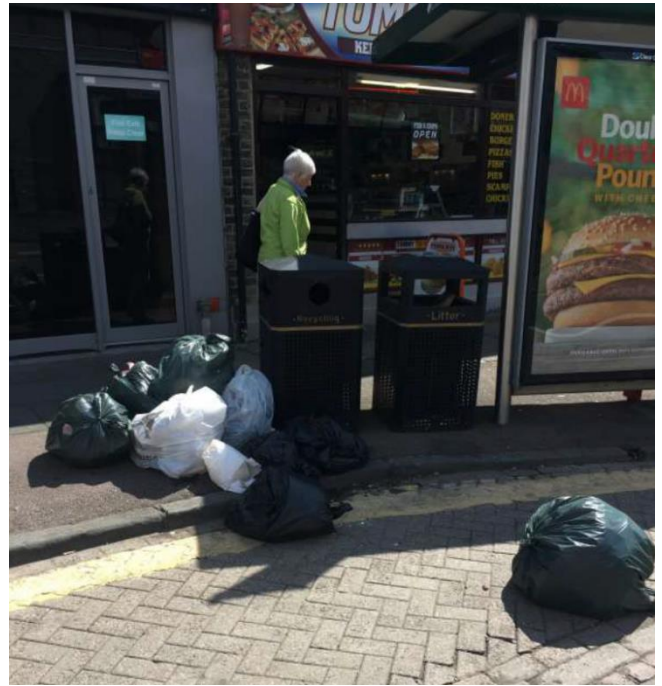
Stray Dogs: Two dogs found straying and contained by the public during this period, collected by the dog warden service and taken to Wood Green Animal Shelter.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

Enforcement team

Officers conduct regular patrols in the area, spending approximately five to ten hours per week there. Officers give particular attention to the Milton Road, Woodhead Drive and Hawthorn Way as these are particularly bad areas for fly tipping.

- Milton Road – There have been a number of fly tips at this location with two fixed penalty notices being issued and these have now been paid. There is also an ongoing investigation into littering from a motor vehicle on Milton Road, the suspect in question has been approached and officers are awaiting their response.
- Woodhead Drive – Officers have investigated several fly tips in this area however have been unable to trace the suspects involved.



- Hawthorn Way – This has also proved to be a hot spot for fly tipping, however again due to the nature of the waste being dumped. Officers have been unable to take any further action as there has been no evidence.

- Officers have also investigated the illegal placement of an Estate Agents Board on street furniture. This resulted in the Estate Agent in question being issued a fixed penalty notice for breaching a Community Protection Notice. This has now been paid.

- Abandoned vehicles - Eight suspected abandoned vehicles have been investigated within West Chesterton. Only one of which has been declared abandoned and removed, and was subsequently destroyed as it wasn't claimed. All the others were either claimed or removed by the owner.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

Operations service

The team continue to maintain all council housing and highway grass and shrub beds across the ward and the operatives have been busy with the gardening winter maintenance work, and carrying out hedge cutting outside of the bird nesting period.

Routine deep cleaning of detritus on footways and carriageways in the West Chesterton is continuing across the ward.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Community Engagement Team Updates

Great British Spring Clean:

As part of the Great British Spring Clean, the Community Engagement Team are organising litter picks across the city to support the 2020 campaign.

You can find out more about the campaign and the events nearby on the Keep Britain Tidy webpage:

<https://www.keepbritaintidy.org/get-involved/support-our-campaigns/great-british-spring-clean>



The council organised litter picks are detailed below:

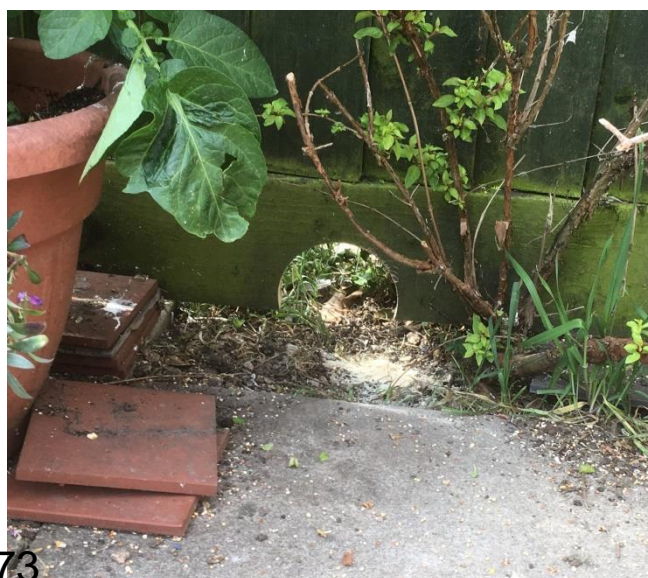
Date	Location	Time
Sunday 22 nd March	Logan's Meadow	10am to 12pm
Wednesday 25 th March	Mill Road Cemetery	11am to 1pm
Thursday 26 th March	Stourbridge Common	10am to 12pm
Sunday 29 th March	Coldhams Common	10.30 am – 12.30 pm
Wednesday 1 st April	Thorpe Way Rec	10am to 12pm
Sunday 5 th April	Cherry Hinton Hall	10am to 12pm
Tuesday 7 th April	Nuns Way Rec	11am to 1pm
Wednesday 8 th April	Pulley Rec	10am to 12pm
Sunday 12 th April (Easter Sunday)	Midsummer Common	11am to 1pm
Monday 13 th April (Easter Monday)	Midsummer Common / Jesus Green	10am to 12pm
Sunday 19 April	Lammas Land	10am to 12pm

In addition should individuals, groups or businesses want to organise their own events for the campaign, then litter picking equipment can be borrowed from the Community Engagement Team by emailing sosvolunteers@cambridge.gov.uk

Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team is able to assist residents by cutting holes in fences to facilitate hedgehog movement between gardens. To date the team have cut over thirty new hedgehog holes across the city.

Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at sosvolunteers@cambridge.gov.uk



Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of October to December 2019):

Event	Date	Area
SOS Funded Community Action Day	05/10/2019	Tenby/Bliss Way
Recycling talk for sheltered scheme	07/10/2019	Stanton House Christchurch St
Recycling talk at a nursery	11/10/2019	Bar Hill
City Homes Community Action Day	12/10/2019	Ditton Fields
Talk for nursery	14/10/2019	Waterbeach Toddler Group
Talk for staff	15/10/2019	Bradfield Centre
SOS Funded Community Action Day	19/10/2019	Paget St Trumpington
Recycling talk for sheltered scheme	24/10/2019	Whitefriars Chesterton
Recycling talk for sheltered scheme	30/10/2019	Talbot House Fishers Lane
Recycling talk for sheltered scheme	21/11/2019	Brandon Court Prospect Row
Stapleford Xmas fair	24/11/2019	Stapleford School
Over festive fayre	30/11/2019	Over Primary School
Mill Road Winter Fair	07/12/2019	Mill Road
Fen Drayton Village Café	14/12/2019	Fen Drayton
Door knocking	17/12/2019	Trumpington Meadows

3. Environmental and Waste Data

Public Realm [North Area]

Period	Activity	Total number of incidents	Ward			
			Arbury	East Chesterton	Kings Hedges	West Chesterton
Aug 2018 to Jan 2019	Fly tipping	163	23	36	84	20
Aug 2019 to Jan 2020*		191	44	36	94	17
Aug 2018 to Jan 2019	Needles	116	12 needles (3 instances)	10 needles (1 instances)	30 needles (4 instances)	64 needles (10 instances)
Aug 2019 to Jan 2020*		89	1 needle (1 instance)	76 needles (7 instances)	0 needles	12 needles (3 instances)
Aug 2018 to Jan 2019	Fixed penalty notices	13	1	1	8	3
Aug 2019 to Jan 2020		29	4	6	10	9

*Data only available between 1st August 2019 to 13th January 2020

Summary of public realm data:

Fly tipping:

Of the 44 reports for fly tip in the Arbury ward, four came from Akeman Street; six at Molewood Close and five at Stretten Avenue recycling centre, no other particular trends with types of fly tipped material were identified in this period. In East Chesterton, there were ten incidents of fly tipping at Church Street recycling centre which is a hot spot that the enforcement team are currently monitoring, no other trends for fly tipping in this ward were identified. In Kings Hedges the majority of waste was fly tipped in and around communal areas and recycling areas of the estates. Thirteen fly tips were from Nicholson Way, eight from Aragon Close and seven from Minerva Way. No patterns of repeat offences have been identified. Repeat fly tips were found in Hawthorn Way and Woodhead Drive areas of West Chesterton. No patterns of repeat offences have been identified.

Needles:

- Arbury: In January 2020 one needle was removed from Carlyle Road near the Alpha Road junction. ,
- East Chesterton: In August there were three instances of needles, one needle was removed from Scotland Road, and on two separate instances 57 and four needles were removed from St Andrews Churchyard on Church Street. In October five needles were removed from Logan's Meadow Local Nature Reserves, in January three needles were removed from Pym County near the play area, three needles were removed from Church Street and one needle from Elizabeth Way.
- Kings Hedges: No needles were found between August 2019 and January 2020.
- West Chesterton: In August four needles were removed from Hawthorn Way, in November seven needles were removed from near to Cutter Ferry Bridge and in December one needle was removed from Mitcham's Corner.

Fixed penalty notices:

Fixed penalty notices issued across the period includes seven for littering, one for abandoning a vehicle, seventeen for domestic waste (including littering and fly tipping), three for illegal advertised estate agent boards and one for failing to clear up dog fouling.

Private Realm [North Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Aug 2018 to Jan 2019	Pest Control	NA	105	NA	NA	NA
Aug 2019 to Jan 2020			102			
Aug 2018 to Jan 2019	Refuse and waste complaints	11	NA	1	0	0
Aug 2019 to Jan 2020		8			0	0
Aug 2018 to Jan 2019	Other public health interventions ²	18	NA	1	0	0
Aug 2019 to Jan 2020		7			0	0
Aug 2018 to Jan 2019	Noise complaints	133 ³	NA	1	7	0
Aug 2019 to Jan 2020		195 ³			5 ⁴	1
Aug 2018 to Jan 2019	Private Sector Housing interventions	79 ⁵	NA	1	2	0
Aug 2019 to Jan 2020		64 ⁵			2	0

¹ All complaints will generally have at least one such action.

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

³ Where multiple complaints have been received from one person these have only be counted as one complaint

⁴ Four statutory notices have been served at the same property

⁵ Please note this figure relates to investigation of reactive service request and does not include proactive inspections.

Waste and Recycling Data [Great Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 19/20	Q2 Jul-Sep 19/20	Q3 Oct-Dec 19/20	Q4 Jan-Mar 19/20	Total for 2019/20
Recycling rate – dry recycling	55.10%	52.28%	49.08%		
Recycling rate – composting	33.67%	31.16%	25.10%		
Amount collected for disposal	44.89%	46.30%	51.11%		

Number of collection completed as scheduled:

This shows the number of bin that were collected as scheduled (in number and a % and therefore the amount also missed).

Quarter	Missed	Possible	Actual	% Missed	% Collected
19-20 Q1	3,590	2,027,570	2,023,980	0.18%	99.82%
19-20 Q2	5,237	2,184,226	2,178,989	0.24%	99.76%
19-20 Q3	3,219	2,147,116	2,143,917	0.15%	99.85%

Month	Missed	Possible	Actual	% Missed	% Collected
Apr-19	1,260	653,426	652,166	0.19%	99.81%
May-19	1,152	712,690	711,538	0.16%	99.84%
Jun-19	1,178	661,454	660,276	0.18%	99.82%
Jul-19	1,986	756,944	754,958	0.26%	99.74%
Aug-19	2,172	731,857	729,685	0.30%	99.70%
Sept-19	1,079	695,425	694,346	0.16%	99.84%
Oct-19	1,109	758,064	756,975	0.15%	99.85%
Nov-19	1,391	695,687	694,296	0.20%	99.80%
Dec-19	719	693,365	692,646	0.11%	99.89%

