## Public Document Pack

# Cambridge City Council

# **North Area Committee**



Date: Thursday, 5 September 2019

**Time:** 6.30 pm

Venue: Shirley Primary School, Nuffield Road, Cambridge CB4 1TF

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

## Agenda

In line with wider council policies on waste reduction, we are trying to reduce our use of disposable cups at area committee. Please bring your own reusable mug if you can.

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations Of Interest
- 3 Minutes (Pages 3 14)
- 4 Matters and Actions Arising from the Minutes (Pages 15 20)
- 5 Open Forum

#### **Items for Decision**

6 Environmental Report - NAC (Pages 21 - 46)

#### **Items for Discussion**

7 Network Rail update - Fen Road crossing

City Councillors: Bird (Chair), Todd-Jones (Vice-Chair), Collis, Dalzell, McQueen, O'Reilly, Price, Sargeant, Sheil, Smart, Thittala and Tunnacliffe

County Councillors: Manning, Meschini and Scutt

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# Public Document Pack Agenda Item 3

North Area Committee

Thursday, 13 June 2019

#### NORTH AREA COMMITTEE

13 June 2019 6.30 - 9.30 pm

#### **Present**

**Area Committee Members:** Councillors Bird (Chair), Todd-Jones (Vice-Chair), Collis, Dalzell, O'Reilly, Price, Sargeant, Sheil, Smart, Tunnacliffe, Manning, Meschini and Scutt

#### Officers:

Head of Housing: David Greening

Senior Anti-Social Behaviour Officer: Maureen Tsentides

Committee Manager: Sarah Steed

#### Other Officers in Attendance:

Police Inspector: Paul Rogerson Police Sergeant: Shawn Emms

GCP Head of Communications: Tom Bennett

Project Manager (Milton Road and Histon Road): Paul Van de Bulk

#### FOR THE INFORMATION OF THE COUNCIL

#### 19/12/NAC Election of Chair and Vice Chair - NAC

The North Area Committee Lead Officer assumed the Chair and invited nominations for the Chair.

Councillor Bird was proposed by Councillor Price, and seconded by Councillor Todd-Jones.

On a show of hands, Councillor Bird was elected as Chair. She assumed the Chair.

The Chair invited nominations for the Vice Chair.

Councillor Todd-Jones was proposed by Councillor Sheil and seconded by Councillor Sargeant.

On a show of hands, Councillor Todd-Jones was elected as Vice-Chair.

#### 19/13/NAC Welcome, Introduction and Apologies for Absence

Apologies were received from Councillors Thittala and McQueen and apologies for lateness were provided by Councillor Scutt.

#### 19/14/NAC Declarations Of Interest

The Chair welcomed new City Councillor Collis.

No declarations of interest were made.

#### 19/15/NAC Minutes

The minutes of the meeting held on the 7 March 2019 were approved as a correct record and signed by the Chair.

#### 19/16/NAC Matters and Actions Arising from the Minutes

A member of the public raised an issue with the minutes of 17 March regarding page 15 Geofencing and TROs which the member of the public felt should have been added to the Committee Action Sheet.

2. Requested that North Area Committee recommended that GCP in cooperation with Highways directed officers in their planning for Histon Road to investigate and include a Geo-Fencing system in the final design.

Commented that the Geo-fencing technology had some merit but that it would be difficult to compel haulage companies to use. Everyone had a right to drive where they wanted provided that they followed road regulations.

# Action: Ask GCP Officers if they had considered a geo-fencing system in their final design for Histon Road Scheme.

3. A resident had to pad walls to stop their mirror shaking, the noise created by vehicles was horrendous. Had seen an Eddie Stobart lorry driving along Histon Road. Questioned whether diversion signs were turned down during the day.

Across the road network there were hundreds of signs out for directional reasons or diversions. Signs were only turned down at trigger points (ie: at the beginning and end of diversion routes). Asked for the resident to let them know where the issues were so that she could speak with the Traffic Team and target the areas that were causing day time confusion.

4. Asked whether a Traffic Regulation Order (TRO) had been considered or put in place.

There had been various road closures across the scheme, feedback suggested that Highways England could try to do something different. This was the only Highways England project that had a social media account. Wanted to assure residents that they were not ignoring them. Putting a weight restriction on a road was something that had been discussed with the County Council and the Police however the Police did not have the resources to be able to enforce the weight restriction. Highways England's obligation was to use the roads most suitable to take traffic at night, they did not like using roads like the one in Kings Hedges and a physical closure had been considered. If a weight restriction was put on the road this would move the issue somewhere else.

# Action: Ask Highways, Highways England and the Police for a response to the query

**Geofencing** - note following EU information which will be decided on shortly: <a href="https://ec.europa.eu/transparency/regdoc/rep/10102/2018/EN/SWD-2018-190-F1-EN-MAIN-PART-1.PDF">https://ec.europa.eu/transparency/regdoc/rep/10102/2018/EN/SWD-2018-190-F1-EN-MAIN-PART-1.PDF</a>

Security Guidance for the European Commercial Road Freight Transport Sector ROADSEC Security Toolkit

Directorate-General for Mobility and Transport Land Transport Security <a href="https://doverville.cz/wp-content/uploads/2018/05/mi0418018enn-en-road-comm-transport.pdf">https://doverville.cz/wp-content/uploads/2018/05/mi0418018enn-en-road-comm-transport.pdf</a>

The Action Sheet was noted and an updated copy could be viewed at the following link under 'Committee Action Sheet'-

https://democracy.cambridge.gov.uk/documents/b12612/Committee%20Action %20Sheet%20-%20Post%20Committee%20meeting%2013th-Jun-2019%2018.30%20North%20Area%20Committee.pdf?T=9

## 19/17/NAC Open Forum

Members of the public asked a number of questions, as set out below:

1. This related to a question raised some years ago, when a car crashed into the road sign on Histon Road by Warwick Road. No action has been taken and the two iron supports are a potential safety issue. The HRARA requested that a new sign showing HISTON ROAD be securely fastened to the iron supports.

#### Action: Councillor Scutt confirmed that she would follow this matter up.

2. This related to item 18/73/NAC on the Committee Action Sheet 'Chisholm Trail and Arbury Road update', which detailed that Councillor Sargeant was to organise a meeting with residents regarding stage 3 of the Arbury Road scheme and queried if there was a stage 3 scheme and if there was a workshop in the Autumn.

