



SOUTH AREA COMMITTEE



AGENDA

To: City Councillors: Pippas (Chair), O'Connell (Vice-Chair), Adey, Ashton, Avery, Dryden, McPherson, T. Moore and Page-Croft

County Councillors: Ashwood, Crawford and Taylor

Dispatched: Friday, 23 September 2016

Date: Monday, 3 October 2016

Time: 7.00 pm

Venue: Wilkinson Room - St John the Evangelist Church Hills Road
Cambridge CB2 8RN

Contact: James Goddard

Direct Dial: 01223 457013

Display Item

A display is available before the meeting and during the intermission about Cambridge Live's first year, activities and future City Events programmes

Cambridge Live representatives will be present

Agenda Items

1 Apologies for Absence

2 Declarations of Interest

Members of the committee are asked to declare any interests in the items on the agenda. In the case of any doubt, the advice of the Monitoring Officer should be sought **before the meeting**.

3 Minutes (Pages 5 - 12)

To confirm the minutes of the meeting held on 6 June 2016.

4 Matters and Actions Arising from the Minutes (Pages 13 - 14)

Committee Action Sheet from last meeting attached.

- 5 Open Forum**
Refer to the 'Information for the Public' section for rules on speaking.
- 6 SAC Policing & Safer Neighbourhoods** (*Pages 15 - 26*)
- 7 Cambridge Live: Where we are and What Next for City Events** (*Pages 27 - 50*)
- 8 Environmental Reports - SAC** (*Pages 51 - 70*)

Meeting Information

Open Forum	Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.
Filming, recording and photography	The Council is committed to being open and transparent in the way it conducts its decision making. The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public.
Facilities for disabled people	<p>Level access is available at all Area Committee Venues.</p> <p>A loop system is available on request.</p> <p>Meeting papers are available in large print and other formats on request prior to the meeting.</p> <p>For further assistance please contact Democratic Services on 01223 457013 or democratic.services@cambridge.gov.uk.</p>
Queries on reports	If you have a question or query regarding a committee report please contact the officer listed at the end of relevant report or Democratic Services on 01223 457013 or democratic.services@cambridge.gov.uk .
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SOUTH AREA COMMITTEE6 June 2016
7.00 - 8.45 pm**Present**

Area Committee Members: Councillors Pippas (Chair), O'Connell (Vice-Chair), Adey, Ashton, Avery, Dryden, T. Moore and Page-Croft

Area Committee Members: County Councillors Ashwood, Crawford and Taylor

Officers:

Head of Streets and Open Spaces: Joel Carré

Operations Manager – Community Engagement and Enforcement: Wendy Young

Senior Engineer: John Richards

Committee Manager: James Goddard

FOR THE INFORMATION OF THE COUNCIL

16/21/SAC Election of Chair and Vice Chair - SAC

The Committee Manager took the Chair whilst the South Area Committee elected a Chair.

Councillor Avery proposed, and Councillor Moore seconded, the nomination of Councillor Pippas as Chair.

Councillor Ashton proposed, and Councillor Dryden seconded, the nomination of Councillor McPherson as Chair.

Resolved (by 6 votes to 2) that Councillor Pippas be Chair for the ensuing year.

Councillor Pippas assumed the Chair from the Committee Manager at this point.

Councillor Pippas asked for it to be minuted that South Area Committee thanked Councillor McPherson (in his absence) for his chairmanship in the last municipal year. This was echoed by members of the public.

Councillor Avery proposed, and Councillor Moore seconded, the nomination of Councillor O'Connell as Vice Chair.

Councillor Ashton proposed, and Councillor Dryden seconded, the nomination of Councillor McPherson as Vice Chair.

Resolved (by 6 votes to 2) that Councillor O'Connell be Vice Chair for the ensuing year.

16/22/SAC Apologies for Absence

Apologies were received from Councillor McPherson.

16/23/SAC Declarations of Interest

No declarations of interest were made.

16/24/SAC Minutes

The minutes of the meeting held on 18 April 2016 were approved as a correct record and signed by the Chair.

16/25/SAC Matters and Actions Arising from the Minutes

ACTION	LEAD OFFICER/MEMBER	TIMESCALE	PROGRESS
<u>Matters Arising</u> Joel Carre / John Richards to respond to Mr Woodburn's question about when the 20 mph limit will come into effect in the south area as the timetable had slipped from Spring until Summer. He also sought clarification	Joel Carre (Head of Streets and Open Spaces) John Richards (Senior Engineer - Development Unit)	N/A	John Richards contacted Mr Woodburn at the end of 17/04/16 meeting.

<p>on how the 20 mph limit would affect speed cameras.</p> <p>Joel Carré to ask John Richards to provide requested information with notes of meeting; and failing that to arrange for John Richards to attend next SAC to update Committee in person.</p>		<p>Feedback at next SAC 06/06/16</p>	<p>Email sent from John Richards to SAC.</p> <p>Agenda item 06/06/16 too.</p>
<p><u>Policing and Safer Neighbourhoods</u></p> <p>Chris Horton to seek response from colleagues about Councillor Taylor's query about cameras speed data monitoring.</p>	<p>Chris Horton (Police Sergeant) via Lynda Kilkelly (Safer Communities Section Manager)</p>	<p>Feedback at next SAC 06/06/16.</p>	<p>Chris Horton emailed Cllr Taylor 20/04/16. Supplementary question emailed to Speedwatch administrators for a direct reply.</p>

16/26/SAC Open Forum

Members of the public asked a number of questions, as set out below.

1. **Ms Marion asked people to respond to the:**
 - **Consultation on Coleridge Recreation Ground starting in the near future.**
 - **Smarter Cambridge petition.**
2. **Mr Carpen asked if Councillors had read the:**
 - **Cambridge and South Cambridgeshire Playing Pitch Strategy.**

- **Cambridge and South Cambridgeshire Indoor Sports Facility Strategy.**

Councillor Avery said the strategies were discussed at the 2 June 2016 Development Plan Scrutiny Sub-Committee. The documents were a survey of use, need and facilities in place at present; set in the context of users' aspirations.

3. Mr Carpen raised the following points:

- **A number of playing fields in the south area of the city were locked up so were inaccessible to the public.**
- **There was a need to better publicise information for public service users to inform them about facilities and allow them to lobby about the facilities.**
- **Access to facilities was worse (more restricted) now than in the past as they were locked up. This reduced the number of safe areas where people could exercise.**

Councillor Avery said people could access information on-line, such as the strategies that went to Development Plan Scrutiny Sub-Committee. He agreed they were big documents to read.

The Playing Pitch Strategy and Indoor Sports Facility Strategy set out the analysis of facilities use, generally they were underused.

Facilities were locked up for a number of reasons such as vandalism, insurance policies etc.

16/27/SAC Record of Urgent Decisions taken by the Chair, Vice Chair and Spokesperson for South Area Committee

16/27/SACa Nightingale Park Community Green Space

The decision was noted.

16/28/SAC 20mph/Cherry Hinton Road Update

The Committee received a report from the Senior Engineer. He updated the agenda pack report by stating that phase 3 work had started and was expected to go into the autumn, but the work timetable was weather dependent.

The Senior Engineer said the following in response to Members' questions:

- i. Some but not all of Cherry Hinton Road would be 20 mph. The County Council, as Highway Authority for local roads, and Police said the area around Cherry Hinton Hall near the pelican crossing should remain 30 mph.
- ii. 20 mph was desirable across the city, but the County Council and Police would not support the introduction of limits where compliance levels were expected to be poor, and the Council was of the view that it was better to implement 20 mph in those areas where it was practicable (the majority) rather than not at all.
- iii. South Area Committee did recommend various roads should have a 20 mph limit, but the County Council had to go through a statutory process to implement this, and not all recommendations were achieved. The Executive Councillor and Leader had been kept updated with progress.

South Area Committee asked for it to be minuted that not all recommendations were implemented and asked what actions could be put in place to get the whole of Cherry Hinton Road reconsidered for implementation of 20 mph.

The Senior Engineer advised that this could continue to be pursued directly with the County Council following completion of the current City Council project.

ACTION POINT: Senior Engineer to keep South Area Committee informed on 20 mph project progress.

- iv. The City Council has a 20 mph webpage where people could feedback views in readiness for work on project phase 3. An average reduction of 1 – 2 mph was expected through the 20 mph project, any further reduction would require measures such as speed humps.
- v. Feedback would be sought in future regarding the success in reducing speed through each of the project phases.

Mr Woodburn made the following comments in response to the report:

- i. The speed camera near the Swiss Laundry in Cherry Hinton Road ought to be set to 20 mph to enforce the speed limit. Requested other cameras in the city also be set to 20 mph.
- ii. Requested a citywide 20 mph limit be established, rather than having a mix of 20 and 30 mph areas.

The Senior Engineer said the following in response to questions from members of the public:

- i. The fixed safety camera near the Swiss Laundry in Cherry Hinton Road was unique in being the only one on a road where the speed limit was being reduced to 20 mph. Fixed cameras in other areas were generally set to 30 mph, which was the minimal level practicable for this type of equipment.
- ii. Fixed safety cameras could be moved to areas of highest need, instead of being left redundant in 20 mph areas.
- iii. Safety cameras were old technology that was being replaced by other methods. The Safety Camera Partnership, administered between the County Council and Police, was reviewing the effectiveness of tools and what could be utilised in future.
- iv. City residents had been consulted about reducing the speed limit on a number of specific roads from 30 to 20 mph. In some cases, residents had requested there be no reduction. Area Committees had been asked to make recommendations on individual roads based upon existing traffic speeds, likely levels of compliance, and consultation feedback.
- v. Referred to the evidence base in earlier reports as to why areas were recommended for 20 mph or not. Factors such as existing traffic speeds and the road environment had been considered.

16/29/SAC Environmental Reports - SAC

The Committee received a report from the Operations Manager – Community Engagement and Enforcement.

The report outlined overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the South Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

The following were suggestions for Members on what action could be considered for priority within the South Area for the quarter of June to August 2016:

Number	Priority details
1	Early morning, daytime and weekend patrols for dog fouling on Bliss Way/Tenby Close, Nightingale Avenue Recreation Ground,

	and Cherry Hinton Hall.
2	Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.
3	Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.
4	Enforcement action against nuisance vehicles being repaired at Arran Close.
5	Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.
6	Enforcement patrols to deal with litter and fly tipping in and around Teversham Drift.

The Committee discussed the following issues:

- i. Litter in the Station Road area.
- ii. Verge Parking in Hills Road.