4. Key contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Enforcement (Arbury, Kings Hedges and West Chesterton)	Jamie Lambert	01223 457845	jamie.lambert@cambridge.gov.uk
Enforcement (East Chesterton)	Jess Toombs	01223 457730	jess.toombs@cambridge.gov.uk
Dog Warden (North area)	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
North Area Operations Team Leader	Kieran Gentle	01223 458282	Kieran.gentle@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525 213774.	recycling.champions@scambs.gov.uk

If you have a question about one of the council's services, you will be able to find a number of answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

5. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scams.gov.uk or telephone 07525 213774.

Estate Improvement Scheme

As part of the Housing Revenue Account (HRA) medium-term financial strategy the Housing Scrutiny Committee approved £1 million per annum for 5 years of capital funding for improvement to City Council owned housing estate. The criteria for each proposal need to meet two fundamental principles:

- The proposal will add value to the asset (the estate)
- The proposal should not act as a substitute for the planned maintenance programme, but it may be prudent for the Council to consider including works from the planned programme where it makes sense to incorporate them.

A steering group has been created to oversee the project, it includes council officers from stakeholder services and representatives from the police. The group has devised a set of additional criteria by which proposals are assessed. Any proposal brought forward as part of the EIS needs to meet at least one of the following objectives:

- Build out future cost (i.e. a spend to save initiative)
- Design out crime and anti-social behaviour
- Make a visible and positive difference to the aesthetics of an estate
- Contribute to strengthening the community on the estate
- Improve the health and safety and/or health and well-being of those living on the estate

The funding has been available from 1st April 2019. We are 7 months into the programme and although relatively little has been spent so far (approx. £10,500) there are 31 different proposals of varying value in the pipeline which should be delivered in relative speed now that a dedicated surveyor has been employed to the project. The current proposals range from a largescale crime prevention re-design project, making changes to mitigate ASB, installation of bike shelters, redesigning communal drying areas and repairing hard standings. Suggestions for proposals have largely come from residents through engagement and walkabouts and we continue to encourage more ideas by promoting the scheme in the residents' publication Open Door and at established resident involvement groups. Residents have played a central role in suggesting proposals and ward councillors have been consulted on specific proposals in their areas, but we would like to increase Member and resident involvement by promoting the scheme at Area Committees. David Greening, Head of Housing and Emily Watts Resident Engagement Officer are available to attend future Area Committees to give an overview of the scheme and answer questions. More information on the proposals can be found on the following page.

Process for Identifying a Proposal	
1	Suggestions comes from a resident, councillor, Housing Officer, Estate Champions
2	A proposal form is completed, this requires certain criteria to be satisfied and relevant services within the council to be consulted to confirm the changes are viable
3	The proposal form comes to the monthly EIS working group for discussion. If all members agree with the proposal consultation can begin
4	Resident Engagement Officer consults the impacted residents and ward councillors. Residents are given 3 weeks to respond to the proposals, if the amount of those in support outweighs those who do not, we have a mandate to begin work. We encourage resident feedback on the proposals, all of which are considered to see if additional changes or amendments can be made to suit those who live in the area.
5	Results are analysed and residents are written to a final time to confirm the consultation outcome and when/if the changes will be made. For very large-scale proposals (e.g. Kingsway) there are additional levels of consultation.