Councillor Sargeant commented that currently this was not a GCP issue. It was worth getting on the table so if money did become available then the scheme would be ready to go. There was a meeting scheduled in October. There were groups in the city who had strong influences. Officers wanted to hear from residents on Arbury Road and Hurst Park Estate. The plan was to get maps out and look at concerns and see what opportunities there were.

Councillor Manning commented that the County Council had a new officer protocol, where officers have to notify ward members when a meeting takes place. He was also arranging a meeting for Hurst Park Estate residents to see what residents wanted at the officer workshop and wanted as many ideas for Arbury Road as possible.

3. Raised an issue about noise disturbance from 67a Milton Road, Cambridge Day Nursery. Commented that officers had made house calls and carried out noise testing both upstairs and downstairs in their property. Nothing had been done by Cambridge City Council, it was affecting the health of residents and they asked for the noise to stop at 3pm. The nursery was open from 8am to 6pm. They had no neighbours to support them. Had previously worked at Jesus Green crèche and was used to small children and their noise. Asked for help in relation to this issue. Commented that an Environmental Health Officer had not taken action. Referred to a Professor who said that noise pollution was detrimental to people's health and that Cambridge had a lot of noise problems.

Councillor Sargeant commented that he was aware of the issue and had worked with council officers on the matter. Nothing illegal was taking place and

there was no action that the City Council could take. The idea of a byelaw was interesting and he would take this idea away.

Action: Councillor Sargeant to investigate whether a byelaw could be introduced to respond to complaints regarding noise from Nursery.

Councillor Manning confirmed that he had looked into this with Councillor Sargeant and understood noise surveys had been carried out and that no rules had been broken, so it was limited what the councils could do.

4. Raised an issue regarding Hawkins and Campkin Road, expressed concerns that the present repair system did not stand up to the weight / number of vehicles using the local roads. And also queried why mini roundabouts had not been resurfaced when the rest of the road was resurfaced.

Action: Councillor Meschini commented that she would follow this matter up. Highways England were also being asked to contribute to the cost of repair works.

5. Pothole and trebble utility covers on Histon Road just before the crossing by 2 Brownlow Road were loose and made an enormous sound when HGVs drove over them during the night, this could be up to 5-10 HGVs. This had been reported to the City's Open Spaces Team and they asked that North Area Committee approached the utility company on HRARA's behalf.

Action: Councillor Scutt confirmed that she had undertaken a site visit with a County Officer and she would approach Anglian Water to follow up.

**6.** Kings Hedges looked untidy, had photos to illustrate how untidy it looked.

# Action: Councillor Meschini to follow up.

7. Referred to proposals to build new houses / facilities and referred to the Council's Open Space and Recreational Strategy 2011 and commented that Arbury had the lowest protected green space. Asked why the council was proposing to reduce the amount of public open space in this area rather than in other locations. Residents were strongly against this and expressed concerns about a precedent being set for taking public open space away.

Councillor Todd-Jones commented that the proposals were indicative proposals and were currently out for consultation. It was a balance against protecting green open space and other values. He would attend a resident's meeting regarding this issue if one was set up.

Councillor Price commented that housing which was affordable for local people to live in was limited. There was a limited amount of land in Cambridge which could be built on. There were 2500 people in housing need in the city. People who were adequately housed looked for further affordable housing to be built somewhere else.

**8.** Referred to a skate ramp which had been condemned and asked what was being put in place to compensate for the loss of a valuable asset to children in the community. Had an independent review of the equipment undertaken and the ramp could be repaired. Would be willing to put money forward to get the ramp brought back into use.

Councillor Todd-Jones commented that the council was looking to replace and not repair the equipment, but would ask John Parrot for an update.

Councillor O'Reilly commented that the level of safety for childrens play equipment was very high and that repairs may be costly.

Action: Councillor Todd-Jones to make enquiries with John Parrot regarding the skate ramp.

## 19/18/NAC Policing and Safer Neighbourhoods

The Committee received a report from the Safer Neighbourhoods Inspector and Safer Communities Team regarding policing and safer neighbourhoods trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Previous local issues and engagement activity noted in the report were:

- i. Criminality in and around East Chesterton
- ii. County line drug dealing.
- iii. Road safety

Members of the public (MOP) and Councillors asked a number of questions, as set out below.

1. MOP commented that surgeries with Jess Phillips were appreciated but understood that these were not going to be continued, DS Emms was going to look into. Commented that no data had been included within the police report. Referred to ASB driving in East Chesterton. Was not happy with the Fen Road CCTV camera as did not think it was being checked. Had to get rapid response unit in Bramblefields by the pond because of drug dealing taking place and asked whether this area was checked.

A regional data system had been adopted and there were difficulties in producing data sets, the Police did not want to provide data which was inaccurate. The CCTV camera on Fen Road was an addition to the City's network; it was run under the Huntingdonshire District Council network. It was not a livestream camera.

2. Councillor Dalzell asked whether there was a timeline for when data could be produced.

Action: ASB Team to provide response regarding the CCTV camera at Fen Road and provision of data.

Action: DS Emms to look into whether surgeries with Jess Phillips were going to be continued.

Action: The Chair to write to Police and Crime Commissioner to express dissatisfaction regarding not being able to get crime data for the North Area.

**3.** MOP commented on the proposed move of Parkside police station to an edge of centre location.

Commented that the proposed site for the relocation of the police station would make it easier for officers to get to Arbury and Kings Hedges and may mean that residents saw police officers more often. There would still be a police presence in the city centre but could not say where this would be or when the move would take place. The current building was not fit for purpose as it was built in 1967.

**4.** MOP commented that they did not see Police Officers on the streets and they wanted to see them on the streets. Asked if the Police had contact with Network Rail which had good CCTV cameras.

Had spoken with Network Rail, the point of their CCTV cameras was for the prevention of crime on the railway. They needed to work through the issues with the Fen Road CCTV camera so that it was effective. Was confident that police officers were in the right places, they did not always have the resources to have officers on the streets.

**5.** Councillor Richards commented about drugs being found on the streets and children (care leavers) going missing.

Operation Carmel was for street based drug dealing and had been successful with 'cuckooing' but this had moved drug dealing on to the streets. 2 week operations involved foot patrols and speaking with residents, overt and covert operations and trying to catch drug dealers in the act.

- **6.** Councillor Manning referred to the management and running of Midsummer Fair and noted the frustration around the CCTV was not due to the police but to the city council.
- **7.** Councillor Dalzell commented that street based drug dealing needed to be made as unprofitable as possible.