In response to Members' questions the Operations Manager – Community Engagement and Enforcement said the following:

- i. Substance abuse and illegal parking in Porson Road/Barrow Road was outside the remit of the enforcement team, and any such issues should be reported to the Police. The Streets and Open Spaces team could pick up litter and respond to any reports of used needles.

ACTION POINT: Operations Manager to organise litter removal in:

- Barrow Road.
 - Station Road.
- ii. Dog Wardens were on a rota so they covered different times of the day in different areas over time.
 - iii. Ward walkabouts were organised at the request of residents. Councillors, Officers and residents could be invited to attend.

ACTION POINT: Councillor Ashton to contact the Operations Manager regarding a ward walkabout in the Coleridge Road area.

- iv. Equivalent work to 'ward blitzes' would be undertaken in future through mini-blitzes. The Operations Team were working out how to do this and proposals would be reported back to South Area Committee in future.
- v. Undertook to liaise with the grass cutter who mows in Mowbray Road and ask the operator to remove rubbish before cutting the grass instead of mowing over it.
- vi. City Rangers offered help to people who wanted assistance in cutting their hedges. If a hedge became overgrown, Rangers would post a card through the owner's door asking for it to be cut back. If no action was taken, details would be reported to the County Council Highways Authority who had enforcement powers, which the City Council did not have. Residents could report overgrown hedges to the City Council via Rangers and the Customer Service Centre.

In response to questions from members of the public Councillor Taylor responded:

- i. The Highways Authority were responsible for removing vegetation that obscured traffic lights (eg in Brooklands Road and Hills Road).
- ii. The County Council were launching a volunteer scheme that could undertake community work such as litter picking. Councillor Taylor would ask County Officers to liaise with the Operations Manager and interested groups such as the Friends of Cherry Hinton Hall.

The Operations Manager added that details about the Volunteer Co-ordinator were set out in her report. The City Council could supply equipment and collect rubbish to assist community work.

Following discussion, Members **unanimously resolved** to approve priorities for action as above.

The meeting ended at 8.45 pm

CHAIR

Committee Action Sheet

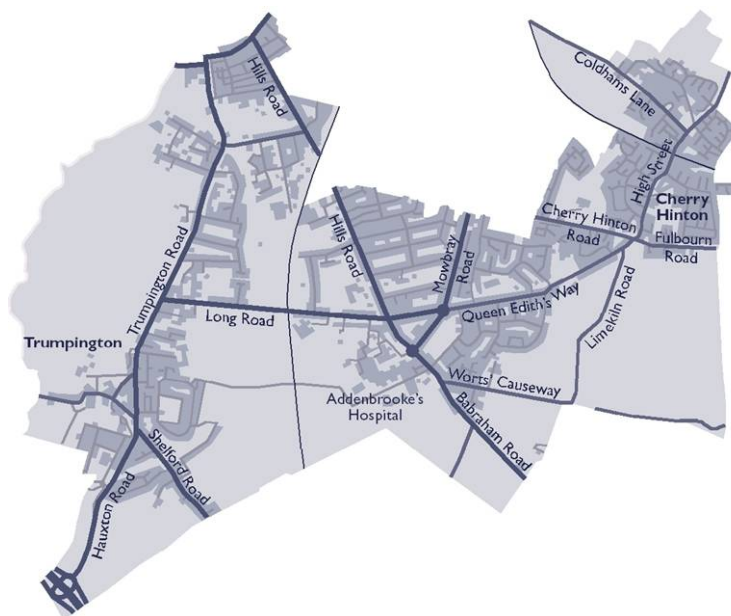
Committee	South Area Committee
Date	06/06/16
Circulated on	07/06/16
Updated on	16/09/16

ACTION	LEAD OFFICER/MEMBER	TIMESCALE	PROGRESS
<u>20mph/Cherry Hinton Road Update</u> John Richards to keep South Area Committee informed on 20 mph project progress.	John Richards (Senior Engineer - Development Unit)	Feedback at future SAC meetings	
<u>Environmental Reports - SAC</u> Wendy Young to organise litter removal in: <ul style="list-style-type: none"> • Barrow Road. • Station Road. 	Wendy Young (Operations Manager - Community Engagement and Enforcement)		Litter removal requests were sent to the Operations team for Barrow Road and Station Road following the last Area Committee.
<u>Environmental Reports - SAC</u> Councillor Ashton to contact Wendy Young regarding a ward walkabout in the Coleridge Road area.	Councillor Ashton / Wendy Young (Operations Manager - Community Engagement and Enforcement)		Ward walkabouts are being undertaking in the Coleridge area at present with Coleridge Councillors.

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Neighbourhood profile update Cambridge City South Neighbourhood

October 2016



**Steve Kerridge, Safer
Neighbourhoods
Inspector**

**Lynda KilKelly, Safer
Communities Manager,
Cambridge City Council**

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1 INTRODUCTION

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify on-going and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using the following data sources:

- ❑ Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for the six months of March 2016 to August 2016, compared to the previous six months (September 2015 to February 2016) and the same six months last year (March 2015 to August 2015); and
- ❑ Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

2 CURRENT PRIORITIES

At the South Area Committee meeting of 18 April 2016, the committee recommended adopting the following priorities:

- ❑ Continue to target the supply of controlled drugs (Class A);
- ❑ Road safety (around parking) to continue: ASB parking around the city, particularly in south area near schools; and speeding; and
- ❑ Anti-social behaviour (ASB) at the Cambridge Lakes to include preventative patrols, to target hot spot areas around the lake and to speak to the management regarding the possibility of installing CCTV.

The Neighbourhood Action Group assigned the actions to be taken and the lead officers for each of the priorities. The tables below summarise the action taken and the current situation.

Continue to target the supply of controlled drugs (Class A)	
Objective	To combat drug use across the City, by focussing on those who deal and use drugs, and supporting those trying to beat their addiction.
Action Taken	<p>As has been highlighted in the local press recently, we have had some very positive court results against drug dealers found operating in the City through 'Operation Daybreak' – and several people remain on bail and/or remand awaiting trial for drug-related offences. This work will continue, and we remain grateful to the public for their ongoing intelligence submissions.</p> <p>We continue to make use of our 'Drug Expert Witness' at Parkside, who has been instrumental in advising community groups (including schools) of the dangers of drug use and current drug trends. This is supplemented by our school engagement work, where we are able to distribute and receive information relating to drug-use in the youth community. We also now have a dedicated 'Drug Dealing' portfolio holder, whose remit is to research, disrupt and convict current drug dealing networks who may be operating in the City.</p> <p>In addition to these specialist posts, our recent departmental restructure has created three 'Prevention' teams, whose role is to proactively combat crime and ASB in any given area across the City. Their role is intelligence-focussed, and they can be assigned to deploy to a specific area or concentrate on a particular high-harm Nominal – such as a drug dealer or habitual drug user.</p>

	<p>These teams are supported by the 'Partnership' teams, whose role is to work with community partner agencies in a bid to resolve the long-term issues. We have excellent links with both preventative and rehabilitative services (some of whom are already embedded in our custody processes), examples of which include;</p> <ul style="list-style-type: none"> ❑ CASUS (Cambridgeshire Child & Adolescent Substance Use Service) ❑ Inclusion (drug & alcohol treatment service) ❑ DAAT (Drug & Alcohol Action Team) ❑ Council teams (including ASB, Streets & Open Spaces and Enforcement) ❑ NHS and East of England Ambulance Service ❑ Housing Associations <p>According to our Custody System, Parkside Custody has housed over one hundred suspects who have been arrested on suspicion of drug-related offences since the beginning of the year (to-date). However this figure is likely to be significantly higher when you factor in the amount of 'out of custody' disposals that officers are expected to consider over arrest, and the fact that we have several custody facilities across the County.</p> <p>In short, we aspire to disrupt drug supply through proactive patrols and intelligence-led policing. Furthermore, our resultant case files following arrest are routinely supplemented with Court applications for rehabilitation orders, banning orders and confiscation orders against defendants in a bid to make the City a hostile environment for illegal drug use.</p>
Current Situation	This is an ongoing piece of work. Although some very positive results have been achieved thus far, we will remain committed to combatting illegal drug use.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary.

Road safety (around parking) to continue: ASB parking around the city, particularly in south area near schools; and speeding	
Objective	To promote road safety across the south of the City, with due focus on speed enforcement and anti-social parking around school sites.
Action Taken	Officers have been routinely engaging in road safety work as part of their daily patrols. These patrols are usually conducted following feedback from the public and/or careful analysis of road traffic data submitted to us by the Council. We also

employ the use of 'Traffic Data Boxes' in hotspot areas to identify whether speeding is an issue for a particular road (and when it is happening) and this has been extremely useful in our ongoing bid to enforce road safety.

Enforcement is predominantly conducted by local officers, but is complemented by the Roads Policing Unit and Community Speedwatch initiatives. Going forward, we would hope to bring in additional support from the police cadets and special constabulary to build on their operational experience.

As discussed during previous meetings, we now have an established Community Speed Watch (CSW) network across the City. We are always keen to hear from new volunteers, who wish to promote road safety in their community; we provide full training and equipment, and all we require is your time (which is flexible around your needs) and a minimum of three people to participate. Further information is available on our website: <https://www.cambs.police.uk/roadsafety/speedwatch/> or via email: CambridgeSpeedWatch@cambs.pnn.police.uk

We have recently secured funding for a new Speedwatch kit from Cambridge City Council, and we are looking to appoint an additional member of staff to help coordinate operations and provide training.

We aim to make use of social media to advertise our road-safety efforts retrospectively, but for obvious reasons we do not advertise where we will be and when. Similarly, we are not routinely able to comment on how many tickets we issue, as a sizeable proportion may potentially be subject to an ongoing investigation. However as our Corporate Communications Team recently advertised in 2015, over 19,000 Traffic Offence Reports (TORs) were issued to motorists across the County, which gives a good indication of our efforts.

In terms of 20mph enforcement, the ACPO (now 'College of Policing') 'Joining Forces for Safer Roads' (2013) guidance suggests that 20mph zones should be 'self-enforcing', as statistics show that the risk of serious KSI (Killed or Seriously Injured) accidents is comparably low compared to higher speed-limited zones. From what we have seen, this reflects the current KSI picture for Cambridge City (as well as our road traffic collision data) too, and as such there are no operational safety cameras in 20mph zones in Cambridgeshire.

