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Agenda

10 WRITTEN QUESTIONS

No discussion will take place on this item. Members will be asked to note the written questions and answers document as circulated around the Chamber.

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Written Questions – Council 17 February 2011

1) Councillor Todd-Jones to the Exec Cllr for Customer Services and Resources and the Exec Cllr for Housing

What are the 'Summary of Requests for Service/Information' for the Customer Service Centre, City Homes North Area Office, and City Homes South Area Office, for Quarters 1, 2 and 3, 2010/11.

Housing Summary data by contact method Q1-3

	Face to Face	Telephone	Post	Email	Cashiers	£
CHN	3139	12295	912	76	25495	2,666,308
CHS	3960	12405	370	89	13560	1,579,627
CSC	1965	40692	0	418	8143	1,143,720
Totals	**9064**	**65392**	**1282**	**583**	**47198**	**£5,389,654**

2) From Councillor Herbert to the Exec Cllr for Environmental and Waste Services

What are the latest available statistics and annual uses estimates for each of the Council's toilets, and what are the estimated % of the total annual usages for each toilet?

The latest usage statistics for the public conveniences for which we have data is as follows:-

Toilet	Date from	Date to	Visits
Barnwell Road - Gents	6 Nov 10	9 Dec 10	215
Barnwell Road - Ladies	6 Nov 10	10 Dec 10	85
Silver Street	6 Sep 10	27 Oct 10	28883
Lion Yard	26 Jul 10	6 Sep 10	111388
Quayside	8 Sep 10	20 Oct 10	9735
Figures below based on income @ 20p per visit			
Arbury Court	16 Apr 10	30 Jan	1347

		11	
Chesterton Road	16 Apr 10	30 Jan 11	7518
Drummer Street	09 Aug 10	28 Jan 11	35868
Gonville Place	16 Apr 10	30 Jan 11	25258
Lammas/Cherry Hinton	16 Apr 10	30 Jan 11	1371
Midsummer Common	16 Apr 10	30 Jan 11	8022
Mill Road	16 Apr 10	30 Jan 11	6107
Park Street	16 Apr 10	28 Jan 11	20770
Romsey Rec	16 Jun 10	14 Nov 11	1051

As we do not continually monitor usage figures for our facilities and the figures do not identify seasonal variations accurate total and annual usage percentages are not available.

3) From Councillor Herbert to the Exec Cllr for Environmental and Waste Services

How much quantity/weight of salt/grit did the Council distribute to Cambridge residents and community organisations in a) December and b) rest of this winter and what organisations have been provided this?

The Council distributed a total of approximately 16 tonnes of grit for resident / community group usage in December. 15 resident / community groups were in receipt of these deliveries. In January we received a further 7 requests which we have on hold until weather conditions are such that grit is required. Details of community groups which have been provided with grit can be supplied separately.

4) From Councillor Newbold to the Exec Cllr for Customer Services and Resources

What posts on Cambridge City Council services have been filled by SLM in the last year, what have been the annual salaries and hourly rates for these posts, and how many new SLM staff in the last 3 years have joined the SLM pension scheme?

SLM have employed 12 new people in 7 different types of roles across 5 sites, in the Cambridge Leisure Management Contract in this last year from April 2010 to Feb 2011.

These 12 vacancies (including renumeration) have been advertised and filled as follows;

Lifeguards x3 posts (circa £12,500)
Team Leader x3 posts (circa £13,000)
Receptionist x1 post (circa £13,000)
Fitness Motivator x1 post (circa £14-15,000)
Cleaners x2 posts (circa £11,500)
Catering assistant x1 post (circa £12,000)
Maintenance Assistant x1 post (circa £12,500)

These posts have been advertised at the job centre, on the job centre plus website, SLM website, Leisurejobs website, and on posters within the centres.

No new staff have chosen to join the SLM pension scheme in the last 3 years.

5) From Councillor Newbold to the Ex Cllr for Arts and Recreation

Please provide details of prices for the hire of the following facilities for the years 1999, 2003, 2007 and 2011.