Commented that some funding was available from a Proceeds of Crime fund to try and divert young people away from crime.

8. MOP referred to designing out crime in the planning process.

Noted that designing out crime referred to architectural design and not social design.

Referred residents to report issues to: CambridgeCityNorth@cambs.pnn.police.uk

- 9. MOP referred to ASB in the garage area at Ferrars Way.
- **10.** MOP referred to a kebab van parked at Hanson Court, which used to be parked outside St Lawrence's school. Noted that people smoked substances around this area.

**11.** Councillor Scutt referred to an issue that she had been dealing with at McManus Estate.

The Committee were asked to nominate their local issues for focus over the coming months.

The following local issues were agreed (unanimously):

- 1. ASB and dangerous driving on Fen Road
- 2. Street based drug dealing
- 3. Youth and knife crime

#### 19/19/NAC GCP Update

The Committee received a presentation detailing progress following the 'Better Choices Journeys' consultation and an update on progress regarding Milton Road and Histon Road schemes delivered by GCP Head of Communications and the Project Manager (Milton Road and Histon Road)

The Better Choices Journeys asked residents what they wanted out of a public transport system and asked people how they thought it should be funded.

- The results of the consultation indicated that bus transport provision needed to double and the quality of provision needed to improve.
- On average those aged between 29-54 years responded to the consultation.
- 73% of people who responded were travelling to work and half of those were travelling by car.
- People wanted a reliable and frequent public transport system.

#### Histon Road scheme

- Was at the detailed design stage and consultants had been compiling detailed drawings so that contractors could build the scheme, although there were more surveys due to be undertaken. Had been working with Skanska who had provided advice regarding the construction of the scheme.
- Lots of work has been done on drainage, and the team is looking further at how to treat the ditch at the end of Histon Road.
- Local Liaison Forum planned for 22 July. It is hoped to have a construction management plan in place and to bring the final landscape design to the forum.
- Was currently drafting a Traffic Regulation Order (TRO) and aimed to publish this in July; this would be advertised in the press.

Construction planned to commence in late 2019.

#### Milton Road Scheme

- Starting detailed design with WSP so surveys were yet to be done.
- Looking to provide a regular update over the summer.
- Had had detailed discussions with shop owners on Arbury Road.
- Construction planned to start in Mid 2020.
- 1. Traffic Regulation Order (TRO) the following statement was received at the Greater Cambridge Partnership (GCP) Executive Board Meeting from Peter Blake: 'Rest assured that the project team is very much aware. This will be addressed during the detailed design phase when new TROs are raised'. Will these matters be added?

The project manager indicated that he had spoken with the Highways Team at County Council and assessed if there could be 20mph included with the current TRO which was being drafted, it would have to be demonstrated that the scheme was self-policing. The project manager was therefore of the opinion that the 20mph zone was a separate issue to the infrastructure project. Once the project had been completed then the required assessment would be able to take place in order to consider whether the road was suitable for a 20mph zone

Therefore the forthcoming TROs which were due to be published will not contain the 20mph zone.

- 2. Commented that the cycle path in Milton Road should be similar to the west side of Trumpington Road and asked how the cycle paths were going to be handled.
- 3. Asked what notifications would be sent out to local residents (Histon Road and Benson Road) and what would be put in place for residents who would lose parking, how would they get deliveries?

A construction plan had been drafted and he was meeting with the Street Work Team in the next week, they had strong views about the hours that they could work on the roads. In advance of construction, officers would need to be walking the streets and liaising with residents. Hedgerows and arrangements for access would also need to be discussed. There should always be a point of contacts for residents to contact with their concerns.

4. Asked whether discussions would take place with residents who lived off Histon Road?

The construction plan should set out the diversion route we expect to be taken and should try to direct people along the diversions.

Action: To look into the construction plan and diversion routes off Histon Road and what measures will be put in place to monitor routes taken.

5. Reduced capacity of Milton and Histon Road if construction is undertaken at the same time.

Suggested that work started with Histon Road at A14 end and worked inwards, if work was undertaken in this order then in 6 months' time works could start at Mitchams Corner. He needed to speak with the Street Work Officers to get their agreement.

6. Pollution and congestion charges could make it unaffordable for people to live in Cambridge.

Proposals were going to the GCP Executive Board on the 27 June, consideration did not need to be given to charges and how made sure that people could still get access that they needed. Proposals were due to go back to the GCP Board in November.

Councillor Price commented that he had been opposed to congestion charges he was aware of a number of people who had had to move away from Cambridge as they were unable to afford to live in the City. Commented that decent, regular, accessible and cheap public transport needed to be made available. This might need to be forward funded to offer a carrot to encourage people to use public transport.

Councillor Scutt commented that at the GCP Board there was an undertaking given regarding the monitoring of pollution and biodiversity and asked when anything was going to be put in place? Queried whether the Milton Road project would include the shops on Arbury Road.

The Milton Road project was just dealing with the shops on Milton Road, the shops on Arbury Road would be picked up in the Arbury Road project which would link to Milton Road. Consideration needed to be given as to whether the monitoring would be long term or short term and the benefits and negatives of this. There were already monitoring stations which monitored nitrogen dioxide

levels (which was an industry standard) and gave a good indication of traffic levels.

Councillor Scutt commented that cameras should be set up to complement pollution monitoring before, during and after the construction of the GCP schemes.

Councillor Todd-Jones commented that mitigation measures should be considered for the roads off Histon Road to prevent 'rat running' and referred to Histon Road workshops and Local Liaison Forums (LLFs) also questioned whether Local Highway Improvement (LHI) Schemes could be used.