	<p>Due to the local infrastructure and traffic congestion in Cambridge City, the incidence of 'speeding' is a lot lower than the current public perception (which is why we have used the aforementioned Traffic Data boxes in the past to establish average speeds on certain roads, as a precursor to a Community Speedwatch Operation).</p> <p>We also have good working relationships with the Council to explore traffic calming measures such as when we negotiated an adjustment to the traffic light phases at the East Road/Mill Road junction last year, to give people adequate time to clear the box junction. We also have a good working relationship with the Parking Enforcement Team, and will often share intelligence about where the current parking problems are located. In terms of parking issues, targeted enforcement patrols around local educational establishments will also continue with Officers tasked to engage with staff, parents and pupils on a regular basis.</p>
Current Situation	This is an ongoing piece of work that we are slowly making some positive headway in. Preventative work will remain ongoing whilst infrastructural measures are considered by the Council.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary.

Anti-social behaviour at the Cambridge Lakes to include preventative patrols, to target hot spot areas around the lake and to speak to the management regarding the possibility of installing CCTV.	
Objective	To work with site owners and the local community to reduce anti-social behaviour both in and around the Cambridge Lakes site.
Action Taken	<p>We have researched the legacy issues surrounding the site, and have reviewed and assessed the previous tactics and interventions adopted for their effectiveness. Early contact was made with the site management company and the Council, and a good ongoing dialogue has been established. We have generated an investigation casefile to document our efforts, and the Council's Safer Communities team have appointed a project lead at our request. In a bid to obtain a balanced appraisal of the situation, we have also referred to the Cambridge Lakes website and had contact with Cllr. Baigent about the application to open the Lakes to the public.</p> <p>We have made use of social media to promote awareness of</p>

	<p>the dangers of swimming in this area, and are looking to introduce signage on-site to enable trespassers to relay their exact location in the event of an emergency ('Operation Harvell'; the Force water safety scheme). We have even considered approaching local diving teams to film the detritus in the Lake, in a bid to perturb people from swimming there.</p> <p>We have conducted a site security survey to identify vulnerable access points and potential security measures (such as on-site CCTV and sheet metal fencing) that could be considered. Through the use of body-worn video and photographs, we have reported our recommendations to the site management company (Carter Jonas), and have found that they have responded promptly to our suggestions; as such, their staff have routinely repaired damage and improved security where suggested.</p> <p>Regular patrols of the area have been conducted throughout the summer months – both within and around the site. Officers have been tasked to positively engage with the local community and explain the potential dangers to persons found trespassing on the site. We are logging details of all persons found within the site and have noticed that the common denominator are young males aged from 10-16 years old; with this in mind, we will be conducting some work with local schools next year and officers have been notifying parents either verbally or through 'Guardian Awareness Programme' form submissions. Details of persons found on site will be made available to Carter Jonas via our Force Legal team, in the event of a civil trespass matter (or warning letter) being considered.</p>
Current Situation	<p>Although this is a private site, we remain committed to working with the site owners to safeguard the local community affected, and to identify target-hardening options to prevent further intrusion onto the site. Although anti-social behaviour peaks during the warmer weather, we will ensure that work is maintained throughout the winter months, in a bid to address the situation ready for next year.</p>
Lead Officer	<p>Sergeant Ian Wood, Cambridgeshire Constabulary</p>

3 PRO-ACTIVE WORK & EMERGING ISSUES

Cambridgeshire Constabulary

We have recently restructured our departments to focus on issues of threat, risk and harm in the local Community. Although staff postings have largely remained the same, a proportion of officers are busy familiarising themselves with their new patrol areas. Details of the new public-facing partnership teams across the City can be found on our force website or on www.police.uk (click on 'Find your neighbourhood').

We have had an extremely busy summer period managing calls for service and policing some of the City events, such as the Cherry Hinton Folk Festival. A large proportion of our time has been concentrated on patrolling known ASB hot spots, such as Cherry Hinton Lakes and the CB1 development, and we have endeavoured to engage with the community at every opportunity.

We have attended and hosted several cycle crime prevention workshops, and have already established excellent working relationships with local partner agencies (such as Addenbrooke's Hospital and British Transport Police). We have recently instigated several 'pop-up' road safety enforcement operations, which will continue into the next reporting period and beyond.

Over the past couple of months, we have also been engaged in combatting a series of theft from motor vehicle offences across the City, where taxis were predominantly targeted. After providing crime prevention advice to the Hackney Carriage Association, subsequent enquiries led to the arrest of an extremely prolific nominal, which in turn has led to a noticeable drop in this type of offence.

Over the next few months, we will continue to focus on community engagement.

Cambridge City Council

The Safer Communities team has continued to be involved in cases of nuisance and ASB across the south of the city. One case is being prepared for possession proceedings, two tenants have given undertakings to the Council to comply with the terms of their tenancy agreement and two families have signed up to Good Neighbour Agreements.

Officers from the team continue to work with partner agencies involved in new developments. At the CB1 development, the team has continued to be involved with stakeholders and residents' representatives, meeting with them regularly and addressing current and/or emerging issues. At the moment, the team is very much involved in supporting the community at CB1 to set up a residents' association.

The team ran Safety Zone workshops in July, talking with 9 and 10 year olds about anti-social behaviour. Sessions were delivered to young people from across the City including students from schools in the south. The team also worked together with the police at two workshops (one for Year 5 and one for Year 6 pupils) about anti-social behaviour and crime. These interactive workshops got the children to think about their behaviour and how it might affect others.

Members of the team also gave a talk to the Trumpington Youth Forum run by the Children and Young Peoples Participation Service (ChYPPS). The team led discussions around ideas on how to make Trumpington a safer place to live and work in. Some ideas included doing a blog to canvas for speed checks along an unadopted road and fun bins to discourage littering. Members of the team were also on hand at a community day in the St Bede's Crescent/Walpole Road area to talk to any residents who were experiencing or had concerns about anti-social behaviour.

The team also attended the Olympic Family Fun Day event in Trumpington, a joint event between ChYPPS and the Community Development team. The event is free to families in Trumpington. It is an opportunity for the agencies involved in Trumpington to promote their service and also to highlight upcoming events.

The Neighbourhood Resolution Panel Scheme received three referrals for residents in the south of the city. Two cases were resolved; one with a panel meeting, one other case is due to go to panel imminently.

4 ADDITIONAL INFORMATION

CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

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			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
AREA	City South	Mar 16 – Aug 16	45	34	227	6	12	94	158	28	72	241	917	375
		Sep 15 – Feb 16	77	37	184	13	7	59	179	32	129	209	926	264
		Mar 15 – Aug 15	47	56	158	3	4	62	205	18	108	209	870	329
	Cherry Hinton	Mar 16 – Aug 16	20	14	89	2	5	17	12	9	26	59	253	139
		Sep 15 – Feb 16	39	8	70	9	2	8	21	11	49	57	274	90
		Mar 15 – Aug 15	15	14	53	1	1	17	37	9	30	49	226	119
	Queen Edith's	Mar 16 – Aug 16	15	6	48	1	3	28	34	1	13	62	211	84
		Sep 15 – Feb 16	14	11	35	1	2	29	41	2	25	60	220	57
		Mar 15 – Aug 15	14	11	43	0	1	11	55	2	31	65	233	55
WARDS	Trumpington	Mar 16 – Aug 16	10	14	90	3	4	49	112	18	33	120	453	152
		Sep 15 – Feb 16	24	18	79	3	3	22	117	19	55	92	432	117
		Mar 15 – Aug 15	18	31	62	2	2	34	113	7	47	95	411	155

5 RECOMMENDATIONS

- ❑ Combatting ASB in the CB1/Brookgate Development
- ❑ Promotion of road safety
- ❑ Drug dealing/use in the South of the City

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CAMBRIDGE LIVE; WHERE WE ARE AND WHAT NEXT FOR CITY EVENTS

1. Executive summary

- 1.1 Next year Cambridge Live will open discussions with Cambridge City Council about the opportunities for continuing the relationship and joint delivery of the Council-funded City Events programme (Big Weekend, Bonfire Night, Jazz and Brass in the Parks, Tea Dances, Midsummer Fair and the Mayor's Day Out) from 2020 for five years. In preparation for this we have completed a strategic review and are now ready to engage more widely to talk about future options for the city. Cambridge Live will: report on its first year; outline the forward strategy; and detail how it will engage with councillors, local organisations and Cambridge residents in discussions about future City Events programmes
- 1.2 This report provides an overview of Cambridge Live's performance and is the starting point for an engagement process to inform future plans for the City Events programme which it runs on behalf of the City Council. Cambridge Live is an independent charity set up by the Council to run the Cambridge Corn Exchange and Guildhalls and Cambridge Folk Festival alongside the City Events programme.
- 1.3 Cambridge Live's Report and Accounts and Annual Review documents for 2015/2016 and the 2015 City Events report are attached as appendices to this report.

2. Notification

The Area Committee is asked to support and promote the wide ranging engagement process including presentations at all area committees, engagement with community groups and residents, and through social media, which feed in to the 2017 discussions with the City Council for the programme arrangements 2020 to 2025.

3. Background

- 3.1 Responsibility for the management of the majority of the Council's cultural services transferred to Cambridge Live on 1st April 2015. On that date 51 members of staff were transferred to the new charity under TUPE.

Cambridge Live is governed by a Board of Directors and a Founding Chair, Sara Garnham, who was appointed together with independent board members. The Council also nominated two elected members to serve on the Cambridge Live Board of Directors, Councillors Ratcliffe and Reid for 2015/2016, replaced by Councillors Smith and O'Connell for 2016/17.

The charity held its second AGM and issued an annual review on 9th September 2016 (the report and accounts and annual review can be found here <https://www.cambridgelivetrust.co.uk/documents>).

- 3.2 Cambridge Live has a 25 year lease for the Corn Exchange, Parsons Court, Box Office, Large and Small Guildhall Halls. The Council is responsible for the buildings and Cambridge Live for the internal operational infrastructure. Cambridge Live is permitted under Licence to use Cherry Hinton Hall and Coldham's Common for the Folk Festival.

4 Contractual and performance management

- 4.1 The Council has a 25 year contract for services with Cambridge Live. This outlines its requirements for each aspect of the services. The contract is managed through a detail performance framework which includes regular engagement and monitoring.