Kelsey Kerridge Sports Hall
Kelsey Kerridge Multipurpose Room
Kelsey Kerridge Fitness Studio

Cherry Hinton Village Centre Large Meeting Room
Cherry Hinton Village Centre Small Meeting Room
Cherry Hinton Village Centre Sports Hall

Please provide comparable information for similar facilities including Bottisham Sports Centre and Chesterton Community College Chesterton Sports Centre.

	1999	2003	2007	2011
KK Sports Hall	NA	40.80 (off peak) £54 (peak)	48.60 (off peak) 64.50 (peak)	51.10 (off peak) 67.80 (peak)
KK Multi Purpose	NA	18.50 (off peak)	22.20 (off peak)	23.35 (off peak)

		20.80 (peak)	24.95 (peak)	26.20 (peak)
KK Studio	NA	18.50 (off peak) 20.80 (peak)	22.20 (off peak) 24.95 (peak)	23.35 (off peak) 26.20 (peak)
CHVC Large Meeting Room	NA	NA	16.20	17.20
CHVC Small Meeting Room	NA	NA	8.20	8.90
CHVC Sports Hall	NA	NA	36	38.70
CSC Sports Hall	NA	NA	43.20 Adult 26 Junior	45.96 Adult 27.57 Junior
CSC Gymnasium	NA	NA	21 Adult 12.60 Junior	25.53 Adult 14.30 Junior
CSC Dance Studio	NA	NA	17	19
Manor Sports Hall	NA	NA	25	33
Manor Gymnasium	NA	NA	12	15
Manor Multi Purpose	NA	NA	12	15
Netherhall Sports Hall	20	25	30	40
Netherhall Gymnasium	10	12	15	20
CRC Sports Hall	NA	37 Peak 35 Off Peak	38 Peak 35 Off Peak	40 Peak 37.50 Off Peak

6) From Councillor Pogonowski to the Ex Cllr for Housing

Could the Executive Councillor for Housing provide me with detailed information relating to insulation projects on the Council's own housing stock, undertaken in the last five years, please?

A full answer to this question can be found at the end of this document.

7) From Councillor Pogonowski to the Ex Cllr for Community Development and Health

Could the Executive Councillor explain why there is no outside post-box for the new post office on St Andrew's Street, opposite where the old one used to be? Is there something that could be done by the Council to ease the chronic overcrowding, and really poor conditions therein?

As the Post Office is not within the control of the City Council these problems are best addressed through representations to the Post Office itself. Perhaps Cllr Pogonowski could try writing to the Post Office like ward councillors and the Leader of the Council have already done?

Answer to Question 6

Could the Executive Councillor for Housing provide me with detailed information relating to insulation projects on the Council's own housing stock, undertaken in the last five years, please?

Saving Energy in our Housing Stock 05/06

Background:

- More than 25% of the carbon dioxide (CO2) emissions in Cambridge City are caused by heating, lighting and powering our homes.

What we are doing:

In 2005-06 we spent approximately £50,000 on insulation and more than £1 million on heating improvements as part of the Decent Homes programme. This has resulted in the following measures:

- More than 300 homes benefiting from A rated, energy efficient (approximately 92%) condensing gas boilers.
- More than 60 homes insulated. This is predominantly loft insulation, with some cavity wall and solid wall insulation.

In addition to the Decent Homes programme we have also:

- Supplied and/or fitted more than 1000 low energy light bulbs.
- Provided free and impartial energy efficiency advice to all tenants. This has been tailor made advice when requested.
- Provided a free energy efficiency guide to all local residents.

Results for 2005/06 within our housing stock:

- Prevented more than 1000 tonnes of CO2 emissions.
- Almost 5 million kWh of energy has been saved.
- Reduced fuel bills for local tenants by more than £180,000.
- Received more than £20,000 in external energy grants for further work.

Saving Energy in our Housing Stock 06/07

Background:

- More than 25% of the carbon dioxide (CO2) emissions in Cambridge City are caused by heating, lighting and powering our homes.