The meeting ended at 9.30 pm

**CHAIR** 

# Agenda Item 4

ACTION	LEAD OFFICER/ MEMBER AND TIMESCA LE	PROGRESS
<b>14/26/NAC</b> - Tree roots opposite Co-op Green End Road causing trip hazard.	Councillor Meschini	Update 4 June 2019 Cllr Meschini confirmed that works are now mostly complete but agreed for the item to remain on the action sheet.
16/43/NAC Q5 Pavements to Arbury Road in poor state of repair. Raise as priority.	Cllr Scutt	Update 27 February 2019 Cllr Scutt - The question of pavement and parking on Arbury Rd/Milton Rd Cnr arose at the Milton Road Project Local Liaison Forum on Monday 18 February. The project manager's view was that this was an aspect to be considered in the Milton Road Project context, so this will be updated as the Project proceeds.
16/49/NAC Open Forum Lighting levels in the Hawks/Campkin Road area.	Cllr Meschini	Update 13 June 2019 Cllr Meschini confirmed LHI bids open until August and asked residents to let her know where residents wanted lights installed.
17/17/NAC Open Forum LHI bid for double yellow lines on Carisbrooke Road.	Cllr Scutt	Update 23 August 2019 Carisbrooke Road LHI - the application is approved and onsite visits have taken place between the County officer, Chair of HRARA and Cllr Scutt so that objections can be addressed. The resolution has been satisfactory and if adjustments are required these will be done in consultation for a future LHI.
17/17/NAC Open Forum Repairs to the second half of	Cllr Scutt	Update 13 June 2016 Cllr Scutt researched further, in 2016 this road was resurfaced

French's Road.		from Victoria Road to where it widens, this was done with the DfT budget and the rest of the road was put in for micro asphalt, but unfortunately this was rejected because it did not meet our criteria.  Cllr Scutt attended a site visit with County Officers on 10 June 2019 and it was noted that an area by the turning head needed resurfacing, a manhole cover needed raising and an area of kerbing needed adjusting.  The LHO of the area had been
		made aware and he will mark up these areas shortly for works to be carried out.
17/25/NAC Open Forum Councillor Scutt to investigate proposing an LHI Bid and investigate the possibility of funds being allocated for locally led highway improvements of Histon Road from the Highways and Community Infrastucture budget.	Cllr Scutt	Update 23 August 2019 The LHI application has been submitted and awaits determination.
17/26/NAC Cllr Manning to report back on any adjustments made to the parking review.	Cllr Manning	Update 24 August 2019 Chair of the H&I Commitee has instructed officers not to make an exception in the case of Herbert Street road widths. Cllr Manning is now consulting extensively with residents of Hurst Park area, and Triangle area, before approaching the Ascham Zone about a zone merger as agreed with other

	T	Out.
18/71/NAC Q5  Open Forum Cllr Sargeant to follow up issue raised by a member of the public regarding a pollution sensor outside schools and to raise the issue of pollution with parents who drive their children to school.	Cllr Sargeant	Cllrs.  Update 13 June 2019 Subject to wider discussions on measures in respect of Clean Air.
18/73/NAC  Chisholm Trail and Arbury  Road update  Cllr Sargeant to organise a meeting with residents regarding stage 3 of the Arbury Road scheme.	Cllr Sargeant	Update 30 May 2019 The meeting has been held and there will be a workshop in the autumn.
19/5/ NAC Q1 Air Quality – Histon Road Cllr Scutt undertook to take this question to the GCP Board.	Cllr Scutt	Update 23 August 2019 Further update will be provided when to hand. The Histon Road project is proceeding and input is being sought into the use of public transport during the construction phase.
19/5/NAC Q6 Open Forum - Relocation of County Council offices, access to services and design of office space Cllrs Meschini and Scutt to look into.	Cllrs Meschini and Scutt	Update 13 June 2019 Acknowledged concerns from residents about public access to Castle Mound and referred to the Friends of Castle Mound which had been set up.  Cllr Sargeant commented that staff were concerned about how they were going to get to work, an office needed to be maintained in the city, this was an issue that needed to keep an eye on.
		Cllr Richards confirmed that she

	T	
		would report back from the Communities and Partnerships Committee.
19/16/NAC		Update 27 August 2019
Matters arising - Ask GCP		Geofencing has not been
Officers if they had		considered as part of this
considered a geo-fencing		scheme we continue to work
system in their final design for		with relevant authorities on a
Histon Road Scheme.		construction and traffic
		management plan.
19/16/NAC	Cllr Todd-	Response from Highways
Matters arising - Asked	Jones	England:
whether a Traffic Regulation		A Traffic Regulation Order (and
Order (TRO) had been		in this case it would have to be
considered or put in place		for a limited time, hence a
		Temporary Traffic Regulation
		Order) is an order to enforce a
		particular traffic regulation which
		in the context of the issue to be
		dealt with would be an order
		applying a temporary application
		of a weight restriction.
		Considerable consideration has
		been given to having a
		temporary weight restriction on
		Histon Road to help prevent
		self-diverting HGV's using the
		road during night time closures
		of the A14. While it may seem a
		good idea at face value, in
		practical terms unless it is vigorously enforced by the
		enforcing authority (ie The
		Police) it is actually ineffective
		as we have found elsewhere
		along the scheme. And the
		Police constantly state that their
		resources are limited and their
		priorities are elsewhere.
19/17/NAC Q1	Cllr Scutt	Update 23 August 2019
Open Forum: Replacement		Cllr Todd-Jones has submitted
signage on Histon Road by		an EIP application in relation to
Warwick Road.		this, requesting the replacement

		eign
19/17/NAC Q3 Open Forum: To investigate whether a byelaw could be introduced to respond to complaints regarding noise from Nursery.	Cllr Sargeant	sign.
19/17/NAC Q4 Open Forum: To follow up a query regarding quality of repairs at Hawkins / Campkin Road and why roundabouts had not been resurfaced when the rest of the road has been resurfaced.	Cllr Meschini	
19/17/NAC Q5 Open Forum: To approach Anglia Water regarding a utility cover on Histon Road / Brownlow Road	Cllr Scutt	
19/17/NAC Q6. Open Forum: Kings Hedges looking untidy.	Cllr Meschini	
19/17/NAC Q8 Open Forum: To make enquiries with city council officers regarding the skate ramp (repairs / replacement).	Cllr Todd- Jones	Update 23 August 2019 An independent inspection has been undertaken which has highlighted some issues which need to be followed up but the skate ramp should be re-opened again today (23 August).
19/18/NAC Q1 Policing and Safer Neighbourhoods: To find out whether surgeries with Jess Phillips were going to be continued.	DS Emms	Update 6 August 2019 Attendance varied at these informal surgeries and it was felt that it was more appropriate use of officers time to be patrolling their areas where residents could approach them if they wished to discuss matters. That said, if it can be shown that there is a requirement from the public for us to hold regular

		street surgeries, then this is
		something I am open to and we
		can look into in the future.
19/18/NAC Q1	Cllr Bird	Update 28 June 2019
Policing and Safer		Cllr Bird invited the PCC to
Neighbourhoods: Contact		attend the next North to speak
Police and Crime		to issues, the PCC is unable to
Commissioner (PCC) to		attend the meeting.
express NAC's dissatisfaction		A 1.44 200 - 14 10 BOO
regarding police crime data.		A letter was written to the PCC
		signed by all Area Committee
		Chairs expressing their dissatisfaction that data was no
		longer included in reports.
19/18/NAC Q2	ASB	longer included in reports.
Policing and Safer	Officer	
Neighbourhoods: ASB Team	0111001	
to provide response		
regarding the CCTV camera		
at Fen Road and provision of		
data.		
19/19/NAC Q4	Paul Van	•
GCP Update: Action: To look	de Bulk,	Work continues on the
into the construction plan and	GCP	construction plan which won't be
diversion routes off Histon	Officer	approved until mid-October. It
Road and what measures will		will include monitoring
be put in place to monitor		arrangements and we will
routes taken.		provide it to the North Area
		Committee as soon as it is
		finalised.