Key performance indicators (KPIs) have been developed with Cambridge Live and are based on the Council's strategic aims as expressed in the contract. Cambridge Live has its own KPIs relating to different aspects of its business and operations. These are now being populated after agreeing base line data:

Outcome 1 Arts and Cultural Activity Builds stronger Communities in Cambridge

Outcome 2 Diversity and Equality are valued and recognised

Outcome 3 Cambridge is internationally recognised for the quality and diversity of its arts and cultural life

4.2 City Events

The Council has a particular interest in the performance of the City Events, as these large scale, free public events play an important role in the cultural life of the city and are delivered by Cambridge live on behalf of the City Council. Cambridge Live produced a detailed report on the 2015 events and the next one, looking at the 2016 events, will be presented to Community Services Scrutiny Committee on 6th October 2016. From a Council perspective, the events have been very successful with significant positives in respect of numbers of attendees, customer feedback and new programming.

4.3 Cambridge Corn Exchange, Guildhalls and Cambridge Folk Festival

The programmes at both the Corn Exchange and Guildhalls continue to evolve positively in terms of quality, diversity and volume and the Cambridge Folk Festival was critically acclaimed and operated to the same high standards as in previous years.

5 Financial performance

5.1 The report and accounts are attached as an appendix and can be found here <https://www.cambridgelivetrust.co.uk/documents>

5.2 The contract provides for a five year contract fee payment schedule, which includes delivering the council's own City Event programme on their behalf:

- Year 1 £506,000 (of which City Events = £207,000)
- Year 2 £431,000 (of which City Events = £195,000)
- Year 3 £383,000 (of which City Events = £185,000)
- Year 4 £298,000 (of which City Events = £174,000)
- Year 5 £238,000 (of which City Events = £165,000)

5.3 Cambridge Live will submit a five year business plan to the Council in 2017 to outline any future funding requirements. This will be considered at Community Services Scrutiny Committee and in the budget setting cycle.

6. Looking Forward

We've identified 4 key priority areas of our business as we move forward, these are:

- Artistic
- Participation
- Connecting Cambridge
- Commercial

Artistic

To be a distinctive creative catalyst in the field of live music, embracing cross artform collaboration

How we will do this:

- By commissioning new work and cross artform collaborations
- By acting as a catalyst to shape culture across the city
- By creatively leading and collaboratively helping Cambridge to join together as a city that celebrates culture

Participation

To inspire, challenge and educate through accessible immersive experiences

How we will do this:

- By prioritising and embedding this across all areas of our work
- By engaging diverse audiences including young people to map out future strategy
- By establishing collaborative partnerships in the city and beyond
- By recognising the importance of our own experience and expertise in encouraging the future stars in our industry

Connecting Cambridge

To bring Cambridge's diverse and evolving communities together through the City Events programme to celebrate the city and each other

How we will do this:

- By working with Cambridge City Council to plan future strategy for free community events relevant to our growing city
- By looking for opportunities to extend the impact of existing events
- By imagining and scoping new large scale events that bring the whole city together
- By nurturing, supporting and offering advocacy to other events in the city so that they can thrive and grow

Commercial

To enable our artistic, participation and community ambitions through actively seeking out and capitalising on commercial opportunities

How we will do this:

- By identifying and nurturing relationships with key stakeholders to open up new funding and income streams
- By creating a culture driven by efficiency
- By recognising the value of our brands and capitalising on them
- By leveraging the areas of our business that offer commercial opportunities

7. Appendices

Appendix 1

Link to Cambridge Live report and accounts 2015-2016

<https://www.cambridgelivetrust.co.uk/documents>

Appendix 2

Link to Cambridge Live Annual Review 2015-2106

<https://www.cambridgelivetrust.co.uk/documents>

Appendix 3

Cambridge Live Report on 2015 City Events which went to Community Services Scrutiny Committee in January 2016 (attached)

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2015 Report on the City Events programme delivered on the Council's behalf by Cambridge Live

Headlines

- Reach of events – c.53,750 attendees from across the city of all ages
- Participation – over 300 different organisations from Anglia Ruskin University to the BBC and Sanskruti School of Dance to the Pink Festival
- Partnerships – nearly 100 organisations partnered with us to deliver the programme, excluding suppliers
- Commitment – over 100 volunteers and 30 staff
- Media – working with local radio, TV and press on site and in the studio as well as extending social media engagement
- Leveraging City Events investment by 100%



Cambridge OAPs queue up for Mayor's Day Out tickets

By [Chris Elliott](#) | Posted: June 02, 2015



Cambridge OAPs arriving in Yarmouth in 1980

Comments (0)

Oh, they do like to be beside the seaside – beside the seaside, beside the sea.

Dozens of Cambridge old folk queued at the city's Box Office to snap up tickets for the Mayor's Day Out, the annual pensioner pilgrimage to Great Yarmouth.

And for one elderly person, Henry Adams, it was a special day. This year is the 30th anniversary of the trip – and to mark the event, organisers Cambridge Live presented him with a bunch of flowers because he was the 30th person in the queue.

The venue for the trip, as usual, is Great Yarmouth, and date is Tuesday August 11. The pensioners will be taken to the Norfolk resort in a convoy of coaches, all for £8 per ticket.

While there they will enjoy the traditional seaside pursuits, and in the afternoon will be entertained at a show in Yarmouth's Hippodrome Circus. They will go to the Circus and Water Spectacular, compered by Jack Jay and Johnny Mac, which features acrobats and aerial displays.

The Day Out is sponsored by charities, Cambridge colleges, Cambridge University organisations and businesses, and is backed by the News.

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Executive Summary

In 2015, for the first time Cambridge Live has delivered Cambridge City Council's programme of City Events as part of the spin out of the new charity from the Council. Cambridge Live was launched on 1st April 2015 and took over delivery of the successful City Events programme, working in partnership with the Council and the many local organisations that contribute to the wide ranging events across the city and beyond. Cambridge Live also contributes to the cultural life of the city through the Corn Exchange and Guildhalls programme and delivery of the Cambridge Folk Festival. As the organisation develops this will be enhanced by new initiatives from Cambridge Live.

The delivery of the City Events, previously badged as the Outdoor Events and Summer in the City programme sits within the framework of the City Council's strategic vision 'One Cambridge – fair for all', in which economic dynamism and prosperity are combined with social justice and equality:

- One Cambridge – Fair for all
- Caring for our environment and our people
- Creating a great place to live, learn and work

The Council have stated that the arts, in all their forms, are a powerful tool, helping to achieve their goals for the city, and that their role is to support and enable arts and cultural activity across Cambridge, for the benefit of the whole city and all its residents. The approach is underpinned by their vision. Specifically the City Events, which operate within an event management framework that aspires to a city, which is diverse and tolerant, values activities which bring people together and where everyone feels they have a stake in the community:

- A city in the forefront of low carbon living and minimising its impact upon the environment from waste and pollution.
- A city where people behave with consideration for others, the environment and where harm and nuisance and noise nuisance are confronted wherever possible without constraining the lives of all.
- A city where getting around is primarily by public transport, bike and foot.

These are therefore all key parameters for Cambridge Live as we deliver this programme for the Council and which includes:

- **Midsummer Fair** – This ancient fair has been visiting the city's Midsummer Common for over 800 years, making it the country's oldest travelling fun fair and market. The first day of the fair sees the Mayor and other members of the Council continuing the age old tradition of parading the Fair open by scattering pennies to the crowd. Featuring all the rides associated with a traditional fun fair and the very best white-knuckle rides, you can also expect the usual fun of the fair including candyfloss, hot dogs and toffee apples alongside traditional travelling market stalls.

- **The Big Weekend**, - Each year Cambridge puts on a 'Big Weekend' on Parker's Piece in the heart of the city. It's a 3 day free community event full of music, dance, workshops and stalls and local and international food including and a free fireworks display which takes place early in July.
- **Brass and Jazz in the Parks** - From June to September there are jazz and brass bands playing in Cambridge's parks and open spaces for you to enjoy. Each event is entirely free, so come along, bring a picnic, enjoy the sounds and relax in the cooling summer breeze.
- **Mayor's Day Out** - the Mayor's day out for senior citizens takes place in August or September, with a fun day out to Great Yarmouth for everyone to enjoy the sun, sea and pier-side entertainment.
- **November 5th Fireworks** – for 20 years a large, spectacular and free fireworks display has been held on Midsummer Common on 5th November accompanied by food and a traditional Bonfire.
- **Tea Dances** – monthly traditional dances in the Guildhall which are well attended

Under the Council's Arts Strategy 2011-2014, which was in place as Cambridge Live was established, the keys aims of the wider arts programme were:

- 1) Access to art for all** -Ensuring equality of access for all city users & residents to a broad range of high quality provision that provides excellent value for money through innovative & efficient ways of working.
- 2) Engage and enable local communities** - Involving local people in decision-making and responding to local needs to engage communities in using the arts to shape their neighbourhoods and the broader city.
- 3) Enhance the city's reputation & identity** - Focusing on innovation & excellence in using the arts to re-invigorate the public realm & create a sense of place.
- 4) Protect the environment** - Improving local environmental quality, biodiversity and sustainability; and to reduce, mitigate and manage the carbon consequences of arts activities.

The vision behind this was expressed thus by the Council:

- We think that everyone should benefit from the value of the arts.
- We want Cambridge to thrive as a dynamic city where diverse local communities enjoy a good quality of life with access to cultural activities within a thriving, innovative knowledge-based economy.
- The arts, in all their forms, are a powerful tool for helping Cambridge City Council to achieve this vision and enhance the quality of people's lives

Both in terms of the aspirations of Cambridge Live and the obligations which are expressed through our contractual relationship with the Council, Cambridge Live in the first months of its existence has sought to build on this framework and has delivered a series of major events across the Summer and Autumn which were critically received and well attended. A range of measures for determining the impact are shown below:

- Participation
- Media partners secured
- Media presence
- Feedback

Delivery of this first year of the City Events programme was led by the Cambridge Live team including

- Steve Bagnall, Managing Director
- Elaine Midgley, Business Development Director
- Neil Jones, Operations Director
- Frances Alderton, Event Manager

All of whom transferred to Cambridge Live on 1st April from Cambridge City Council. The team is therefore highly experienced having delivered not only previous Outdoor Events and Summer in the City programmes, but they were also responsible for the recent success of the Tour de France celebration in the city in 2014 and the Olympic Torch Relay in 2012.

The team worked closely with departments of the City Council including:

Communities, Arts & Recreation
Streets and Open Spaces
Safer Communities
Environmental Health
Planning

And would like to acknowledge the help and support received.