Applicable Area Committee	Proposals with Mandate for Delivery- Consultation has been undertaken	
North	1	Kingsway: Installing secure entry system from ground floor to prevent public access
East	2	East Road: Measures to prevent ASB and increase security
South	3	St Bedes Crescent: Install a metal pergola
East	4	Ditton Fields: Install new suited lock system on communal doors and bin stores
South	5	Fernwood, Bracondale and Heatherfield: Implement measures to reduce ASB and increase security including CCTV
South	6	Ainsdale and Tweedale:- Replace broken fencing and install bike stores
South	7	Fulbourn Road: Install a metal perimeter fence around the green to prevent illegal encampments
South	8	Cherry Hinton Library Flats: Install rear and front gates, lighting, clear alleyway and replace door. Linked to the Cherry Hinton Library planning application

Applicable Area Committee	Proposals in the Pipeline which have not been consulted upon- If these area are in your locality and you are not aware of them, it is because they are at stage 2 or 3 of the proposal process table	
East	1	Ashbury & Golding: Increase fire safety measures by extending the bin store and ensure the bin room is lockable, reconfigure the drying area to better use space for drying and bike storage.
East	2	Bill Briggs Court: Convert unused open garages which invite ASB into proper garages with lockable doors so they are usable by residents.
East	3	Davy Road: Install a new access gate for grass cutter access, repair existing broken gates and repair the perimeter security
East	4	Ditchburn: Install a mobility scooter store
East	5	Ekin Road: Reconfigure drying area so its more useable, providing space for cycle racks and drying space.
East	6	Fison Road: Reconfigure the old recycling area which attracts fly tipping to create a new cycle storage area
South	7	Hanover & Princess Court: Communal area repairs and mitigation of ASB through lighting and CCTV
South	8	Highdene Estate: Reconfigure drying area to provide dedicated bin storage to deliver on fire safety measures
West Central	9	James Street: A parking scheme has just been introduced so we will monitor its progress and potentially add more parking spaces based on demand.
South	10	Langdale: Removal of a broken wall and reconfigure a shed into bike storage
South	11	Litchfield and Neville: Construct a lockable bin store adjacent to the current store for the recycling bins to increase fire safety, install bike storage
East	12	Thorpe Way: Replace old broken wooden knee rail with galvanised metal equivalent
South	13	Upperhall Court: Complete communal area repairs which could not be added to the snagging list to be rectified by Keepmoat
South	14	Walpole St Bedes: Reconfigure drying area to provide dedicated bin storage to deliver on fire safety measures
West Central	15	Albion Yard: Upgrade the car park
North	16	Atkins Close: Upgrade bin store, entry system, install drying area and bike storage
North	17	Beales Way: Upgrade paths
North	18	Bermuda: Install storage for mobility scooters and bike trailers with extra bike storage. Install gate from Histon Road
North	19	Cockerell Road Flats: Upgrade door entry system and signs around the blocks, install drying areas
North	20	Dundee Close: Install bike storage
West Central	21	Honey Hill: Measures to reduce ASB by Install new dusk to dawn lighting, upgrade existing street lighting and landscape appropriately
North	22	Maitland Avenue: Upgrade bin storage area and remove individual bins for replacement with larger metal equivalent, improve fencing around site, remove bin chutes and balcony
North	23	Markham Close: Install secure undercover bike storage, upgrade paths

North	24	Molewood and Hazelwood Close: Upgrade bin stores, install secure undercover bike storage
North	25	Minerva Way: Install bike storage
North	26	Perse Way: Replacement of communal doors and locking mechanism, upgrade bin area, replace broken/ damaged fencing, create a new drying area
North	27	St Kilda Avenue: Upgrade paths and install bike storage

City wide Proposals		
28		Car Park Resurfacing: Augustus Close, Minerva Way, Litchfield Road
29		Fencing: Anns Road, Dennis Road, Britten Place, Helen Close, Rachel Close, Tiveron way, Trevone Place, Wycliffe Road, Velos Walk, Banwell Road, Caledon Way, Edgecombe, Maitland Avenue, Mortlock Avenue, St Kilda, Livermore Close, Rutland Close, Brackley Close, Fordwich Close, Aylesborough Close
30		Communal Lighting on City Homes Land: Replacing exiting broken lights and adding new lighting
31		Street Lighting on City Homes Land: Replacing exiting broken lights and adding new lighting