Agenda Item 6

# **Environmental** Report



**Cambridge North Area** 

[Covering the wards of Arbury, East Chesterton, Kings **Hedges and West Chesterton**]

Period of: February to July 2019

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#### 1. Introduction

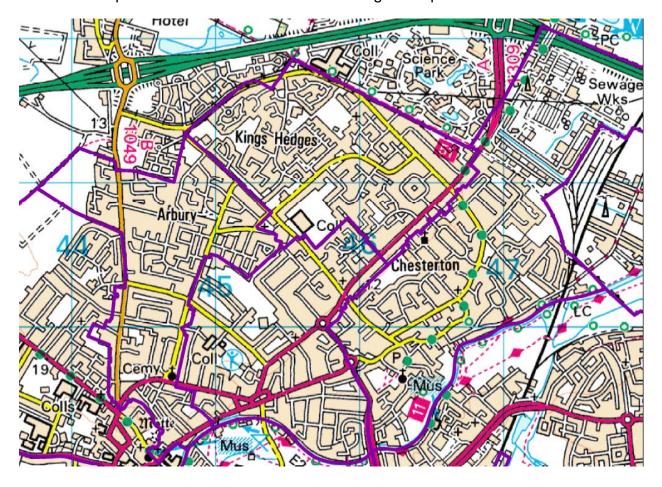
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

- 1. Streets and Open Spaces Operations Team:
  - a. Street cleansing and Grounds Maintenance cleans all residential streets and public land and maintains all grass and shrub beds across the city.
  - b. Community Engagement Team works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
  - c. Dog Warden Service works to deal with dog fouling and stray dogs across the city
  - d. Enforcement Team investigate and take action against instances of environmental crime in public places across the city.
- 2. Streets and Open Spaces Assets Development Team:
- 3. Streets and Open Spaces Projects Team
  - a. Projects
  - b. Parks
  - c. Trees
- 4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
- 5. Environmental Health:
  - a. Pest control free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
  - b. Private sector Housing interventions complaints and investigations regarding condition of properties
  - c. Other public health interventions refuse, hoarding, bonfires
  - d. Noise complaints day time and night time noise complaints,

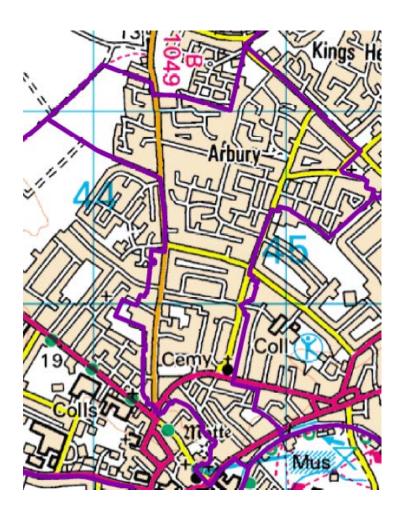
# 2. North Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



**Ward Profile: Arbury** 

Map



#### **Community Engagement team**

The Community Engagement Team worked with Community Payback to undertake some works in Arbury, including edging pavements on St Albans Recreation Ground, a garden clearance on a property in Verlulam Way and supported clean up days at Hazelwood Close in June and Bermuda

Terrace in July.

We attended the Arbury Carnival and the Meadows Centre Summer festival where we spoke to local residents regarding environmental issues as well as running a free 'Design a reusable bag' table.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Joe Obe.



#### **Dog Warden Service**

We conduct regular patrols in the area of the green and open spaces with particular attention given to the identified hot spot areas for dog related issues, St Albans Recreation ground, and Aylesborough Close, Perse Way, Carlton Way and Kings Way flats.

Fouling: we have received eight reports from the public which we have been fully investigated and where applicable we have put up dog fouling signage and given advice and guidance to local resident. Poo bags issued to dog walkers seen on patrols.

Dog control: We have received three reports from the public reporting issued and following this we have made contact with the owner of the dog and education and advice offered and in some cases we have made referrals to Wood Green Animal Shelter Outreach team who have continued to work with the owners and their dogs to remedy the issues.

Stray Dogs: There have been five dogs found by the public, contained and picked up by the services as strays for this period.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

#### **Enforcement team**



During this period nine abandoned vehicle investigations were carried out. A number of investigations and patrols have taken place over the previous six months across the entire North area. Also pro-active patrols are to be increased on green spaces during the summer.

Fly-tipping figures and details on fixed penalty notices are listed in detail below. During this reporting period a number of Community Protection Warnings have also been issued in relation to illegal adverts.

The team attended Arbury Carnival in June, with the Community Engagement Team to offer advice and environmental protection information and education.

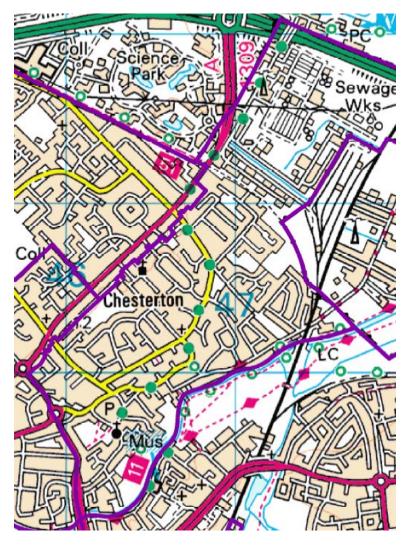
If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.