This report is presented to the Council as part of the planning process for the 2016 City Events programme, to which Cambridge Live aspires to bring it's own organisational values:

- Fresh Thinking
- Collaboration
- Inclusivity
- Zing

Steve Bagnall Managing Director and Sara Garnham, Chair
November 2015

Midsummer Fair

Wed 24th - Mon 29th June 2015, Midsummer Common

Highlights:

- **Launch day attended by mayors from across the region**
- **150 pitches taken – showmen and traders**
- **Wednesday and Saturday particularly busy – total attendance 30,000**
- **Heritage Lottery Funded film documentary produced by Cambridgeshire Film Consortium with Coleridge College after school film club including the first films shown in Cambridge which were at the fair**
- **Accessible session for Castle school & children from other local special schools**
- **Robust programme of local resident engagement , will include West Chesterton, Abbey and Market ward councillors next year**

It's thought the Fair's origins lie in a gathering of young people which took place once a year, on June 23 , at Barnwell Springs along with music, singing, wrestling matches and other games. *'Hence ... a custom grew up that on the same day a crowd of buyers and sellers should meet in the same place to do business.'*

In 1211, King John granted the charter for Midsummer Fair to Barnwell Priory which lay between Newmarket Road and the River Cam. However, by the early 1500s, the Mayor and Corporation of Cambridge had gained control of the Fair. This was one of the most important medieval trading fairs in Europe, with goods such as wood, iron and steel arriving via the River Cam. The hiring of labourers and servants, and the buying and selling of horses continued here until the early 20th century. The horse and cattle sales attracted many gypsies and other travellers who still come to the Fair in large numbers.

Gradually, as trading declined, entertainments such as wrestling, singing, dancing, freak shows and acrobats took over. The first roundabouts, propelled by gangs of lads or ponies, appeared in the 1700s and - by the late 1800s - the first steam-powered rides. Another innovation was the Bioscope Show – the forerunner of modern cinema. Midsummer Fair was known also as the *Pot Fair* from its many stalls selling china and crockery. These - along with linens, general household goods, cutlery, carpeting and linoleum - remained a popular aspect of the Fair until well into the 20th century.

Today, local families no longer come here to stock up on their household needs. Entertainment has largely taken over from trading. However, the Mayor still continues the time-honoured tradition of parading and proclaiming Midsummer Fair open by scattering pennies to the crowd.

This was Cambridge Live's first event since the organisation launched barely six weeks before on 1st April. This year the fair did not coincide with Midsummer Eve (June 21st) due to the vagaries of the calendar cycle which historically dictates when the event should be run.

With the team ably led by Frances Alderton planning went well with showmen stewards who were involved at an early stage in site layout and marketing campaigns. Working with the City Council for first time as an outside partner to the delivery team role.

Attendance by fair operators and traders was good, although slightly lower than in the previous year. There was good attendance from the general public alongside the travelling community, and Wednesday and Saturday were particularly busy this year.

The launch and proclamation on the Wednesday was a success and well attended by local Mayors and Councillors who enjoyed good weather and a pleasant networking opportunity.

This year, the Cambridgeshire Film Consortium (a partnership between The Arts Picturehouse, Parkside Federation of Academies, Anglia Ruskin University and Long Road Sixth Form College) received funding from the Heritage Lottery Fund to produce a documentary with Coleridge College After-school Film Club, about the first film screenings in Cambridge which were at the Midsummer Fair. The young people, aged 11-16 years, hosted a screening of early films from 1895-1912 (comedies, actualities and animations) from the BFI and the East Anglian Film Archive, in a specially designed cinema tent that replicated the experience of an early fairground cinematograph. This was held at the Mayor's Reception on 24th June at the opening of the Fair.

On Thursday 25th June the Fair opened for 2 hours from 11am to 1pm for the sole use by a number of local disability schools from the area. This activity was newly re-introduced last year, was well received by school parties, and attendance by schools grew successfully this year. They were invited as guests of the showmen to use the Fair in a more suitable environment for them and light refreshments were also provided by the Fair.

Feedback

There were no significant incidents of disruptive behaviour and Police noted that there were no arrests on site at the event, stating in their summary report:

"I was really impressed not only with the behaviour and friendliness of the local community, but also that of the travelling community who had arrived in Cambridge from all over the Country. Officers spoke in a positive light and they seemed perfectly willing to engage with the police. The atmosphere within the footprint was friendly, no hostility or tension." **Inspector Mark Farrant, Cambridgeshire Constabulary**

Timea Safrany from Samuel Pepys School said:

"Thank you for the brilliant and well organised event. The children had a fantastic time they absolutely loved the experience (so did the adults)."

- St John Ambulance reported treating 2 major casualties and 15 minor. For an event of this size and audience demographic that is low and reasonably expected.
- There were 8 complaints over the whole event, mostly due to noise & traffic congestion.
- Residents' engagement was good (Friends of Midsummer Common, Brunswick Residential Association, De Freville Avenue Residents Association, North Kite Residents Association and the Mitcham's Corner Residents & Traders Association were all

consulted in advance of the event and invited to attend daily safety briefings) There will be additional consultation with regards to the management of Fort St George bridge with residents of Pretoria Road and surrounding area.

We received some great positive feedback from participants including:

Film Education Manager, Trish Sheil from the Film Consortium: *"This is a wonderful opportunity for young people to learn about, and share with the public, the heritage of early cinema in the unique location of the 800 year old Midsummer Fair where the first films in Cambridge were shown with magnificent steam- powered organ music, in the show-ground cinematographs."*

This was a great addition to the event in 2015 and very much appreciated by the showmen who helped to provide content and participated in screenings. They team will be editing the documentary film together in the next few months and it will be screened at the Arts Picturehouse.

Lessons learned & 2016 planning

- Some operational issues will be addressed for 2016 such as ensuring that showmen keep to their allocated pitch sizes and transport flow near the Grafton car park is managed better at busy times.
- Efforts will be made to credit the City Council more visibly next year.
- Showmen will be encouraged to work more collaboratively with the event team with marketing distribution to manage a more cohesive campaign.
- Additional security patrols will be provided to manage minor disputes and issues that otherwise take up the time of events staff.

The Big Weekend

10 – 12th July 2015, Parker's Piece

- 10,000 attendees estimated per day (30,000 total attendance)
- 72 community and professional performers and groups
- 8 local traders (Mela)
- 15 local contractors & suppliers
- 9 business & media partners and sponsors
- 6 charity stallholders
- Launch of My Cambridge to the public

The Big Weekend 2015 started with a bang with a dazzling fireworks display on the Friday evening. The weekend attracted record numbers on the Friday and Saturday and featured amazing performances from Heather Small and Slade on the Friday & Hayseed Dixie on the Saturday.

As in previous years the event reflected key social and historical context from history to the present day. Recognition of the 70th anniversary of VE day, contributions reflecting the present day hi-tech life of Cambridge as well as engagement with Rugby World Cup celebrations complemented the traditional elements of the weekend including the Mela. Cambridge residents enjoyed community activities on the Saturday ranging from the Home Front Marquee where they could take tea '1940s style' to controlling a Dalek at the BBC Make it Digital Tent as well as enjoying the best the food hall and French market had to offer. Other activities included the Cabaret Marquee & Ping Pong Disco and the Sports Zone where attendees could get a taster session in everything from tai chi to rowing. The weekend was brought to a close with a day of world music and dance as well as food and crafts from around the world celebrating ethnic diversity within Cambridge and of course the hugely popular Cambridge Mela, Cambridge's summer celebration of Asian Culture.



The detailed areas and activities of the event across the weekend included:

1. The Main stage – **community music & dance** alongside **headline** and **multi-cultural performances** all weekend (Fri, Sat and Sun)

2. **The Food Hall** (Sat) featuring local deli and food traders selected with support from Eat Cambridge which became the **World Music Marquee** (Sun) to house a range of music performances from different multi-cultural performers

3. The **Launch Reception Marquee** (Fri), decorated to reflect the Asian contribution to the event that enabled partners and supporters to network at the event and find out more about the City Council led project, **My Cambridge** (helping young people access culture). This became the **Museums Marquee** (Sat) showcasing the activities of the Cambridge University and



independent city museums and then hosted the **Pink Picnic Festival** for a LGBT cabaret set in the evening. On Sunday this became the main **Mela performance marquee**, hosting DJs and dance schools from various Indian, Hindu and other Asian cultural performances

4. **The Fun Lab** (Sat), sponsored by ARM and delivered by Cambridge University who programme a range of science and technology themed family activity with the engagement of local technology businesses. This became the **Mela Traders marquee** (Sun) where local Asian community

partners and businesses traded food, clothing and crafts as well as Henna tattoos.

5. The **Home Front Marquee** (Sat) was delivered in partnership with the Museum of Cambridge and the County Council as part of the commemoration of World War Two events in the year. It supplied a traditional 1940s tea and music hall and hosted the visit of the Mayor of Heidelberg who came on a civic visit during the event. On Sunday this space was transformed into the **World Dance Marquee**, housing a range of dance styles including Lindy Hop, Scottish, Polish and Belly dancing.

6. The **Pop-Up Art Gallery** was run by local organisation Changing Spaces who programme art in empty spaces. Working with local artists they delivered a range of workshops and installations throughout the weekend.

7. **Alliance Francaise**, a local language institute who became a partner in 2014 for the Tour de France hosted a marquee of cultural activity including music and dance and language throughout the weekend.

8. The **Sports Zone** was programmed and managed by the City Council's sports development team and included a huge range of clubs and societies demonstrating and offering participation in their sports including rugby, football, Tai Chi, trampolining, tennis, the Ping Pong Disco and much more besides. The Cambridge Rugby Club also hosted a Festival of Rugby which culminated in matches on the Sunday including featuring the English Deaf Rugby Club (supported by local sponsor the Hearing Healthcare Centre).



9. **BBC Make It Digital** – this nationally touring roadshow came to Cambridge via the Big Weekend and featured interactive displays, talks & lectures, coding demonstrations and Doctor

Who exhibitions supported by the investment of Anglia Ruskin University and Cambridge University.

10. **French Market & food stalls** – these were trading throughout the weekend and represented a wide variety of foods for people to enjoy including vegetarian and multi-cultural options and some local traders.

11. **Ubuntu World Village** – this activity was provided in a lively open air setting and featured crafts and music representing this African community.

12. **Bar** – the licenced bar provided a limited selection of alcoholic and soft drinks for people to enjoy and was managed by an external bar operator.

13. **Fairground** – this is the only ticketed activity within the event but provided families and young people with a safe outlet for seeking their thrills, delivered by operator Stanley Thurston.