What we are doing:

In 2006-07 we spent approximately £50,000 on insulation and more than £1 million on heating improvements as part of the Decent Homes programme. This has resulted in the following measures:

- Almost 500 homes benefiting from A rated, energy efficient (approximately 92%) condensing gas boilers.
- More than 180 homes insulated. This is predominantly loft insulation, with some cavity wall and solid wall insulation.

In addition to the Decent Homes programme we have also:

- Supplied and/or fitted more than 2000 low energy light bulbs.
- Provided free and impartial energy efficiency advice to all tenants. This has been tailor made advice when requested.
- Provided a free energy efficiency guide to all local residents.

Results for 2006/07 within our housing stock:

- Prevented more than 1600 tonnes of CO2 emissions.
- More than 7 million kWh of energy has been saved.
- Reduced fuel bills for local tenants by more than £200,000.
- Received more than £30,000 in external energy grants for further work.

Saving Energy in our Housing Stock 07/08

Background:

- More than 25% of the carbon dioxide (CO2) emissions in Cambridge City are caused by heating, lighting and powering our homes.
- The energy we use to heat our homes in Cambridge now costs 30% - 45% more than it did 3 years ago.
- Further fuel price increases of 25% - 40% are expected this autumn.

What we are doing:

In 2007-08 we spent approximately £50,000 on insulation and approximately £1.3 million on heating improvements as part of the Decent Homes programme. This has resulted in the following measures:

- More than 600 homes benefiting from A rated, energy efficient (approximately 92%) condensing gas boilers. This includes more than 100 homes that we have switched from a more polluting fuel (coal, electricity) to gas.
- More than 240 homes insulated. This is predominantly loft insulation, with some cavity wall and solid wall insulation.

In addition to the Decent Homes programme we have also:

- Supplied and/or fitted more than 2000 low energy light bulbs.
- Provided free and impartial energy efficiency advice to all tenants. This has been tailor made advice when requested.
- Launched Cambridge City Energy Services Scheme. This scheme switches any selected void property to a single utility company and has the potential to generate £15,000 to £30,000 additional funding per year for spending on further energy efficiency work. Major benefits include all incoming tenants instantly knowing who their supplier is; there are no billing disputes to resolve; we have one point of contact for all enquiries; and void turnaround could be reduced.
- Provided standardised leaflets to inform local residents of what we are doing to combat damp and condensation in their homes and what they can do themselves.
- Provided internal insulation measures to combat serious condensation problems.
- Provided a free energy efficiency guide to all local residents.
- Via the Sheltered Housing Carbon Footprint Group we have also saved approximately 11 tonnes of CO2 per year by fitting low energy lighting at Ditchburn Place and approximately 80 tonnes of CO2 (about £10,000 per year saving) by insulating the communal boiler rooms.

Results for 2007/08 within our housing stock:

- Prevented more than 2200 tonnes of CO2 emissions.
- More than 10 million kWh of energy has been saved.

- Reduced fuel bills for local tenants by more than £300,000.
- Received more than £50,000 in external energy grants for further work.

Saving Energy in our Housing Stock 08/09

Background:

- More than 25% of the carbon dioxide (CO2) emissions in Cambridge City are caused by heating, lighting and powering our homes.
- The energy we use to heat our homes in Cambridge now costs 56% - 85% more than it did 4 years ago (electric storage heaters: 56%, gas condensing boilers: 81%).

What we are doing:

In 2008-09 we spent approximately £85,000 on insulation and approximately £1.3 million on heating improvements as part of the Decent Homes programme. This has resulted in the following measures:

- More than 600 homes benefiting from A rated, energy efficient (approximately 91%) condensing gas boilers. This includes more than 130 homes that we have switched from a more polluting fuel (coal, electricity) to gas.
- More than 300 homes insulated. This is predominantly loft insulation, with some cavity wall and solid wall insulation.