Operations service							
The team continue to maintain all council housing and highway grass and shrub beds across the ward, the grass cutting programme started at the beginning of April.							
Routine deep cleaning of detritus on footways and carriageways in the Arbury Ward is continuing across the ward.							
The football pitches have been marked out in readiness of the new football season.							
If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.							
Dog 07							
Page 27 Page 7 of 26							

#### Ward Profile: East Chesterton

Map



#### **Community Engagement team**

The Area Ranger worked with Community Payback to undertake a number of works of East Chesterton, which included cutting back overgrown vegetation in Anglers Way, Pippin Drive and Discovery Way, and we also undertook some clearance work with community payback at St Andrews Churchyard.

As part of the Great British Spring Clean we organised a litter pick in Bramblefields Local Nature Reserve to support the 2019 campaign. In June we attended Chesterton Festival where we spoke to local residents regarding environmental issues as well as running a free 'Design a reusable bag' table.

We will be undertaking a community clean up day in East Chesterton at Ashfield Road / Scotland Road on Saturday 21<sup>st</sup> September which will be supported by the



Page 28 Page 8 of 26 Community Engagement Team, Greater Cambridge Shared Waste, The Methodist Church, Hundred Housing Society, volunteers and Community Payback as well as local community groups and council officers.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Joe Obe.

#### **Dog Warden Service**

We conduct regular patrols in the area of the green and open spaces with particular attention given to the identified hot spot areas for dog related issues, St Andrew Road, Chesterton Recreation ground and Fallowfields area.

Fouling: We have received two reports from the public which we have been fully investigated and where applicable we have put up dog fouling signage and given advice and guidance to local resident. Poo bags issued to dog walkers seen on patrols.

Dog Control: No issues were reported in this period.

Stay Dogs: There have been six dogs found by the public, contained and picked up by the services as strays for this period. After two of the dogs were claimed by their owners a request letter was sent requiring the microchip details be updated with the current owner details and the request have been complied with.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

#### **Enforcement team**

Regular patrols carried out in the area, four fixed penalty notices issued for littering, one fixed penalty for abandoned vehicle and one for fly tipping along with 18 abandoned vehicle investigations.



Increased patrols for littering and fly-tipping are planned to be carried out in the area of Tesco and Church Street recycling centre. Mortlock Avenue and Maitland Avenue garages continue to attract fly-tipped rubbish. Enforcement patrols in these areas to be increased over the next reporting period.



Further pro-active patrols are to be undertaken in relation to abandoned vehicles. Patrols are to be increased in relation to green spaces and illegal camping on Logan's Meadow.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Mark Mehaffey.

#### **Operations service**

The team continue to maintain all council housing and highway grass and shrub beds across the ward, the grass cutting programme started at the beginning of April.

Routine deep cleaning of detritus on footways and carriageways in East Chesterton is continuing across the ward.

The football pitches have been marked out in readiness of the new football season

The teams continue to monitor the litter hot spots in the ward, Dundee Close, Logan's Way and Green End Road clearing litter as and when required.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

#### **Local Nature Reserves**

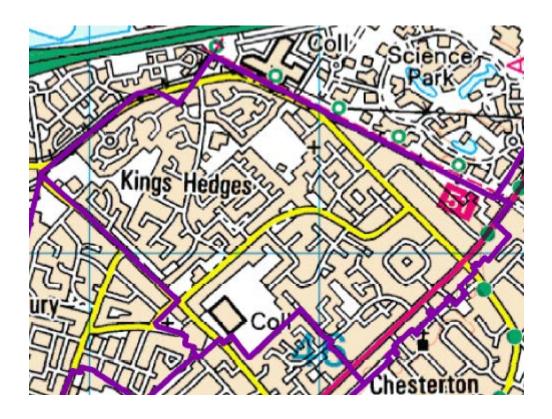
Work continued at Bramblefields Local Nature Reserve creating four big sections of new wild flower meadows. One is an area which has been covered in recycled and crushed up sinks and baths, providing the perfect substrate for some of our more rare and specialised wildflowers. The volunteers covered and then seeded the area.





#### **Ward Profile: Kings Hedges**

Мар



#### **Community Engagement team**

Work has been completed by the Community Engagement Team and Community Payback across the ward. Work that has been done includes cutting back overgrown vegetation in Minerva Way,



undertaking garden clearances at Northfield Avenue and Edgecombe and edging pavements at Walker Court, Hanson Court, Nicholson Way and Northfield Avenue. We also supported clean up days at Edgecombe in July and Atkins Close in July with the support of community payback teams.

As part of the Great British Spring Clean, we organised a litter picks on Nuns Way Recreation Ground to support the 2019 campaign.





We had volunteers from a local business help clean up and paint the skate ramp on Nuns Way Recreation Ground, below are some before and after photos of the work they completed during a morning session.



We will be supporting a community clean-up day in Kings Hedges on Saturday 28<sup>th</sup> September which will be supported by City Homes, Community Engagement Team, Greater Cambridge Shared Waste, volunteers and Community Payback as well as local community groups and council officers.

The Community Engagement Team have also recently visited St Laurence School in June and given talks to several different assemblies on litter, graffiti and dog fouling and completed a community litter pick with some of the students.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Joe Obe.

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#### **Dog Warden Service**

We conduct regular patrols in the area of the green and open spaces with particular attention given to the identified hot spot areas for dog related issues, Kings Hedges Recreation ground, Molewood Close, Hazelwood Close and Campkin Road.

Fouling: We have received five reports from the public which have been investigated and signage put up in the areas. While patrolling the areas I have given out poo bags to do dog walkers.

Dog control: We have received five reports from the public regarding dog control issues and a number of referrals have been made to Wood Green Outreach team who have made contact and continue to give training and advice for both dogs and owners.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

#### **Enforcement team**



number of community protection notices have been breached over the previous reporting period. The breaches have been dealt with by way of fixed penalty notice.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

Regular patrols carried out in the area, one fixed penalty for littering, five for fly tipping and three for illegal advertising. Ten abandoned vehicle investigations were carried out during this period.

Recycling centres and garage blocks continue to attract incidents of fly-tipping. Patrols are to be increased in these areas. Increased patrols are to be made into the summer on greens spaces including Nuns Way Recreation Ground. A



#### **Operations service**

The team continue to maintain all council housing and highway grass and shrub beds across the area, the grass cutting programme started at the beginning of April.

The area has seen two community clear up events at Hazelwood Close / Molewood Close and the second event held at Edgecombe Flats both these events which were well received by the residents of both locations and both events were supported by operational staff from Streets and Open Spaces, assisting our colleagues from Community Engagement and City Homes.