Feedback

A market research survey distributed via email to our mailing lists and email addresses collected at the event received only 166 responses, however it suggested that 95% of attendees thought the event was well organised, 81% felt it did bring communities together, and 92% of those attended felt safe when attending.

The full market research survey can be viewed at this link:

<https://www.surveymonkey.net/results/SM-G5VQJZV2/>

Some of the feedback received by partners throughout the weekend included:

“Running the pop up gallery is a very enjoyable and successful part of Changing Spaces calendar. It enables practising artists to work alongside the community and for the community to experience contemporary fine art in a fun, inclusive and non-threatening environment. This year it ran very smoothly.” **Anji Jackson-Main, Changing Spaces**

“Thanks so much for glitch free organising of the Mela yesterday. We had a fabulous time.”

Meghana

“Thanks for your email. We thought it all went really well, everyone seemed to enjoy the atmosphere and a nice cup of tea. Our volunteers had a great time too. The Mayors' speeches were very well received and the Q&A was great - they provided a nice focus for the afternoon. Please pass on our thanks to the stewards who were a great help on the day, and to you and your team - you did a brilliant job” **Lorna O'Brien, Museum of Cambridge**

"I think Big Weekend was very successful this year. I have never seen this many people on Parker's Piece before! It seemed like people were having a great time. I really enjoyed it too. We didn't have any issues on disabled platform. Everything went really smoothly." **Anna, Steward**

"It's me thanking you and your team for giving us this opportunity to perform our dance and music. We thoroughly enjoyed the event and all the staff were very helpful. Everything was very well organised. Let's keep in touch for future events." **Aurora Gercke, Pilates and Specialist Exercise Instructor (Low Back Pain & Older Population) & Dance Teacher**

The Cabaret Marquee was a huge success thank you for letting us be part of it. We had fantastic feedback from people attending and the artists. We were particularly packed out in the Cabaret Marquee from the start. Has definitely helped Pink Fest, given everyone a boost and renewed enthusiasm for it." **Jo, Pink Festival**

"Just wanted to follow up after the Big Weekend to pass on my thanks for all your hard work and efforts. Thanks for making my job less stressful!" **Sam Jeffery, Cambridge United Football Club**

"Tom had a fantastic weekend, your hospitality was very much appreciated. I can honestly say this was one of the most organised events he has played at. Everybody was so professional and helpful and normally we would leave a comment about how things could be better next time but I can't think of any way you could improve on what you did.

Tom absolutely loved playing at The Big Weekend and said the atmosphere was electric and the added bonus of chatting to the guys from Slade and getting a selfie with them seconds before they went on stage. Thanks again for everything, Cambridge really know how to throw a party!"

Lisa (Mum) on behalf of Tom Korní "The One Boy Band"

St John Ambulance treated 62 minor casualties and 5 major casualties. Again, this is not substantial for a broad public event of this scale and consisted of things like minor cuts, grazes, bites & stings and heatstroke.

Three complaints were received from the general public (1 noise, 2 fairground).

Lessons learned & 2016 planning

- Council licensing officers have asked to review the licence for the event to ensure that compliance is clear and the license conditions are appropriate. This is taking place in Winter 2015/16.
- Cambridge Live internal administrative processes will be reviewed to accommodate loss of the use of Council service points like Cashiers for payments
- The Mela fell in Ramadan this year which did mean that slightly fewer participants affected were able to participate. However the dates for 2016 mean that Ramadan will have passed.
- The Rugby Festival was not as large scale as it had been hoped, so more consideration will be given to developing sports activity within the event in 2016

Mayor's Day Out

Tuesday 11th August 2015, Great Yarmouth

- 550 senior citizens attended
- 22 volunteer stewards supported
- 13 coaches provided
- 19 local businesses & organisations donated including long term supporters such as The Pye Foundation and Batterson Chivers Foundation as well as businesses such as ARM and Marshall of Cambridge
- 5 City Councillors attended alongside the Mayor as volunteer stewards

This year was the 30th anniversary of this long standing event which takes senior citizens from Cambridge for a day out at the seaside. They are accompanied by the Mayor and Mayoress, a number of councillors and former mayors and their partners who accompanied the trip to celebrate the anniversary.

The event is something of a logistic challenge with coaches starting from all parts of the city to ensure easy access for everyone. Cambridge Live worked with Richmond's Coaches to provide this traditional trip to Great Yarmouth, collecting senior citizens aged over 60 years from 15 different pick up points across the city and returning them in the evening.

As this was a special anniversary Cambridge Live produced a freely distributed anniversary postcard souvenir for attendees of the event and some were encouraged to use the card to write to the Mayor to thank him for their day.

The performance was a Roy Orbison tribute act and The Dreamers and was very well received at the Britannia Theatre.

The Mayor of Great Yarmouth hosted an anniversary lunch at the Masonic Hall with a good attendance of previous Mayors of both Cambridge & Great Yarmouth (around 30 people in total) and the Mayor of Cambridge presented his thanks for their continued hospitality.

Comments received on the event from attendees included:
A really excellent day out. Very well organised - can't wait for next year!

Carry on the good work!

We meet so many friends every year

A very enjoyable and stress free day. Thank you Everyone was and always have been very helpful and kind



Lessons learned & 2016 planning

- The Gredley Charitable Trust, a long term donor to the event chose not fund the event this year. Therefore a longer lead in time for community fundraising will be explored in 2016.
- It was hoped that the circus performance at the Hippodrome theatre could be attended instead of the Britannia theatre, however unfortunately the space was not suitable for a large senior audience. Whilst the Hippodrome was originally advertised, the Britannia Theatre was eventually used for reasons of safety.
- A closer relationship with the tourism and marketing teams at the Yarmouth Council is being established to enable more promotional initiatives to be introduced next year.

Jazz & Brass in the Parks

7th June, Royston Town Band - Cherry Hinton Hall
28th June, Harmony in Harlem - Jesus Green
5th July, City of Cambridge Brass Band - Christ's Pieces
23rd August, Savoy Jazz - Jesus Green
6th September, Cottenham Brass Band - Cherry Hinton
27th September, March Brass 2000 - Cherry Hinton

These popular open air concerts were promoted by Cambridge Live featuring a range of local community brass and jazz bands. The events took place from 3-5pm on Sundays throughout the summer and attendance was estimated at 2,200 across all concerts.

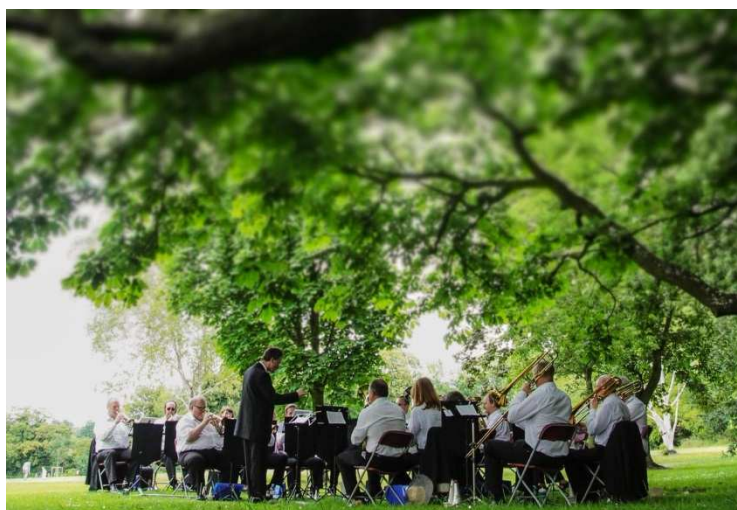
Christ's Pieces was used as a location for the first time this year and the event was well received by audiences and local residents with no concerns or complaints raised.

Feedback

All feedback from the public was positive, with the only slightly negative feedback being from people who asked for there to be more of them, particularly at Cherry Hinton Hall, from an older audience.

Lessons learned & 2016 planning

- We are exploring the possibility to expanding the locations for these concerts to consider new outdoor spaces outside the city centre e.g. Trumpington Country Park if considered appropriate.



5th November Fireworks

5th November 2015, Midsummer Common

- **20,000 estimated attendance**
- **34 business sponsors and donors**
- **£800 raised in text message donations**
- **50 volunteers engaged in collecting for the event**

The firework celebration on November 5th was the culmination of an extended programme of engagement across the city featuring local businesses and live theatre. Cambridge Live took the decision to raise the profile of the event and the reach of the activities in its first year of running the event.

This year Cambridge Live promoted the historical aspects of the event using the character of Guy Fawkes. Working with Snail Tales story telling company, an actor portrayed Guy Fawkes in school visits and was seen around locations across the city. The Birmingham Repertory Theatre performed an extract from one of their Horrible Histories shows featuring Guy Fawkes for free for the public in the Market Square and Grafton Centre on Sat 24th October to generate excitement about the event.

Local technology firm, RealVNC acted as the business champion for the event's sponsorship campaign in 2015. Managing Director Andy Harter and Vice President Lily Bacon rallied a club of 34 businesses to reach our ambitious target of £30,000 and more in sponsorship by providing more ways to sponsor the event and greater business benefits. In addition, we introduced text message donating for the first time for the general public at the event, alongside the bucket coin collection.

Frances Alderton was the Event Manager for the event in 2015. She appointed a previously well received Fireworks company, Jubilee, to fire the display which was well received and the

weather was ideal for the firing of the display. However rain and the absence of the Fair did slightly reduce numbers with around 20,000 estimated in attendance.

Sponsors and City Councillors were invited to attend an informal reception at the event on the night to network with those who have helped to ensure the event's success.

Cambridge Midsummer Common fireworks

- When: Thursday, November 5. Fireworks at 7.30pm and a bonfire will be lit immediately afterwards. **PLEASE NOTE: The funfair will not be running but the fireworks will go ahead as planned.**
- Where: Midsummer Common
- Cost: FREE!
- What: The free Bonfire Night has attracted thousands of onlookers to Midsummer Common in the centre of the city for more than 20 years. Expect to be toasted by a stonking great bonfire after watching the blockbuster display in the sky. Bonfire Night is a Cambridge City Council event, organised by Cambridge Live.

Fireworks-fans are advised not to bring sparklers, and a donation of £2 is encouraged.

Chesterton Road, Victoria Avenue, Maid's Causeway, Elizabeth Way and Limekiln Road will be closed from 6.30-8.30pm on the day of the event.

BBC Radio Cambridgeshire were media partner for the event and stated that feedback was excellent from the public around the event and we received some lovely feedback from the public including 4 compliments on the quality of the event.