In addition to the Decent Homes programme we have also:

- Supplied and/or fitted more than 2000 low energy light bulbs.
- Provided free and impartial energy efficiency advice to all tenants. This has been tailor made advice when requested.
- Complied with Energy Performance Certificate legislation since October 1st. Early indications are that reported energy efficiency performance is exceeding expectations.
- Continuation of Cambridge City Energy Services Scheme. This scheme switches any selected void property to a single utility company. Major benefits include all incoming tenants instantly knowing who their supplier is; there are no billing disputes to resolve; we have one point of contact for all enquiries; and void turnaround could be reduced.
- Provided standardised leaflets to inform local residents of what we are doing to combat damp and condensation in their homes and what they can do themselves.
- Provided internal insulation measures to combat serious condensation problems.
- Provided a free energy efficiency guide to all local residents.

Results for 2008/09 within our housing stock:

- Prevented almost 1700 tonnes of CO2 emissions.
- More than 7.5 million kWh of energy has been saved.
- Reduced fuel bills for local tenants by more than £300,000.
- Received more than £60,000 in external energy grants for further work.

Saving Energy in our Housing Stock 09/10

Background:

- More than 25% of the carbon dioxide (CO2) emissions in Cambridge City are caused by heating, lighting and powering our homes.
- The energy we use to heat our homes in Cambridge now costs 43% - 71% more than it did 5 years ago (electric night storage heaters: 43%, gas condensing boilers: 67%).

What we are doing:

In 2009-10 we spent approximately £45,000 on insulation and approximately £1.1 million on heating improvements as part of the Decent Homes programme. This has resulted in the following measures:

- Almost 600 homes benefiting from A rated, energy efficient (approximately 91%) condensing gas boilers. This includes more than 80 homes that we have switched from a more polluting fuel (coal, electricity) to gas.
- More than 170 homes insulated. This is predominantly loft insulation, with some cavity wall and solid wall insulation.

In addition to the Decent Homes programme we have also:

- Supplied and/or fitted more than 2000 low energy light bulbs.
- Provided free and impartial energy efficiency advice to all tenants. This has been tailor made advice when requested.
- Complied with Energy Performance Certificate (EPC) legislation. EPC performance for the first full year averaged 71 and a C rating.
- Continuation of Cambridge City Energy Services Scheme. This scheme switches any selected void property to a single utility company. Major benefits include all incoming tenants instantly knowing who their supplier is; there are no billing disputes to resolve; we have one point of contact for all enquiries; and void turnaround could be reduced.

- Provided standardised leaflets to inform local residents of what we are doing to combat damp and condensation in their homes and what they can do themselves.
- Provided internal insulation measures to combat serious condensation problems.
- Installed external wall insulation to approximately 15 homes in order to upgrade the thermal efficiency level.
- Provided a free energy efficiency guide to all local residents.

Results for 2009/10 within our housing stock:

- Prevented almost 1350 tonnes of CO2 emissions.
- More than 6 million kWh of energy has been saved.
- Reduced total annual fuel bills for local tenants by more than £300,000.
- Received more than £80,000 in external energy grants for further work.

Saving Energy in our Housing Stock 10/11
(as of January 2011)

Background:

- More than 25% of the carbon dioxide (CO2) emissions in Cambridge City are caused by heating, lighting and powering our homes.
- The energy we use to heat our homes in Cambridge now costs 42% - 51% more than it did 5 years ago (electric night storage heaters: 50%, gas condensing boilers: 43%).

What we are doing:

So far in 2010-11 we have spent approximately £10,000 on insulation improvements as part of the Decent Homes programme. This has resulted in the following measures:

- More than 40 homes insulated. This is predominantly loft insulation, with just 2 cavity wall insulation installations (as most cavities have already been filled).

Results so far for 2010/11 within our housing stock:

- Prevented almost 100 tonnes of CO2 emissions.
- Almost 250,000 kWh of energy has been saved.
- Reduced total annual fuel bills for local tenants by more than £12,000.
- Received more than £10,000 in external energy grants for further work.

Notes:

A full report will be produced at year-end and there is always some time lag on the installation information being received. Figures will probably be similar to previous years, although more of the energy efficiency budget is being spent on heating replacements than insulation at the moment (as this improves the energy rating a lot more than insulation measures, although obviously both are completed wherever possible).

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