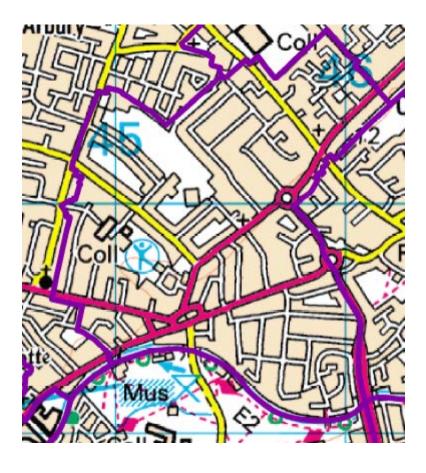
Routine deep cleaning of detritus on footways and carriageways in King Hedges is continuing across the ward.

The operations team have spent a number of days preparing the area around the King Hedges Splash Pad in preparation for the opening of the pool for the school holidays.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

#### **Ward Profile: West Chesterton**

Мар



#### **Community Engagement team**

Following the visits that the Community Engagement Team did to Milton Road Primary School in January, the team visited Chestnut Recreation Ground with some of the children in February and completed community litter picks. A number of odd items were found on the litter picks shown in the image opposite:

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Joe Obe.



#### **Dog Warden Service**

We conduct regular patrols in the area of the green and open spaces with particular attention given to the identified hot spot areas for dog related issues, Walnut Tree Avenue, Park area, Victoria Road and Garden Walk Park.

Fouling: Three reports of dog fouling issues were reported in this period, and poo bags given out to dog walkers seen at the area.

Dog Control: No reported issues.

Stray dogs: Nil stay dogs for this period.

To contact us regarding a dog issue, please contact your dog warden Samantha Dewing.

#### **Enforcement team**



Regular patros are carried out in the area, seven fixed penalties issued for littering and one for illegal advertising along with 21 abandoned vehicle investigations.

Increased patrols are to be mounted in the area of shop fronts and higher footfall areas. This is due to a number of complaints regarding littering offences. Pro-active patrols to be mounted with regards to the amount of abandoned vehicles in the area.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jamie Lambert.

#### **Operations service**

The team continue to maintain all council housing and highway grass and shrub beds across the ward, the grass cutting programme started at the beginning of April.

Routine deep cleaning of detritus on footways and carriageways in the West Chesterton is continuing across the ward.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

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#### **Greater Cambridge Shared Waste Service Update:**

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of April to June 2019):

Chelmsford sewage visit
 01/04/2019 Chelmsford Sewage plant

Talk at Park Street Nursery 03/04/2019 Park Street

Talk for Transition Cambridge 03/04/2019 Jesus Lane Quaker House
 Recycling talk 17/04/2019 Hardwick Womens insitute

• EAT Festival 11/05/2019 The Guildhall

Staff learning week- recycling talk
 13/05/2019 Cambourne SCDC office

Community Action Day 11/05/2019 Thorpe Way

Medimmune event, recycling stall
 15/05/2019 Milstein building, Granta Park

Recycling talk for Camsight
 Community Action Day
 16/05/2019 Homefield Close Community Room
 18/05/2019 Cambourne Community Action Day

Parklife 2019
 Strawberry Fair
 19/05/2019 Milton Country Park
 01/06/2019 Midsummer common

Arbury Carnival 08/06/2019 Campkin Rd

Community Action Day
 15/06/2019 Tiverton and Walpole Road

• Eddington Eco event 15/06/2019 Eddington

• Fen Edge Festival 22/06/2019 Cottenham Green

• CleanTech event recycling stand 24/06/2019 Aurora Innovation Centre,

CB3 0ET

Community Action Day 27/06/2019 Ekin Road

Talk for residents
 28/06/2019 Windmill Lane, Histon

#### S.C.R.A.P Fly Tipping Campaign

The council has launched a fly tipping campaign that is running for twelve weeks starting on 19<sup>th</sup> August 2019 and is focused in parts of the city where there have been hot spots of fly tipping over the past 18 months.

The council is one of the partners Cambridgeshire Fly-tipping Group that is led by The



Cambridgeshire and Peterborough Waste Partnership (RECAP), which is using the S.C.R.A.P. campaign to fight the blight of fly-tipping and cut the clear up costs.

The campaign will use a mix of community engagement, education and promotion as well as targeted enforcement and utilise various techniques including door knocking and leaflet drops, posters displayed at community centres, social media presence, signage at hot spots and a dedicated webpage. The community will be actively encouraged to report anyone flouting the law and to ensure that they undertake their duty of care in regards to waste that they produce.

# YOUR DUTY OF CARE

- S uspect ALL waste carriers
- heck with the Environment Agency on 03708 506 506 that the provider taking your waste away is registered
- efuse unexpected offers to have waste taken away
- A sk what will happen to your waste
- Paperwork should be obtained get a full receipt

Let's S.C.R.A.P. fly-tipping www.recap.co.uk/fly-tipping







The council investigates incidents of fly tipping and will seek to take enforcement action against offenders. Anyone found guilty of fly tipping may be given a fixed penalty notice, or prosecuted and face an unlimited fine and/or imprisonment. If fly tipping involves the use of a vehicle, the driver can be prosecuted as can the registered keeper of the vehicle. The police have powers to seize vehicles used for fly tipping.

Householders are required to take reasonable measures to ensure that waste produced on their property is passed on to an authorised person. If a householder does not take all reasonable measures available to meet their duty of care, you could be given a fixed penalty notice or face prosecution.