“Just wanted to say what a fantastic display and event. Was just so well organized, stunning display and well attended event. Special mention to Andrew, Richard and Matt Van Heerden (star!) – and all the team of stewards who were just brilliant, friendly and so helpful with any requests! We live broadcast all the fireworks (person watching in Russia loved it!) did loads on social media, live broadcast on air.”

Emma Borley, Assistant Editor, BBC Radio Cambridgeshire

As a result of an incident on the common on 4th November the fun fair was not in attendance although Thurston’s provided a range of food stalls and other amenities including extensive accessible viewing points were provided as normal. This was a late change and required very active management of the site and the media messaging all of which was completed successfully.

The absence of the fair prompted a mixed reaction with some attendees missing the facilities whilst others commented that they preferred this year’s event.



Lessons learned & 2016 planning

- There are plans to build on the city wide engagement achieved this year for 2016.
- Efforts will be invested into raising the profile of information on our website for disabled customers which could be more extensive as good facilities are offered.
- We hope to increase the number of bucket collectors next year as donations were lower than for 2014 (although it was raining which often affects collections).
- An internal investigation into the incident on the Common on 4th November is being carried out separately.

Appendix 1 – List of local participants at The Big Weekend 2015

99 Rowing club	Elementz Ent.
Agrumi, Olive Oil and Italian produce - Ely	Encompass Network - Cambridge
Alliance Francaise	Festival of Rugby – local rugby associations
Altrad Beaver, Fencing - Bury St Edmunds	Fire Extinguishers - Newmarket
Amna Saeed, Henna Art and tattoos – Mela Trader	Forever Active
ARM	GLL
Anglia Ruskin University	Gourmet Brownies - Ely
Aurora & Friends Egyptian Dance	Grey Heron International Arts T'ai Chi
B1KE	Hart Radio
BBC Radio Cambridgeshire	Hearing Healthcare Centre, Cambridge
Bling Ya Ting - Local Urban and World talent contest Showcase	Isobel Sugden - Cambridge Band Competition U18 Winner 2015
Bombay Bites, Indian snacks and street food – Mela Trader	Kettle's Yard House and Gallery
Buskers Competition Winner TBC	Krishna Zivraj Sanskruti School of Dance
Cabinet of Curiosities - Visual and audio collection	Krishna Zivraj, Classical Indian Dance, main stage and community marquee – Mela Performer
Cambridge + Coleridge Athletics,	La Dante - Italian
Cambridge CC, Fostering - Huntingdon	Landsmans Toilets - Peterborough
Cambridge City Services - Site fencing	Lifecraft - Cambridge
Cambridge News	Little Scrummers
Cambridge Film Consortium	Manas Deb Indian Cultural Society, children's dance performance – Mela Performer/Trader
Cambridge Gymnastics Academy	Marcus Watts, Cambridge Acoustic, Sound Monitoring - Oakington Cambridge
Cambridge Hindu Samaj, childrens dance performance – Mela Performer	Mari Cobb, Goan Food – Mela Trader
Cambridge Lindy Hoppers	Maxispace Portable Buildings - Buckden, Cambs
Cambridge Museum of Technology	Meghana Patel, traditional crafts and food – Mela Trader
Cambridge Re-Use - Cambridge	Mela - Daylong celebration of Asian culture in Cambridge including food, music and dance
Cambridge Rugby Football Club	Museum of Archaeology and Anthropology
Cambridge Scottish Society & RDCS	Museum of Cambridge - Homefront Marquee
Cambridge Spanish Centre	Museum of Classical Archaeology
Cambridge United Football Club	Nicks Mobile Bars
Cambridgeshire Football Association	Nomads Hockey
Cangaroos Trampoline Club	Oblique Arts - Pedal Powered Barber shop
Carlos BBQ, kebabs and grilled meat – Mela Trader	ParkTennis
Cath Coombs & the Awesome Soul Collective	Pearce Hire, Sound systems - Peterborough
Cats Basketball	Pink Festival - Events run by SexYOUality and the Pink Festival
Cats Protection - Cambridge	Queen of Spice, food and drink – Mela Trader
CC Smugglers	Robinsons Smart of Cambridge
Centre for Computing History	Rollapluzza
Changing Spaces - Art Tent for local independent artists	Security - Peterborough
Children's entertainment - 3 local face painters and a story teller	Soundstage One - Thorney, Cambs
Compere, Gil Karpas	StreetGames,
County Council Cycling Team	Suparna Roy, Jewellery and Indian snacks – Mela Trader
Dabke (Middle Eastern Dance)	Sustrans
Dance Greek	Swamptruck - Cambridge Band Competition Winner 2015
DCRS, Site Radios - St Ives, Cambs	
Divya Ram, Classical Indian Dance – Mela Performer	
EF Foundation	

Swati, dance performance – Mela Performer
Taiost t'ai chi
Taoist Tai Chi Society GB
Terrance Higgings Trust - Cambridge
The Fitzwilliam Museum
The Polar Museum
The SG's - Local Reggae Band
The Silverback Blues Band
Trevor Page - Marquees, Staging, Equipment Hire
Trevor Page Marquees - Linton
Ubuntu World Village - Music, food and crafts from
around the world - celebrating ethnic diversity in
Cambridge
University Library
University of Cambridge - The Fun Lab offers
interactive science activities for all ages to enjoy.
Science at its best from the University of
Cambridge and partners
University of Cambridge Museums - Make and
Create Tent - hands-on, creative fun and get a
taste of what's in store for the summer holidays
Vichag Foods, Indian snacks, Mela Trader
Vintage Bikes
Waste Bins, skips & recycling - Little Paxton, Cambs
Water Coolers - Newmarket
Wiwat! Cambridge Polish Song and Dance Group
Woodgreen Animal Charity - Godmanchester,
Cambs
Up to 30 local stewards

Environmental Report



Cambridge South Area June to August 2016

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1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the South Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the South Area for the period of September to November 2016.

Continuing priorities¹

Number	Priority details
1	Early morning, daytime and weekend patrols for dog fouling on Bliss Way/Tenby Close, Nightingale Avenue Recreation Ground, <i>Cherry Hinton Recreation Ground</i> and Cherry Hinton Hall.
2	Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.
3	Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.
4	Enforcement action against nuisance vehicles being repaired at Arran Close <i>and vehicles for sale at Queens Meadow.</i>
5	Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.
6	Enforcement patrols to deal with litter and fly tipping in and around Teversham Drift.

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the following community intelligence questions to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)

¹ Amendments to continuing priorities are shown in italics

3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. Specific issues and actions: Previous period

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Early morning patrols for dog fouling on Bliss Way/Tenby Close, Nightingale Avenue Recreation Ground, and Cherry Hinton Hall.
Action Taken	Dog Warden patrols have been conducted by the dog wardens to address the issues of dog fouling at the above locations, over 50 patrols times totalled 34 hours. Educational advice, verbal warnings and dog bags have been provided to a number of dog walkers seen at these locations during early mornings, daytimes and at weekends. Ongoing work continues in the areas to deal with dog fouling.
Current Situation:	Ongoing
Priority 2	Enforcement targeted approach to areas where Addenbrookes site joins residential areas such as Hills Road and Red Cross Lane and to work with Addenbrookes to work towards the bus station area being cleaned up.
Action Taken	Over 20 hours and 22 patrols have been conducted to address the issues of littering, between the June and August 2016. Education advice has been given to people smoking in the area and pocket ashtrays handed out to smokers at the location. Ten fixed penalties have been issued to offenders littering at the said locations, as well as successful prosecution's for non-payment of FPNs.
Current Situation:	Ongoing
Priority 3	Enforcement to work with the County Council, against utilities and companies that damage the verge on Mowbray and Fendon Road.
Action Taken	Patrols continue to be conducted by officers to address the issues of verge parking at Mowbray and Fendon Road. In this period vehicles witnessed parking on the grass verge and warning letters have been sent to registered keepers where possible. Officers continue to patrol during the week and at weekends. Words of advice were given to builders who were working at the location of Mowbray Road with regards to possible damage to the verge. Work is underway to improve the number of verge parking signs on the highway and to develop an improved way of working with local residents. To report vehicles parked on the verges.
Current Situation:	Ongoing

Priority 4	Enforcement action against nuisance vehicles being repaired at Arran Close.
Action Taken	Patrols have been conducted at Arran Close, with 10 patrols having been undertaken lasting a total of 9 hours. Vehicle checks made on suspect vehicles at the location 7 day notices applied to vehicles and the odd fly tip cleared. Officers continue to monitor the area during the week and at weekends.
Current Situation:	Ongoing
Priority 5	Enforcement joint working and patrols to deal with littering from students of Long Road Sixth Form in the areas of Long Road and Sedley Taylor Road.
Action Taken	Patrols continue to be undertaken at the location, students have been spoken to about littering. Work for this area continues during the academic year and further work is anticipated during the next quarter. Links have now been made with the student liaison officers at Long Road Sixth Form, we are planning to undertake joint patrols with theta help educate and tackle issues regarding cigarette littering from students. This quarter has been quiet due to school holidays.
Current Situation:	Ongoing
Priority 6	Enforcement patrols to deal with litter and fly tipping in and around Teversham Drift.
Action Taken	Patrols are still being undertaken at the location, to try and tackle the issues of fly tipping abandoned and untaxed vehicles and dog fouling patrols. Suspected abandoned vehicles have been dealt with accordingly. Fly tips have been cleared and investigated, however no evidence found at scene, door to door enquiries made. At present fly tipping seems to be reduced, the reports of these incidents have been reduced at this location.
Current Situation:	Ongoing

5. Environmental Data

Private Realm [South Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
June to August: 2016	Pest Control	60	27	NA	NA	NA
June to August: 2016	Noise Complaints	70	N/A	²	1	0
June to August: 2016	Refuse/ Waste Complaints	5	N/A	²	0	0
June to August: 2016	Other public health complaints ³	10	N/A	²	0	0
June to August: 2016	Private Sector housing standards	22	N/A	²	0	0

Data is from 1 June to 22 August.

² All complaints will generally have at least one such action

³ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement [South Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
June to August: 2015	Abandoned vehicles	30	N/A	N/A	0	0	0
June to August: 2016		25			0	0	0
June to August: 2015	Nuisance vehicles ⁴	3	2	N/A	0	0	0
June to August: 2016		2	2		0	0	0
June to August: 2015	Verge parking ⁵	13	10	N/A	N/A	0	0
June to August: 2016		3	3			0	0
June to August: 2015	Derelict cycles	77	N/A	N/A	N/A	N/A	N/A
June to August: 2016		36					
June to August: 2015	Domestic waste	37	3	0	2	0	0
June to August: 2016		36	2	0	9	0	0
June to August: 2015	Trade waste	1	0	0	0	0	0
June to August: 2016		1	0	0	0	0	0
June to August: 2015	Litter	8	0	0	2	0	0
June to August: 2016		15	0	0	14	0	0
June to August: 2015	Illegal camping	1	N/A	0	N/A	0	0
June to August: 2016		1		1		0	0
June to August: 2015	Illegal advertising	6	2	N/A	0	0	0
June to August: 2016		2	2		0	0	0

⁴ Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

⁵ Applies to Mowbray and Fendon Road only

Summary of public realm enforcement data

- Of the vehicles reported, two were untaxed vehicles and were impounded, one vehicle is in storage and the other has been destroyed after not being claimed. Two abandoned vehicles were removed from Cavendish Avenue and Colville Road and a number of cases are still ongoing.
- There were two vehicles advertised for sale in the period June to August, located on Queens Meadow and Mowbray Road. Both were sent warning letters and the vehicles were removed within 7 days. A number of reports have been received for vehicles being sold at Queens Meadow and a priority recommendation has been added to reflect this and allow officers to focus on the issue in the upcoming period.
- There were three cases of verge parking identified on Mowbray Road and Fendon Road. Three warning letters were sent to the registered keepers.
- Thirty six derelict cycles were removed from across all three wards. The number of cycles removed as abandoned in the South area usually varies between 15 to 25 a period.
- There were thirty six cases of domestic waste investigations conducted in the area between June and August, the majority of which was waste littered and fly tipped at recycling centres across the area. Of the investigations conducted there were ten that were untraceable to suspects, two warning letters, two fixed penalties for small scale fly tipping at Waitrose recycling centre, as well as seven fixed penalties issued for littering at Colville Road recycling centre, and Waitrose Recycling Centre. There are currently fifteen ongoing cases awaiting further action.
- One case of trade waste was investigated in the South area; waste that was dumped at Waitrose recycling centre was of a business nature but it was not possible to trace it to those responsible.
- There were fifteen cases of litter investigated in the South area during June to August period and resulted in fourteen fixed penalties being issued for littering on foot at Dame Mary Archer Way, Red Cross Lane and Hills Road. Subsequently all fixed penalties were paid.
- One case of illegal camping was investigated; the owner of the tent was served notice and removed their belongings within the 24 hour notice period.
- Two cases of illegally positioned estate agent boards were reported in the period, both boards were subsequently removed by the agents.

Dog Warden Service [South Area]

Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
June to Aug: 2015	Stray dogs	7	1	0	6	0	Three other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended
June to Aug: 2016		6	0	0	5	1	One other stray dog calls was received, but the dog was collected by their owner before the dog warden attended

Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
June to Aug: 2015	Dog control orders: Fouling	9	0	0	0	0	0
June to Aug: 2016		7	0	0	0	0	0
June to Aug: 2015	Dog control orders: Exclusion	0	0	0	0	0	0
June to Aug: 2016		0	0	0	0	0	0
June to Aug: 2015	Dog control orders: Leads	0	0	0	0	0	0
June to Aug: 2016		1	0	0	0	0	0
June to Aug: 2015	Other dog complaints ⁶	2	0	0	0	0	0
June to Aug: 2016		6	2	0	0	0	0

Summary of dog warden data

Dog fouling complaints have been received for repeat incidents on Nightingale Recreation Ground and this continues to be one of the priority areas for the service. Other dog fouling complaints were received for Drayton Road, Holbrooke Road and St Bedes Crescent.

⁶ Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

Operations cleansing data by ward [South Area]

Period	Activity	Total number of incidents	Ward		
			Cherry Hinton	Queen Edith's	Trumpington
June to August: 2015	Fly tipping	61	39	7	15
June to August: 2016		95	51	7	37
June to August: 2015	Offensive graffiti ⁷	1	1	0	0
June to August: 2016		1	1	0	0
June to August: 2015	Detrimental graffiti ⁸	3	1	1	1
June to August: 2016		22	1	6	15
June to August: 2015	Needles	0	0	0	0
June to August: 2016		0	0	0	0
June to August: 2015	Shopping trolleys	8	0	0	8
June to August: 2016		2	2	0	0

⁷ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁸ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

Summary of operations cleansing data:

- In Cherry Hinton there were fifty one instances of fly-tipping, consisting of mainly household waste. Repeat incidents of fly tipping were found at Colville Road recycling centre. There were no other trends in the ward.
- In Queen Edith's there were ten instances of fly-tipping in the ward, repeat incidents were found in Wulfstan Way there were no other trends in the ward.
- In Trumpington there were thirty seven instances of fly-tipping, repeat incidents were found at Paget Road and Hauxton Road. There were no other trends in the ward.
- There was only one case of offensive graffiti in the south area in the time period June to August 2016. This was on the Cambridge City sign on Fulbourn Road that had offensive language on.
- The detrimental graffiti in Cherry Hinton was on a wall in Glenacre Close and was general tagging; all of the instances in Queen Edith's ward were on Hills Road and were general tagging. Twelve of the fifteen instances in Trumpington were in August 2016.
- The number of trolleys impounded was 0.

Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun
Recycling rate – dry recycling 2016/17	17.8%
Recycling rate – dry recycling 2015/16	21.4%
Recycling rate – composting 2016/17	29.5%
Recycling rate – composting 2015/16	23.8%
Amount collected for disposal 2016/17	52.7%
Amount collected for disposal 2015/16	54.8%
No of press releases issued	3
No of 2 nd blue bins delivered	161
No of 2 nd Green bins delivered	46
Number of 3 rd and 4 th green bins registered	3
No. of bins changed from standard to small	30
No of events attended	12
No of people spoken to	730
No of Kitchen Caddies given out at events ⁹	460
No of recycling champions (RC) at events	8
No of new RC recruited	2
Amount of rubbish/recycling collected at events (tonnes)	Total 36.96 tonnes 27.6 T rubbish 9.2 T recycled
Amount of goods (clothes, books etc.) collected via the British Heart Foundation and college campaign.	N/A
No of community/school visits to AmeyCespa	11

⁹ Excludes caddies given out via council receptions

Summary of Waste and Recycling Data

Total recycling rate for quarter 1 is 47.3%, with an increase in tonnes collected via the green bins, due the start of the growing season.

April- June events attended

- Morley Memorial Primary School talk
- Blackthorn Close door knocking
- EAT Cambridge
- Thorpe Way community day
- Colville Road Primary School recycling stall
- St Bedes Community day
- Whitehill Road community day
- Arbury Carnival
- Spinney School Cherry Hinton recycling stall
- Chesterton Festival
- Chesterton Community Day
- Ekin Road community day

6. Proactive and community work: Previous period

During the previous period the following proactive and community work has been undertaken. This sections also details ongoing and upcoming work.

Task	Community Action Event
Action Taken	The Dog wardens and a City Ranger will be attending the Friends of Cherry Hinton Hall Community Action Day on 1 st October at Cherry Hinton Hall. The dog wardens will be offering free micro-chipping and the Ranger will be assisting the organisers.
Current Situation	Upcoming

Task	Cherry Hinton Hall
Action Taken	Following the Cambridge Folk Festival a team of Community Payback and Streets and Open Spaces Volunteers helped clean up Cherry Hinton Hall over a couple of days.
Current Situation	Completed

Task	Cherry Hinton Brook
Action Taken	With the help of Ranger support volunteers the Ranger has been clearing the brook of debris, fallen branches and clearing unauthorised wood being used as bridges.
Current Situation	Ongoing

Task	Trumpington
Action Taken	The Ranger has been cleaning the road signs in Trumpington. Images attached.
Current Situation	Ongoing

7. Key contacts

Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Senior Operations Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	Paul.Jones@cambridge.gov.uk
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
South Area Ranger: Edward Nugent	City Rangers	01223 458282	cityrangers@cambridge.gov.uk
Public Realm Enforcement (South team):	Steve Phillips		streetenforcement@cambridge.gov.uk
	Andy Hine		
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
	Sharron Munro (Wed-Fri)		
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	Caterina.dunning@cambridge.gov.uk
Recycling Champions	Co-ordinator	01223 458240	recycling.champions@cambridge.gov.uk
Out of Hours	Emergency calls	0300 3038389	N/A

Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Abandoned bicycles	Customer Service Centre	01223 458282	cityrangers@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	dogwarden@cambridge.gov.uk

8. Resources

The following are suggestions that members of the South Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	5	6
Queen Edith's	6	5
Trumpington	9	1

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Coldhams Lane (Near Norman Way)	May 2015
Cherry Hinton	Fulbourn Road (next to bus stop by technology park)	October 2015
Cherry Hinton	Cherry Hinton High Street (outside school)	October 2015
Cherry Hinton	Colville Road (outside primary school)	October 2015
Cherry Hinton	Cherry Hinton Hall (in car park)	April 2016
Queen Edith's	Long Road (junction with Sedley Taylor Road)	January 2015
Queen Edith's	Sedley Taylor Road (junction with Luard Road)	January 2015
Queen Edith's	Mowbray Road (outside Acacia Guest House)	March 2015
Queen Edith's	Hills Road (on pavement near hospital)	March 2015
Queen Edith's	Cavendish Avenue (outside Lady Jane Court)	March 2015
Queen Edith's	Long Road (near to number 13)	July 2015
Trumpington	Hills Road (near Harvey Road)	July 2015
Trumpington	Outside pavilion	January 2015
Trumpington	Outside village hall	January 2015
Trumpington	Shelford Road / Hauxton Road (outside cemetery)	January 2015
Trumpington	Lensfield Road	October 2015
Trumpington	Hauxton Road (near park and ride)	September 2015
Trumpington	Addenbrookes Road	September 2015
Trumpington	Old Mills Road	September 2015
Trumpington	Shelford Road (near garage)	June 2016

Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Cherry Hinton	4	0
Queen Edith's	0	4
Trumpington	1	2

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date
Cherry Hinton	Kathleen Elliott Way (near Snakey path footpath)	May 2015
Cherry Hinton	Arran Close (on green at top of road)	July 2015
Cherry Hinton	Teversham Drift	October 2015
Cherry Hinton	Recreation Ground	March 2016
Trumpington	Brooklands Avenue (by Hobsons Conduit)	June 2015

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Cherry Hinton	0	13
Queen Edith's	0	13
Trumpington	0	13