# 3. Environmental and Waste Data

## Public Realm [North Area]

Paria d		Total number of	Ward				
Period	Activity	incidents	Arbury	East Chesterton	Kings Hedges	West Chesterton	
Feb 2018 to Jul 2018	Fly tipping	252	69	43	105	35	
Feb 2019 to Jul 2019		*	*	*	*	20	
Feb 2018 to Jul 2018	Needles	2151	98 needles (10 instances)	328 needles (3 instances)	1525 needles (3 instances)	200 needles (6 instances)	
Feb 2019 to Jul 2019		69	17 needles (5 instances)	30 needles (1 instance)	0 needles	22 needles (6 instances)	
eb 2018 to Jul 2018	Fined was alternatives	13	3	1	4	5	
ယ္ Peb 2019 to Jul 2019	Fixed penalty notices	25	4	6	9	6	

# Summary of public realm data:

# Fly tipping:

\*Data not available

#### Needles:

- Arbury: In February one needle was removed from Histon Road Recreation Ground, in March one needle was removed from Akeman Street, in May five needles were removed from a passageway in Carlyle Road, in July there were two instances where two needles were removed from the verge on Alex Wood Road and eight needles removed from a sharps container on the grass verge at Hazelwood Close.
- East Chesterton: Thirty needles were removed from under the bridge at Logan's Meadow / Pye Recreation Ground in June following a needle sweep.
- Kings Hedges: No needles were found between February and July 2019.
- West Chesterton: In March there were three instances, six needles were removed from the garage at Pentlands Close, one needle was removed from Cutter Ferry Lane and four needles were cleared from Hawthorn Way. In May six needles were removed from Milton Road. In July there were two instances and one needle was removed from Milton Road and four needles were removed from Elizabeth Way.

#### Fixed penalty notices:

Fixed penalty notices issued across the period includes eight for littering, two for abandoned vehicles, nine for domestic waste and six for illegal advertised estate agent boards.

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#### **Private Realm [North Area]**

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Feb 2018 to Jul 2018	Pest Control	NA	137	NA	NA	NA
Feb 2019 to Jul 2019	1 cot Control	1471	120	TV/	147.1	IVA
Feb 2018 to Jul 2018	Refuse and	6		1	0	0
Feb 2019 to Jul 2019	waste complaints	14	NA		0	1 (financial penalty)
Feb 2018 to Jul 2018	Other public health	19	NA	1	1	0
Geb 2019 to Jul 2019	interventions <sup>2</sup>	12	IVA		0	1
Eeb 2018 to Jul → 2018	Noise complainte	248 <sup>3</sup>	NA	1	3	1
Feb 2019 to Jul 2019	Noise complaints	170 <sup>3</sup>	IVA		10	1
Feb 2018 to Jul 2018	Private Sector	67 <sup>4</sup>	NA	1	0	0
Feb 2019 to Jul 2019	Housing interventions	71 <sup>4</sup>	IVA		2	2 (simple cautions)

<sup>&</sup>lt;sup>1</sup> All complaints will generally have at least one such action.
<sup>2</sup> Other public health complaints includes odour, smoke, bonfires, filthy and verminous
<sup>3</sup> Where multiple complaints have been received from one person these have only be counted as one complaint
<sup>4</sup> Please note this figure relates to investigation of reactive service request and does not include proactive inspections.
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#### Waste and Recycling Data [Great Cambridge Area]

#### Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 18/19	Q2 Jul-Sep 18/19	Q3 Oct-Dec 18/19	Q4 Jan-Mar 18/19	Total for 2018/19
Recycling rate – dry recycling	56.31%	51.52%	50.29%	45.77%	51.07%
Recycling rate – composting	35.33%	28.29%	26.11%	19.64%	27.78%
Amount collected for disposal	43.69%	48.48%	49.71%	54.23%	48.93%

Activity	Q1 Apr-Jun 19/20	Q2 Jul-Sep 19/20	Q3 Oct-Dec 19/20	Q4 Jan-Mar 19/20	Total for 2019/20
Recycling rate – dry recycling	55.10%				
Recycling rate – composting	33.67%				
Amount collected for disposal	44.89%				

#### Number of collection completed as scheduled:

This shows the number of bin that were collected as scheduled (in number and a % and therefore the amount also missed).

Quarter	Missed	Possible	Actual	% Missed	% Collected
18-19 Q1	5,440	2,004,009	1,998,569	0.27%	99.73%
18-19 Q2	7,075	2,006,140	1,999,065	0.35%	99.65%
18-19 Q3	2,662	2,036,182	2,033,520	0.13%	99.87%
18-19 Q4	3,031	1,989,835	1,986,804	0.15%	99.85%
19-20 Q1	3,590	2,027,570	2,023,980	0.18%	99.82%

Month	Missed	Possible	Actual	% Missed	% Collected
Apr-18	1,519	646,394	644,875	0.23%	99.77%
May-18	1,940	675,172	673,232	0.29%	99.71%
Jun-18	1,981	682,443	680,462	0.29%	99.71%
Jul-18	4,047	680,227	676,180	0.67%	99.33%
Aug-18	2,319	708,967	706,648	0.33%	99.67%
Sep-18	709	616,946	616,237	0.11%	99.89%
Oct-18	1,128	704,620	703,492	0.16%	99.84%
Nov-18	868	682,443	681,575	0.13%	99.87%
Dec-18	666	649,119	648,453	0.10%	99.90%
Jan-19	1,199	712,545	711,346	0.17%	99.83%
Feb-19	892	621,360	620,468	0.14%	99.86%
Mar-19	940	655,930	654,990	0.14%	99.86%
Apr-19	1,260	653,426	652,166	0.19%	99.81%
May-19	1,152	712,690	711,538	0.16%	99.84%
Jun-19	1,178	661,454	660,276	0.18%	99.82%

# 4. Key contacts

Area	Contact	Telephone Number	Email
Area Ranger	Joe Obe	01223 458282	joe.godwin@cambridge.gov.uk
Enforcement (Arbury, Kings Hedges and West Chesterton)	Jamie Lambert	01223 457845	jamie.lambert@cambridge.gov.uk
Enforcement (East Chesterton)	Mark Mehaffey	01223 458062	mark.mehaffey@cambridge.gov.uk
Dog Warden (North area)	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
North Area Operations Team Leader	Kieran Gentle	01223 458282	Kieran.gentle@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	01954 713614	birgitta.laurent@scambs.gov.uk

If you have a question about one of the council's services, you will be able to find a number of answers on our website <a href="www.cambridge.gov.uk">www.cambridge.gov.uk</a>. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

#### 5. Volunteer schemes

#### **Time Credits**

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

#### **Streets and Open Spaces Volunteers:**

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <a href="https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers">https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers</a> or contact our Community Engagement Team on <a href="mailto:sosvolunteers@cambridge.gov.uk">sosvolunteers@cambridge.gov.uk</a> or 01223 458084

# **Recycling Champions:**

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <a href="https://www.cambridge.gov.uk/become-a-recycling-champion">https://www.cambridge.gov.uk/become-a-recycling-champion</a> , or contact <a href="mailto:birgitta.laurent@scambs.gov.uk">birgitta.laurent@scambs.gov.uk</a> or telephone 01954 713614.				
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